



# Weekly Completion Rate Report

08/26/2024 - 08/19/2024

## Report Context

- Completion rate takes a business exceptions as a success since the path is handled accordingly.
- Higher volume due to month end.
- Production application server down on 08/19 for about 7 hours (~5am Est to ~12pm Est)

## Initial and Final Closing Disclosures

- 08/19 error opening loans.

Total Loans: 3107

Completed Loans: 2802

Business Exceptions: 117

Exceptions: 188

Completion Rate: 93.95%

## UCD/LCLA

- 06/28: UCD process got updated with API calls and splitting of the queues.

Total Loans: 1675

Completed Loans: 1611

Business Exceptions: 0

Exceptions: 64

Completion Rate: 96.18%

## eFolder

- There are 2 scenarios categorized as business exceptions. All exceptions are currently marked as "System", this bug needs to be addressed to provide clarity on the number of business exceptions.

Total Loans: 4749

Completed Loans: 4665

Business Exceptions: 0

Exceptions: 84

Completion Rate: 98.23%

## Closing Docs

Total Loans: 3191  
Completed Loans: 2869  
Business Exceptions: 162  
Exceptions: 160  
Completion Rate: 94.99%

## Commitment Letter

Total Loans: 2750  
Completed Loans: 1318  
Business Exceptions: 44  
Exceptions: 1388  
Completion Rate: 49.53%