## **EMPLOYER FEEDBACK SURVEY**

### **APPENDIX E10**

# Major Profile BS Aviation Maintenance Management (All Options)

**Employers of the Class of 2000 Graduates One and One Half Years After Receiving Their ERAU Degree** 

Prepared by:

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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

## Demographics of ERAU Employees By Year of Graduation

			BS Aviation Maint Mgmt (All Options)					
			1998	1999	2000	All Years		
DB	Gender	# of Responses	0	2	2	4		
		Male	.0%	100.0%	100.0%	100.0%		
EC	Gender	# of Responses	1	0	1	2		
		Male	100.0%	.0%	100.0%	100.0%		
ALL	Gender	# of Responses	1	2	3	6		
		Male	100.0%	100.0%	100.0%	100.0%		

#### **Number of ERAU Graduates Employers Know Professionally**

	BS Aviation Maint Mgmt (All Options)								
	Class of 2000			Classes of 1998, 1999, and 2000 Combined					
	DB	EC	ALL	DB	EC	ALL			
# of Responses	2	1	3	4	2	6			
1	.0%	.0%	.0%	.0%	.0%	.0%			
2-5	.0%	.0%	.0%	26.7%	.0%	20.0%			
6-10	45.0%	.0%	31.0%	21.0%	.0%	15.7%			
11-50	55.0%	.0%	37.9%	52.3%	37.6%	48.6%			
Over 50	.0%	100.0%	31.0%	.0%	62.4%	15.7%			
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			

#### Number of ERAU Graduates Employers Currently Supervise

		BS Aviation Maint Mgmt (All Options)							
	Class of 2000			Classes of 1998, 1999, and 2000 Combined					
	DB	EC	ALL	DB	EC	ALL			
# of Responses	2	1	3	4	2	6			
1	45.0%	100.0%	62.1%	47.7%	100.0%	60.8%			
2-5	.0%	.0%	.0%	26.7%	.0%	20.0%			
6-10	55.0%	.0%	37.9%	25.7%	.0%	19.2%			
11-20	.0%	.0%	.0%	.0%	.0%	.0%			
Over 20	.0%	.0%	.0%	.0%	.0%	.0%			
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			

#### Supervisors Who Are Also ERAU Graduates

		BS Aviation Maint Mgmt (All Options)								
	C	class of 2000	0	Classes of 1998, 1999, and 2000 Combined						
	DB	EC	ALL	DB	EC	ALL				
# of Responses	2	1	3	4	2	6				
Yes	55.0%	100.0%	69.0%	25.7%	100.0%	44.4%				
No	45.0%	.0%	31.0%	74.3%	.0%	55.6%				
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				

#### **Hiring Preference**

	BS Aviation Maint Mgmt (All Options)							
	Class of 2000			Classes of 1998, 1999, and 2000 Combined				
	DB	DB EC ALL			EC	ALL		
# of Responses	2	1	3	4	1	5		
Strong Preference for ERAU Graduates	45.0%	.0%	31.0%	21.0%	.0%	17.3%		
Some Preference for ERAU Graduates	55.0%	.0%	37.9%	52.3%	.0%	43.3%		
No Preference	.0%	100.0%	31.0%	26.7%	100.0%	39.4%		
Some Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%		
Strong Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%		
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%		

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

#### **Education of the ERAU Graduate Meets Company Needs**

		BS Aviation Maint Mgmt (All Options)								
	C	class of 2000	)	Classes of 1998, 1999, and 2000 Combined						
	DB	EC	ALL	DB	EC	ALL				
# of Responses	2	1	3	4	2	6				
Strongly Agree	100.0%	.0%	69.0%	46.6%	37.6%	44.4%				
Agree	.0%	100.0%	31.0%	26.7%	62.4%	35.7%				
Neutral	.0%	.0%	.0%	26.7%	.0%	20.0%				
Disagree	.0%	.0%	.0%	.0%	.0%	.0%				
Strongly Disagree	.0%	.0% .0% .0%			.0%	.0%				
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%				

