

Employer Feedback Survey

Classes of 2001, 2002, 2003 & 2004, 1 1/2 Years After Graduation

Program Profile BS Air Traffic Management

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This Program Profile contains Employer Feedback Survey results for this degree program only, for the Classes of 2001, 2002, 2003 & 2004. Almost every question from the instrument is included. Some of the skill verbiage required abbreviation in order to fit in the tables; please refer to the survey instrument if clarification is needed. Employer comments for 'strengths' and 'weaknesses' of the degree program have been included.

In an effort to correct for disproportionate response rates and adjust the respondent profile so that it was representative of the target population, the data were weighted by gender, campus, program, and year of graduation. Percentages in the data tables represent the weighted result (the number of respondents has been left unweighted, however). Please use caution when interpreting results for programs with a small number of respondents; results based on very few respondents may not be representative. Programs for which there were fewer than three respondents are excluded.

**Number of Respondents
By Campus and Year of Graduation.**

| | BS Air Traffic Management | | |
|---------------|---------------------------|------|-----------|
| | 2002 | 2004 | All Years |
| Daytona Beach | 2 | 1 | 3 |

**Graduate's length of time at present position
(as reported by the graduate on the preceding Alumni Survey)
By Campus
All Years Combined**

| | Unwtd # of Respondents | Less than 1 year | 1-2 years |
|---------------|------------------------|------------------|-----------|
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 33.8% | 66.2% |

Response options: 'Less than 1 year', '1-2 years', '3-5 years', 'More than 5 years'.

**Best description of graduate's field of work
(as reported by the graduate on the preceding Alumni Survey)
By Campus
All Years Combined**

| | | Daytona Beach |
|------------------------|-----------|---------------|
| Unwtd # of Respondents | | 3 |
| Airport | Wtd Col % | 16.9% |
| Government | Wtd Col % | 16.9% |
| Military | Wtd Col % | 66.2% |

**Relationship of graduate's job to his/her field of study at ERAU
(as reported by the graduate on the preceding Alumni Survey)
By Campus
All Years Combined**

| | Unwtd # of Respondents | Closely related | Somewhat related |
|---------------|------------------------|-----------------|------------------|
| | | Wtd Col % | Wtd Col % |
| Daytona Beach | 3 | 83.1% | 16.9% |

Response options: 'Closely related', 'Somewhat related'.
Graduates who responded 'Not related' on their Alumni Survey were excluded from consideration for the Employer Feedback Survey.

**Approximately how many ERAU graduates do you
know professionally?
By Campus
All Years Combined**

| | Unwtd # of Respondents | Number of ERAU Graduates Know Professionally | |
|------------------|---------------------------|--|-----------|
| | | 2-5 | 11-50 |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 33.8% | 66.2% |

Response options: '1', '2-5', '6-10', '11-50', 'Over 50'.

**How many ERAU graduates do you currently supervise?
By Campus
All Years Combined**

| | Unwtd # of Respondents | Number of ERAU Graduates Currently Supervise | | |
|------------------|---------------------------|---|-----------|-----------|
| | | 1 | 2-5 | 6-10 |
| | | Wtd Row % | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 16.9% | 66.2% |

Response options: '1', '2-5', '6-10', '11-50', 'Over 50'.

**Did you graduate from ERAU?
By Campus
All Years Combined**

| | Unwtd # of Respondents | Supervisors Who Are Also ERAU Graduates | |
|------------------|---------------------------|--|-----------|
| | | Yes | No |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 83.1% |

Response options: 'Yes', 'No'.

**What is your level of involvement in the hiring of new
workers?
By Campus
All Years Combined**

| | Unwtd # of Respondents | Hiring involvement level | |
|------------------|---------------------------|--------------------------|-------------------|
| | | Provide Input | No Involvement |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 83.1% |

Response options: 'Make Final Decision', 'Provide Input', 'No Involvement'.

**The education of the graduate meets our company's
needs
By Campus
All Years Combined**

| | Unwtd # of Respondents | Education of ERAU Graduate Meets Company's Needs | |
|------------------|---------------------------|--|-----------|
| | | Strongly Agree | Neutral |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 83.1% |

Response options: 'Strongly Disagree', 'Disagree', 'Neutral', 'Agree', 'Strongly Agree'.

**He/she is a valuable employee
By Campus
All Years Combined**

| | Unwtd # of Respondents | Graduate is a Valuable Employee | |
|------------------|---------------------------|------------------------------------|-----------|
| | | Strongly Agree | Agree |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 83.1% |

Response options: 'Strongly Disagree', 'Disagree', 'Neutral', 'Agree', 'Strongly Agree'.

**He/she is a good candidate for promotion
By Campus
All Years Combined**

| | Unwtd # of Respondents | Graduate is a Good Candidate for Promotion | |
|------------------|---------------------------|---|-----------|
| | | Strongly Agree | Agree |
| | | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 83.1% |

Response options: 'Strongly Disagree', 'Disagree', 'Neutral', 'Agree', 'Strongly Agree'.

