

Vet Service Use Guide

IMPORTANT: Because we do not have time to implement Socket. Please Refresh page after each operation/click. Thank you.

1. When a new user is registered, go to the left side toolbar and choose Vet Services; then the user will be asked to choose between “Pet Owner” and “Veterinarian”. Once you make the choice, the role cannot be changed anymore.

Below are both “Pet Owner” and “Veterinarian” operations.

The image displays two screenshots of the Vet Service Tracking application. The top screenshot shows the initial registration form titled "Tell us about yourself" with fields for Name, Phone Number, and Bio. Below these fields is a section "Select your identity:" with two buttons: "Pet Owner" and "Service Provider". A "Next" button is highlighted in purple. To the right of the form is a vertical sidebar menu with options: Home, Profile, Service Board, Market Place, Event Hub, Vet Services, and Logout. An orange arrow points from the "Vet Services" option in the sidebar to the "Next" button in the form. The bottom screenshot shows a "Welcome to Vet Service Tracking" screen with a prompt to "Please select your role to continue. This selection will determine which features you can access." There are two selectable roles: "Pet Owner" (with description: "Book appointments for your pets, view vet schedules, and track service progress.") and "Veterinarian" (with description: "Manage appointment requests, track ongoing visits, and document pet health records."). A "CONFIRM SELECTION" button is at the bottom.

Tell us about yourself

Name

Phone Number

Bio

Select your identity:

Pet Owner Service Provider

Next Skip

Home

Profile

Service Board

Market Place

Event Hub

Vet Services

Logout

Welcome to Vet Service Tracking

Please select your role to continue. This selection will determine which features you can access.

Pet Owner

Book appointments for your pets, view vet schedules, and track service progress.

Veterinarian

Manage appointment requests, track ongoing visits, and document pet health records.

CONFIRM SELECTION

2. For the Pet Owner, there is nothing that needs to be done. For veterinarians, you will be asked to fill in personal information.

Below are “Veterinarian” operations.

- a. When the user clicks “USE CURRENT LOCATION”, the system will ask to access your current location and will auto-fill Location Information for you.

Complete Your Vet Profile

Please complete your veterinarian profile information. This will help pet owners find you and understand your services.

Basic Information

Full Name* Specialty* General Veterinarian

Professional Bio*

This will be displayed on your public profile

Contact Information

Phone Number* (555) 123-4567 Email* demouser2@gmail.com

Location Information [USE CURRENT LOCATION](#)

Street Address* 123 Main St.

City* State* ZIP Code* Country*

Availability

Select the time slots when you are usually available for appointments.

	Morning	Afternoon	Evening
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Complete Your Vet Profile

Please complete your veterinarian profile information. This will help pet owners find you and understand your services.

Basic Information

Full Name* DemoDoctor Specialty* General Veterinarian

Professional Bio* I am a DemoDoctor, hello world.

This will be displayed on your public profile

Contact Information

Phone Number* 123897123 Email* demouser2@gmail.com

Location Information [GETTING LOCATION...](#)

Street Address* 123 Main St.

City* State* ZIP Code* Country*

Availability

Select the time slots when you are usually available for appointments.

	Morning	Afternoon	Evening
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Complete Your Vet Profile

Please complete your veterinarian profile information. This will help pet owners find you and understand your services.

Basic Information

Full Name* DemoDoctor Specialty* General Veterinarian

Professional Bio* I am a DemoDoctor, hello world.

This will be displayed on your public profile

Contact Information

Phone Number* 123897123 Email* demouser2@gmail.com

Location Information [USE CURRENT LOCATION](#)

Street Address* La Avenida Street

City* Mountain View State* California ZIP Code* 94043 Country* United States

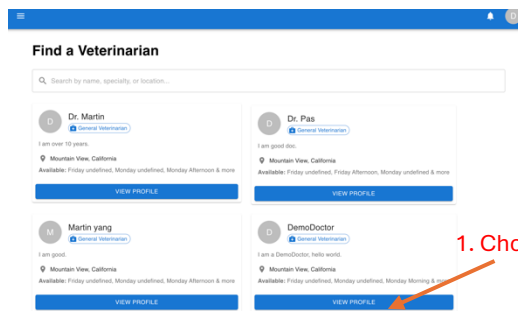
Availability

Select the time slots when you are usually available for appointments.

