nibbio

Weekly Completion Rate Report

07/19/2024 - 07/26/2024

Report Context
- Completed items take only "happy path" into consideration, i.e. successfully handled business exceptions are still marked as exceptions.
- CrowdStrike update crashed Windows systems. Encompass was heavily affected, with outage from 07/19 to 07/20.

Closing
- ASBF via API and Loan Lock via API went live 07/15
Total items Closing: 2580
 Completed items: 1919
 Completion rate: 74.38%

Commitment
Total items Commitment: 2847
 Completed items: 1311
 Completion rate: 46.05%

ICD
Total items: 2858
 Completed items: 2523
 Completion rate: 88.28%

UCD
- 06/28: UCD process got updated with API calls and splitting of the queues.
Total items: 1535
 Completed items: 1470
 Completion rate: 95.77%

eFolder
Total items: 14607
 Completed items: 13534
 Completion rate: 92.65%