#### Graduate is a Valuable Employee

		BS Aviation Maint Mgmt (All Options)							
	C	class of 2000	0	Classes of 1998, 1999, and 2000 Combined					
	DB	DB EC ALL			EC	ALL			
# of Responses	2	1	3	4	2	6			
Strongly Agree	100.0% .0%		69.0%	73.3%	37.6%	64.3%			
Agree	.0%	100.0%	31.0%	26.7%	62.4%	35.7%			
Neutral	.0%	.0%	.0%	.0%	.0%	.0%			
Disagree	.0%	.0%	.0%	.0%	.0%	.0%			
Strongly Disagree	.0%	.0% .0% .0%			.0%	.0%			
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			

#### **Graduate is a Good Candidate for Promotion**

		BS Aviation Maint Mgmt (All Options)							
	C	class of 200	)	Classes of 1998, 1999, and 2000 Combined					
	DB	DB EC ALL			EC	ALL			
# of Responses	2	1	3	4	2	6			
Strongly Agree	45.0%	.0%	31.0%	21.0%	37.6%	25.2%			
Agree	55.0%	100.0%	69.0%	79.0%	62.4%	74.8%			
Neutral	.0%	.0%	.0%	.0%	.0%	.0%			
Disagree	.0%	.0%	.0%	.0%	.0%	.0%			
Strongly Disagree	.0% .0% .0%		.0%	.0%	.0%	.0%			
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			

## Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

		BS Aviation Maint Mgmt (All Options)							
	Class of 2000			Classes of 1998, 1999, and 2000 Combined					
	DB	EC	ALL	DB	EC	ALL			
# of Responses	2	1	3	4	1	5			
Much Higher	45.0%	.0%	31.0%	21.0%	.0%	17.3%			
Somewhat Higher	.0%	.0%	.0%	26.7%	.0%	22.1%			
Equivalent	.0%	100.0%	31.0%	26.7%	100.0%	39.4%			
Somewhat Lower	55.0%	.0%	37.9%	25.7%	.0%	21.2%			
Much Lower	.0%	.0% .0% .0%			.0%	.0%			
Total	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%			

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

#### Usefulness of General Skills on the Job

		BS Aviation Maint Mgmt (All Options)						
		,	Class of 200	0	Classes	of 1998, 19	999, and	
			,,daa UI 200		20	000 Combine	ed	
		DB	EC	ALL	DB	EC	ALL	
Quantitative/Mathematics	# of Responses	2	1	3	4	2	6	
	Very Useful	45.0%	.0%	31.0%	21.0%	.0%	15.7%	
	Somewhat Useful	55.0%	100.0%	69.0%	79.0%	100.0%	84.3%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Basic PC Software (word	# of Responses	2	1	3	4	2	6	
processing, spreadsheets,	Very Useful	100.0%	.0%	69.0%	73.3%	37.6%	64.3%	
etc.)	Somewhat Useful	.0%	100.0%	31.0%	26.7%	62.4%	35.7%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Writing Skills	# of Responses	2	1	3	4	2	6	
(non-technical)	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%	
	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Technical Writing	# of Responses	2	1	3	4	2	6	
	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%	
	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Speaking Before an	# of Responses	2	1	3	4	2	6	
Audience	Very Useful	100.0%	.0%	69.0%	73.3%	37.6%	64.3%	
	Somewhat Useful	.0%	100.0%	31.0%	26.7%	62.4%	35.7%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Applied Research	# of Responses	2	1	3	2	1	3	
(information gathering	Very Useful	100.0%	.0%	69.0%	100.0%	.0%	69.0%	
and analysis)	Somewhat Useful	.0%	100.0%	31.0%	.0%	100.0%	31.0%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Critical Thinking	# of Responses	2	1	3	4	2	6	
	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%	
	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
Independent Work	# of Responses	2	1	3	4	2	6	
	Very Useful	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	
	Somewhat Useful	.0%	.0%	.0%	.0%	.0%	.0%	
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%	

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Usefulness of General Skills on the Job (Continued)

