

Martina Mancuso

JUNIOR FULL-STACK DEVELOPER



ABOUT ME

After working at
one of the major European banks,
I followed my dream
to become a web developer

CONTACTS

Italy
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EXPERIENCES

Develhope (Nov 2023 - May 2024) Full-Stack Developer - Student

Development of a Finance platform
Design and development of a Gaming portal
Human Development sessions

UniCredit (May 2019 - Oct 2023) AI Chatbot Analyst

Conversations analysis and testing
Chatbot intents design and maintenance
Data extraction and reporting

Customer Care & Sales Specialist

Customer problems solving
Customer needs interception
Team working

EDUCATION

Develhope (Nov 2023 - May 2024)

Daily live coding sessions and exercises
Group projects using Agile methodology
Self-study autonomy through Flipped Classroom
learning methodology

Università di Pisa (Oct 2016 - Oct 2017)

Postgraduate Master Course in Marketing
Management

Università degli Studi di Milano (Sep 2013 - Jun 2015)

Master's Degree in Communication Theories

Università degli Studi di Palermo (Sep 2010 - Jul 2013)

Bachelor's Degree in
Communication for Media and Institutions



SOFT SKILLS

Time Management
Effective Communication
Perseverance
Problem Solving
Creativity

HOBBIES

Technology
Reading
Writing

TECH SKILLS

HTML
CSS
Tailwind
Bootstrap
JavaScript
TypeScript
React
Next.js
Node.js and NPM
Git Versioning System
REST API
SQL and PostgreSQL
Agile Methodology
Draw.io
Google Dialogflow