

# EXIT INTERVIEW QUESTIONNAIRE

## Embry-Riddle Aeronautical University

**DIRECTIONS:** Completely fill in the ovals indicating your responses. Please use a blue or black pen (felt or ballpoint), or a no. 2 pencil.

THE INFORMATION YOU SUPPLY WILL BE KEPT COMPLETELY CONFIDENTIAL

1. Fill in the space indicating whether each of the reasons listed was a "Major reason", "Minor Reason", or "Not a reason" that you decided to leave ERAU:

Not a reason  
Minor reason  
Major reason

### Personal

- Want a break from my college studies
- Health-related problem (family or personal)
- Want to live nearer to my parents or loved ones
- Want to move to (or am being transferred to) a new location
- I just don't seem to fit in at ERAU
- Decided to attend a different college

### ERAU Environment

- Don't like the size of ERAU
- Dissatisfied with the appearance and impression of the campus
- Received poor customer service from student support services staff
- Dissatisfied with my residence hall experience (skip if not applicable)
- Dissatisfied with the quality of food service on campus
- Not enough options available for student activities on campus
- Dissatisfied with the social life on campus
- Dissatisfied with the social life in the community
- Experienced discrimination from other students, faculty, or staff
- Not enough support for underrepresented groups (women, intl, etc.)

### Academics

- Dissatisfied with my grades
- Courses are not challenging
- Disappointed with the quality of instruction
- Disappointed with the quality of academic advising
- No longer interested in my current degree program
- Desired major isn't offered at ERAU
- Desired major is offered, but course content is unsatisfactory
- Current major is tougher than expected
- Experienced class scheduling problems (non-flight courses)
- Dissatisfied with availability of technology in the classroom
- Dissatisfied with availability of technology outside the classroom

### Finances and Employment

- Experienced a change in my financial status
- Didn't anticipate the overall cost of attendance
- Financial aid received is inadequate
- Want to get work experience
- Conflict between demands of job and college
- Overall education and services provided are not worth the cost

### Flight (skip if not a flight student)

- Experienced flight scheduling problems
- Progression through the flight program is too slow
- Disappointed with the quality of instruction in the flight program

3. What are your plans for this coming year? (Check all that apply)

- ☐ Re-enroll at ERAU
- ☐ Enroll at another college
- ☐ Enter the military
- ☐ Work full-time or part-time
- ☐ Care for a home and/or family
- ☐ Undecided

4. General information: Today's Date: \_\_\_\_\_

Campus: ☐ Daytona Beach ☐ Prescott

Class level: ☐ Fr ☐ So ☐ Jr ☐ Sr ☐ Graduate Student

Gender: ☐ Female ☐ Male

Was this your first term at ERAU? ☐ Yes ☐ No

Did you transfer to ERAU from another school? ☐ Yes ☐ No

Degree Program:

#### Undergraduate:

- ☐ Aeronautical Science
- ☐ Aeronautical Systems Maint.
- ☐ Aeronautics
- ☐ Aerospace Electronics
- ☐ Aerospace Engineering
- ☐ Aerospace Studies
- ☐ Aircraft Engineering Tech
- ☐ Air Traffic Management
- ☐ Applied Meteorology
- ☐ Aviation Business Admin
- ☐ Aviation Maintenance Mgmt
- ☐ Aviation Maintenance Science
- ☐ Aviation Management
- ☐ Aviation Technology
- ☐ Avionics Engineering Tech
- ☐ Civil Engineering
- ☐ Communication
- ☐ Computer Engineering
- ☐ Computer Science
- ☐ Electrical Engineering
- ☐ Engineering Physics
- ☐ Global Security & Intelligence Studies
- ☐ Human Factors Psychology
- ☐ Mechanical Engineering
- ☐ Mgmt of Tech Operations
- ☐ Safety Science
- ☐ Science, Tech, & Globalization
- ☐ Software Engineering
- ☐ Space Physics
- ☐ Other

#### Graduate:

- ☐ Aeronautics
- ☐ Aerospace Engineering
- ☐ Business Admin in Aviation
- ☐ Human Factors & Systems
- ☐ Safety Science
- ☐ Software Engineering
- ☐ Space Science
- ☐ Other

5. Please offer any additional comments concerning why you are leaving ERAU (use back of sheet if more room is needed).

2. Please indicate your level of agreement with the following statements:

Strongly Disagree  
Disagree  
Neutral  
Agree  
Strongly Agree

- It is important to me to graduate from college
- It is important to me to graduate from ERAU
- If asked for my opinion by a prospective student, I would recommend ERAU