		1	BS Avi	ation Maint	Mgmt (All O	ptions)	
		(	Class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
Planning, Scheduling,	# of Responses	2	1	3	4	2	6
and Carrying Out	Very Useful	100.0%	100.0%	100.0%	73.3%	100.0%	80.0%
Projects	Somewhat Useful	.0%	.0%	.0%	26.7%	.0%	20.0%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	-	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving	# of Responses	2	1	3	4	2	6
Problems	Very Useful	100.0%	.0%	69.0%	73.3%	37.6%	64.3%
	Somewhat Useful	.0%	100.0%	31.0%	26.7%	62.4%	35.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	-	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in	# of Responses	2	1	3	4	2	6
groups/teams	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%
	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	-	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding	# of Responses	2	1	3	4	2	6
Others	Very Useful	100.0%	.0%	69.0%	73.3%	37.6%	64.3%
	Somewhat Useful	.0%	100.0%	31.0%	26.7%	62.4%	35.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Responsible Actions	# of Responses	2	1	3	4	2	6
and Decision Making	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%
	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other	# of Responses	2	1	3	4	2	6
People and Other	Very Useful	100.0%	.0%	69.0%	100.0%	37.6%	84.3%
Points of View	Somewhat Useful	.0%	100.0%	31.0%	.0%	62.4%	15.7%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	-	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental	# of Responses	2	1	3	4	2	6
Awareness	Very Useful	45.0%	.0%	31.0%	47.7%	.0%	35.7%
	Somewhat Useful	55.0%	100.0%	69.0%	52.3%	100.0%	64.3%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	1	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic	# of Responses	2	1	3	4	2	6
Awareness	Very Useful	.0%	.0%	.0%	.0%	.0%	.0%
	Somewhat Useful	100.0%	100.0%	100.0%	73.3%	100.0%	80.0%
	1		ļ				
	Not Useful	.0%	.0%	.0%	26.7%	.0%	20.0%

#### Competence of the ERAU Graduate at General Skills

		BS Aviation Maint Mgmt (All Options)					
		(	Class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
	Very Good	.0%	100.0%	45.0%	33.8%	62.4%	42.3%
	Good	100.0%	.0%	55.0%	32.5%	.0%	22.8%
	Fair	.0%	.0%	.0%	33.8%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word	# of Responses	1	1	2	3	2	5
processing, spreadsheets,	Excellent	.0%	.0%	.0%	33.8%	37.6%	34.9%
etc.)	Very Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
	Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills	# of Responses	1	1	2	3	2	5
(non-technical)	Excellent	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Very Good	100.0%	.0%	55.0%	32.5%	.0%	22.8%
	Good	.0%	100.0%	45.0%	.0%	62.4%	18.6%
	Fair	.0%	.0%	.0%	33.8%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	1	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Very Good	100.0%	.0%	55.0%	32.5%	.0%	22.8%
	Good	.0%	100.0%	45.0%	33.8%	62.4%	42.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an	# of Responses	1	1	2	3	2	5
Audience	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	100.0%	.0%	55.0%	32.5%	37.6%	34.0%
	Good	.0%	100.0%	45.0%	33.8%	62.4%	42.3%
	Fair	.0%	.0%	.0%	33.8%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research	# of Responses	1	1	2	1	1	2
(information gathering	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
and analysis)	Very Good	100.0%	.0%	55.0%	100.0%	.0%	55.0%
	Good	.0%	100.0%	45.0%	.0%	100.0%	45.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Competence of the ERAU Graduate at General Skills (Continued)

		BS Aviation Maint Mgmt (All Options)					
		C	class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
	Very Good	100.0%	.0%	55.0%	66.2%	.0%	46.5%
	Good	.0%	100.0%	45.0%	33.8%	62.4%	42.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent	# of Responses	1	1	2	3	2	5
Work	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
	Very Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
	Good	.0%	.0%	.0%	67.5%	.0%	47.4%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	100.0%	100.0%	100.0%	66.2%	100.0%	76.3%
	Good	.0%	.0%	.0%	.0%	.0%	.0%
	Fair	.0%	.0%	.0%	33.8%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and	# of Responses	1	1	2	3	2	5
Solving Problems	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
	Very Good	100.0%	.0%	55.0%	32.5%	.0%	22.8%
	Good	.0%	100.0%	45.0%	67.5%	62.4%	66.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in	# of Responses	1	1	2	3	2	5
groups/teams	Excellent	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Very Good	100.0%	.0%	55.0%	66.2%	.0%	46.5%
	Good	.0%	100.0%	45.0%	.0%	62.4%	18.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding	# of Responses	1	1	2	3	2	5
Others	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	100.0%	.0%	55.0%	32.5%	37.6%	34.0%
	Good	.0%	100.0%	45.0%	67.5%	62.4%	66.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

