

EMPLOYER FEEDBACK SURVEY

APPENDIX E20

Major Profile M Business Administration in Aviation

**Employers of the Class of 2000 Graduates
One and One Half Years After Receiving Their ERAU Degree**

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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

**Demographics of ERAU Employees
By Year of Graduation**

			M Business Admin in Av			
			1998	1999	2000	All Years
DB	Gender	# of Responses	3	3	1	7
		Female	31.0%	100.0%	.0%	42.8%
		Male	69.0%	.0%	100.0%	57.2%
EC	Gender	# of Responses	2	11	9	22
		Female	.0%	.0%	22.2%	6.0%
		Male	100.0%	100.0%	77.8%	94.0%
ALL	Gender	# of Responses	5	14	10	29
		Female	5.8%	8.3%	19.5%	10.6%
		Male	94.2%	91.7%	80.5%	89.4%

Number of ERAU Graduates Employers Know Professionally

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
1	.0%	44.4%	39.0%	13.9%	48.2%	43.9%
2-5	.0%	44.4%	39.0%	33.1%	28.3%	28.9%
6-10	.0%	.0%	.0%	9.6%	12.3%	12.0%
11-50	.0%	11.1%	9.8%	17.1%	11.2%	11.9%
Over 50	100.0%	.0%	12.2%	26.2%	.0%	3.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Number of ERAU Graduates Employers Currently Supervise

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
1	.0%	88.9%	78.0%	64.2%	72.4%	71.4%
2-5	.0%	11.1%	9.8%	9.6%	27.6%	25.3%
6-10	.0%	.0%	.0%	.0%	.0%	.0%
11-20	.0%	.0%	.0%	.0%	.0%	.0%
Over 20	100.0%	.0%	12.2%	26.2%	.0%	3.3%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Supervisors Who Are Also ERAU Graduates

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
Yes	100.0%	11.1%	22.0%	26.2%	11.2%	13.1%
No	.0%	88.9%	78.0%	73.8%	88.8%	86.9%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Hiring Preference

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	4	20	24
Strong Preference for ERAU Graduates	.0%	.0%	.0%	17.4%	5.7%	6.8%
Some Preference for ERAU Graduates	.0%	33.3%	29.3%	17.4%	23.8%	23.2%
No Preference	100.0%	66.7%	70.7%	65.1%	64.8%	64.8%
Some Preference for Other Graduates	.0%	.0%	.0%	.0%	5.7%	5.1%
Strong Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

Education of the ERAU Graduate Meets Company Needs

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
Strongly Agree	100.0%	44.4%	51.2%	59.4%	45.0%	46.8%
Agree	.0%	44.4%	39.0%	23.5%	43.8%	41.3%
Neutral	.0%	11.1%	9.8%	17.1%	11.2%	11.9%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Valuable Employee

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
Strongly Agree	100.0%	66.7%	70.7%	73.3%	78.7%	78.1%
Agree	.0%	33.3%	29.3%	9.6%	21.3%	19.8%
Neutral	.0%	.0%	.0%	17.1%	.0%	2.1%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Good Candidate for Promotion

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	7	22	29
Strongly Agree	100.0%	55.6%	61.0%	59.4%	46.8%	48.4%
Agree	.0%	44.4%	39.0%	13.9%	49.1%	44.7%
Neutral	.0%	.0%	.0%	9.6%	4.1%	4.8%
Disagree	.0%	.0%	.0%	17.1%	.0%	2.1%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

	M Business Admin in Av					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	1	9	10	4	20	24
Much Higher	.0%	11.1%	9.8%	.0%	21.2%	19.1%
Somewhat Higher	100.0%	55.6%	61.0%	65.1%	37.8%	40.5%
Equivalent	.0%	33.3%	29.3%	34.9%	40.9%	40.3%
Somewhat Lower	.0%	.0%	.0%	.0%	.0%	.0%
Much Lower	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

