EMPLOYER FEEDBACK SURVEY

APPENDIX E17

Major Profile
BS Management of Technical Operations

**Employers of the Class of 2000 Graduates
One and One Half Years After Receiving Their ERAU Degree**

Prepared by:

Tara Battistoni
Office of Institutional Research
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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

Demographics of ERAU Employees
By Year of Graduation

			BS Management of Tech Ops			
			1998	1999	2000	All Years
DB	Gender	# of Responses	3	4	0	7
		Female	33.3%	19.8%	.0%	25.3%
		Male	66.7%	80.2%	.0%	74.7%
EC	Gender	# of Responses	14	14	4	32
		Female	22.8%	13.5%	.0%	11.7%
		Male	77.2%	86.5%	100.0%	88.3%
ALL	Gender	# of Responses	17	18	4	39
		Female	25.0%	15.0%	.0%	13.8%
		Male	75.0%	85.0%	100.0%	86.2%

Number of ERAU Graduates Employers Know Professionally

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	32	39
1	.0%	.0%	.0%	25.3%	26.3%	26.1%
2-5	.0%	100.0%	100.0%	58.8%	63.6%	62.8%
6-10	.0%	.0%	.0%	15.9%	3.9%	5.8%
11-50	.0%	.0%	.0%	.0%	4.7%	4.0%
Over 50	.0%	.0%	.0%	.0%	1.5%	1.2%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Number of ERAU Graduates Employers Currently Supervise

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	31	38
1	.0%	75.0%	75.0%	70.6%	83.6%	81.4%
2-5	.0%	25.0%	25.0%	29.4%	14.9%	17.3%
6-10	.0%	.0%	.0%	.0%	1.6%	1.3%
11-20	.0%	.0%	.0%	.0%	.0%	.0%
Over 20	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Supervisors Who Are Also ERAU Graduates

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	32	39
Yes	.0%	.0%	.0%	15.9%	2.4%	4.6%
No	.0%	100.0%	100.0%	84.1%	97.6%	95.4%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Hiring Preference

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	4	18	22
Strong Preference for ERAU Graduates	.0%	25.0%	25.0%	26.7%	15.5%	17.0%
Some Preference for ERAU Graduates	.0%	.0%	.0%	26.7%	10.5%	12.7%
No Preference	.0%	75.0%	75.0%	46.5%	74.1%	70.3%
Some Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%
Strong Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates.
Results from all classes combined only show those two classes

Education of the ERAU Graduate Meets Company Needs

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	32	39
Strongly Agree	.0%	50.0%	50.0%	15.9%	32.3%	29.7%
Agree	.0%	50.0%	50.0%	84.1%	65.2%	68.2%
Neutral	.0%	.0%	.0%	.0%	2.4%	2.1%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Valuable Employee

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	31	38
Strongly Agree	.0%	100.0%	100.0%	41.2%	81.7%	75.1%
Agree	.0%	.0%	.0%	45.3%	18.3%	22.7%
Neutral	.0%	.0%	.0%	13.5%	.0%	2.2%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Good Candidate for Promotion

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	7	30	37
Strongly Agree	.0%	75.0%	75.0%	72.9%	64.3%	65.7%
Agree	.0%	25.0%	25.0%	.0%	30.7%	25.6%
Neutral	.0%	.0%	.0%	27.1%	5.1%	8.7%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

	BS Management of Tech Ops					
	Class of 2000			Classes of 1998, 1999, and 2000 Combined		
	DB	EC	ALL	DB	EC	ALL
# of Responses	0	4	4	4	18	22
Much Higher	.0%	.0%	.0%	26.7%	3.5%	6.7%
Somewhat Higher	.0%	75.0%	75.0%	73.3%	63.8%	65.1%
Equivalent	.0%	25.0%	25.0%	.0%	32.8%	28.2%
Somewhat Lower	.0%	.0%	.0%	.0%	.0%	.0%
Much Lower	.0%	.0%	.0%	.0%	.0%	.0%
Total	.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of
2000 graduates. Results from all classes combined only show those two
classes

