_	s: Any greeting: Select a grou	p: The group is displayed as sele	cted when "Select a group" is entered Created: 09/Feb/24		
Updated: 12/Feb/24 Resolved: 12/Feb/24					
Status:	Resolved	Resolved			
Project:		Training Center			
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Secu	Leads and Reporter only (Security level Leads and Reporter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_1.0_group	_selected.mp4			
Severity/Importance:	4-Minor				
Error Type:	GUI				
Description					
Steps to reproduce:					
<ol> <li>Open GET PERSONAL</li> <li>Go to any greeting from the second of the</li></ol>	om the GREETINGS list				
Actual result: The group is	displayed as selected when "Sel	ect a group" is entered. Please see G	GalaxyM32_13_1.0_group_selected.mp4		
Expected result: The group	should not be displayed as sele	ected when entering "Select a group	п		
Additional information:	, , , , , , , , , , , , , , , , , , ,	J J			
The same issue is reprodu	uced in all the greetings from th	e GREETING list.			
_	s: Quick Status: Previously sel	ected greetings remain selected,	when going to "Quick Status" module Created: 09/Feb/24		
Updated: 12/Feb/24 Resolved: 12/Feb/24	Pacalyad				
Status:	Resolved				
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)			

**Priority:** 

Assignee:

Type:

Reporter:

Bug

Martin Howlader

Major

Unassigned

Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	Additional_info_select_change_module.mp4 greetings_quic staus.txt	4 GalaxyM32_select_gree	tings_go quick status.mp4 🖹 Logs_select		
Severity/Importance:	2-Major				
Error Type:	Functional				
Description					
Steps to reproduce:					
1. Open GET PERSONAL V 2. Select some greetings f 3. Go to "Quick Status" 4. Pay attention to the res  Actual results Proviously selections  Actu	rom the GREETINGS list	"Quiek Status" modulo Blooso	coo Calay (M22) coloct greatings go guick		
status.mp4	cted greetings remain selected, when going to	Quick status module. Please	see Galaxyivi32_select_greetings_go quick		
Expected result: Entering and	other module with greetings selected should de	eselect any previously selected	greetings.		
Additional information:					
<ul> <li>The same issue is reproduc</li> </ul>	ed in the "Quick Status" section. Please see Add	litional info select change mo	dule.mp4		
,		3-1			
	4 4	· •			
IOATC-8336061 Greetings:	Create new greetings: More than 20 greeti	ngs can be created count out	h () A Hadasada 12/Fab () A Dasabada 12/Fab () A		
Status:	Resolved	ings can be created created. 09/16	12/160/24 Resolved. 12/160/24		
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Report	tor)			
becarity Level.	zedas ana reporter orny (security level zeaus and repor	tery			
Туре:	Bug	Priority:	Major		
Reporter:	-	•	Unassigned		
Resolution:		_	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	Additional_info_add extra status.mp4	GalaxyM32_13_1.0_Greetings_	max20.mp4 🔳 Logs_greetings_max20.txt		

Error Type:	Functional				
Description					
Steps to reproduce:					
•	VOICEMAII				
<ol> <li>Open GET PERSONAL</li> <li>Select all the greeting</li> </ol>					
3. See the number of gr					
4. Click "Create new gre	eeting"				
5. Create a greeting	4 41				
6. Save and pay attention		o coo GalayyM22 12 10 Greetings may20 m	24		
		e see GalaxyM32_13_1.0_Greetings_max20.mp			
_	to the requirements, there shou	ld have been a validation message when crea	iting the 21st greeting.		
Additional information:					
The same issue is reproduce.	uced in the "Quick Status" sectior	n. Please see Additional_info_add extra status	.mp4		
		* * *			
		* * *			
[QATC-833599] Greetings	s: Create new greeting: The m	aximum duration of recording is 9 minut	es instead of 10 minutes Created: 09/Feb/24 Updated:		
12/Feb/24 Resolved: 12/Feb/24					
Status:	Resolved				
Project:	Training Center	Training Center			
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Securi	ty level Leads and Reporter)			
T	D	D. C. C.	Martin		
Type:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	Design_record10min.png	GalaxyM32_13_1.0_recording_9min.png	GalaxyM32_13_1.0_recording_9min.txt		
Severity/Importance:	3-Average	,	,		
Error Type:	Functional				
- <b>71</b>					

### Steps to reproduce:

Severity/Importance:

2-Major

## 1. Open GET PERSONAL VOICEMAIL

- 2. Click "Create new greetings"
- 3. Pay attention to the maximum time of recording