Usefulness of General Skills on the Job

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	1	9	10	7	21	28
	Very Useful	100.0%	44.4%	51.2%	59.4%	29.6%	33.4%
	Somewhat Useful	.0%	55.6%	48.8%	26.7%	70.4%	64.8%
	Not Useful	.0%	.0%	.0%	13.9%	.0%	1.8%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	77.8%	80.5%	90.4%	89.9%	90.0%
	Somewhat Useful	.0%	22.2%	19.5%	9.6%	6.0%	6.4%
	Not Useful	.0%	.0%	.0%	.0%	4.1%	3.6%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	9	10	7	22	29
	Very Useful	.0%	100.0%	87.8%	23.5%	71.0%	65.1%
	Somewhat Useful	100.0%	.0%	12.2%	76.5%	24.9%	31.3%
	Not Useful	.0%	.0%	.0%	.0%	4.1%	3.6%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	88.9%	90.2%	45.4%	84.7%	79.8%
	Somewhat Useful	.0%	11.1%	9.8%	9.6%	11.2%	11.0%
	Not Useful	.0%	.0%	.0%	45.0%	4.1%	9.2%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	1	9	10	7	22	29
	Very Useful	.0%	77.8%	68.3%	9.6%	85.8%	76.3%
	Somewhat Useful	100.0%	22.2%	31.7%	59.4%	10.1%	16.2%
	Not Useful	.0%	.0%	.0%	31.0%	4.1%	7.5%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	9	10	1	9	10
	Very Useful	.0%	66.7%	58.5%	.0%	66.7%	58.5%
	Somewhat Useful	100.0%	33.3%	41.5%	100.0%	33.3%	41.5%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Critical Thinking	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	88.9%	90.2%	90.4%	80.6%	81.8%
	Somewhat Useful	.0%	11.1%	9.8%	9.6%	19.4%	18.2%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	77.8%	80.5%	86.1%	65.1%	67.7%
	Somewhat Useful	.0%	22.2%	19.5%	13.9%	30.8%	28.7%
	Not Useful	.0%	.0%	.0%	.0%	4.1%	3.6%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Usefulness of General Skills on the Job
(Continued)**

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	9	10	7	22	29
	Very Useful	.0%	100.0%	87.8%	73.8%	91.8%	89.6%
	Somewhat Useful	100.0%	.0%	12.2%	26.2%	4.1%	6.9%
	Not Useful	.0%	.0%	.0%	.0%	4.1%	3.6%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	100.0%	100.0%	90.4%	87.7%	88.0%
	Somewhat Useful	.0%	.0%	.0%	9.6%	12.3%	12.0%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	88.9%	90.2%	76.5%	84.7%	83.7%
	Somewhat Useful	.0%	11.1%	9.8%	23.5%	15.3%	16.3%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	88.9%	90.2%	59.4%	88.8%	85.1%
	Somewhat Useful	.0%	11.1%	9.8%	40.6%	11.2%	14.9%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Responsible Actions and Decision Making	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	100.0%	100.0%	86.1%	100.0%	98.3%
	Somewhat Useful	.0%	.0%	.0%	13.9%	.0%	1.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	9	10	7	22	29
	Very Useful	100.0%	77.8%	80.5%	90.4%	85.8%	86.4%
	Somewhat Useful	.0%	22.2%	19.5%	9.6%	14.2%	13.6%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	1	9	10	7	22	29
	Very Useful	.0%	55.6%	48.8%	.0%	27.2%	23.8%
	Somewhat Useful	100.0%	22.2%	31.7%	49.8%	54.5%	53.9%
	Not Useful	.0%	22.2%	19.5%	50.2%	18.3%	22.3%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	1	9	10	7	22	29
	Very Useful	.0%	22.2%	19.5%	9.6%	51.3%	46.1%
	Somewhat Useful	100.0%	55.6%	61.0%	73.3%	34.5%	39.3%
	Not Useful	.0%	22.2%	19.5%	17.1%	14.2%	14.5%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of the ERAU Graduate at General Skills

