

Márta Alexandra Mócsai-Karaba

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EXPERIENCE

Customer Service Agent, Berlin — *SYKES Enterprises Berlin*

August 2020 - August 2022

Product consulting and handling sales, invoice, shipment and service requests on phone and via email within the Expondo project - in Hungarian.

Copywriter, Budapest — *Freelance*

May 2019 - February 2020

Travelbooggie.hu, SOS Marketing

Proofreader, Budapest — *Polonia Węgierska*

2012 - 2014

Proofreading Hungarian articles for a Polish-Hungarian newspaper

Translator, interpreter (PL/HU), Hungary — *Freelance*

2014 - present

Publications at Móra, Jelenkor, Nagyvilág etc.

Interpreting at conferences, business meetings etc.

EDUCATION

ELTE BTK, Budapest — *Master of Central European Studies*

2015 - 2018

Erasmus: 1 semester in Prague, Charles University, 2017

PPKE BTK, Piliscsaba — *Bachelor of Polish Language and Literature*

2010 - 2014

Erasmus: 1 semester in Cracow, Jagellonian University, 2012

Specialised in Creative Writing (in Hungarian)

LANGUAGE SKILLS

Hungarian - native
Polish - native
English - fluent
German - intermediate

OTHER SKILLS

Computer skills: MS Office,
Zendesk, Linnworks,
Afterbuy, Bria

Ten finger fast typing

Excellent writing skills in
Hungarian and Polish

Proactivity

Creative thinking and
problem solving skills

Patience, positive attitude