### **EMPLOYER FEEDBACK SURVEY**

### **APPENDIX E3**

# Major Profile AS Aviation Business Administration

**Employers of the Class of 2000 Graduates One and One Half Years After Receiving Their ERAU Degree** 

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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

### Demographics of ERAU Employees By Year of Graduation

		AS Aviation Business Admin				
			1998	1999	2000	All Years
EC	Gender	# of Responses	1	1	1	3
		Female	100.0%	.0%	.0%	21.6%
		Male	.0%	100.0%	100.0%	78.4%

#### **Number of ERAU Graduates Employers Know Professionally**

	AS Aviation Business Admin		
	Class of 2000	Classes of 1998, 1999, and 2000 Combined	
	EC	EC	
# of Responses	1	3	
1	100.0%	78.4%	
2-5	.0%	21.6%	
6-10	.0%	.0%	
11-50	.0%	.0%	
Over 50	.0%	.0%	
Total	100.0%	100.0%	

#### **Number of ERAU Graduates Employers Currently Supervise**

	AS Aviation Business Admin		
		Classes of 1998,	
	Class of 2000	1999, and 2000	
		Combined	
	EC	EC	
# of Responses	1	2	
1	100.0%	100.0%	
2-5	.0%	.0%	
6-10	.0%	.0%	
11-20	.0%	.0%	
Over 20	.0%	.0%	
Total	100.0%	100.0%	

#### Supervisors Who Are Also ERAU Graduates

	AS Aviation Business Admin			
	Class of 2000	Classes of 1998, 1999, and 2000 Combined		
·	EC	EC		
# of Responses	1	3		
Yes	.0%	.0%		
No	100.0%	100.0%		
Total	100.0%	100.0%		

#### **Hiring Preference**

	AS Aviat	ion Business Admin
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	2
Strong Preference for ERAU Graduates	.0%	.0%
Some Preference for ERAU Graduates	.0%	.0%
No Preference	100.0%	100.0%
Some Preference for Other Graduates	.0%	.0%
Strong Preference for Other Graduates	.0%	.0%
Total	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

#### **Education of the ERAU Graduate Meets Company Needs**

	AS Aviation Bu	siness Admin	
	Class of 2000	Classes of 1998, 1999, and 2000 Combined	
	EC	EC	
# of Responses	1	3	
Strongly Agree	.0%	48.6%	
Agree	.0%	.0%	
Neutral	100.0%	51.4%	
Disagree	.0%	.0%	
Strongly Disagree	.0%	.0%	
Total	100.0%	100.0%	

#### Graduate is a Valuable Employee

	AS Aviation Business Admin		
	Class of 2000	Classes of 1998, 1999, and 2000 Combined	
	EC	EC	
# of Responses	1	3	
Strongly Agree	.0%	48.6%	
Agree	100.0%	51.4%	
Neutral	.0%	.0%	
Disagree	.0%	.0%	
Strongly Disagree	.0%	.0%	
Total	100.0%	100.0%	

#### **Graduate is a Good Candidate for Promotion**

	AS Aviat	ion Business Admin
	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
# of Responses	1	3
Strongly Agree	.0%	48.6%
Agree	100.0%	51.4%
Neutral	.0%	.0%
Disagree	.0%	.0%
Strongly Disagree	.0%	.0%
Total	100.0%	100.0%

#### Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

	AS Aviat	AS Aviation Business Admin		
	Class of 2000	Classes of 1998, 1999, and 2000 Combined		
	EC	EC		
# of Responses	1	2		
Much Higher	.0%	.0%		
Somewhat Higher	.0%	.0%		
Equivalent	100.0%	100.0%		
Somewhat Lower	.0%	.0%		
Much Lower	.0%	.0%		
Total	100.0%	100.0%		