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	1	8	9	6	20	26
	Excellent	.0%	.0%	.0%	47.2%	44.4%	44.7%
	Very Good	100.0%	75.0%	78.4%	41.6%	35.9%	36.6%
	Good	.0%	12.5%	10.8%	11.2%	16.4%	15.8%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	12.5%	10.8%	.0%	3.2%	2.8%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	8	9	7	20	27
	Excellent	.0%	25.0%	21.6%	37.5%	46.4%	45.2%
	Very Good	100.0%	50.0%	56.8%	52.9%	30.5%	33.5%
	Good	.0%	12.5%	10.8%	9.6%	19.9%	18.5%
	Fair	.0%	12.5%	10.8%	.0%	3.2%	2.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	8	9	7	20	27
	Excellent	.0%	25.0%	21.6%	.0%	32.9%	28.5%
	Very Good	100.0%	50.0%	56.8%	59.4%	47.4%	49.0%
	Good	.0%	25.0%	21.6%	23.5%	15.3%	16.4%
	Fair	.0%	.0%	.0%	17.1%	4.4%	6.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	1	8	9	4	20	24
	Excellent	.0%	25.0%	21.6%	.0%	55.3%	51.0%
	Very Good	100.0%	50.0%	56.8%	82.6%	29.5%	33.6%
	Good	.0%	12.5%	10.8%	17.4%	12.0%	12.5%
	Fair	.0%	12.5%	10.8%	.0%	3.2%	3.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	1	8	9	5	19	24
	Excellent	.0%	25.0%	21.6%	13.9%	29.8%	28.2%
	Very Good	100.0%	25.0%	35.1%	51.9%	52.1%	52.1%
	Good	.0%	37.5%	32.4%	20.2%	10.1%	11.1%
	Fair	.0%	.0%	.0%	13.9%	4.6%	5.5%
	Poor	.0%	12.5%	10.8%	.0%	3.4%	3.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	8	9	1	8	9
	Excellent	.0%	25.0%	21.6%	.0%	25.0%	21.6%
	Very Good	100.0%	62.5%	67.6%	100.0%	62.5%	67.6%
	Good	.0%	12.5%	10.8%	.0%	12.5%	10.8%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Competence of the ERAU Graduate at General Skills
(Continued)**

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	1	8	9	7	21	28
	Excellent	.0%	25.0%	21.6%	9.6%	27.3%	25.0%
	Very Good	100.0%	50.0%	56.8%	63.7%	45.4%	47.8%
	Good	.0%	25.0%	21.6%	9.6%	23.1%	21.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	17.1%	4.2%	5.9%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	1	8	9	7	20	27
	Excellent	.0%	75.0%	64.9%	33.1%	49.2%	47.0%
	Very Good	100.0%	.0%	13.5%	35.8%	35.6%	35.6%
	Good	.0%	25.0%	21.6%	31.0%	10.8%	13.5%
	Fair	.0%	.0%	.0%	.0%	4.4%	3.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	8	9	7	20	27
	Excellent	.0%	50.0%	43.2%	33.1%	57.3%	54.1%
	Very Good	100.0%	37.5%	46.0%	40.2%	26.3%	28.1%
	Good	.0%	12.5%	10.8%	9.6%	16.4%	15.5%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	17.1%	.0%	2.3%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	1	8	9	7	20	27
	Excellent	.0%	37.5%	32.4%	23.5%	39.5%	37.4%
	Very Good	100.0%	50.0%	56.8%	49.8%	48.5%	48.6%
	Good	.0%	12.5%	10.8%	9.6%	7.6%	7.9%
	Fair	.0%	.0%	.0%	17.1%	4.4%	6.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	1	8	9	7	21	28
	Excellent	.0%	37.5%	32.4%	33.1%	56.0%	53.1%
	Very Good	100.0%	25.0%	35.1%	35.8%	14.6%	17.3%
	Good	.0%	37.5%	32.4%	13.9%	25.2%	23.7%
	Fair	.0%	.0%	.0%	.0%	4.2%	3.7%
	Poor	.0%	.0%	.0%	17.1%	.0%	2.2%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	1	8	9	7	21	28
	Excellent	.0%	37.5%	32.4%	.0%	30.4%	26.5%
	Very Good	100.0%	25.0%	35.1%	59.4%	43.5%	45.5%
	Good	.0%	25.0%	21.6%	13.9%	14.6%	14.5%
	Fair	.0%	12.5%	10.8%	26.7%	11.5%	13.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

