

# **Weekly Completion Rate Report**

01/07/2024 - 08/07/2024

### Report Context

- Completed items take only "happy path" into consideration, i.e. successfully handled business exceptions are still marked as exceptions.
- 06/28: UCD process got updated with API calls and splitting of the queues.

## Closing

Total items Closing: 1588 Completed items: 1450 Completion rate: 91.31%

#### Commitment

Total items Commitment: 2411

Completed items: 1092 Completion rate: 45.29%

#### *ICD*

Total items: 1476

Completed items: 1395 Completion rate: 94.51%

#### UCD

Total items: 874

Completed items: 852 Completion rate: 97.48%

#### eFolder

Total items: 15178

Completed items: 14822 Completion rate: 97.65%