## Competence of the ERAU Graduate at General Skills (Continued)

		BS Aviation Maint Mgmt (All Options)					
		C	class of 200	0		of 1998, 19 000 Combine	, , , , , , , , , , , , , , , , , , ,
		DB	EC	ALL	DB	EC	ALL
Responsible	# of Responses	1	1	2	3	2	5
Actions and	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
Decision Making	Very Good	100.0%	.0%	55.0%	66.2%	.0%	46.5%
	Good	.0%	100.0%	45.0%	33.8%	62.4%	42.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding	# of Responses	1	1	2	3	2	5
Other People and Other Points of View	Excellent	.0%	.0%	.0%	.0%	37.6%	11.2%
	Very Good	100.0%	.0%	55.0%	100.0%	.0%	70.1%
1 onits of view	Good	.0%	100.0%	45.0%	.0%	62.4%	18.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental	# of Responses	1	1	2	3	2	5
Awareness	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
	Very Good	100.0%	.0%	55.0%	32.5%	37.6%	34.0%
	Good	.0%	100.0%	45.0%	.0%	62.4%	18.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	33.8%	.0%	23.7%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and	# of Responses	1	1	2	2	2	4
Economic	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
Awareness	Very Good	.0%	.0%	.0%	51.0%	.0%	31.0%
	Good	100.0%	100.0%	100.0%	49.0%	100.0%	69.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Competence of Graduates From Other Institutions at General Skills

		BS Aviation Maint Mgmt (All Options)					
		(	Class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
Quantitative/Mathematics	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Good	100.0%	.0%	55.0%	66.2%	.0%	46.5%
	Fair	.0%	100.0%	45.0%	.0%	62.4%	18.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word	# of Responses	1	1	2	3	2	5
processing, spreadsheets,	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
etc.)	Very Good	.0%	.0%	.0%	.0%	37.6%	11.2%
	Good	100.0%	100.0%	100.0%	66.2%	62.4%	65.1%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills	# of Responses	1	1	2	3	2	5
(non-technical)	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Good	100.0%	100.0%	100.0%	66.2%	100.0%	76.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Good	100.0%	100.0%	100.0%	66.2%	100.0%	76.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an	# of Responses	1	1	2	3	2	5
Audience	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	.0%	37.6%	11.2%
	Good	100.0%	100.0%	100.0%	66.2%	62.4%	65.1%
	Fair	.0%	.0%	.0%	33.8%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research	# of Responses	1	1	2	1	1	2
(information gathering	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
and analysis)	Very Good	.0%	.0%	.0%	.0%	.0%	.0%
	Good	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