**Competence of the ERAU Graduate at General Skills
(Continued)**

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Responsible Actions and Decision Making	# of Responses	1	8	9	7	21	28
	Excellent	.0%	25.0%	21.6%	33.1%	27.3%	28.0%
	Very Good	100.0%	62.5%	67.6%	26.2%	61.2%	56.7%
	Good	.0%	.0%	.0%	23.5%	8.4%	10.4%
	Fair	.0%	12.5%	10.8%	17.1%	3.1%	4.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	8	9	7	20	27
	Excellent	.0%	25.0%	21.6%	23.5%	32.9%	31.6%
	Very Good	100.0%	37.5%	46.0%	59.4%	36.4%	39.5%
	Good	.0%	37.5%	32.4%	.0%	26.3%	22.8%
	Fair	.0%	.0%	.0%	.0%	4.4%	3.8%
	Poor	.0%	.0%	.0%	17.1%	.0%	2.3%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	1	6	7	3	16	19
	Excellent	.0%	16.7%	13.8%	.0%	24.6%	22.6%
	Very Good	100.0%	16.7%	31.0%	80.7%	35.4%	39.1%
	Good	.0%	66.7%	55.2%	19.3%	34.8%	33.5%
	Fair	.0%	.0%	.0%	.0%	5.2%	4.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	1	6	7	6	17	23
	Excellent	.0%	16.7%	13.8%	.0%	23.4%	20.5%
	Very Good	100.0%	33.3%	44.8%	54.8%	42.2%	43.8%
	Good	.0%	33.3%	27.6%	45.2%	20.9%	24.0%
	Fair	.0%	16.7%	13.8%	.0%	8.6%	7.5%
	Poor	.0%	.0%	.0%	.0%	4.9%	4.3%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of Graduates From Other Institutions at General Skills