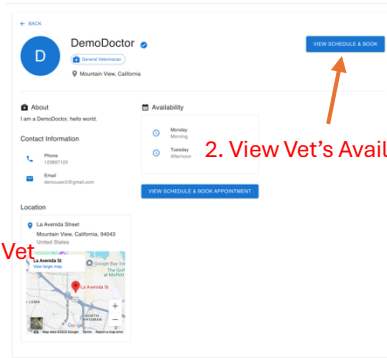
	Morning	Afternoon	Evening
Monday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tuesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Wednesday	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Pet Owner makes vet service appointment.

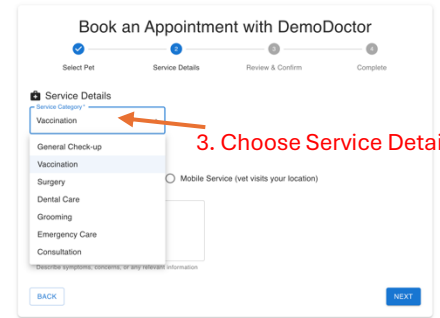
Below are “Pet Owner” operations.



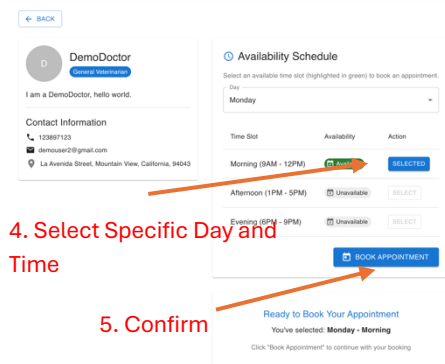
1. Choose the Vet



2. View Vet's Availability

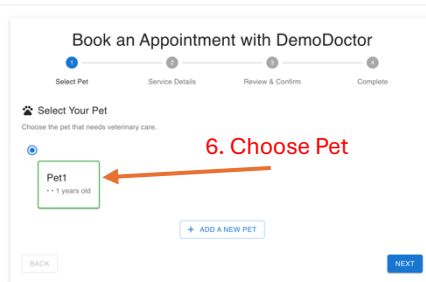


3. Choose Service Details

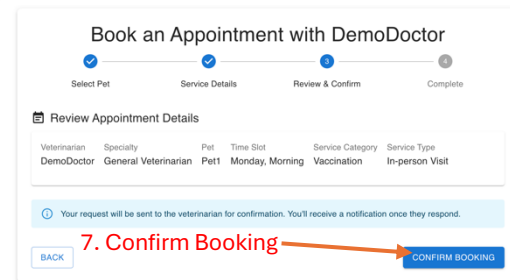


4. Select Specific Day and Time

5. Confirm



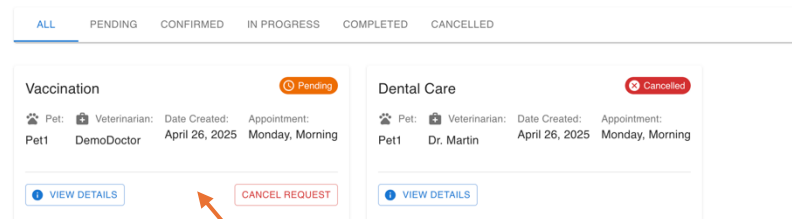
6. Choose Pet



7. Confirm Booking

My Vet Appointments

Track and manage all your veterinary service appointments.



7. You will be able to see your pending vet request, waiting for vet's confirmation

4. Veterinarian Processes Requests.

Below are “Veterinarian” operations.

Vet Service Dashboard

Manage service requests and appointments.

The dashboard has three tabs: NEW REQUESTS, ONGOING TASKS, and COMPLETED TASKS. The NEW REQUESTS tab is active, showing a pending request for 'Vaccination' for 'Pet1' (owner: demouser1) on 'Monday, Morning' with a request date of 'April 26, 2025'. There are 'DECLINE' and 'ACCEPT' buttons.

1. Veterinarian will be able to see all new/pending requests

2. Accept a Request

Vet Service Dashboard

Manage service requests and appointments.

The ONGOING TASKS tab is active, showing a 'Confirmed' request for 'Vaccination' for 'Pet1' (owner: demouser1) on 'Monday, Morning' with an 'Invalid Date' for the request date. There is a 'START SERVICE' button.

2. Go to ONGING TASKS and STARY SERVICE

The 'Service Details' section shows 'Vaccination' for 'Pet1' (owner: demouser1) on 'Monday, Morning' via 'In-person Visit'. The 'Service Progress Tracker' shows steps: 1. Check-in (completed), 2. Examination, 3. Treatment, 4. Checkout. The 'Medical Notes' section has a 'SAVE NOTES' button and a text area for observations. The 'Medical Images' section has an 'UPLOAD' button.