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

#### Usefulness of General Skills on the Job

		AS Aviat	ion Business Admin
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Quantitative/Mathematics	# of Responses	1	3
Quantitative/Mathematics	Very Useful	100.0%	78.4%
	Somewhat Useful	.0%	21.6%
	Not Useful		
Total	Not Oseiui	.0%	.0%
Basic PC Software (word	# of Responses	100.0%	100.0% 3
processing, spreadsheets,	Very Useful	.0%	
etc.)	Somewhat Useful		48.6%
·	Not Useful	100.0%	51.4%
Takal	Not Oseful	.0%	.0%
Total	_ # -t D	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	3
(non-technical)	Very Useful	.0%	48.6%
	Somewhat Useful	100.0%	51.4%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Technical Writing	# of Responses	1	3
	Very Useful	.0%	21.6%
	Somewhat Useful	100.0%	78.4%
	Not Useful	.0%	.0%
Total	_	100.0%	100.0%
Speaking Before an	# of Responses	1	3
Audience	Very Useful	.0%	48.6%
	Somewhat Useful	100.0%	51.4%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
Applied Research	# of Responses	1	1
(information gathering	Very Useful	.0%	.0%
and analysis)	Somewhat Useful	100.0%	100.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
Critical Thinking	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
Independent Work	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	1	100.0%	100.0%
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'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Usefulness of General Skills on the Job (Continued)

		AS Aviat	ion Business Admin
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Planning, Scheduling,	# of Responses	1	3
and Carrying Out	Very Useful	100.0%	100.0%
Projects	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	_	100.0%	100.0%
Defining and Solving	# of Responses	1	3
Problems	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Working in	# of Responses	1	3
groups/teams	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Leading/Guiding	# of Responses	1	3
Others	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	-1	100.0%	100.0%
Responsible Actions	# of Responses	1	3
and Decision Making	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Understanding Other	# of Responses	1	3
People and Other	Very Useful	100.0%	100.0%
Points of View	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
Environmental	# of Responses	1	3
Awareness	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
Political and Economic	# of Responses	1	3
Awareness	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
		-	

#### Competence of the ERAU Graduate at General Skills

			AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined	
	EC	EC		
Quantitative/Mathematics	# of Responses	1	3	
	Excellent	.0%	.0%	
	Very Good	.0%	21.6%	
	Good	100.0%	78.4%	
	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Basic PC Software (word	# of Responses	1	3	
processing, spreadsheets,	Excellent	.0%	.0%	
etc.)	Very Good	.0%	48.6%	
	Good	.0%	.0%	
	Fair	100.0%	51.4%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Writing Skills	# of Responses	1	3	
(non-technical)	Excellent	.0%	21.6%	
	Very Good	.0%	.0%	
	Good	.0%	.0%	
	Fair	100.0%	78.4%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Technical Writing	# of Responses	1	3	
	Excellent	.0%	.0%	
	Very Good	.0%	21.6%	
	Good	.0%	.0%	
	Fair	100.0%	78.4%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Speaking Before an	# of Responses	1	3	
Audience	Excellent	.0%	21.6%	
	Very Good	.0%	.0%	
	Good	.0%	.0%	
	Fair	100.0%	51.4%	
	Poor	.0%	27.0%	
Total	1	100.0%	100.0%	
Applied Research	# of Responses	1	1	
(information gathering	Excellent	.0%	.0%	
and analysis)	Very Good	.0%	.0%	
	Good	100.0%	100.0%	
	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total			100.0%	
. 5.61		100.0%	100.070	

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Competence of the ERAU Graduate at General Skills (Continued)

		AS Aviat	ion Business Admin
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Critical Thinking	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Independent	# of Responses	1	3
Work	Excellent	.0%	21.6%
	Very Good	100.0%	51.4%
	Good	.0%	.0%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Planning,	# of Responses	1	3
Scheduling, and	Excellent	.0%	21.6%
Carrying Out Projects	Very Good	.0%	.0%
Frojecis	Good	100.0%	51.4%
	Fair	.0%	27.0%
	Poor	.0%	.0%
Total	•	100.0%	100.0%
Defining and	# of Responses	1	3
Solving Problems	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	100.0%	78.4%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Working in	# of Responses	1	3
groups/teams	Excellent	.0%	21.6%
	Very Good	100.0%	78.4%
	Good	.0%	.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Leading/Guiding Others	# of Responses	1	3
	Excellent	.0%	21.6%
	Very Good	.0%	.0%
	Good	.0%	.0%
	Fair	100.0%	78.4%
	Poor	.0%	.0%
Total		100.0%	100.0%