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	.0%	50.0%	43.2%	48.1%	23.6%	26.7%
	Good	100.0%	37.5%	46.0%	51.9%	47.9%	48.4%
	Fair	.0%	.0%	.0%	.0%	12.0%	10.5%
	Poor	.0%	12.5%	10.8%	.0%	4.4%	3.8%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	100.0%	62.5%	67.6%	72.2%	28.0%	33.6%
	Good	.0%	37.5%	32.4%	27.8%	54.0%	50.7%
	Fair	.0%	.0%	.0%	.0%	6.0%	5.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	.0%	50.0%	43.2%	13.9%	29.6%	27.6%
	Good	100.0%	25.0%	35.1%	86.1%	43.5%	48.9%
	Fair	.0%	12.5%	10.8%	.0%	10.4%	9.1%
	Poor	.0%	12.5%	10.8%	.0%	4.4%	3.8%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	1	8	9	4	17	21
	Excellent	.0%	.0%	.0%	.0%	13.5%	11.9%
	Very Good	.0%	37.5%	32.4%	17.4%	21.5%	21.0%
	Good	100.0%	37.5%	46.0%	82.6%	48.5%	52.4%
	Fair	.0%	25.0%	21.6%	.0%	9.8%	8.7%
	Poor	.0%	.0%	.0%	.0%	6.7%	6.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	1	8	9	4	16	20
	Excellent	.0%	.0%	.0%	.0%	14.5%	12.7%
	Very Good	.0%	37.5%	32.4%	17.4%	23.0%	22.4%
	Good	100.0%	50.0%	56.8%	82.6%	42.8%	47.6%
	Fair	.0%	12.5%	10.8%	.0%	19.7%	17.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	1	8	9	1	8	9
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	50.0%	43.2%	.0%	50.0%	43.2%
	Good	100.0%	50.0%	56.8%	100.0%	50.0%	56.8%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	1	8	9	5	17	22
	Excellent	.0%	.0%	.0%	.0%	13.5%	11.6%
	Very Good	.0%	62.5%	54.0%	13.9%	38.1%	34.7%
	Good	100.0%	25.0%	35.1%	86.1%	30.1%	37.9%
	Fair	.0%	12.5%	10.8%	.0%	4.9%	4.2%
	Poor	.0%	.0%	.0%	.0%	13.5%	11.6%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	100.0%	62.5%	67.6%	38.0%	50.7%	49.1%
	Good	.0%	37.5%	32.4%	48.1%	37.3%	38.6%
	Fair	.0%	.0%	.0%	13.9%	.0%	1.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	.0%	50.0%	43.2%	20.2%	40.3%	37.7%
	Good	100.0%	37.5%	46.0%	65.9%	43.3%	46.1%
	Fair	.0%	12.5%	10.8%	13.9%	4.4%	5.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	1	8	9	5	19	24
	Excellent	.0%	.0%	.0%	.0%	11.4%	10.0%
	Very Good	100.0%	50.0%	56.8%	86.1%	39.3%	44.9%
	Good	.0%	50.0%	43.2%	13.9%	38.0%	35.1%
	Fair	.0%	.0%	.0%	.0%	11.4%	10.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	1	8	9	5	19	24
	Excellent	.0%	12.5%	10.8%	.0%	15.5%	13.6%
	Very Good	100.0%	50.0%	56.8%	65.9%	33.6%	37.5%
	Good	.0%	25.0%	21.6%	34.1%	41.1%	40.2%
	Fair	.0%	12.5%	10.8%	.0%	9.8%	8.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	1	8	9	5	19	24
	Excellent	.0%	.0%	.0%	.0%	11.4%	10.0%
	Very Good	100.0%	50.0%	56.8%	51.9%	32.3%	34.7%
	Good	.0%	50.0%	43.2%	48.1%	33.6%	35.3%
	Fair	.0%	.0%	.0%	.0%	22.7%	20.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		M Business Admin in Av					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Responsible Actions and Decision Making	# of Responses	1	8	9	5	19	24
	Excellent	.0%	.0%	.0%	.0%	11.4%	10.0%
	Very Good	.0%	37.5%	32.4%	.0%	39.5%	34.8%
	Good	100.0%	62.5%	67.6%	100.0%	43.4%	50.2%
	Fair	.0%	.0%	.0%	.0%	5.7%	5.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	1	8	9	5	18	23
	Excellent	.0%	.0%	.0%	.0%	12.0%	10.5%
	Very Good	100.0%	62.5%	67.6%	58.2%	28.0%	31.8%
	Good	.0%	25.0%	21.6%	27.8%	55.6%	52.1%
	Fair	.0%	12.5%	10.8%	13.9%	4.4%	5.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	1	6	7	3	13	16
	Excellent	.0%	.0%	.0%	.0%	16.5%	14.4%
	Very Good	.0%	50.0%	41.4%	28.0%	26.2%	26.5%
	Good	100.0%	50.0%	58.6%	52.7%	49.1%	49.5%
	Fair	.0%	.0%	.0%	19.3%	8.2%	9.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	1	6	7	5	15	20
	Excellent	.0%	.0%	.0%	.0%	14.1%	12.1%
	Very Good	100.0%	50.0%	58.6%	38.0%	29.6%	30.8%
	Good	.0%	33.3%	27.6%	48.1%	29.9%	32.5%
	Fair	.0%	16.7%	13.8%	13.9%	12.2%	12.5%
	Poor	.0%	.0%	.0%	.0%	14.1%	12.1%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Usefulness of Degree-Specific Skills on the Job