## Competence of Graduates From Other Institutions at General Skills (Continued)

		BS Aviation Maint Mgmt (All Options)					
		C	Class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
Critical Thinking	# of Responses	1	1	2	3	2	5
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	67.5%	37.6%	58.6%
	Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent	# of Responses	1	1	2	3	2	5
Work	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	67.5%	37.6%	58.6%
	Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning,	# of Responses	1	1	2	3	2	5
Scheduling, and Carrying Out Projects	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Good	100.0%	100.0%	100.0%	66.2%	100.0%	76.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and	# of Responses	1	1	2	3	2	5
Solving Problems	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
	Very Good	.0%	.0%	.0%	.0%	37.6%	11.2%
	Good	100.0%	100.0%	100.0%	66.2%	62.4%	65.1%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in	# of Responses	1	1	2	3	2	5
groups/teams	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
	Very Good	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
						.0%	.0%
	Fair	.0%	1 .0%	1 .0%	.0%		
	Fair Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		.0%	.0%	.0%	.0%	.0%	.0%
Total Leading/Guiding		<del> </del>					
	Poor	.0% 100.0% 1	.0% 100.0%	.0% 100.0% 2	.0% 100.0% 3	.0% 100.0% 2	.0% 100.0%
Leading/Guiding	Poor # of Responses	.0% 100.0% 1 .0%	.0% 100.0% 1 .0%	.0% 100.0% 2 .0%	.0% 100.0% 3 .0%	.0% 100.0% 2 37.6%	.0% 100.0% 5 11.2%
Leading/Guiding	# of Responses Excellent	.0% 100.0% 1 .0% .0%	.0% 100.0% 1 .0% .0%	.0% 100.0% 2	.0% 100.0% 3	.0% 100.0% 2 37.6% .0%	.0% 100.0% 5 11.2% .0%
Leading/Guiding	# of Responses Excellent Very Good	.0% 100.0% 1 .0% .0% 100.0%	.0% 100.0% 1 .0% .0% 100.0%	.0% 100.0% 2 .0% .0% 100.0%	.0% 100.0% 3 .0% .0% 100.0%	.0% 100.0% 2 37.6% .0% 62.4%	.0% 100.0% 5 11.2% .0% 88.8%
Leading/Guiding	# of Responses Excellent Very Good Good	.0% 100.0% 1 .0% .0%	.0% 100.0% 1 .0% .0%	.0% 100.0% 2 .0% .0%	.0% 100.0% 3 .0%	.0% 100.0% 2 37.6% .0%	.0% 100.0% 5 11.2% .0%

## Competence of Graduates From Other Institutions at General Skills (Continued)

		BS Aviation Maint Mgmt (All Options)					
		(	Class of 200	0		of 1998, 19 000 Combine	· ·
		DB	EC	ALL	DB	EC	ALL
Responsible	# of Responses	1	1	2	3	2	5
Actions and	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
Decision Making	Very Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Good	100.0%	100.0%	100.0%	32.5%	100.0%	52.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding	# of Responses	1	1	2	3	2	5
Other People and Other Points of View	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	.0%	.0%	33.8%	.0%	23.7%
	Good	100.0%	100.0%	100.0%	66.2%	62.4%	65.1%
	Fair	.0%	.0%	.0%	.0%	37.6%	11.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental	# of Responses	1	1	2	3	2	5
Awareness	Excellent	.0%	.0%	.0%	33.8%	.0%	23.7%
	Very Good	.0%	.0%	.0%	.0%	.0%	.0%
	Good	100.0%	100.0%	100.0%	32.5%	62.4%	41.4%
	Fair	.0%	.0%	.0%	33.8%	37.6%	34.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and	# of Responses	1	1	2	2	2	4
Economic	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
Awareness	Very Good	.0%	.0%	.0%	51.0%	.0%	31.0%
	Good	100.0%	100.0%	100.0%	49.0%	100.0%	69.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Usefulness of Degree-Specific Skills on the Job

				BS Aviation	Maint Mgm	t	
		C	Class of 200	0	Classes of 1998, 1999, and 2000 Combined		
		DB	EC	ALL	DB	EC	ALL
(A) Understanding and applying	# of Responses	1	1	2	1	2	3
management theory/concepts	Very Useful	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
	Somewhat Useful	.0%	.0%	.0%	.0%	.0%	.0%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Understanding and using	# of Responses	1	1	2	1	2	3
accounting and financial information	Very Useful	.0%	100.0%	45.0%	.0%	100.0%	56.7%
	Somewhat Useful	100.0%	.0%	55.0%	100.0%	.0%	43.3%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Understanding how the market	# of Responses	1	1	2	1	2	3
system works	Very Useful	.0%	.0%	.0%	.0%	37.6%	21.4%
	Somewhat Useful	.0%	100.0%	45.0%	.0%	62.4%	35.4%
	Not Useful	100.0%	.0%	55.0%	100.0%	.0%	43.3%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(D) Awareness of personnel	# of Responses	1	1	2	1	2	3
procedures, collective bargaining,	Very Useful	.0%	.0%	.0%	.0%	37.6%	21.4%
and the legal obligations of managements	Somewhat Useful	100.0%	.0%	55.0%	100.0%	.0%	43.3%
managements	Not Useful	.0%	100.0%	45.0%	.0%	62.4%	35.4%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(E) Applying statistical and/or	# of Responses	1	1	2	1	2	3
quantitative techniques to	Very Useful	.0%	.0%	.0%	.0%	37.6%	21.4%
problem solving	Somewhat Useful	100.0%	100.0%	100.0%	100.0%	62.4%	78.6%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Competence of the ERAU Graduate at Degree-Specific Skills