## Competence of the ERAU Graduate at General Skills (Continued)

		AS Aviation Business Admin		
		Class of 2000	Classes of 1998, 1999, and 2000 Combined	
		EC	EC	
Responsible	# of Responses	1	3	
Actions and	Excellent	.0%	21.6%	
Decision Making	Very Good	.0%	.0%	
Waking	Good	100.0%	51.4%	
	Fair	.0%	27.0%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Understanding Other People	# of Responses	1	3	
	Excellent	.0%	.0%	
and Other Points of View	Very Good	.0%	21.6%	
1 onits of view	Good	.0%	27.0%	
	Fair	100.0%	51.4%	
	Poor	.0%	.0%	
Total	•	100.0%	100.0%	
Environmental	# of Responses	1	3	
Awareness	Excellent	.0%	21.6%	
	Very Good	.0%	.0%	
	Good	.0%	.0%	
	Fair	100.0%	78.4%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	
Political and Economic Awareness	# of Responses	1	3	
	Excellent	.0%	.0%	
	Very Good	.0%	21.6%	
	Good	100.0%	51.4%	
	Fair	.0%	27.0%	
	Poor	.0%	.0%	
Total		100.0%	100.0%	

#### Competence of Graduates From Other Institutions at General Skills

		AS Aviation	Business Admin
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Quantitative/Mathematics	# of Responses	1	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%
Basic PC Software (word	# of Responses	1	2
processing, spreadsheets,	Excellent	.0%	.0%
etc.)	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Writing Skills	# of Responses	1	2
(non-technical)	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Technical Writing	# of Responses	1	2
ŭ	Excellent	.0%	.0%
	Very Good	.0%	34.5%
	Good	.0%	.0%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Speaking Before an	# of Responses	1	2
Audience	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Applied Research	# of Responses	1	1
(information gathering	Excellent	.0%	.0%
and analysis)	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	1.001	100.0%	100.0%
10101		100.070	100.070

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Competence of Graduates From Other Institutions at General Skills (Continued)

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	Class of 2000	Classes of 1998, 1999, and 2000 Combined
	EC	EC
Critical Thinking # of Responses	1	2
Excellent	.0%	.0%
Very Good	.0%	.0%
Good	100.0%	100.0%
Fair	.0%	.0%
Poor	.0%	.0%
Total	100.0%	100.0%
Independent # of Responses	1	2
Work Excellent	.0%	.0%
Very Good	.0%	34.5%
Good	.0%	.0%
Fair	100.0%	65.5%
Poor	.0%	.0%
Total	100.0%	100.0%
Planning, # of Responses	1	2
Scheduling, and Excellent	.0%	.0%
Carrying Out Very Good Projects	.0%	34.5%
Good	.0%	.0%
Fair	100.0%	65.5%
Poor	.0%	.0%
Total	100.0%	100.0%
Defining and # of Responses	1	2
Solving Problems Excellent	.0%	.0%
Very Good	.0%	.0%
Good	.0%	34.5%
Fair	100.0%	65.5%
Poor	.0%	.0%
Total	100.0%	100.0%
Working in # of Responses	1	2
groups/teams Excellent	.0%	.0%
Very Good	.0%	34.5%
Good	.0%	.0%
Fair	100.0%	65.5%
Poor	.0%	.0%
Total	100.0%	100.0%
Leading/Guiding # of Responses	1	2
Others Excellent	.0%	.0%
Very Good	.0%	.0%
Good	.0%	34.5%
Fair	100.0%	65.5%
Poor	.0%	.0%
Total	100.0%	100.0%

## Competence of Graduates From Other Institutions at General Skills (Continued)

		AS Aviation Business Admin	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		EC	EC
Responsible	# of Responses	1	2
Actions and	Excellent	.0%	.0%
Decision Making	Very Good	.0%	.0%
Making	Good	100.0%	65.5%
	Fair	.0%	34.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Understanding	# of Responses	1	2
Other People	Excellent	.0%	.0%
and Other Points of View	Very Good	.0%	.0%
Folities of view	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Environmental	# of Responses	1	2
Awareness	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	34.5%
	Fair	100.0%	65.5%
	Poor	.0%	.0%
Total		100.0%	100.0%
Political and	# of Responses	1	2
Economic	Excellent	.0%	.0%
Awareness	Very Good	.0%	.0%
	Good	100.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		100.0%	100.0%