


[QATC-833608] Greetings: Any greeting: The group is displayed as selected when "Select a group" is entered

Created: 09/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_1.0_group_selected.mp4
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL

2. Go to any greeting from the GREETINGS list

3. Click "Select a group"

4. Pay attention to the result

Actual result: The group is displayed as selected when "Select a group" is entered. Please see [GalaxyM32_13_1.0_group_selected.mp4](#)

Expected result: The group should not be displayed as selected when entering "Select a group."

Additional information:

The same issue is reproduced in all the greetings from the GREETING list.

[QATC-833607] Greetings: Quick Status: Previously selected greetings remain selected, when going to "Quick Status" module



Created: 09/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned

Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	<div> <div></div> <div>Additional_info_select_change_module.mp4</div> </div> <div> <div></div> <div>GalaxyM32_select_greetings_go quick status.mp4</div> </div> <div> <div></div> <div>Logs_select greetings_quic staus.txt</div> </div>
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Select some greetings from the GREETINGS list
3. Go to "Quick Status"
4. Pay attention to the result




Actual result: Previously selected greetings remain selected, when going to "Quick Status" module. Please see [GalaxyM32_select_greetings_go quick status.mp4](#)

Expected result: Entering another module with greetings selected should deselect any previously selected greetings.

Additional information:

- The same issue is reproduced in the "Quick Status" section. Please see [Additional_info_select_change_module.mp4](#)



[QATC-833606] Greetings: Create new greetings: More than 20 greetings can be created <small>Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24</small>			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	<div> <div></div> <div>Additional_info_add extra status.mp4</div> </div> <div> <div></div> <div>GalaxyM32_13_1.0_Greetings_max20.mp4</div> </div> <div> <div></div> <div>Logs_greetings_max20.txt</div> </div>		

Severity/Importance:	2-Major
Error Type:	Functional
Description	
Steps to reproduce:	
<ol style="list-style-type: none">1. Open GET PERSONAL VOICEMAIL2. Select all the greetings3. See the number of greetings4. Click "Create new greeting"5. Create a greeting6. Save and pay attention to the result	
Actual result: More than 20 greetings can be created. Please see GalaxyM32_13_1.0_Greetings_max20.mp4	
Expected result: According to the requirements, there should have been a validation message when creating the 21st greeting.	
Additional information:	
<ul style="list-style-type: none">• The same issue is reproduced in the "Quick Status" section. Please see Additional_info_add extra status.mp4	



[QATC-833599] [Greetings: Create new greeting: The maximum duration of recording is 9 minutes instead of 10 minutes](#) Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32		
	Android version: 13		



Attachments:	Design_record10min.png GalaxyM32_13_1.0_recording_9min.png GalaxyM32_13_1.0_recording_9min.txt
Severity/Importance:	3-Average
Error Type:	Functional

Description	
Steps to reproduce:	
<ol style="list-style-type: none">1. Open GET PERSONAL VOICEMAIL2. Click "Create new greetings"3. Pay attention to the maximum time of recording	
Actual result: The maximum duration of recording is 9 minutes instead of 10 minutes. Please see GalaxyM32_13_1.0_recording_9min.png	

Expected result: According to the requirements, the maximum recording time was supposed to be 10 minutes. Please see [Design_record10min.png](#)

Additional information:

- The same issue occurs when recording any status in "Quick Status."

[QATC-833597] Greetings: The "Stop" button acts like a pause button when a greeting is playing <small>Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24</small>			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	 GalaxyM32_13_1.0-Greetings_stop button.mp4  GalaxyM32_logs_Stop button_greetings.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Go to any greeting from the GREETINGS list
3. Press play button
4. Click "Stop" button
5. Again, click "Stop" button
6. Pay attention to the result

Actual result: The "Stop" button acts like a pause button when a greeting is playing. Please see [GalaxyM32_13_1.0-Greetings_stop button.mp4](#)

Expected result: The "stop" button should not act like a pause button when a greeting is playing.

Additional information:



- The same issue reproduces when playing any status in "Quick Status."

[QATC-833573] [Greetings: Create new greeting: Recording continues in the background when an incoming call is received](#) Created: 09/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_1.0_incoming calls.mp4  GalaxyM32_13_1.0_logs_incoming call.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Click "Create new greeting"
3. Press to start
4. Call my number using another device
5. Receive the incoming call
6. Pay attention to the recording

Actual result: Recording continues in the background when an incoming call is received. Please see [GalaxyM32_13_1.0_incoming calls.mp4](#)

Expected result: The recording should not continue in the background when there is an incoming call.