		BS Aviation Maint Mgmt					
		(	Class of 200	0		of 1998, 19	
		DB	EC	ALL	DB	EC	ALL
(A) Understanding and	# of Responses	1	1	2	1	2	3
applying management	Excellent	.0%	100.0%	45.0%	.0%	100.0%	56.7%
theory/concepts	Very Good	100.0%	.0%	55.0%	100.0%	.0%	43.3%
	Good	.0%	.0%	.0%	.0%	.0%	.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	1	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Understanding and	# of Responses	1	1	2	1	2	3
using accounting and financial information	Excellent	.0%	.0%	.0%	.0%	37.6%	21.4%
	Very Good	.0%	100.0%	45.0%	.0%	62.4%	35.4%
	Good	100.0%	.0%	55.0%	100.0%	.0%	43.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	<b>,</b>	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Understanding how	# of Responses	0	1	1	0	2	2
the market system works	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	100.0%	100.0%	.0%	100.0%	100.0%
	Good	.0%	.0%	.0%	.0%	.0%	.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	1		100.0%	100.0%		100.0%	100.0%
(D) Awareness of	# of Responses	1	0	1	1	1	2
personnel procedures,	Excellent	.0%	.0%	.0%	.0%	100.0%	33.0%
collective bargaining, and the legal obligations	Very Good	.0%	.0%	.0%	.0%	.0%	.0%
of managements	Good	100.0%	.0%	100.0%	100.0%	.0%	67.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	1	100.0%		100.0%	100.0%	100.0%	100.0%
(E) Applying statistical	# of Responses	1	1	2	1	2	3
and/or quantitative	Excellent	.0%	.0%	.0%	.0%	37.6%	21.4%
techniques to problem solving	Very Good	.0%	.0%	.0%	.0%	.0%	.0%
Solving	Good	100.0%	100.0%	100.0%	100.0%	62.4%	78.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Competence of Graduates From Other Institutions at Degree-Specific Skills

		BS Aviation Maint Mgmt					
		(	Class of 200	0		of 1998, 19	,
		DB	EC	ALL	DB	EC	ALL
(A) Understanding and	# of Responses	1	1	2	1	2	3
applying management	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
theory/concepts	Very Good	.0%	100.0%	45.0%	.0%	100.0%	56.7%
	Good	100.0%	.0%	55.0%	100.0%	.0%	43.3%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(B) Understanding and	# of Responses	1	1	2	1	2	3
using accounting and	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
financial information	Very Good	.0%	100.0%	45.0%	.0%	62.4%	35.4%
	Good	100.0%	.0%	55.0%	100.0%	37.6%	64.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
(C) Understanding how	# of Responses	0	1	1	0	2	2
the market system works	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	.0%	100.0%	100.0%	.0%	100.0%	100.0%
	Good	.0%	.0%	.0%	.0%	.0%	.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total	•		100.0%	100.0%		100.0%	100.0%
(D) Awareness of	# of Responses	1	0	1	1	1	2
personnel procedures,	Excellent	.0%	.0%	.0%	.0%	.0%	.0%
collective bargaining, and the legal obligations	Very Good	.0%	.0%	.0%	.0%	100.0%	33.0%
of managements	Good	100.0%	.0%	100.0%	100.0%	.0%	67.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%		100.0%	100.0%	100.0%	100.0%
(E) Applying statistical	# of Responses	1	1	2	1	2	3
and/or quantitative	Excellent	.0%	.0%	.0%	.0%	37.6%	21.4%
techniques to problem solving	Very Good	.0%	.0%	.0%	.0%	.0%	.0%
- 55ig	Good	100.0%	100.0%	100.0%	100.0%	62.4%	78.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