Usefulness of General Skills on the Job

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	25.0%	25.0%	13.5%	35.4%	31.8%
	Somewhat Useful	.0%	75.0%	75.0%	86.5%	64.6%	68.2%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	70.6%	87.6%	84.8%
	Somewhat Useful	.0%	.0%	.0%	13.5%	12.4%	12.6%
	Not Useful	.0%	.0%	.0%	15.9%	.0%	2.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	0	4	4	7	30	37
	Very Useful	.0%	100.0%	100.0%	27.1%	84.4%	74.8%
	Somewhat Useful	.0%	.0%	.0%	57.1%	15.6%	22.5%
	Not Useful	.0%	.0%	.0%	15.9%	.0%	2.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	41.2%	73.0%	67.8%
	Somewhat Useful	.0%	.0%	.0%	31.7%	16.9%	19.3%
	Not Useful	.0%	.0%	.0%	27.1%	10.1%	12.9%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	27.1%	76.8%	68.7%
	Somewhat Useful	.0%	.0%	.0%	31.7%	16.6%	19.1%
	Not Useful	.0%	.0%	.0%	41.2%	6.6%	12.2%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	0	4	4	0	4	4
	Very Useful	.0%	75.0%	75.0%	.0%	75.0%	75.0%
	Somewhat Useful	.0%	25.0%	25.0%	.0%	25.0%	25.0%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	.	100.0%	100.0%
Critical Thinking	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	70.6%	87.0%	84.3%
	Somewhat Useful	.0%	.0%	.0%	15.9%	13.0%	13.5%
	Not Useful	.0%	.0%	.0%	13.5%	.0%	2.2%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	75.0%	75.0%	54.7%	75.3%	71.9%
	Somewhat Useful	.0%	25.0%	25.0%	45.3%	24.7%	28.1%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all
classes combined only show the current year for this skill

Usefulness of General Skills on the Job
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Planning, Scheduling, and Carrying Out Projects	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	75.0%	75.0%	70.6%	83.8%	81.7%
	Somewhat Useful	.0%	25.0%	25.0%	15.9%	16.2%	16.1%
	Not Useful	.0%	.0%	.0%	13.5%	.0%	2.2%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	58.8%	88.3%	83.5%
	Somewhat Useful	.0%	.0%	.0%	41.2%	11.7%	16.5%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	70.6%	82.1%	80.2%
	Somewhat Useful	.0%	.0%	.0%	15.9%	16.4%	16.3%
	Not Useful	.0%	.0%	.0%	13.5%	1.5%	3.5%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	50.0%	50.0%	27.6%	63.0%	57.3%
	Somewhat Useful	.0%	50.0%	50.0%	58.8%	37.0%	40.5%
	Not Useful	.0%	.0%	.0%	13.5%	.0%	2.2%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Responsible Actions and Decision Making	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	75.0%	75.0%	70.6%	80.9%	79.2%
	Somewhat Useful	.0%	25.0%	25.0%	29.4%	19.1%	20.8%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	100.0%	100.0%	54.7%	79.4%	75.4%
	Somewhat Useful	.0%	.0%	.0%	45.3%	20.6%	24.6%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	0	4	4	7	31	38
	Very Useful	.0%	25.0%	25.0%	.0%	37.9%	31.7%
	Somewhat Useful	.0%	75.0%	75.0%	86.5%	50.5%	56.3%
	Not Useful	.0%	.0%	.0%	13.5%	11.6%	11.9%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	0	4	4	6	31	37
	Very Useful	.0%	25.0%	25.0%	.0%	26.8%	22.9%
	Somewhat Useful	.0%	75.0%	75.0%	66.0%	58.8%	59.8%
	Not Useful	.0%	.0%	.0%	34.0%	14.4%	17.2%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of the ERAU Graduate at General Skills