Actual result: The maximum duration of recording is 9 minutes instead of 10 minutes. Please see GalaxyM32\_13\_1.0\_recording\_9min.png

Additional information:				
The same issue occurs who	en recording any status in "Qui	ck Status."		
		a pause button when a greeting is	playing Created: 09/Feb/24 Updated: 12/Feb/24 Res	olved: 12/Feb/24
Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_1.0_Greeti	ngs_stop button.mp4 🗏 GalaxyM32	logs_Stop button_greetings.txt	
Severity/Importance:	2-Major			
Error Type:	Functional			
Description				
Steps to reproduce:				
<ol> <li>Open GET PERSONAL</li> <li>Go to any greeting fro</li> <li>Press play button</li> <li>Click "Stop" button</li> <li>Again, click "Stop" but</li> <li>Pay attention to the re</li> </ol>	m the GREETINGS list			
Actual result: The "Stop" bu	tton acts like a pause button w	hen a greeting is playing. Please see G	alaxyM32_13_1.0_Greetings_stop butto	on.mp4
Expected result: The "stop"	button should not act like a pa	use button when a greeting is playing.		
Additional information:				
• The same issue reproduce	s when playing any status in "C	Quick Status."		
		* * *		

[QATC-833573] Greetings: Create new greeting: Recording continues in the background when an incoming call is received Created: 09/Feb/24

Updated: 12/Feb/24 Resolved: 12/Feb/24

**Expected result:** According to the requirements, the maximum recording time was supposed to be 10 minutes. Please see Design\_record10min.png

Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads and Repo	rter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_1.0_incoming calls.mp4	GalaxyM32_13_1.0_logs_inco	oming call.txt	
Severity/Importance:	2-Major			
Error Type:	Functional			
Description Steps to reproduce:				
1. Open GET PERSONAL V 2. Click "Create new greeti 3. Press to start 4. Call my number using a 5. Receive the incoming ca 6. Pay attention to the reco  Actual result: Recording cont  Expected result: The recordinal  Additional information:	nother device all ording inues in the background when an incoming ca ng should not continue in the background whe when recording a status in "Quick Status".	n there is an incoming call.	<sup>,</sup> M32_13_1.0_incoming calls.mp4	
	<b>♦</b>	<b>*</b> •		
[QATC-833570] Greetings: (Created: 09/Feb/24 Updated: 12/Feb/24 Reso	Create new greetings: The application clos	es when the pause button is	s clicked multiple times during recording	
Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads and Repo	rter)		
Туре:	Bug	Priority:	Major	

Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_1.0_app crash_2_logs.txt	GalaxyM32_13_1.0_app cras	h_2.mp4		
Severity/Importance:	1-Critical		·		
Error Type:	Functional				
Description					
Steps to reproduce:					
1. Open GET PERSONAL V	OICEMAIL				
2. Click "Create new greeti					
3. Press to start					
4. Click several times to pa					
<ol> <li>Go back and do the sam</li> <li>Pay attention to the result</li> </ol>					
		ala tiona advisia a sacratica a Dia	Calaur M22 12 1 0 ann anaile 2 ann 4		
	closes when the pause button is clicked multi				
<b>Expected result:</b> The application	on should not stop when the pause button is	clicked multiple times during re	ecording.		
Additional information:					
<ul> <li>The same issue occurs wher</li> </ul>	n recording a status in "Quick Status."				
		>			
	* '	* *			
[OATC-833563] Greetings: (	Create new greeting: The greeting plays in	the background while a new	w greeting is being recorded Created: 09/Feb/24		
Updated: 12/Feb/24 Resolved: 12/Feb/24	greate new greeting. The greeting plays in	i tiro baongrouna mine a no	greeting is being recorded citated syrtage.		
Status:	Resolved				
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Repo	orter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				

