

# EXIT INTERVIEW QUESTIONNAIRE

## Embry-Riddle Aeronautical University

**DIRECTIONS:** Completely fill in the ovals indicating your responses. Please use a blue or black pen (felt or ballpoint), or a no. 2 pencil.

THE INFORMATION YOU SUPPLY WILL BE KEPT COMPLETELY CONFIDENTIAL

1. Fill in the space indicating whether each of the reasons listed was a "Major reason", "Minor Reason", or "Not a reason" that you decided to leave ERAU:

Not a reason  
Minor reason  
Major reason

### Personal

- Want a break from my college studies ☐ ☐ ☐
- Health-related problem (family or personal) ☐ ☐ ☐
- Want to live nearer to my parents or loved ones ☐ ☐ ☐
- Want to move to (or am being transferred to) a new location ☐ ☐ ☐
- I just don't seem to fit in at ERAU ☐ ☐ ☐
- Decided to attend a different college ☐ ☐ ☐

### ERAU Environment

- Don't like the size of ERAU ☐ ☐ ☐
- Dissatisfied with the appearance and impression of the campus ☐ ☐ ☐
- Received poor customer service from student support services staff ☐ ☐ ☐
- Dissatisfied with my residence hall experience (skip if not applicable) ☐ ☐ ☐
- Dissatisfied with the quality of food service on campus ☐ ☐ ☐
- Not enough options available for student activities on campus ☐ ☐ ☐
- Dissatisfied with the social life on campus ☐ ☐ ☐
- Dissatisfied with the social life in the community ☐ ☐ ☐
- Experienced discrimination from other students, faculty, or staff ☐ ☐ ☐
- Not enough support for underrepresented groups (women, int'l, etc.) ☐ ☐ ☐

### Academics

- Dissatisfied with my grades ☐ ☐ ☐
- Courses are not challenging ☐ ☐ ☐
- Disappointed with the quality of instruction ☐ ☐ ☐
- Disappointed with the quality of academic advising ☐ ☐ ☐
- No longer interested in my current degree program ☐ ☐ ☐
- Desired major isn't offered at ERAU ☐ ☐ ☐
- Desired major is offered, but course content is unsatisfactory ☐ ☐ ☐
- Current major is tougher than expected ☐ ☐ ☐
- Experienced class scheduling problems (non-flight courses) ☐ ☐ ☐
- Dissatisfied with availability of technology in the classroom ☐ ☐ ☐
- Dissatisfied with availability of technology outside the classroom ☐ ☐ ☐

### Finances and Employment

- Experienced a change in my financial status ☐ ☐ ☐
- Didn't anticipate the overall cost of attendance ☐ ☐ ☐
- Financial aid received is inadequate ☐ ☐ ☐
- Want to get work experience ☐ ☐ ☐
- Conflict between demands of job and college ☐ ☐ ☐
- Overall education and services provided are not worth the cost ☐ ☐ ☐

### Flight (skip if not a flight student)

- Experienced flight scheduling problems ☐ ☐ ☐
- Progression through the flight program is too slow ☐ ☐ ☐
- Disappointed with the quality of instruction in the flight program ☐ ☐ ☐

2. Please indicate your level of agreement with the following statements:

	Strongly Disagree	Disagree	Neutral	Agree	Strongly Agree
It is important to me to graduate from college	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is important to me to graduate from ERAU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
If asked for my opinion by a prospective student, I would recommend ERAU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

3. What are your plans for this coming year? (Check all that apply)

- ☐ Work full-time or part-time
- ☐ Care for a home and/or family
- ☐ Re-enroll at ERAU
- ☐ Enter the military
- ☐ Enroll at another college
- ☐ Undecided

4. General information:

Today's Date: \_\_\_\_\_

Class level:

- ☐ Freshman
- ☐ Sophomore
- ☐ Junior
- ☐ Senior
- ☐ Graduate

Campus:

- ☐ Daytona Beach
- ☐ Prescott

Was this your first term at ERAU?

- ☐ Yes
- ☐ No

5. Please offer any additional comments concerning why you are leaving ERAU (use back of sheet if more room is needed).

**THANK YOU FOR YOUR TIME AND ASSISTANCE!**