



Martin Pandarski

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● WORK EXPERIENCE

20/10/2020 – CURRENT – Sofia, Bulgaria
CONTENT CREATION TEAM LEAD – СОФТУНИ ЦПО

I am responsible for the creation of courses and curriculums for Softuni's international project, and I manage a small team of lecturers. My daily work consists of creating scripts, videos, demos and workshops for our JavaScript and Java tracks. I'm mainly involved in the JavaScript track where alongside my colleagues, we implement the proven methods of SoftUni locally in the international project.

27/05/2020 – 21/09/2020 – Varna, Bulgaria
CUSTOMER CARE REPRESENTATIVE – SITEL BULGARIA

My work consists of communicating with customers via phone calls and chat. The account i work for is for an UK food takeaway. My work primarily consists of resolving customer and restaurant queries. Also i have to fill up specific documentation for every single query i have handled and strive to achieve maximum customer satisfaction.

10/07/2016 – 11/03/2020
LOGISTICS MANAGER – MED CORPORATION

I work in a small freight brokerage company and my work consists of finding and offering ground shipments from the US and Canada to our independent contractors. My work also includes negotiating on rates, pick up and delivery times and etc. with our US-based clients via e-mail or on the phone. Our company works as a freight broker with one of the worlds biggest freight forwarding companies - FedEx, XPO Logistics and others. The company i work with employs around 30 contractors and it is my responsibility to know where each one of them is located every single day thus making our job of finding suitable shipments for them, easier.

San Francisco, United States

11/11/2015 – 09/07/2016
BELLBOY – HOTEL MARINELA - VG AD.

My work as a bellboy consisted of welcoming guests who are checking in the hotel and helping with the luggage if they desire. Also, i helped guests with making reservations in local restaurants and other points of interest.

Sofia, Bulgaria

● EDUCATION AND TRAINING

01/11/2019 – CURRENT – Sofia, Bulgaria
SOFTWARE ENGINEERING WITH JAVASCRIPT. – Software University

I am currently studying to become a JavaScript developer. I am in the later stages of my education and i have acquired some very valuable skills that are important not only in the IT sphere. For example, problem solving and finding solutions to tasks by breaking them down into smaller problems that need to be solved. Additionally, i have developed my algorithmic thinking.

01/10/2015 – 30/06/2019 – Sofia, Bulgaria
BACHELOR'S DEGREE IN INTERNATIONAL RELATIONS – Sofia University

While studying International relations in Sofia University i acquired knowledge in Law of the European Union, Constitutional law, Theory of International relations, International private law.

I have acquired skills in identifying, securing and collecting public debt. I also have knowledge of company law, tax and customs law. I have participated in a high-school training company - Regional Revenue Agency

● **LANGUAGE SKILLS**

Mother tongue(s): BULGARIAN

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C1	C1	C1	C1	C1

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **DRIVING LICENCE**

Driving Licence: B

● **ORGANISATIONAL SKILLS**

Organisational skills

I'm currently responsible for around 30 drivers that the company i work for employs. It is my job to keep them occupied with new shipments and provide tracking updates to our clients every 4 hours.

● **COMMUNICATION AND INTERPERSONAL SKILLS**

Communication and interpersonal skills

I have good communication skills developed from my work with clients, both in my current sphere of work and also at my work as a bellboy.