I have the following suggestions for the Veeva help site:

1. Longer topics (for example, [this one](https://crmhelp.veeva.com/doc/Content/CRM_topics/Multichannel/Approved_Email/Content_Creation/Configuration_Tokens.htm)) could benefit from floating table of contents that follow the scroll down the right-hand side of the page. This would allow users to better navigate the topics and to move directly to the areas that interest them.
2. I think it could be beneficial to introduce different fonts to indicate different parts of the user interface. For example, this sentence:

Columns display in the order they display in the list. For example, Account\_vod\_\_c, Medical\_Event\_vod\_\_c, Publication\_vod\_\_c displays Account in the first column, Medical Event in the second column, and so on.

Could perhaps be improved by including bolded text (I would also not use the word “display” twice the first sentence, but that’s probably a nit on my part):

Columns display in the order they display in the list. For example, **Account\_vod\_\_c, Medical\_Event\_vod\_\_c**, **Publication\_vod\_\_c** displays **Account** in the first column, **Medical Event** in the second column, and so on.

1. I think the site would be helped by having more links to related text. I found myself constantly going back to the search page just to find related information. These pages should be linked within the pages themselves, which would save the users a lot of time searching for the information.