

Martina Mancuso

JUNIOR WEB DEVELOPER



EXPERIENCES

Fideuram Intesa Sanpaolo
(10/24 - present)
Junior Web Developer

Develhope
(11/23 - 05/24)
Full-Stack Developer - Student
Design and development of a Gaming portal
Replica of a Finance platform
Human Development sessions

UniCredit
(05/19 - 10/23)
AI Chatbot Analyst
Conversations analysis and testing
Chatbot intents design and maintenance
Data extraction and reporting

Customer Care & Sales Specialist
Customer problems solving
Customer needs interception
Team working

EDUCATION

Develhope
(11/23 - 05/24)
Daily live coding sessions and exercises
Group projects using Agile methodology
Self-study autonomy through Flipped Classroom learning methodology

Università di Pisa
(10/16 - 10/17)
Postgraduate Master in Marketing Management

Università degli Studi di Milano
(09/13 - 06/15)
Master's Degree in Communication Theories

Università degli Studi di Palermo
(09/10 - 07/13)
Bachelor's Degree in
Communication for Media and Institutions



SOFT SKILLS

Time Management
Effective Communication
Perseverance
Problem Solving
Creativity

CONTACTS

Italy
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TECH SKILLS

HTML
CSS
Tailwind
Bootstrap
JavaScript
TypeScript
React
Next.js
Node.js and NPM
Git Versioning System
REST API
SQL and PostgreSQL
Agile Methodology
Draw.io
Google Dialogflow