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	0	4	4	7	30	37
	Excellent	.0%	.0%	.0%	.0%	15.8%	13.2%
	Very Good	.0%	100.0%	100.0%	57.1%	55.7%	55.9%
	Good	.0%	.0%	.0%	29.4%	28.5%	28.6%
	Fair	.0%	.0%	.0%	13.5%	.0%	2.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	0	4	4	6	31	37
	Excellent	.0%	50.0%	50.0%	48.9%	43.5%	44.2%
	Very Good	.0%	50.0%	50.0%	16.1%	38.5%	35.3%
	Good	.0%	.0%	.0%	18.9%	18.0%	18.1%
	Fair	.0%	.0%	.0%	16.1%	.0%	2.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	0	4	4	6	30	36
	Excellent	.0%	.0%	.0%	35.0%	14.9%	17.8%
	Very Good	.0%	75.0%	75.0%	30.1%	48.8%	46.1%
	Good	.0%	25.0%	25.0%	18.9%	31.0%	29.3%
	Fair	.0%	.0%	.0%	16.1%	5.3%	6.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	0	4	4	5	28	33
	Excellent	.0%	25.0%	25.0%	37.9%	21.3%	23.6%
	Very Good	.0%	50.0%	50.0%	62.1%	50.3%	51.9%
	Good	.0%	25.0%	25.0%	.0%	26.7%	23.0%
	Fair	.0%	.0%	.0%	.0%	1.7%	1.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	0	4	4	4	29	33
	Excellent	.0%	25.0%	25.0%	27.0%	30.3%	30.0%
	Very Good	.0%	50.0%	50.0%	46.0%	41.1%	41.7%
	Good	.0%	25.0%	25.0%	27.0%	21.8%	22.4%
	Fair	.0%	.0%	.0%	.0%	6.7%	6.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	0	4	4	0	4	4
	Excellent	.0%	25.0%	25.0%	.0%	25.0%	25.0%
	Very Good	.0%	75.0%	75.0%	.0%	75.0%	75.0%
	Good	.0%	.0%	.0%	.0%	.0%	.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	.	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