Attachments:	GalaxyM32_13_1.0_Greeteings_overlap_sou	und.mp4	🖹 GalaxyM32_13_1.	0_ovarlap voice.txt	
Severity/Importance:	2-Major				
Error Type:	Functional				
Description					
Steps to reproduce:					
1. Open GET PERSONAL V	OICEMAII				
2. Play any greeting from t					
3. Click "Create new greeti					
4. Press to record					
5. Pay attention to the bac					
<b>Actual result:</b> The greeting place GalaxyM32_13_1.0_Greeteings	ays in the background while a new greeting is _overlap_sound.mp4	being recor	ded. Please see		
Expected result: The previous	sly played greeting should have stopped when	n a new gree	ting was recorded.		
Additional information:					
• The same issue reproduces	with Quick Status as well.				
	• • • • • • • • • • • • • • • • • • •	· •			
_	Create new greeting: It displays "Stopped	" instead o	f "Paused", when c	licking the pause button during a	
recording Created: 08/Feb/24 Updated					
Status:	Resolved				
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Reporter	orter)			
Type:	Bug	Priority:	1	Major	
Reporter:	Martin Howlader	Assignee:		Unassigned	
Resolution:	Fixed	Votes:		0	
Labels:	None	votes.			
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
	Android version: 13				
Attachments:	■ Design_record_paused.png	32 13 1 N la	ogs_greeting_pause l	button.txt GalaxyM32_13_1.0_record	
Actuemnents.	greetings_pause button.mp4	32_13_1.0_lc	ygs_greeting_pause i	Sutton.txt	
Severity/Importance:	3-Average				
Error Type:	Functional				
D					
Description Steps to reproduce:					
· ·	OLCENANI				
1. Open GET PERSONAL V	UICEMAIL				

- 2. Click "Create new greeting"
- 3. Start recording
- 4. Click pause button
- 5. Pay attention to the result

**Actual result:** It displays "Stopped" instead of "Paused", when clicking the pause button during a recording. Please see GalaxyM32\_13\_1.0\_record greetings\_pause button.mp4

Expected result: According to the design, clicking the pause button should result in the status being "paused". Please see Design\_record\_paused.png

Additional information:

- The same issue is reproduced in the "Create Quick Status" field.
- Furthermore, when clicking the pause button to pause the recording and then clicking it again, the recording starts again from the beginning.

0.0

[QATC-833520] Greetings:	Any greeting: There is slightly more space	between the icon	and "Save" Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads and Rep	orter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	FAD	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			

Design\_Space between icon & save.png

GalaxyM32\_13\_1.0\_space between

## D. . . . . . . . . . . .

**Error Type:** 

**Attachments:** 

#### Steps to reproduce:

Severity/Importance:

- 1. Open GET PERSONAL VOICEMAIL
- 2. Click any greeting from the GREETINGS list
- 3. Pay attention to the "Save" button

Actual result: There is slightly more space between the icon and "Save." Please see GalaxyM32\_13\_1.0\_space between icon & save.jpg

Expected result: According to the design, there should have been less space between the icon and "Save." Please see Design\_Space between icon & save.png

## Additional information:

Furthermore, the same issue is replicated on the Discard button.

**Android version: 13** 

icon & save.jpg

5-Enhancement

GUI

🖴 Additional\_info\_sapce\_save.jpg

		· · · ·		
		oar: There is no placeholder text di	splayed when clicking the search bar	Created: 08/Feb/24
Updated: 12/Feb/24 Resolved: 12/Feb  Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)		
	1 7,			
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	FAD	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32 Android version: 13			
Attachments:	Design_Contacts_Search b	par.png GalaxyM32_13_1.0_Conta	ncts_search bar.jpg	
	4-Minor			
Severity/Importance:	CI II	GUI		
	GUI			
Error Type:	GUI			
Severity/Importance: Error Type:  Description Steps to reproduce:	GUI			
Description Steps to reproduce:  1. Open GET PERSON	NAL VOICEMAIL from the GREETINGS list epient" ar			
Error Type:  Description  Steps to reproduce:  1. Open GET PERSON 2. Click any greeting 3. Click "Select a rece 4. Click the search ba 5. Pay attention to the	NAL VOICEMAIL from the GREETINGS list epient" ar ne search bar	clicking the search bar. Please see Gal	axyM32_13_1.0_Contacts_search bar.jpg	
Error Type:  Description  Steps to reproduce:  1. Open GET PERSON 2. Click any greeting 3. Click "Select a rece 4. Click the search ba 5. Pay attention to th  Actual result: There is n	NAL VOICEMAIL from the GREETINGS list epient" ar ne search bar no placeholder text displayed when	clicking the search bar. Please see Gal ext as part of the design. Please see Do		
Error Type:  Description  Steps to reproduce:  1. Open GET PERSON 2. Click any greeting 3. Click "Select a rece 4. Click the search ba 5. Pay attention to th  Actual result: There is n  Expected result: The search	NAL VOICEMAIL from the GREETINGS list epient" ar ne search bar no placeholder text displayed when	_		
Error Type:  Description  Steps to reproduce:  1. Open GET PERSON 2. Click any greeting 3. Click "Select a rece 4. Click the search ba 5. Pay attention to th  Actual result: There is n  Expected result: The sea	NAL VOICEMAIL from the GREETINGS list epient" ar ne search bar no placeholder text displayed when	ext as part of the design. Please see De		
Error Type:  Description  Steps to reproduce:  1. Open GET PERSON 2. Click any greeting 3. Click "Select a rece 4. Click the search ba 5. Pay attention to th  Actual result: There is n  Expected result: The sea	NAL VOICEMAIL from the GREETINGS list epient" ar ne search bar no placeholder text displayed when a	ext as part of the design. Please see De		

Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_1.0_Contact	cts_select.mp4 🖺 GalaxyM32_13_1.0	O_logs_contacts_select.txt	
Severity/Importance:	4-Minor			
Error Type:	Functional			
Description				
Actual result: The number o	n the GREETINGS list  nt"  some contacts  umber of selected contacts at the  of selected contacts remains the	•	ted. Please see GalaxyM32_13_1.0_Contacts_select.mp	o4
Status: Project:	Resolved Training Center Voicemail	rn off when scrolling down Created: 08/1	Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24	
Component/s:				
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)		
Туре:	Bug	Priority:	Major	
rype: Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None	VOICS.	V	
Remaining Estimate:	Not Specified			

Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_1.0_on_off_greetings.mp4	Logs_greetin	ngs_off_on.txt	
Severity/Importance:	2-Major			
Error Type:	Functional			
Description				
Steps to reproduce:				
1. Open GET PERSONAL V				
<ol> <li>Turn on greetings one a</li> <li>Scroll down the page</li> </ol>	ifter one			
4. Again, scroll up				
5. Pay attention				
Actual result: Greetings autor	matically turn off when scrolling down. Please	see GalaxyM32_13	3_1.0_on_off_greetings.mp4	
_	eetings are activated, they should remain on.	•		
	sources, they are a contained in			
Additional information:				
The same issue is reproduce	ed for other greetings.			
	* *	<b>*</b> •		
[QATC-833488] Help: The in	nformation is not displayed as per the des	sign Created: 08/Feb/24	Updated: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads and Reporter	orter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_1.0_Help_GUI.png	quirements_help.p	ong	
Severity/Importance:	4-Minor			
Error Type:	GUI			
Description				
Steps to reproduce:				

1. Open GET PERSONAL VOICEMAIL
2. Click tooltip
3. Go to Help

4. Pay attention to the help page

Actual result: The information is not displayed as per the design. Please see GalaxyM32\_13\_1.0\_Help\_GUI.png

Expected result: The information regarding the design should have been included on the application's help page. Please see Requirements\_help.png

Additional information:

By design, the "Help" heading is missing from the upper left corner of the application help page.

		* * *			
[QATC-833464] Greetin	gs: All greetings are played simple	ultaneously when the "play" butt	on for each greeting is clicked consecutively	✓ Created:	
08/Feb/24 Updated: 12/Feb/24 Resolve					
Status:	Resolved				
Project:	Training Center	Training Center			
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Securit	Leads and Reporter only (Security level Leads and Reporter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed Votes: 0				
Labels:	None				
Remaining Estimate:	Not Specified	Not Specified			
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32 13 10 Greeting	ns play together mp4	2 13 1.0 greetings play together txt		

# Description

**Error Type:** 

#### Steps to reproduce:

Severity/Importance:

- 1. Open GET PERSONAL VOICEMAIL
- 2. Click one after-one greeting from the GREETINGS list

2-Major Functional

3. Pay attention to the result

**Actual result:** All greetings are played simultaneously when the "play" button for each greeting is clicked consecutively. Please see GalaxyM32\_13\_1.0\_Greetings play together.mp4

0 0 0

Expected result: Rather than all the greetings being played simultaneously, one greeting should be played at a time.