#### Usefulness of Degree-Specific Skills on the Job

			iation Maint Mgmt Maintenance)
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		DB	DB
(A) Understanding and applying	# of Responses	1	3
management theory/concepts	Very Useful	.0%	.0%
	Somewhat Useful	100.0%	100.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
(B) Understanding and using	# of Responses	1	3
accounting and financial	Very Useful	.0%	.0%
information	Somewhat Useful	100.0%	100.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
(C) Understanding how the market	# of Responses	1	3
system works	Very Useful	.0%	.0%
	Somewhat Useful	100.0%	64.1%
	Not Useful	.0%	35.9%
Total	1	100.0%	100.0%
(D) Awareness of personnel	# of Responses	1	3
procedures, collective bargaining,	Very Useful	.0%	.0%
and the legal obligations of	Somewhat Useful	100.0%	64.1%
managements	Not Useful	.0%	35.9%
Total	1	100.0%	100.0%
(E) Applying statistical and/or	# of Responses	1	3
quantitative techniques to	Very Useful	.0%	35.9%
problem solving	Somewhat Useful	100.0%	64.1%
	Not Useful	.0%	.0%
Total		100.0%	100.0%
(F) General knowledge of	# of Responses	1	3
maintenance operations and	Very Useful	100.0%	100.0%
safety	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	1	100.0%	100.0%
(G) Electrical and electronic	# of Responses	1	3
systems operations	Very Useful	100.0%	64.1%
	Somewhat Useful	.0%	35.9%
	Not Useful	.0%	.0%
Total	1	100.0%	100.0%
(H) Skills in metallic and	# of Responses	1	3
non-metallic structures and repair	Very Useful	100.0%	28.2%
	Somewhat Useful	.0%	71.8%
	Not Useful	.0%	.0%
Total	1	100.0%	100.0%

## Usefulness of Degree-Specific Skills on the Job (Continued)

			ation Maint Mgmt Maintenance)
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		DB	DB
(I) Understanding of a/c systems	# of Responses	1	3
(hydraulics, environmentals,	Very Useful	100.0%	64.1%
etc.)	Somewhat Useful	.0%	35.9%
	Not Useful	.0%	.0%
Total	100.0%	100.0%	
(J) Knowledge of reciprocating	# of Responses	1	3
and turbine engines and their	Very Useful	100.0%	64.1%
respective systems	Somewhat Useful	.0%	35.9%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
(K) Knowledge and ability to	# of Responses	1	3
work with technical publications and manuals	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	1	100.0%	100.0%
(L) Skills in troubleshooting	# of Responses	1	3
	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
(M) Use of precision measuring	# of Responses	1	3
instruments and basic and	Very Useful	100.0%	100.0%
special tools	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%
(N) Understanding and	# of Responses	1	3
knowledge of FAA regulations	Very Useful	100.0%	100.0%
	Somewhat Useful	.0%	.0%
	Not Useful	.0%	.0%
Total	•	100.0%	100.0%

#### Competence of the ERAU Graduate at Degree-Specific Skills

		BS Aviation Maint Mgmt (Maintenance)		
		Class of 2000	Classes of 1998, 1999, and 2000 Combined	
		DB	DB	
(A) Understanding and	# of Responses	0	2	
applying management theory/concepts	Excellent	.0%	.0%	
пеогулсопсерьз	Very Good	.0%	.0%	
	Good	.0%	100.0%	
	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total	_		100.0%	
(B) Understanding and	# of Responses	0	2	
using accounting and financial information	Excellent	.0%	.0%	
ililanciai ililoimation	Very Good	.0%	50.0%	
	Good	.0%	.0%	
	Fair	.0%	.0%	
	Poor	.0%	50.0%	
Total			100.0%	
(C) Understanding how	# of Responses	0	1	
the market system works	Excellent	.0%	.0%	
	Very Good	.0%	.0%	
	Good	.0%	.0%	
	Fair	.0%	100.0%	
	Poor	.0%	.0%	
Total	•		100.0%	
(D) Awareness of	# of Responses	0	1	
personnel procedures,	Excellent	.0%	.0%	
collective bargaining, and the legal obligations	Very Good	.0%	.0%	
of managements	Good	.0%	100.0%	
g	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total	!		100.0%	
(E) Applying statistical	# of Responses	0	2	
and/or quantitative	Excellent	.0%	.0%	
techniques to problem	Very Good	.0%	50.0%	
solving	Good	.0%	50.0%	
	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total			100.0%	
(F) General knowledge of	# of Responses	0	2	
maintenance operations	Excellent	.0%	.0%	
and safety	Very Good	.0%	.0%	
	Good	.0%	100.0%	
	Fair	.0%	.0%	
	Poor	.0%	.0%	
Total	-1		100.0%	