Competence of the ERAU Graduate at General Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	0	4	4	6	31	37
	Excellent	.0%	.0%	.0%	47.6%	24.0%	27.4%
	Very Good	.0%	75.0%	75.0%	18.4%	50.5%	45.9%
	Good	.0%	25.0%	25.0%	34.0%	25.4%	26.7%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	0	4	4	7	30	37
	Excellent	.0%	75.0%	75.0%	41.2%	68.6%	64.0%
	Very Good	.0%	25.0%	25.0%	15.9%	21.0%	20.1%
	Good	.0%	.0%	.0%	29.4%	7.8%	11.4%
	Fair	.0%	.0%	.0%	.0%	2.6%	2.1%
	Poor	.0%	.0%	.0%	13.5%	.0%	2.3%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	0	4	4	6	31	37
	Excellent	.0%	.0%	.0%	47.6%	47.2%	47.3%
	Very Good	.0%	75.0%	75.0%	.0%	37.6%	32.1%
	Good	.0%	25.0%	25.0%	52.4%	12.7%	18.4%
	Fair	.0%	.0%	.0%	.0%	2.5%	2.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	0	4	4	7	31	38
	Excellent	.0%	25.0%	25.0%	41.2%	42.9%	42.6%
	Very Good	.0%	25.0%	25.0%	15.9%	29.2%	27.0%
	Good	.0%	50.0%	50.0%	29.4%	27.9%	28.2%
	Fair	.0%	.0%	.0%	13.5%	.0%	2.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	0	4	4	6	30	36
	Excellent	.0%	25.0%	25.0%	32.0%	48.9%	46.4%
	Very Good	.0%	50.0%	50.0%	18.4%	20.7%	20.4%
	Good	.0%	25.0%	25.0%	34.0%	30.4%	30.9%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	15.7%	.0%	2.3%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	0	4	4	6	31	37
	Excellent	.0%	.0%	.0%	32.0%	31.5%	31.6%
	Very Good	.0%	75.0%	75.0%	15.7%	44.2%	40.0%
	Good	.0%	25.0%	25.0%	36.7%	19.2%	21.8%
	Fair	.0%	.0%	.0%	15.7%	5.1%	6.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of the ERAU Graduate at General Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Responsible Actions and Decision Making	# of Responses	0	4	4	7	31	38
	Excellent	.0%	.0%	.0%	41.2%	39.9%	40.1%
	Very Good	.0%	25.0%	25.0%	15.9%	25.0%	23.5%
	Good	.0%	75.0%	75.0%	29.4%	35.1%	34.2%
	Fair	.0%	.0%	.0%	13.5%	.0%	2.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	0	4	4	7	31	38
	Excellent	.0%	.0%	.0%	41.2%	19.5%	23.0%
	Very Good	.0%	50.0%	50.0%	15.9%	33.6%	30.7%
	Good	.0%	25.0%	25.0%	29.4%	32.4%	31.9%
	Fair	.0%	25.0%	25.0%	13.5%	14.5%	14.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	0	4	4	6	26	32
	Excellent	.0%	.0%	.0%	.0%	10.9%	9.1%
	Very Good	.0%	25.0%	25.0%	32.0%	25.9%	26.9%
	Good	.0%	75.0%	75.0%	36.7%	63.2%	58.8%
	Fair	.0%	.0%	.0%	15.7%	.0%	2.6%
	Poor	.0%	.0%	.0%	15.7%	.0%	2.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	0	4	4	5	26	31
	Excellent	.0%	25.0%	25.0%	.0%	19.3%	16.6%
	Very Good	.0%	25.0%	25.0%	16.7%	30.4%	28.5%
	Good	.0%	50.0%	50.0%	64.1%	47.6%	49.9%
	Fair	.0%	.0%	.0%	.0%	2.7%	2.3%
	Poor	.0%	.0%	.0%	19.2%	.0%	2.7%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of Graduates From Other Institutions at General Skills

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	0	4	4	6	24	30
	Excellent	.0%	.0%	.0%	.0%	6.1%	5.1%
	Very Good	.0%	75.0%	75.0%	13.6%	47.2%	41.6%
	Good	.0%	25.0%	25.0%	70.7%	40.7%	45.7%
	Fair	.0%	.0%	.0%	15.7%	6.0%	7.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	0	4	4	5	24	29
	Excellent	.0%	.0%	.0%	.0%	6.1%	5.2%
	Very Good	.0%	50.0%	50.0%	16.7%	36.7%	33.9%
	Good	.0%	50.0%	50.0%	60.8%	57.2%	57.7%
	Fair	.0%	.0%	.0%	22.5%	.0%	3.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	0	4	4	5	23	28
	Excellent	.0%	.0%	.0%	.0%	6.3%	5.4%
	Very Good	.0%	50.0%	50.0%	16.7%	39.7%	36.4%
	Good	.0%	50.0%	50.0%	41.7%	51.0%	49.6%
	Fair	.0%	.0%	.0%	41.7%	3.1%	8.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	0	4	4	5	21	26
	Excellent	.0%	.0%	.0%	16.1%	6.9%	8.4%
	Very Good	.0%	50.0%	50.0%	.0%	35.7%	30.0%
	Good	.0%	50.0%	50.0%	62.1%	57.4%	58.1%
	Fair	.0%	.0%	.0%	21.8%	.0%	3.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	0	4	4	3	22	25
	Excellent	.0%	.0%	.0%	.0%	6.6%	5.9%
	Very Good	.0%	25.0%	25.0%	.0%	28.6%	25.7%
	Good	.0%	75.0%	75.0%	64.9%	61.5%	61.9%
	Fair	.0%	.0%	.0%	35.1%	3.2%	6.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	0	4	4	0	4	4
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	75.0%	75.0%	.0%	75.0%	75.0%
	Good	.0%	25.0%	25.0%	.0%	25.0%	25.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	.	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

