# Martina Mancuso

JUNIOR WEB DEVELOPER



## **EXPERIENCES**

## Develhope (11/23 - 05/24) Full-Stack Developer - Student

Design and development of a Gaming portal Replica of a Finance platform Human Development sessions

# UniCredit (05/19 - 10/23)

#### Al Chatbot Analyst

Conversations analysis and testing Chatbot intents design and maintenance Data extraction and reporting

#### Customer Care & Sales Specialist

Customer problems solving Customer needs interception Team working

#### **EDUCATION**

## Develhope (11/23 - 05/24)

Daily live coding sessions and exercises Group projects using Agile methodology Self-study autonomy through Flipped Classroom learning methodology

### Università di Pisa (10/16 - 10/17)

Postgraduate Master in Marketing Management

#### Università degli Studi di Milano (09/13 - 06/15)

Master's Degree in Communication Theories

## Università degli Studi di Palermo (09/10 - 07/13)

Bachelor's Degree in Communication for Media and Institutions



## SOFT SKILLS

Time Management Effective Communication Perseverance Problem Solving Creativity

#### CONTACTS

Italy
me@martinamancuso.com
martinamancuso.com
github.com/martinamancuso
linkedin.com/in/martinamancuso

## **TECH SKILLS**

HTML
CSS
Tailwind
Bootstrap
JavaScript
TypeScript
React
Next.js
Node.js and NPM
Git Versioning System
REST API
SQL and PostgreSQL
Agile Methodology
Draw.io
Google Dialogflow