

Martin Bancroft

Worsley, Manchester | martinban12@gmail.com | [linkedin.com/in/martin-bancroft/](https://www.linkedin.com/in/martin-bancroft/)

ABOUT ME

I am a highly motivated and recent graduate of Skill City Software Engineer Bootcamp, eager to leverage my technical skills and passion for software development to contribute to a dynamic and innovative team. I possess strong problem-solving abilities, honed through project experience and previous work experience in fast-paced environments. A quick learner and team player, committed to continuous learning and growth.

EXPERIENCE

Skill City Software Engineer Bootcamp

Online

Jan 2024 - Present

A course which provides the building blocks and advanced technical skills needed to work in software Engineering. The program covers various Software Engineering concepts and the ability to practice and apply knowledge through projects and working with companies in the industry.

The course content included:

Building responsive web applications: HTML, CSS, React, and APIs

Advanced Python and automation

Proficiency in databases: MySQL and Microsoft SQL Server

Microsoft Azure fundamentals and backend development

Aldi

Walkden, Manchester

Deputy Store manager

Mar 2020 - Present

- Successfully managed store operations as sole manager during peak times, maintaining high customer satisfaction scores and achieving sales targets.
- Trained and mentored 15+ employees as the store trainer, leading to a 30% decrease in employee turnover and improving overall team performance.
- Improved operational efficiency by implementing new inventory management system, resulting in a 20% reduction in out-of-stock items and increasing availability in store.
- Working in a fast paced environment which is constantly changing and tackling different challenges that arise each day.

The Miners Arms

Poynton, Manchester

Bar manager

Jun 2019 - Mar 2020

- Coordinated and facilitated team meetings and trainings to improve staff communication and collaboration, resulting in a 20% reduction in customer complaints.
- Developed and implemented a cash handling system that reduced errors by 30% and improved accuracy in financial reporting.
- Conducted market research to identify customer preferences and trends, leading to the implementation of a new cocktail menu that increased sales by 15% within the first month.
- Effectively managed a high-volume bar operation under pressure, consistently meeting customer satisfaction goals of 95% or higher.
- Implemented a new task prioritization system, resulting in a 20% increase in overall efficiency and productivity.
- Developed and implemented a time management training program for staff, resulting in an average reduction of task completion time.

Alutech**Perth, Australia***Team lead**Feb 2017 - Jan 2019*

- Managed the production and installation of Australian standard aluminium products in a factory and on-site setting.
- Coordinated a team of 5 employees for on-site installations and customer service as the face to face point between client and company.
- Implemented quality control measures on and off site.

QUALIFICATIONS

Google IT Automation with Python Professional certificate with Courser	August 2023
AWS Fundamentals Specialization Professional certificate with Amazon Web Services	July 2023
Google IT Support Specialization Professional certificate with Coursera	June 2023
Introduction to Web Development with HTML, CSS, JavaScript Professional certificate with IBM	August 2023