Additional information:

- The same issue also occurs when recording a status in "Quick Status".





[QATC-833570] [Greetings: Create new greetings: The application closes when the pause button is clicked multiple times during recording](#)
Created: 09/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
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Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	<div> <div> GalaxyM32_13_1.0_app crash_2_logs.txt</div> <div> GalaxyM32_13_1.0_app crash_2.mp4</div> </div>
Severity/Importance:	1-Critical
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Click "Create new greeting"
3. Press to start
4. Click several times to pause button
5. Go back and do the same things
6. Pay attention to the result

Actual result: The application closes when the pause button is clicked multiple times during recording. Please see [GalaxyM32_13_1.0_app crash_2.mp4](#)

Expected result: The application should not stop when the pause button is clicked multiple times during recording.

Additional information:

- The same issue occurs when recording a status in "Quick Status."



[QATC-833563] **Greetings: Create new greeting: The greeting plays in the background while a new greeting is being recorded**



Created: 09/Feb/24

Updated: 12/Feb/24

Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_1.0_Greeteings_overlap_sound.mp4  GalaxyM32_13_1.0_ovarlap voice.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Play any greeting from the GREETINGS list
3. Click "Create new greeting"
4. Press to record
5. Pay attention to the background sound

Actual result: The greeting plays in the background while a new greeting is being recorded. Please see [GalaxyM32_13_1.0_Greeteings_overlap_sound.mp4](#)

Expected result: The previously played greeting should have stopped when a new greeting was recorded.

Additional information:



- The same issue reproduces with Quick Status as well.



[QATC-833524] [Greetings: Create new greeting: It displays "Stopped" instead of "Paused", when clicking the pause button during a recording](#) Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 Design_record_paused.png  GalaxyM32_13_1.0_logs_greeting_pause button.txt  GalaxyM32_13_1.0_record greetings_pause button.mp4
Severity/Importance:	3-Average
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL

2. Click "Create new greeting"

3. Start recording

4. Click pause button

5. Pay attention to the result

Actual result: It displays "Stopped" instead of "Paused", when clicking the pause button during a recording. Please see [GalaxyM32_13_1.0_record greetings_pause button.mp4](#)

Expected result: According to the design, clicking the pause button should result in the status being "paused". Please see [Design_record_paused.png](#)

Additional information:

The same issue is reproduced in the "Create Quick Status" field.

Furthermore, when clicking the pause button to pause the recording and then clicking it again, the recording starts again from the beginning.

[QATC-833520] Greetings: Any greeting: There is slightly more space between the icon and "Save" Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	Additional_info_sapce_save.jpg Design_Space between icon & save.png GalaxyM32_13_1.0_space between icon & save.jpg		
Severity/Importance:	5-Enhancement		
Error Type:	GUI		

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL

2. Click any greeting from the GREETINGS list

3. Pay attention to the "Save" button

Actual result: There is slightly more space between the icon and "Save." Please see [GalaxyM32_13_1.0_space between icon & save.jpg](#)

Expected result: According to the design, there should have been less space between the icon and "Save." Please see [Design_Space between icon & save.png](#)

Additional information:

Furthermore, the same issue is replicated on the Discard button.

- The same issue occurs when any greetings are recorded. Please see [Additional_info_sapce_save.jpg](#)



[QATC-833508] **Greetings: Select a receipient: Search bar: There is no placeholder text displayed when clicking the search bar** Created: 08/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	FAD	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	Design_Contacts_Search bar.png GalaxyM32_13_1.0_Contacts_search bar.jpg
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Click any greeting from the GREETINGS list
3. Click "Select a receipient"
4. Click the search bar
5. Pay attention to the search bar

Actual result: There is no placeholder text displayed when clicking the search bar. Please see [GalaxyM32_13_1.0_Contacts_search bar.jpg](#)

Expected result: The search bar should have placeholder text as part of the design. Please see [Design_Contacts_Search bar.png](#)

Additional information:

- Additionally, two underlines overlap on the upper right side of the contact page.





[QATC-833501] **Greetings: Select a receipient: The number of selected contacts remains the same even when a contact is deselected** Created:

08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_1.0_Contacts_select.mp4  GalaxyM32_13_1.0_logs_contacts_select.txt
Severity/Importance:	4-Minor
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Click any greeting from the GREETINGS list
3. Click "Select a recipient"
4. Select 20 contacts
5. Scroll up and deselect some contacts
6. Pay attention to the number of selected contacts at the top of the left corner

Actual result: The number of selected contacts remains the same even when a contact is deselected. Please see [GalaxyM32_13_1.0_Contacts_select.mp4](#)

Expected result: The number of selected contacts should decrease when a contact is deselected.





