

Information/Data "Value" Governance Framework - v2019.v02

# Why is this framework different and so useful?



- 1. Data Governance initiatives consistently fail due to the lack of commercial value creation
- 2. Data Risk and Compliance initiatives have rarely/never built sustainable, funded, reusable, non-redundant Data Foundations (BASEL, GDPR, BCBS239 have all failed on this).
- 3. By our definition Data Governance "governs to value creation and extraction"
- 4. We don't ignore risks and compliance matters, but view these through the lens of "a ZERO cost by-product" of a good governance regime.
- 5. Most frameworks have no language or construct to manage a commercial overlay to the Data Governance regime.

We define commercial value as:

- . Faster and easier data access & insights (Operational Efficiency, Faster & More Confident Decision Making)
- 2. Data that is accurate, trustworthy and auditable by usage, by process, by persona, avoiding rework (Corporate Speed, Data Quality)
- Faster and easier monetization of data assets/files/gateways (selling/ licensing) (New and increasing data revenue streams)
- 4. Improved customer experience (Innovation)
- 5. Faster and Richer Product/Offering development (Innovation)
- 6. Ability to understand and secure sensitive data at a lower cost
- 7. Enhanced brand value (Goodwill)
- 8. Intangible Asset Value (Balance sheet & Company Valuation Advantages).



### Preamble on Data Frameworks in General











**PAST** 

Where do Data Maturity & Data Capability Models come from? TODAY

What Data Frameworks are available today?

**CHALLENGES** 

What's missing from earlier versions (and why create another one)?

**FUTURE** 

Where are we heading?



#### Preamble on Data Frameworks in General





#### PAST

- These have developed over 25+ years, originating with DAMA's DMBoK and spawning many derivatives as the industry and peer groups (money, politics, industry verticals, standards) hav changed.
- These are generally all interrelated, and all have value.



#### TODAY

- There are actually many variations and versions over the years. Here are a few:
  - DAMA DMBoK (the original)
  - EDM Council (DMM and now DCAM)
  - CMMI DMM
  - and more.. Including Vendors, Consultancies and Law Firms are producing their own derivatives..



#### CHALLENGES

- Early versions had gaps (some covered these of in later versions) like Data Warehousing, Data Federation/Virtualization, Paper, Data Integration, API's, Open Source Data Software, Cloud Data (jurisdictional issues), Unstructured Data, Regulatory Compliance, Licensing (selling data) and other generational innovations
- Generic vs Specialised (eg; Banking)
- Overlaps
- Inconsistencies
- Illiteracy with Regulators, Boards and Executives.. (hard to consume)

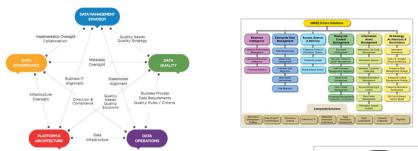


#### **FUTURE**

- The future of Data/Information Governance is commercially value driven (\$, brand, customer experience, efficiency, innovation, product or service innovation, etc), with increasing Regulatory pressure (Security, Privacy, Accountability, etc) as a by-product...
- Easy to Consume
- Endorsed by Regulators & (non IT) Business Leaders
- Commercial Value first (driver)
- Compliance as a predictable ZERO cost by-product



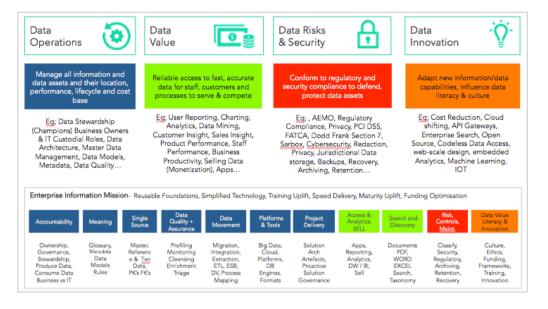
# Classic vs Contemporary Frameworks











#### **RISK & COMPLIANCE (Past)**

- CLASSIC, RISK, COMPLIANCE
- Traditional focus is HOW to manage data
- Classic MIKE 2.0, DAMA DMBOK, Gartner, CMMI Data Maturity Model, etc..

## VALUE & INNOVATION (Future)

- VALUE & INNOVATION
- New data focus is What value users get from it's data assets
- Analytics, Self-Service, Omni Channel, Data Monetisation(\$), Data Revaluation, AASB 138 Intangible Assets, Information as a Second Language, Data First Culture, Trusted Data, Easy Business Access, ZERO cost compliance etc













4. This is the sustainable driver for investment, governance and change. Value extraction is distorted, slow, insecure and expensive without (1) and (2) in place.



3. Data Value



4. Data Innovation

3. Innovation is slow, insecure and expensive without (1) and (2) in place.



2. Data Risks & Security

2. Completely dependent on funding, reliable, trusted foundations (1)

1. Required to support all Data Risks, Data Value Extraction (Reporting, Analytics, Apps), and Innovation (Cloud, Apps, etc).