Competence of Graduates From Other Institutions at General Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	0	4	4	5	23	28
	Excellent	.0%	.0%	.0%	16.1%	6.3%	7.8%
	Very Good	.0%	25.0%	25.0%	.0%	33.4%	28.4%
	Good	.0%	75.0%	75.0%	62.1%	54.1%	55.3%
	Fair	.0%	.0%	.0%	21.8%	6.2%	8.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	0	4	4	6	23	29
	Excellent	.0%	.0%	.0%	13.6%	6.3%	7.5%
	Very Good	.0%	75.0%	75.0%	.0%	52.3%	43.4%
	Good	.0%	25.0%	25.0%	52.4%	40.4%	42.4%
	Fair	.0%	.0%	.0%	18.4%	1.0%	3.9%
	Poor	.0%	.0%	.0%	15.7%	.0%	2.7%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	0	4	4	5	24	29
	Excellent	.0%	.0%	.0%	37.9%	7.9%	12.2%
	Very Good	.0%	50.0%	50.0%	.0%	29.6%	25.4%
	Good	.0%	50.0%	50.0%	40.3%	62.5%	59.3%
	Fair	.0%	.0%	.0%	21.8%	.0%	3.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	0	4	4	6	24	30
	Excellent	.0%	.0%	.0%	13.6%	6.1%	7.4%
	Very Good	.0%	50.0%	50.0%	18.4%	37.5%	34.3%
	Good	.0%	50.0%	50.0%	34.0%	56.4%	52.6%
	Fair	.0%	.0%	.0%	34.0%	.0%	5.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	0	4	4	6	24	30
	Excellent	.0%	.0%	.0%	13.6%	6.1%	7.4%
	Very Good	.0%	25.0%	25.0%	18.4%	27.3%	25.8%
	Good	.0%	75.0%	75.0%	34.0%	60.6%	56.2%
	Fair	.0%	.0%	.0%	18.4%	6.0%	8.1%
	Poor	.0%	.0%	.0%	15.7%	.0%	2.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	0	4	4	5	24	29
	Excellent	.0%	.0%	.0%	16.1%	6.1%	7.6%
	Very Good	.0%	25.0%	25.0%	21.8%	22.1%	22.1%
	Good	.0%	75.0%	75.0%	40.3%	71.8%	67.3%
	Fair	.0%	.0%	.0%	21.8%	.0%	3.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of Graduates From Other Institutions at General Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
Responsible Actions and Decision Making	# of Responses	0	4	4	6	24	30
	Excellent	.0%	.0%	.0%	13.6%	7.9%	8.9%
	Very Good	.0%	25.0%	25.0%	.0%	31.2%	26.0%
	Good	.0%	75.0%	75.0%	70.7%	54.9%	57.5%
	Fair	.0%	.0%	.0%	15.7%	6.0%	7.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	0	4	4	6	24	30
	Excellent	.0%	.0%	.0%	13.6%	6.1%	7.4%
	Very Good	.0%	25.0%	25.0%	.0%	19.4%	16.1%
	Good	.0%	75.0%	75.0%	52.4%	74.5%	70.8%
	Fair	.0%	.0%	.0%	34.0%	.0%	5.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	0	4	4	6	20	26
	Excellent	.0%	.0%	.0%	.0%	3.5%	2.8%
	Very Good	.0%	25.0%	25.0%	13.6%	26.5%	24.0%
	Good	.0%	50.0%	50.0%	52.4%	54.4%	54.0%
	Fair	.0%	25.0%	25.0%	34.0%	15.6%	19.1%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	0	4	4	5	21	26
	Excellent	.0%	.0%	.0%	.0%	3.4%	2.8%
	Very Good	.0%	25.0%	25.0%	16.7%	22.0%	21.2%
	Good	.0%	50.0%	50.0%	64.1%	60.9%	61.4%
	Fair	.0%	25.0%	25.0%	.0%	13.8%	11.6%
	Poor	.0%	.0%	.0%	19.2%	.0%	3.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Usefulness of Degree-Specific Skills on the Job