**Compared to graduates from other institutions, his/her knowledge
and skill level is:
By Campus
All Years Combined**

| | Unwtd # of Respondents | Skill Level of ERAU Graduate Compared to Graduates From Other Institutions | | |
|---------------|------------------------|--|-----------------|------------|
| | | Much Higher | Somewhat Higher | Equivalent |
| | | Wtd Row % | Wtd Row % | Wtd Row % |
| Daytona Beach | 3 | 16.9% | 16.9% | 66.2% |

ERAU General Skills Usefulness on the Job and Competence of Graduates

Daytona Beach

| | BS Air Traffic Management | | | | | | | | | | | |
|---|---------------------------|---|-----------------|------------|------------------------|----------------------------------|-----------|-----------|------------------------|---|-----------|-----------|
| | Unwtd # of Respondents | Employer's Usefulness of Skill on the Job | | | Unwtd # of Respondents | Competence of this ERAU Graduate | | | Unwtd # of Respondents | Competence of Graduates from Other Institutions | | |
| | | Very Useful | Somewhat Useful | Not Useful | | Excellent | Good | Average | | Good | Average | Poor |
| | | Wtd Row % | Wtd Row % | Wtd Row % | | Wtd Row % | Wtd Row % | Wtd Row % | | Wtd Row % | Wtd Row % | Wtd Row % |
| Quantitative/mathematics | 3 | 16.9% | 83.1% | .0% | 2 | 20.4% | .0% | 79.6% | 2 | 20.4% | 79.6% | .0% |
| Basic PC software (word processing, spreadsheets, etc.) | 3 | 83.1% | .0% | 16.9% | 2 | 20.4% | 79.6% | .0% | 2 | 100.0% | .0% | .0% |
| Writing skills (non-technical) | 3 | 66.2% | .0% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | 79.6% | .0% | 20.4% |
| Technical writing | 3 | .0% | 66.2% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | .0% | 79.6% | 20.4% |
| Speaking before an audience | 3 | 66.2% | .0% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | .0% | 79.6% | 20.4% |
| Listening skills | 1 | 100.0% | .0% | .0% | 1 | .0% | .0% | 100.0% | 1 | .0% | 100.0% | .0% |
| Applied research (information gathering and analysis) | 3 | 66.2% | .0% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | .0% | 100.0% | .0% |
| Critical thinking | 3 | 83.1% | 16.9% | .0% | 2 | .0% | 100.0% | .0% | 2 | .0% | 100.0% | .0% |
| Independent work | 3 | 83.1% | 16.9% | .0% | 2 | 20.4% | .0% | 79.6% | 2 | .0% | 100.0% | .0% |
| Planning, scheduling, and carrying out projects | 3 | 66.2% | .0% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | 79.6% | 20.4% | .0% |
| Defining and solving problems | 3 | 83.1% | .0% | 16.9% | 2 | .0% | 20.4% | 79.6% | 2 | .0% | 100.0% | .0% |
| Working in groups/teams | 3 | 66.2% | 16.9% | 16.9% | 2 | .0% | 79.6% | 20.4% | 2 | 79.6% | 20.4% | .0% |
| Leading/guiding others | 3 | .0% | 66.2% | 33.8% | 2 | .0% | 20.4% | 79.6% | 2 | .0% | 100.0% | .0% |
| Responsible actions and decision making | 3 | 83.1% | .0% | 16.9% | 2 | 20.4% | .0% | 79.6% | 2 | .0% | 100.0% | .0% |
| Ability to adapt to change | 1 | 100.0% | .0% | .0% | 1 | .0% | .0% | 100.0% | 1 | .0% | 100.0% | .0% |
| Understanding other people and other points of view | 3 | 83.1% | .0% | 16.9% | 2 | 20.4% | 79.6% | .0% | 2 | 79.6% | 20.4% | .0% |
| Environmental awareness | 3 | 16.9% | 66.2% | 16.9% | 2 | .0% | .0% | 100.0% | 2 | .0% | 100.0% | .0% |
| Political and economic awareness | 3 | .0% | 66.2% | 33.8% | 2 | .0% | 20.4% | 79.6% | 2 | .0% | 100.0% | .0% |
| Knowledge of political/physical geography | 3 | .0% | 66.2% | 33.8% | 2 | .0% | .0% | 100.0% | 2 | .0% | 100.0% | .0% |

ERAU Preparation response options for the Class of 2003 and 2004 survey: 1='Excellent', 2='Good', 3='Average', 4='Poor', 5='Very Poor'.

Competence response options for the Class of 2001 and 2002 survey: 1='Very Good', 2='Good', 3='Average', 4='Poor', 5='Very Poor'.

Usefulness response options: 1='Very Useful', 2='Somewhat Useful', 3='Not Useful'

Comments from the question "Considering this ERAU graduate, what strengths do you perceive in his/her degree program?" - Daytona Beach

Class of 2002

Good basic math/computer/aviation skills.

Comments from the question "Considering this ERAU graduate, what weaknesses do you perceive in his/her degree program?" - Daytona Beach

Class of 2002

None at this level (Air traffic controller trainee at enroute facility)