Common breakages here are lacking, missing, unfunded foundations that create duplication, rework, poor quality data and excessive expense in (2), (3) and (4).



 Data Operations (Foundations)



Data Operations



Data Value



Data Risks & Security



Data Innovation



Manage all information and data assets and their location, performance, lifecycle, platforms, consumption and cost base.

Eg; Data Stewardship (Champions) Business Owners & IT Custodial Roles, Data Architecture, Master Data Management, Data Models, Metadata, Data Quality... Reliable access to fast, accurate data for staff, customers and processes to serve & compete

Eg; User Reporting, Charting, Analytics, Data Mining, Customer Insight, Sales Insight, Product Performance, Staff Performance, Business Productivity, Selling Data (Monetization), Apps... Conform to regulatory and security compliance to defend, protect data assets

Eg; , AEMO, Regulatory Compliance, Privacy, PCI DSS, FATCA, Dodd Frank Section 7, Sarbox, Cybersecurity, Redaction, Privacy, Jurisdictional Data storage, Backups, Recovery, Archiving, Retention... Adapt new information/data capabilities, influence data literacy & culture

Eg; Cost Reduction, Cloud shifting, API Gateways, Enterprise Search, Open Source, Codeless Data Access, web-scale design, embedded Analytics, Machine Learning, IOT

Enterprise Information Mission- Reusable Foundations, Simplified Technology, Training Uplift, Speed Delivery, Maturity Uplift, Funding Optimisation

Accountability	Meaning	Single Source	Data Quality + Assurance	Data Movement	Platforms & Tools	Project Delivery	Access & Analytics, SELL	Search and Discovery	Risk, Controls, Maint.	Data Value Literacy & Innovation
Ownership, Governance, Stewardship, Produce Data, Consume Data Business vs IT	Glossary, Metadata Data Models Rules	Master, Referenc e & Txn Data, PK's FK's	Profiling Monitoring Cleansing Enrichment Triage	Migration, Integration, Extraction, ETL, ESB, DV, Process Mapping	Big Data, Cloud, Platforms, DB Engines, Formats	Solution Arch Artefacts, Proactive Solution Governance	Apps, Reporting, Analytics, DW / BI, Sell	Documents PDF, WORD EXCEL Search, Taxonomy	Classify, Security, Regulatory, Archiving, Retention, Recovery	Culture, Ethics, Funding, Frameworks, Training, Innovation



Data Operations



Data Value



Data Risks & Security



Data Innovation



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Data Access & Data Value Single Search and Data **Platforms** Project Analytics, Controls. Accountability Meaning Quality + Literacy & Source Movement & Tools Delivery Discovery SELL Maint. Assurance Innovation Profiling Culture Ownership. Glossary, Master, Migration, Big Data, Solution Apps, **Documents** Classify, Metadata Referenc Monitoring Cloud. Arch PDF. Security, Ethics. Governance. Integration, Reporting, Stewardship. Data e & Txn Cleansing Platforms. Artefacts. Analytics, WORD Regulatory, Funding, Extraction, Models Archiving, Produce Data, Data, Enrichment ETL, ESB, DB Proactive DW / BI, **EXCEL** Frameworks, Rules Consume Data PK's FK's DV. Process Solution Sell Search. Training, Triage Engines, Retention. Business vs IT Mapping Formats Governance Taxonomy Recovery Innovation



# Maturity Assessment – Samples – Takes about a day

Data Operations



Data Value



Data Risks & Security



Data Innovation



Medium

Legend:

Not Assessed

Manage all information and data assets and their location, performance, lifecycle and cost base

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Adapt new information/data

capabilities, influence data

literacy & culture

Enterprise Information Mission- Reusable Foundations, Simplified Technology, Training Uplift, Speed Delivery, Maturity Uplift, Funding Optimisation

Accountability

Ownership,

Governance,

Stewardship,

Produce Data.

Consume Data

Business vs IT

Meaning

Glossary,

Metadata

Data

Models

Rules

Single Source

Master,

Referenc

e & Txn

Data,

PK's FK's

Data Quality + Assurance

Profiling

Monitoring

Cleansing

Enrichment

Triage

Data Movement

Migration,

Integration,

Extraction,

ETL, ESB,

DV. Process

Mapping

Platforms & Tools

Big Data,

Cloud,

Platforms,

DB

Engines,

Formats

Project Delivery

Solution

Arch

Artefacts,

Proactive

Solution

Governance

Access & Analytics,

Apps,

Reporting,

Analytics,

DW / BI,

Sell

Search and Discovery

Documents PDF, WORD EXCEL Search,

Taxonomy

Risk, Controls, Maint.

Classify,

Security,

Regulatory,

Archiving,

Retention,

Recovery

Innova Cultu Ethic

Culture, Ethics, Funding, Frameworks, Training, Innovation

Data Value

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# Future Potential Derivatives





Industry Versions



Subject Domain Versions



National / Government / Regulator Versions



Multi-lingual Versions



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#### Any questions?

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