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(A) Relating management concepts to prior knowledge in a technical operations specialty	# of Responses	0	2	2	7	24	31
	Very Useful	.0%	50.0%	50.0%	38.8%	50.8%	48.3%
	Somewhat Useful	.0%	.0%	.0%	31.7%	33.9%	33.4%
	Not Useful	.0%	50.0%	50.0%	29.4%	15.3%	18.3%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Using accounting, financial, and statistical information in the management of technical operations	# of Responses	0	2	2	7	24	31
	Very Useful	.0%	.0%	.0%	27.1%	36.0%	34.1%
	Somewhat Useful	.0%	50.0%	50.0%	41.2%	52.1%	49.8%
	Not Useful	.0%	50.0%	50.0%	31.7%	11.9%	16.1%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Applying organizational and human resources theory and concepts in the workplace	# of Responses	0	2	2	6	24	30
	Very Useful	.0%	.0%	.0%	32.2%	49.8%	46.6%
	Somewhat Useful	.0%	100.0%	100.0%	30.1%	43.2%	40.8%
	Not Useful	.0%	.0%	.0%	37.7%	7.0%	12.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(D) Using computer technology to support technical operations	# of Responses	0	2	2	7	24	31
	Very Useful	.0%	100.0%	100.0%	86.5%	81.6%	82.7%
	Somewhat Useful	.0%	.0%	.0%	.0%	18.4%	14.5%
	Not Useful	.0%	.0%	.0%	13.5%	.0%	2.9%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(E) Understanding the social, economic, ethical, political, and legal environment of a technical enterprise	# of Responses	0	2	2	7	24	31
	Very Useful	.0%	.0%	.0%	13.5%	21.9%	20.2%
	Somewhat Useful	.0%	.0%	.0%	41.2%	48.8%	47.2%
	Not Useful	.0%	100.0%	100.0%	45.3%	29.3%	32.7%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(F) Applying strategic and project planning principles and techniques in a technical operation	# of Responses	0	2	2	7	24	31
	Very Useful	.0%	.0%	.0%	54.7%	58.1%	57.4%
	Somewhat Useful	.0%	100.0%	100.0%	29.4%	41.9%	39.2%
	Not Useful	.0%	.0%	.0%	15.9%	.0%	3.3%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(G) Using general managerial skills (leadership, problem solving, and decision-making)	# of Responses	0	2	2	4	12	16
	Very Useful	.0%	100.0%	100.0%	46.5%	83.1%	75.6%
	Somewhat Useful	.0%	.0%	.0%	53.5%	16.9%	24.4%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(H) Using managerial skills in computers	# of Responses	0	2	2	4	12	16
	Very Useful	.0%	100.0%	100.0%	19.8%	66.5%	56.9%
	Somewhat Useful	.0%	.0%	.0%	26.7%	33.5%	32.1%
	Not Useful	.0%	.0%	.0%	53.5%	.0%	11.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Degree-specific skills (G) through (J) have only been asked to employers of the class of 1999 and class of 2000 graduates

Usefulness of Degree-Specific Skills on the Job
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(I) Using managerial skills in technical writing	# of Responses	0	2	2	4	12	16
	Very Useful	.0%	100.0%	100.0%	19.8%	55.3%	48.0%
	Somewhat Useful	.0%	.0%	.0%	26.7%	33.4%	32.0%
	Not Useful	.0%	.0%	.0%	53.5%	11.3%	19.9%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(J) Using managerial skills in quantitative/mathematics	# of Responses	0	1	1	4	11	15
	Very Useful	.0%	.0%	.0%	.0%	.0%	.0%
	Somewhat Useful	.0%	100.0%	100.0%	19.8%	93.1%	75.4%
	Not Useful	.0%	.0%	.0%	80.2%	6.9%	24.6%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Degree-specific skills (G) through (J) have only been asked to employers of the class of 1999 and class of 2000 graduates