GalaxyM32\_additional\_info\_quick\_status.mp4

Additional information:

The same issue is reproduced in the "Quick Status" module. Please see GalaxyM32\_additional\_info\_quick\_status.mp4

12/Feb/24 Resolved: 12/Feb/24	Resolved			
Status:				
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads a	nd Reporter)		
Туре:	Bug	Priority:	Major	
Reporter:	Martin Howlader	Assignee:	Unassigned	
Resolution:	Fixed	Votes:	0	
Labels:	None	701031	, and the second	
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
	Alluidia version. 13			
Attachments:	GalaxyM32_13_1.0_Delete status.mp4	GalaxyM32_13_1.0	Logs_Delete status.txt	
Severity/Importance:	2-Major			
Error Type:	Functional			
Description				
Steps to reproduce:				
1. Open GET PERSONA	L VOICEMAIL			
2. Go to "Quick Status"				
3. Go to any specific st				
<ul><li>4. Click "Delete Status"</li><li>5. Pay attention to the</li></ul>				
•				
Actual result: The "Delete status.mp4	Status" button does not respond when click	ed after entering a specifi	c status. Please see GalaxyM32_13_1.0_Delete	
•		المحالمات والمعادما الم		
-	is should be deleted when the "Delete Status	button is clicked.		
Additional information:				
• The same issue is reproc	duced for other statuses as well.			
		· · ·		

Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24

Resolved

Voicemail

1.0

Training Center

Status:

Project:

Component/s:

Affects Version/s:

Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Reporter)				
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_1.0_Repeat_Days.mp4				
Severity/Importance:	2-Major				
Error Type:	Functional				
Description					
Steps to reproduce:					
<ul> <li>4. Select all the days</li> <li>5. Click save</li> <li>6. Again re-enter repeat and deselect all the days</li> <li>7. Pay attention to the result</li> </ul> Actual result: it is not possible to deselect all days and save them again once days have been selected and saved. Please see GalaxyM32_13_1.0_Repeat_Days.mp4 Expected result: The option to save should be available after all days have been deselected. Additional information: <ul> <li>The same issue reproduces for other greetings.</li> </ul>					
* * *					
[QATC-833428] Greetings: Select a recepient: The "GET PERSONAL keeps stopping" validation message appears when re-entering the recipient multiple times in a row Created: 08/Feb/24 Updated: 12/Feb/24 Resolved: 12/Feb/24					
Status:	Resolved				
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Reporter)				
Econol and reporter only (security reverteaus and reporter)					
	Bug Priority: Major				
Туре:	Bug	Priority:	Major		
	Bug Martin Howlader	-			
Type: Reporter: Resolution:		Priority: Assignee: Votes:	Major Unassigned 0		
Reporter: Resolution:	Martin Howlader Fixed	Assignee:	Unassigned		
Reporter:	Martin Howlader	Assignee:	Unassigned		

Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_1.0_Apps_crash.mp4	🖹 GalaxyM32_13_1.0	_Logs_Crash.txt		
Severity/Importance:	1-Critical				
Error Type:	Functional				
<b>Description</b>					
Steps to reproduce:					
<ol> <li>Open "GET PERSONAL \         <ol> <li>Click any greeting from</li> <li>Click "Select a recepient</li> <li>Click the back button</li> <li>Again, re-enter recepier</li> <li>Pay attention to the results</li> </ol> </li> </ol>	the GREETINGS list t" nt ult				
		appears when re-ente	ering the recipient multiple times in a row. Please see		
GalaxyM32_13_1.0_Apps_crash					
<b>Expected result:</b> The application	ion should remain stable even when the rec	cipient is accessed tw	ice consecutively.		
	♦	* *			
[QATC-833400] Settings: Ti	me before greeting: It defaults to 5 who	en the time is first s	set to 15 and then re-entered Created: 08/Feb/24 Updated: 12/Feb/24		
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and F	Reporter)			
_	1_				
Type:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Unresolved Votes: 0				
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified  Model pages Colour M22				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attack	Colon M22 12 long time before greating	Calau MA	22 12 Time hafan masting mad		
Attachments:	GalaxyM32_13_logs_time before greeting	ig.txt 🗀 Galaxyivi3	32_13_Time before greeting.mp4		
Severity/Importance:	2-Major				
Error Type:	Functional				
Description					
Steps to reproduce:					
1 Open "GET PERSONAL \	VOICEMAII "				

- 2. Click tooltip
- 3. Click Settings
- 4. Click the drop-down list from "Time before greeting"
- 5. Select 15
- 6. Re-enter Settings
- 7. Pay attention to the result

Actual result: It defaults to 5 when the time is first set to 15 and then re-entered. Please see GalaxyM32\_13\_Time before greeting.mp4

Expected result: After being selected as 15 once, it should remain as 15 when re-entered.

Additional information:

The same issue reproduces with different values.