[QATC-833492] [Greetings: Greetings automatically turn off when scrolling down](#) Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		

Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	Model name: Galaxy M32 Android version: 13

Attachments:	 GalaxyM32_13_1.0_on_off_greetings.mp4  Logs_greetings_off_on.txt
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Turn on greetings one after one
3. Scroll down the page
4. Again, scroll up
5. Pay attention

Actual result: Greetings automatically turn off when scrolling down. Please see [GalaxyM32_13_1.0_on_off_greetings.mp4](#)**Expected result:** Once the greetings are activated, they should remain on.

Additional information:

- The same issue is reproduced for other greetings.



[QATC-833488] [Help: The information is not displayed as per the design](#)
Created: 08/Feb/24
Updated: 12/Feb/24
Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_1.0_Help_GUI.png  Requirements_help.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

- 1. Open GET PERSONAL VOICEMAIL
- 2. Click tooltip
- 3. Go to Help
- 4. Pay attention to the help page

Actual result: The information is not displayed as per the design. Please see [GalaxyM32_13_1.0_Help_GUI.png](#)

Expected result: The information regarding the design should have been included on the application's help page. Please see [Requirements_help.png](#)

Additional information:

- By design, the "Help" heading is missing from the upper left corner of the application help page.



[QATC-833464] **Greetings: All greetings are played simultaneously when the "play" button for each greeting is clicked consecutively** Created:

08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	GalaxyM32_13_1.0_Greetings play together.mp4 GalaxyM32_13_1.0_greetings play together.txt GalaxyM32_additional_info_quick_status.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

- 1. Open GET PERSONAL VOICEMAIL
- 2. Click one after-one greeting from the GREETINGS list
- 3. Pay attention to the result

Actual result: All greetings are played simultaneously when the "play" button for each greeting is clicked consecutively. Please see [GalaxyM32_13_1.0_Greetings play together.mp4](#)

Expected result: Rather than all the greetings being played simultaneously, one greeting should be played at a time.



Additional information:

- The same issue is reproduced in the "Quick Status" module. Please see [GalaxyM32_additional_info_quick_status.mp4](#)



[QATC-833462] Quick Status: The "Delete Status" button does not respond when clicked after entering a specific status

Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	 GalaxyM32_13_1.0_Delete status.mp4  GalaxyM32_13_1.0_Logs_Delete status.txt		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL

2. Go to "Quick Status"

3. Go to any specific status

4. Click "Delete Status"

5. Pay attention to the result

Actual result:

The "Delete Status" button does not respond when clicked after entering a specific status. Please see [GalaxyM32_13_1.0_Delete status.mp4](#)

Expected result:


The status should be deleted when the "Delete Status" button is clicked.

Additional information:

The same issue is reproduced for other statuses as well.

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[QATC-833429] Greetings: Repeat: it is not possible to deselect all days and save them again once days have been selected and saved <small>Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24</small>			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		

Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	 GalaxyM32_13_1.0_Repeat_Days.mp4		
Severity/Importance:	2-Major		
Error Type:	Functional		

Description

Steps to reproduce:

1. Open GET PERSONAL VOICEMAIL
2. Click any greeting from the GREETINGS list
3. Click Repeat
4. Select all the days
5. Click save
6. Again re-enter repeat and deselect all the days
7. Pay attention to the result

Actual result: it is not possible to deselect all days and save them again once days have been selected and saved. Please see [GalaxyM32_13_1.0_Repeat_Days.mp4](#)

Expected result: The option to save should be available after all days have been deselected.

Additional information:



- The same issue reproduces for other greetings.



[QATC-833428] Greetings: Select a receipient: The "GET PERSONAL keeps stopping" validation message appears when re-entering the recipient multiple times in a row <small>Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24</small>	
Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		

Time Spent:	Not Specified
Original Estimate:	Not Specified
Environment:	Model name: Galaxy M32 Android version: 13

Attachments:	 GalaxyM32_13_1.0_Apps_crash.mp4  GalaxyM32_13_1.0_Logs_Crash.txt
Severity/Importance:	1-Critical
Error Type:	Functional