Competence of the ERAU Graduate at Degree-Specific Skills

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(A) Relating management concepts to prior knowledge in a technical operations specialty	# of Responses	0	1	1	5	23	28
	Excellent	.0%	.0%	.0%	16.7%	35.3%	32.0%
	Very Good	.0%	100.0%	100.0%	22.5%	33.3%	31.4%
	Good	.0%	.0%	.0%	60.8%	31.4%	36.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Using accounting, financial, and statistical information in the management of technical operations	# of Responses	0	1	1	5	23	28
	Excellent	.0%	.0%	.0%	.0%	23.2%	19.1%
	Very Good	.0%	.0%	.0%	60.3%	39.7%	43.3%
	Good	.0%	100.0%	100.0%	19.8%	37.1%	34.1%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	19.8%	.0%	3.5%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Applying organizational and human resources theory and concepts in the workplace	# of Responses	0	2	2	4	23	27
	Excellent	.0%	.0%	.0%	.0%	30.5%	26.5%
	Very Good	.0%	50.0%	50.0%	22.5%	32.7%	31.3%
	Good	.0%	50.0%	50.0%	51.7%	36.8%	38.7%
	Fair	.0%	.0%	.0%	25.8%	.0%	3.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(D) Using computer technology to support technical operations	# of Responses	0	2	2	6	25	31
	Excellent	.0%	50.0%	50.0%	47.6%	48.5%	48.3%
	Very Good	.0%	50.0%	50.0%	18.4%	30.4%	28.1%
	Good	.0%	.0%	.0%	34.0%	21.1%	23.5%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(E) Understanding the social, economic, ethical, political, and legal environment of a technical enterprise	# of Responses	0	0	0	4	21	25
	Excellent	.0%	.0%	.0%	.0%	19.8%	16.4%
	Very Good	.0%	.0%	.0%	21.5%	43.6%	39.9%
	Good	.0%	.0%	.0%	53.7%	36.7%	39.5%
	Fair	.0%	.0%	.0%	24.7%	.0%	4.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	.	.	100.0%	100.0%	100.0%
(F) Applying strategic and project planning principles and techniques in a technical operation	# of Responses	0	2	2	6	25	31
	Excellent	.0%	.0%	.0%	32.9%	35.5%	35.0%
	Very Good	.0%	.0%	.0%	16.1%	30.3%	27.7%
	Good	.0%	100.0%	100.0%	35.0%	34.2%	34.3%
	Fair	.0%	.0%	.0%	16.1%	.0%	2.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of the ERAU Graduate at Degree-Specific Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(G) Using general managerial skills (leadership, problem solving, and decision-making)	# of Responses	0	2	2	4	12	16
	Excellent	.0%	.0%	.0%	19.8%	38.9%	35.0%
	Very Good	.0%	100.0%	100.0%	53.5%	38.6%	41.7%
	Good	.0%	.0%	.0%	26.7%	16.9%	18.9%
	Fair	.0%	.0%	.0%	.0%	5.6%	4.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(H) Using managerial skills in computers	# of Responses	0	2	2	2	12	14
	Excellent	.0%	50.0%	50.0%	42.6%	24.9%	26.8%
	Very Good	.0%	50.0%	50.0%	57.4%	52.9%	53.4%
	Good	.0%	.0%	.0%	.0%	22.3%	19.9%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(I) Using managerial skills in technical writing	# of Responses	0	2	2	2	11	13
	Excellent	.0%	.0%	.0%	42.6%	12.5%	16.1%
	Very Good	.0%	50.0%	50.0%	57.4%	53.1%	53.6%
	Good	.0%	50.0%	50.0%	.0%	34.3%	30.2%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(J) Using managerial skills in quantitative/mathematics	# of Responses	0	1	1	1	9	10
	Excellent	.0%	.0%	.0%	.0%	8.0%	7.5%
	Very Good	.0%	.0%	.0%	100.0%	16.0%	21.7%
	Good	.0%	100.0%	100.0%	.0%	76.0%	70.8%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Degree-specific skills (G) through (J) have only been asked to employers of the class of 1999 and class of 2000 graduates