	4 -	<b>* *</b>		
	ime before greeting: There is no unit of tin	ne used here Crea	ated: 08/Feb/24 Upda	ited: 12/Feb/24 Resolved: 12/Feb/24
Status:	Resolved			
Project:	Training Center			
Component/s:	Voicemail			
Affects Version/s:	1.0			
Fix Version/s:	None			
Security Level:	Leads and Reporter only (Security level Leads and Reporter)			
Туре:	Bug	Priority:		Major
Reporter:	Martin Howlader	Assignee:		Unassigned
Resolution:	Fixed	Votes:		0
Labels:	None			
Remaining Estimate:	Not Specified			
Time Spent:	Not Specified			
Original Estimate:	Not Specified			
Environment:	Model name: Galaxy M32			
	Android version: 13			
Attachments:	GalaxyM32_13_time_without_unit.png			
Severity/Importance:	4-Minor			

**Error Type:** 

#### Steps to reproduce:

- 1. Open "GET PERSONAL VOICEMAIL"
- 2. Click tooltip
- 3. Click Settings
- 4. Pay attention to the "Time before greeting"

Actual result: There is no unit of time used here. Please see GalaxyM32\_13\_time\_without\_unit.png

Expected result: The unit of time should have been specified here.

GUI





[QATC-833394] Settings	s: Nothing happens when the '	"Purchase" option is clicked Created: 0	8/Feb/24 Updated: 12/Feb/24		
Status:	To Be Reformulated				
Project:	Training Center	Training Center			
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Unresolved	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_logs_purch	nase.txt 🛮 🗋 GalaxyM32_13_purchase	e.mp4		
Severity/Importance:	2-Major				
Error Type:	Functional				
Description					
Steps to reproduce:					
•	AL MOJOEN AND II				
<ol> <li>Open "GET PERSON</li> <li>Click Tooltip</li> </ol>	AL VOICEMAIL."				
3. Click Settings					
4. Click purchase					
5. Pay attention to the	result				
Actual result: Nothing ha	ppens when the "Purchase" optio	n is clicked GalaxyM32_13_purchase.r	mp4		
Expected result: Clicking	on the "Purchase" option should	redirect to a new page.			
[QATC-833369] Greeting	gs: Select a recepient: "Recepie	ent" appears instead of the spellin	g "recipient" Created: 07/Feb/24 Update	ed: 12/Feb/24 Resolved: 12/Feb/24	
Status:	Resolved				
Project:	Training Center	Training Center			
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Secu	rity level Leads and Reporter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader Assignee: Unassigned				
Resolution:	Fixed	Votes:	0		

None

Labels:

Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_Spelling.jpg				
Severity/Importance:	5-Enhancement				
Error Type:	GUI				
Description					
Steps to reproduce:					
<ol> <li>Open GET PERSONAL V</li> <li>Click any greeting from</li> <li>Pay attention to the "Se</li> </ol>	the GREETINGS list				
Actual result: "Recepient" app	pears instead of the spelling "recipient." Plea	se see GalaxyM32_Sp	pelling.jpg		
Expected result: "Recipient" s	should have been spelled correctly like this.				
	*				
[QATC-833345] Greetings: A 07/Feb/24 Updated: 12/Feb/24 Resolved: 12/		t: Some contact na	imes overlap when placed into the contact list created:		
Status:	Resolved				
Project:	Training Center				
Component/s:	Voicemail				
Affects Version/s:	1.0				
Fix Version/s:	None				
Security Level:	Leads and Reporter only (Security level Leads and Re	eporter)			
Туре:	Bug	Priority:	Major		
Reporter:	Martin Howlader	Assignee:	Unassigned		
Resolution:	Fixed	Votes:	0		
Labels:	None				
Remaining Estimate:	Not Specified				
Time Spent:	Not Specified				
Original Estimate:	Not Specified				
Environment:	Model name: Galaxy M32				
	Android version: 13				
Attachments:	GalaxyM32_13_Overlap_Additional_info.j	ing GalayyM32	13 Overlan ing		
Severity/Importance:					
Error Type:	4-Minor GUI				
Description					
Steps to reproduce:					
1. Open GET PERSONAL					

- 2. Click any greeting from the GREETINGS list
- 3. Go to "Select a recepient"
- 4. Pay attention to the contact list

Actual result: Some contact names overlap when placed into the contact list. Please see GalaxyM32\_13\_Overlap.jpg

**Expected result:** The contact names within the contact list should not overlap.

Additional information:

 The same issue occurs not only for double-line contact names but also for single-line contact names. Please see GalaxyM32\_13\_Overlap\_Additional\_info.jpg



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