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(A) Understanding the functions and scope of the management of human resources	# of Responses	1	8	4	19
	Very Useful	100.0%	50.0%	82.6%	53.0%
	Somewhat Useful	.0%	50.0%	17.4%	41.1%
	Not Useful	.0%	.0%	.0%	5.9%
Total		100.0%	100.0%	100.0%	100.0%
(B) Knowledge and application in aviation of organizational concepts including group dynamics, leadership, conflict resolution, ethics, and motivation	# of Responses	1	8	4	19
	Very Useful	100.0%	50.0%	65.1%	53.0%
	Somewhat Useful	.0%	37.5%	34.9%	42.7%
	Not Useful	.0%	12.5%	.0%	4.3%
Total		100.0%	100.0%	100.0%	100.0%
(C) Understanding the concepts and strategies involved in planning, implementing, and controlling a marketing plan with special emphasis on aviation organizations	# of Responses	1	8	4	19
	Very Useful	.0%	25.0%	34.9%	32.4%
	Somewhat Useful	100.0%	37.5%	65.1%	42.7%
	Not Useful	.0%	37.5%	.0%	24.9%
Total		100.0%	100.0%	100.0%	100.0%
(D) Application and analysis of the following managerial accounting concepts: cost accounting, cost-volume-profit relationships, budgeting, standard costs, segment analysis, and financial ratios with emphasis on aviation and aviation-related industries	# of Responses	1	8	4	19
	Very Useful	100.0%	25.0%	82.6%	26.5%
	Somewhat Useful	.0%	50.0%	17.4%	47.0%
	Not Useful	.0%	25.0%	.0%	26.5%
Total		100.0%	100.0%	100.0%	100.0%
(E) Skills in analyzing financial statements and other corporate finance concepts and techniques in aviation and aviation-related industries	# of Responses	1	8	4	18
	Very Useful	.0%	25.0%	.0%	34.5%
	Somewhat Useful	100.0%	25.0%	82.6%	28.2%
	Not Useful	.0%	50.0%	17.4%	37.4%
Total		100.0%	100.0%	100.0%	100.0%
(F) Knowledge of general systems concepts, decisions, and information systems	# of Responses	1	8	4	19
	Very Useful	.0%	75.0%	17.4%	73.5%
	Somewhat Useful	100.0%	12.5%	82.6%	16.2%
	Not Useful	.0%	12.5%	.0%	10.3%
Total		100.0%	100.0%	100.0%	100.0%
(G) Application of statistical and quantitative analysis	# of Responses	1	8	4	19
	Very Useful	100.0%	50.0%	82.6%	53.0%
	Somewhat Useful	.0%	37.5%	17.4%	30.8%
	Not Useful	.0%	12.5%	.0%	16.2%
Total		100.0%	100.0%	100.0%	100.0%
(H) Application of microeconomic concepts to aviation operations demand using forecasting and pricing techniques	# of Responses	1	8	4	18
	Very Useful	100.0%	12.5%	82.6%	17.2%
	Somewhat Useful	.0%	37.5%	.0%	39.1%
	Not Useful	.0%	50.0%	17.4%	43.7%
Total		100.0%	100.0%	100.0%	100.0%

Degree-specific skills from this program have only been asked to employers of the class of 1999 and class of 2000 graduates

**Usefulness of Degree-Specific Skills on the Job
(Continued)**

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(I) Skills to formulate strategy and policy required to obtain organizational goals in the competitive environment of airlines, airports, manufacturing, and government	# of Responses	1	8	4	18
	Very Useful	100.0%	50.0%	65.1%	43.7%
	Somewhat Useful	.0%	37.5%	17.4%	32.8%
	Not Useful	.0%	12.5%	17.4%	23.6%
Total		100.0%	100.0%	100.0%	100.0%

