

Martin Woo

Customer Service
604.401.3722 | martin.wooo@outlook.com

EDUCATION

QUEEN'S UNIVERSITY
MS IN COMPUTER SCIENCE
Ongoing | Kingston, ON
Accepted 2020

QUEEN'S UNIVERSITY
BS IN COMPUTER SCIENCE
COGNITIVE SCIENCE
May 2020 | Kingston, ON
School of Computing

LORD BYNG SECONDARY
Grad. May 2015 | Vancouver, BC

SHIFT SUPERVISOR | CHATIME

October 2021 - December 2021 | Kingston, ON
Promoted to shift supervisor within 1 week of working at ChaTime

TEACHING ASSISTANT | QUEEN'S UNIVERSITY

September 2020 - Current | Kingston, ON
Worked as a teaching assistant for a variety of courses (CISC 282, 475, and 866).
Constant communication between students and professors.

BUBBLE TEA ASSOCIATE | iTEA

September 2019 - March 2020 | Kingston, ON
Worked as an associate at iTea Kingston.
Mostly managed the cash register and the POS system while occasionally working as barista.
Handled the online delivery services (UberEats, FoodHwy, and Fantuan) and phone orders.
Served as waiter for in-store food orders.
Worked mostly night shifts on weekends (busiest hours).

SALES ASSOCIATE | THE HUDSON'S BAY

April 2019 - August 2019 | Vancouver, BC
Sales associate for the menswear section at The Hudson's Bay.
Sold a variety of products including suits, men's casual wear, and credit cards.
Worked both opening and closing hours.

ASSOCIATE | SEN WESTERN LUMBER

April 2017 - September 2017 | Vancouver, BC
Worked as an associate for a lumber yard.
Largely customer service and building pallets of product from invoices or personal orders.

VOLUNTEERING

QUEEN'S HONG KONG STUDENT'S ASSOCIATION

CO-CHAIR, SPONSORSHIP DIRECTOR
Sep 2017 - May 2020 | Kingston, ON
Led and managed a student cultural club with 15 executives to create events promoting the Hong Kong culture to the Queen's student community.