Description

Steps to reproduce: <ol style="list-style-type: none"> 1. Open "GET PERSONAL VOICEMAIL" 2. Click any greeting from the GREETINGS list 3. Click "Select a receipient" 4. Click the back button 5. Again, re-enter receipient 6. Pay attention to the result <p>Actual result: The "GET PERSONAL keeps stopping" validation message appears when re-entering the recipient multiple times in a row. Please see GalaxyM32_13_1.0_Apps_crash.mp4</p> <p>Expected result: The application should remain stable even when the recipient is accessed twice consecutively.</p>

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[QATC-833400] Settings: Time before greeting: It defaults to 5 when the time is first set to 15 and then re-entered <small>Created: 08/Feb/24 Updated: 12/Feb/24</small>			
Status:	To Be Reformulated		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only <small>(Security level Leads and Reporter)</small>		

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_logs_time before greeting.txt  GalaxyM32_13_Time before greeting.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce: <ol style="list-style-type: none"> 1. Open "GET PERSONAL VOICEMAIL"

- 2. Click tooltip
- 3. Click Settings
- 4. Click the drop-down list from "Time before greeting"
- 5. Select 15
- 6. Re-enter Settings
- 7. Pay attention to the result

Actual result: It defaults to 5 when the time is first set to 15 and then re-entered. Please see [GalaxyM32_13_Time before greeting.mp4](#)

Expected result: After being selected as 15 once, it should remain as 15 when re-entered.

Additional information:


- The same issue reproduces with different values.



[QATC-833396] [Settings: Time before greeting: There is no unit of time used here](#) Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Status:	Resolved
Project:	Training Center
Component/s:	Voicemail
Affects Version/s:	1.0
Fix Version/s:	None
Security Level:	Leads and Reporter only (Security level Leads and Reporter)

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_time_without_unit.png
Severity/Importance:	4-Minor
Error Type:	GUI

Description

Steps to reproduce:

- 1. Open "GET PERSONAL VOICEMAIL"
- 2. Click tooltip
- 3. Click Settings
- 4. Pay attention to the "Time before greeting"



Actual result: There is no unit of time used here. Please see [GalaxyM32_13_time_without_unit.png](#)

Expected result: The unit of time should have been specified here.



Status:	To Be Reformulated		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Unresolved	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		

Attachments:	 GalaxyM32_13_logs_purchase.txt  GalaxyM32_13_purchase.mp4
Severity/Importance:	2-Major
Error Type:	Functional

Description

Steps to reproduce:

1. Open "GET PERSONAL VOICEMAIL."
2. Click Tooltip
3. Click Settings
4. Click purchase
5. Pay attention to the result

Actual result: Nothing happens when the "Purchase" option is clicked [GalaxyM32_13_purchase.mp4](#)

Expected result: Clicking on the "Purchase" option should redirect to a new page.



Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		

Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		

Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	GalaxyM32_Spelling.jpg		
Severity/Importance:	5-Enhancement		
Error Type:	GUI		
Description			
Steps to reproduce:			
1. Open GET PERSONAL VOICEMAIL 2. Click any greeting from the GREETINGS list 3. Pay attention to the "Select a receipient"			
Actual result: "Receipient" appears instead of the spelling "recipient." Please see GalaxyM32_Spelling.jpg			
Expected result: "Recipient" should have been spelled correctly like this.			
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[QATC-833345] Greetings: Any greeting message: Select a receipient: Some contact names overlap when placed into the contact list Created: 07/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24			
Status:	Resolved		
Project:	Training Center		
Component/s:	Voicemail		
Affects Version/s:	1.0		
Fix Version/s:	None		
Security Level:	Leads and Reporter only (Security level Leads and Reporter)		
Type:	Bug	Priority:	Major
Reporter:	Martin Howlader	Assignee:	Unassigned
Resolution:	Fixed	Votes:	0
Labels:	None		
Remaining Estimate:	Not Specified		
Time Spent:	Not Specified		
Original Estimate:	Not Specified		
Environment:	Model name: Galaxy M32 Android version: 13		
Attachments:	GalaxyM32_13_Overlap_Additional_info.jpg GalaxyM32_13_Overlap.jpg		
Severity/Importance:	4-Minor		
Error Type:	GUI		
Description			
Steps to reproduce:			
1. Open GET PERSONAL			

2. Click any greeting from the GREETINGS list

3. Go to "Select a receipient"

4. Pay attention to the contact list

Actual result: Some contact names overlap when placed into the contact list. Please see [GalaxyM32_13_Overlap.jpg](#)

Expected result: The contact names within the contact list should not overlap.

Additional information:

- The same issue occurs not only for double-line contact names but also for single-line contact names. Please see [GalaxyM32_13_Overlap_Additional_info.jpg](#)