Degree-specific skills from this program have only been asked to employers of the class of 1999 and class of 2000 graduates

Competence of the ERAU Graduate at Degree-Specific Skills

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(A) Understanding the functions and scope of the management of human resources	# of Responses	0	7	3	17
	Excellent	.0%	42.9%	.0%	41.0%
	Very Good	.0%	14.3%	66.7%	11.4%
	Good	.0%	28.6%	.0%	36.1%
	Fair	.0%	14.3%	33.3%	11.4%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(B) Knowledge and application in aviation of organizational concepts including group dynamics, leadership, conflict resolution, ethics, and motivation	# of Responses	0	7	3	18
	Excellent	.0%	28.6%	33.3%	33.9%
	Very Good	.0%	42.9%	33.3%	32.2%
	Good	.0%	28.6%	33.3%	27.7%
	Fair	.0%	.0%	.0%	6.2%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(C) Understanding the concepts and strategies involved in planning, implementing, and controlling a marketing plan with special emphasis on aviation organizations	# of Responses	0	5	3	13
	Excellent	.0%	40.0%	33.3%	38.3%
	Very Good	.0%	.0%	33.3%	8.6%
	Good	.0%	60.0%	33.3%	53.1%
	Fair	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(D) Application and analysis of the following managerial accounting concepts: cost accounting, cost-volume-profit relationships, budgeting, standard costs, segment analysis, and financial ratios with emphasis on aviation and aviation-related industries	# of Responses	0	6	3	13
	Excellent	.0%	16.7%	33.3%	24.0%
	Very Good	.0%	50.0%	33.3%	36.8%
	Good	.0%	33.3%	33.3%	30.4%
	Fair	.0%	.0%	.0%	8.8%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(E) Skills in analyzing financial statements and other corporate finance concepts and techniques in aviation and aviation-related industries	# of Responses	0	4	2	11
	Excellent	.0%	25.0%	.0%	37.6%
	Very Good	.0%	50.0%	100.0%	24.8%
	Good	.0%	25.0%	.0%	27.5%
	Fair	.0%	.0%	.0%	10.1%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(F) Knowledge of general systems concepts, decisions, and information systems	# of Responses	0	7	3	17
	Excellent	.0%	71.4%	33.3%	50.6%
	Very Good	.0%	14.3%	33.3%	24.7%
	Good	.0%	14.3%	33.3%	18.1%
	Fair	.0%	.0%	.0%	6.6%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%

**Competence of the ERAU Graduate at Degree-Specific Skills
(Continued)**

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(G) Application of statistical and quantitative analysis	# of Responses	0	7	3	16
	Excellent	.0%	28.6%	66.7%	38.7%
	Very Good	.0%	57.1%	33.3%	41.9%
	Good	.0%	14.3%	.0%	12.3%
	Fair	.0%	.0%	.0%	7.1%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(H) Application of microeconomic concepts to aviation operations demand using forecasting and pricing techniques	# of Responses	0	4	2	10
	Excellent	.0%	25.0%	100.0%	30.6%
	Very Good	.0%	25.0%	.0%	30.6%
	Good	.0%	50.0%	.0%	27.6%
	Fair	.0%	.0%	.0%	11.2%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(I) Skills to formulate strategy and policy required to obtain organizational goals in the competitive environment of airlines, airports, manufacturing, and government	# of Responses	0	7	2	14
	Excellent	.0%	28.6%	.0%	36.8%
	Very Good	.0%	42.9%	100.0%	34.6%
	Good	.0%	28.6%	.0%	20.3%
	Fair	.0%	.0%	.0%	8.3%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%

Degree-specific skills from this program have only been asked to employers of the class of 1999 and class of 2000 graduates