Competence of Graduates From Other Institutions at Degree-Specific Skills

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(A) Relating management concepts to prior knowledge in a technical operations specialty	# of Responses	0	1	1	5	16	21
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	16.7%	11.2%	12.4%
	Good	.0%	100.0%	100.0%	41.7%	88.8%	78.3%
	Fair	.0%	.0%	.0%	41.7%	.0%	9.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Using accounting, financial, and statistical information in the management of technical operations	# of Responses	0	1	1	4	17	21
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	21.5%	25.9%	25.1%
	Good	.0%	100.0%	100.0%	24.7%	74.1%	65.4%
	Fair	.0%	.0%	.0%	53.7%	.0%	9.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Applying organizational and human resources theory and concepts in the workplace	# of Responses	0	2	2	3	16	19
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	30.3%	18.2%	19.8%
	Good	.0%	100.0%	100.0%	34.9%	81.8%	75.7%
	Fair	.0%	.0%	.0%	34.9%	.0%	4.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(D) Using computer technology to support technical operations	# of Responses	0	2	2	5	18	23
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	50.0%	50.0%	16.1%	39.4%	34.9%
	Good	.0%	50.0%	50.0%	43.5%	60.6%	57.3%
	Fair	.0%	.0%	.0%	40.3%	.0%	7.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(E) Understanding the social, economic, ethical, political, and legal environment of a technical enterprise	# of Responses	0	0	0	4	15	19
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	21.5%	30.8%	28.8%
	Good	.0%	.0%	.0%	53.7%	69.2%	65.9%
	Fair	.0%	.0%	.0%	24.7%	.0%	5.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	.	.	100.0%	100.0%	100.0%
(F) Applying strategic and project planning principles and techniques in a technical operation	# of Responses	0	2	2	5	18	23
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	16.7%	24.6%	23.1%
	Good	.0%	100.0%	100.0%	45.0%	75.4%	69.6%
	Fair	.0%	.0%	.0%	38.4%	.0%	7.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of Graduates From Other Institutions at Degree-Specific Skills
(Continued)

		BS Management of Tech Ops					
		Class of 2000			Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(G) Using general managerial skills (leadership, problem solving, and decision-making)	# of Responses	0	2	2	4	11	15
	Excellent	.0%	.0%	.0%	19.8%	.0%	4.2%
	Very Good	.0%	.0%	.0%	.0%	17.7%	13.9%
	Good	.0%	100.0%	100.0%	80.2%	82.3%	81.9%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(H) Using managerial skills in computers	# of Responses	0	2	2	2	11	13
	Excellent	.0%	.0%	.0%	42.6%	5.9%	10.0%
	Very Good	.0%	100.0%	100.0%	.0%	46.8%	41.5%
	Good	.0%	.0%	.0%	57.4%	47.3%	48.4%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(I) Using managerial skills in technical writing	# of Responses	0	2	2	2	10	12
	Excellent	.0%	.0%	.0%	42.6%	6.7%	11.2%
	Very Good	.0%	.0%	.0%	.0%	13.4%	11.7%
	Good	.0%	100.0%	100.0%	57.4%	79.9%	77.1%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(J) Using managerial skills in quantitative/mathematics	# of Responses	0	1	1	1	8	9
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	100.0%	8.7%	15.4%
	Good	.0%	100.0%	100.0%	.0%	91.3%	84.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	100.0%	100.0%	100.0%	100.0%	100.0%

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