3. Finish and Click Each Sub-Task

4. Can leave Notes

5. Can upload images

An 'Upload Medical Image' modal is open, showing a 'SELECT IMAGE' button, a preview of a dog image, and an 'UPLOAD IMAGE' button.

6. Uploading images

The 'Service Details' section shows 'Vaccination' for 'Pet1' (owner: demouser1) on 'Monday, Morning' via 'In-person Visit'. The 'Service Progress Tracker' shows steps: 1. Check-in (completed), 2. Examination (completed), 3. Treatment (completed), 4. Checkout (in progress). The 'Medical Notes' section has a 'SAVE NOTES' button and a text area for observations. The 'Medical Images' section has an 'UPLOAD' button and shows 'Image 1' uploaded on 'April 26, 2025 at 01:18 PM'.

7. Complete checkout

Vet Service Dashboard

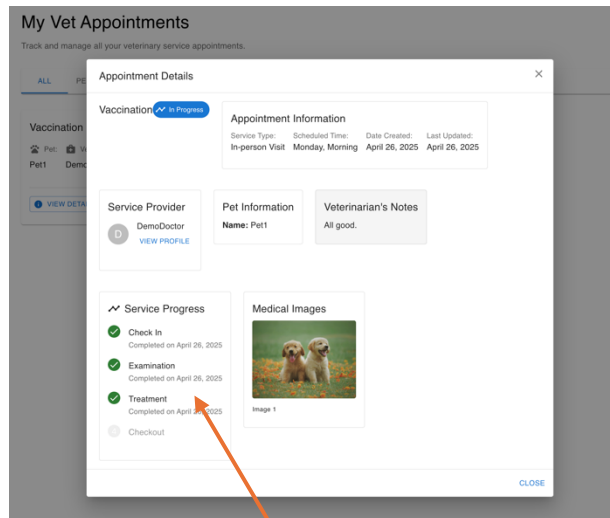
Manage service requests and appointments.

The COMPLETED TASKS tab is active, showing a 'Completed' request for 'Vaccination' for 'Pet1' (owner: demouser1) on 'Monday, Morning' with a request date of 'April 26, 2025'. There is a 'VIEW DETAILS' button.

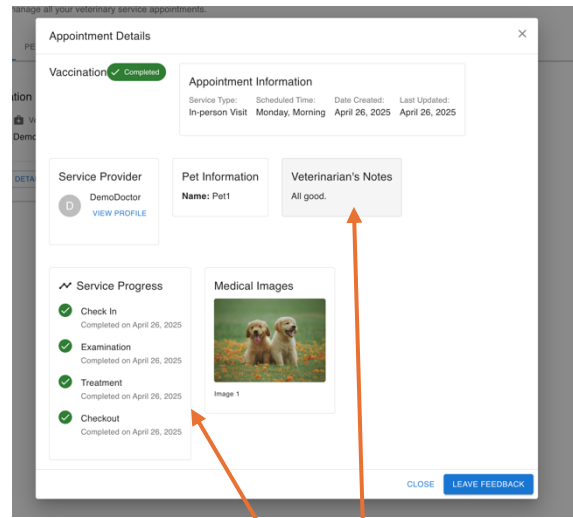
8. Go COMPLETED TASKS to check all finished tasks

5. Pet Owner checks Progress of Vet Service.

Below are “Pet Owner” operations.



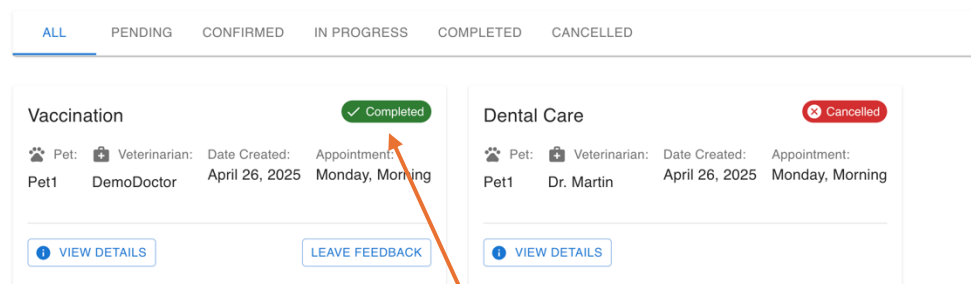
1. Pet Owner can check progress anytime.
2. Still in Progress.



1. Once Vet confirm the Service is completed (Complete Checkout is clicked from vet side)
2. Pet Owner will be able to see whole report.

My Vet Appointments

Track and manage all your veterinary service appointments.



1. State changed to Completed.