Competence of Graduates From Other Institutions at Degree-Specific Skills

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(A) Understanding the functions and scope of the management of human resources	# of Responses	0	6	3	15
	Excellent	.0%	.0%	.0%	15.0%
	Very Good	.0%	16.7%	.0%	20.4%
	Good	.0%	66.7%	100.0%	44.2%
	Fair	.0%	16.7%	.0%	20.4%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(B) Knowledge and application in aviation of organizational concepts including group dynamics, leadership, conflict resolution, ethics, and motivation	# of Responses	0	6	3	16
	Excellent	.0%	.0%	.0%	13.9%
	Very Good	.0%	33.3%	.0%	31.0%
	Good	.0%	66.7%	100.0%	48.1%
	Fair	.0%	.0%	.0%	7.0%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(C) Understanding the concepts and strategies involved in planning, implementing, and controlling a marketing plan with special emphasis on aviation organizations	# of Responses	0	5	3	12
	Excellent	.0%	.0%	.0%	9.4%
	Very Good	.0%	20.0%	.0%	25.6%
	Good	.0%	80.0%	66.7%	46.2%
	Fair	.0%	.0%	33.3%	18.8%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(D) Application and analysis of the following managerial accounting concepts: cost accounting, cost-volume-profit relationships, budgeting, standard costs, segment analysis, and financial ratios with emphasis on aviation and aviation-related industries	# of Responses	0	5	3	11
	Excellent	.0%	.0%	.0%	10.4%
	Very Good	.0%	.0%	33.3%	10.4%
	Good	.0%	100.0%	66.7%	68.9%
	Fair	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	10.4%
Total		.	100.0%	100.0%	100.0%
(E) Skills in analyzing financial statements and other corporate finance concepts and techniques in aviation and aviation-related industries	# of Responses	0	4	2	10
	Excellent	.0%	.0%	.0%	11.2%
	Very Good	.0%	50.0%	50.0%	50.0%
	Good	.0%	50.0%	50.0%	27.6%
	Fair	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	11.2%
Total		.	100.0%	100.0%	100.0%
(F) Knowledge of general systems concepts, decisions, and information systems	# of Responses	0	5	3	14
	Excellent	.0%	.0%	.0%	15.8%
	Very Good	.0%	40.0%	33.3%	19.4%
	Good	.0%	40.0%	33.3%	51.1%
	Fair	.0%	20.0%	33.3%	5.8%
	Poor	.0%	.0%	.0%	7.9%
Total		.	100.0%	100.0%	100.0%

Degree-specific skills from this program have only been asked to employers of the class of 1999 and class of 2000 graduates

Competence of Graduates From Other Institutions at Degree-Specific Skills

		M Business Admin in Av			
		Class of 2000		Classes of 1998, 1999, and 2000 Combined	
		DB	EC	DB	EC
(G) Application of statistical and quantitative analysis	# of Responses	0	5	3	13
	Excellent	.0%	.0%	.0%	17.2%
	Very Good	.0%	40.0%	33.3%	21.1%
	Good	.0%	60.0%	33.3%	44.5%
	Fair	.0%	.0%	33.3%	8.6%
	Poor	.0%	.0%	.0%	8.6%
Total		.	100.0%	100.0%	100.0%
(H) Application of microeconomic concepts to aviation operations demand using forecasting and pricing techniques	# of Responses	0	3	2	8
	Excellent	.0%	.0%	.0%	13.9%
	Very Good	.0%	33.3%	50.0%	38.0%
	Good	.0%	66.7%	.0%	34.2%
	Fair	.0%	.0%	50.0%	13.9%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%
(I) Skills to formulate strategy and policy required to obtain organizational goals in the competitive environment of airlines, airports, manufacturing, and government	# of Responses	0	6	2	12
	Excellent	.0%	.0%	.0%	19.3%
	Very Good	.0%	.0%	50.0%	19.3%
	Good	.0%	66.7%	.0%	37.7%
	Fair	.0%	33.3%	50.0%	23.7%
	Poor	.0%	.0%	.0%	.0%
Total		.	100.0%	100.0%	100.0%

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