

EMPLOYER FEEDBACK SURVEY

APPENDIX E3

Major Profile AS Aviation Business Administration

**Employers of the Class of 2000 Graduates
One and One Half Years After Receiving Their ERAU Degree**

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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

**Demographics of ERAU Employees
By Year of Graduation**

			AS Aviation Business Admin			
			1998	1999	2000	All Years
EC	Gender	# of Responses	1	1	1	3
		Female	100.0%	.0%	.0%	21.6%
		Male	.0%	100.0%	100.0%	78.4%

Number of ERAU Graduates Employers Know Professionally

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
1	100.0%	78.4%
2-5	.0%	21.6%
6-10	.0%	.0%
11-50	.0%	.0%
Over 50	.0%	.0%
Total	100.0%	100.0%

Number of ERAU Graduates Employers Currently Supervise

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	2
1	100.0%	100.0%
2-5	.0%	.0%
6-10	.0%	.0%
11-20	.0%	.0%
Over 20	.0%	.0%
Total	100.0%	100.0%

Supervisors Who Are Also ERAU Graduates

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
Yes	.0%	.0%
No	100.0%	100.0%
Total	100.0%	100.0%

Hiring Preference

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	2
Strong Preference for ERAU Graduates	.0%	.0%
Some Preference for ERAU Graduates	.0%	.0%
No Preference	100.0%	100.0%
Some Preference for Other Graduates	.0%	.0%
Strong Preference for Other Graduates	.0%	.0%
Total	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

Education of the ERAU Graduate Meets Company Needs

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
Strongly Agree	.0%	48.6%
Agree	.0%	.0%
Neutral	100.0%	51.4%
Disagree	.0%	.0%
Strongly Disagree	.0%	.0%
Total	100.0%	100.0%

Graduate is a Valuable Employee

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
Strongly Agree	.0%	48.6%
Agree	100.0%	51.4%
Neutral	.0%	.0%
Disagree	.0%	.0%
Strongly Disagree	.0%	.0%
Total	100.0%	100.0%

Graduate is a Good Candidate for Promotion

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
Strongly Agree	.0%	48.6%
Agree	100.0%	51.4%
Neutral	.0%	.0%
Disagree	.0%	.0%
Strongly Disagree	.0%	.0%
Total	100.0%	100.0%

Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

	AS Aviation Business Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	2
Much Higher	.0%	.0%
Somewhat Higher	.0%	.0%
Equivalent	100.0%	100.0%
Somewhat Lower	.0%	.0%
Much Lower	.0%	.0%
Total	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

Usefulness of General Skills on the Job

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Quantitative/Mathematics	# of Responses	1	3
	Very Useful	100.0%	78.4%
	Somewhat Useful	.0%	21.6%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	3
	Very Useful	.0%	48.6%
	Somewhat Useful	100.0%	51.4%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	3
	Very Useful	.0%	48.6%
	Somewhat Useful	100.0%	51.4%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Technical Writing	# of Responses	1	3
	Very Useful	.0%	21.6%
	Somewhat Useful	100.0%	78.4%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Speaking Before an Audience	# of Responses	1	3
	Very Useful	.0%	48.6%
	Somewhat Useful	100.0%	51.4%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	1
	Very Useful	.0%	.0%
	Somewhat Useful	100.0%	100.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Critical Thinking	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Independent Work	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Usefulness of General Skills on the Job
(Continued)**

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Defining and Solving Problems	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Working in groups/teams	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Leading/Guiding Others	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Responsible Actions and Decision Making	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Environmental Awareness	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Political and Economic Awareness	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%

Competence of the ERAU Graduate at General Skills

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Quantitative/Mathematics	# of Responses	1	3
	Excellent	.0%	.0%
	Very Good	.0%	21.6%
	Good	100.0%	78.4%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	3
	Excellent	.0%	.0%
	Very Good	.0%	48.6%
	Good	.0%	.0%
	Fair	100.0%	51.4%
	Poor	.0%	.0%
Total		100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	.0%	.0%
	Fair	100.0%	78.4%
	Poor	.0%	.0%
Total		100.0%	100.0%
Technical Writing	# of Responses	1	3
	Excellent	.0%	.0%
	Very Good	.0%	21.6%
	Good	.0%	.0%
	Fair	100.0%	78.4%
	Poor	.0%	.0%
Total		100.0%	100.0%
Speaking Before an Audience	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	.0%	.0%
	Fair	100.0%	51.4%
	Poor	.0%	27.0%
Total		100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	1
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Competence of the ERAU Graduate at General Skills
(Continued)**

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Critical Thinking	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Independent Work	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	100.0%	51.4%
	Good	.0%	.0%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Defining and Solving Problems	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	78.4%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Working in groups/teams	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	100.0%	78.4%
	Good	.0%	.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Leading/Guiding Others	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	.0%	.0%
	Fair	100.0%	78.4%
	Poor	.0%	.0%
Total		100.0%	100.0%

**Competence of the ERAU Graduate at General Skills
(Continued)**

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Responsible Actions and Decision Making	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	3
	Excellent	.0%	.0%
	Very Good	.0%	21.6%
	Good	.0%	27.0%
	Fair	100.0%	51.4%
	Poor	.0%	.0%
Total		100.0%	100.0%
Environmental Awareness	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	.0%	.0%
	Fair	100.0%	78.4%
	Poor	.0%	.0%
Total		100.0%	100.0%
Political and Economic Awareness	# of Responses	1	3
	Excellent	.0%	.0%
	Very Good	.0%	21.6%
	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%

Competence of Graduates From Other Institutions at General Skills

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Quantitative/Mathematics	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Technical Writing	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Speaking Before an Audience	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	1
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%

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**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Critical Thinking	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Independent Work	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Defining and Solving Problems	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Working in groups/teams	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Leading/Guiding Others	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%

**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Responsible Actions and Decision Making	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	65.5%
	Fair	.0%	34.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Environmental Awareness	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Political and Economic Awareness	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%