

# **Weekly Completion Rate Report**

07/08/2024 - 07/15/2024

## Report Context

- Completed items take only "happy path" into consideration, i.e. successfully handled business exceptions are still marked as exceptions.

# Closing

- ASBF via API and Loan Lock via API went live 07/15

Total items Closing: 1906 Completed items: 1594 Completion rate: 83.63%

#### Commitment

Total items Commitment: 2849

Completed items: 1327 Completion rate: 46.58%

## **ICD**

Total items: 1694

Completed items: 1626 Completion rate: 95.99%

#### UCD

- 06/28: UCD process got updated with API calls and splitting of the queues.

Total items: 1031

Completed items: 1001 Completion rate: 97.09%

## eFolder

Total items: 15512

Completed items: 15199 Completion rate: 97.98%