## Competence of the ERAU Graduate at Degree-Specific Skills (Continued)

		BS Aviation	on Maint Mgmt
		(Maintenance)	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
	_	DB	DB
(G) Electrical and	# of Responses	0	2
electronic systems operations	Excellent	.0%	.0%
operations	Very Good	.0%	50.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	_		100.0%
(H) Skills in metallic	# of Responses	0	2
and non-metallic structures and repair	Excellent	.0%	.0%
Structures and repair	Very Good	.0%	.0%
	Good	.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		-	100.0%
(I) Understanding of	# of Responses	0	2
a/c systems (hydraulics,	Excellent	.0%	.0%
environmentals, etc.)	Very Good	.0%	.0%
, , , , , , , , , , , , , , , , , , , ,	Good	.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		-	100.0%
(J) Knowledge of	# of Responses	0	2
reciprocating and turbine engines and	Excellent	.0%	.0%
their respective	Very Good	.0%	.0%
systems	Good	.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total			100.0%
(K) Knowledge and	# of Responses	0	2
ability to work with technical publications	Excellent	.0%	.0%
and manuals	Very Good	.0%	50.0%
	Good	.0%	.0%
	Fair	.0%	50.0%
	Poor	.0%	.0%
Total			100.0%
(L) Skills in troubleshooting	# of Responses	0	2
	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		•	100.0%

## Competence of the ERAU Graduate at Degree-Specific Skills (Continued)

		BS Aviation Maint Mgmt (Maintenance)	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		DB	DB
(M) Use of precision	# of Responses	0	2
measuring	Excellent	.0%	.0%
instruments and basic and special	Very Good	.0%	50.0%
tools	Good	.0%	50.0%
10010	Fair	.0%	.0%
	Poor	.0%	.0%
Total		-	100.0%
(N) Understanding and knowledge of FAA regulations	# of Responses	0	2
	Excellent	.0%	.0%
	Very Good	.0%	50.0%
	Good	.0%	.0%
	Fair	.0%	50.0%
	Poor	.0%	.0%
Total	•		100.0%

## Competence of Graduates From Other Institutions at Degree-Specific Skills

			n Maint Mgmt
		Class of 2000	tenance)  Classes of 1998, 1999, and 2000
		Class of 2000	Combined
		DB	DB
(A) Understanding and	# of Responses	0	2
applying management	Excellent	.0%	.0%
theory/concepts	Very Good	.0%	50.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	1		100.0%
(B) Understanding and	# of Responses	0	2
using accounting and	Excellent	.0%	.0%
financial information	Very Good	.0%	50.0%
	Good	.0%	.0%
	Fair	.0%	50.0%
	Poor	.0%	.0%
Total			100.0%
(C) Understanding how	# of Responses	0	1
the market system works	Excellent	.0%	.0%
	Very Good	.0%	.0%
	Good	.0%	100.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	1		100.0%
(D) Awareness of	# of Responses	0	1
personnel procedures,	Excellent	.0%	.0%
collective bargaining,	Very Good	.0%	.0%
and the legal obligations	Good	.0%	100.0%
of managements	Fair	.0%	.0%
	Poor		
Total	FOOI	.0%	.0%
Total (E) Applying statistical	# of Personana		100.0%
and/or quantitative	# of Responses  Excellent	0	2
techniques to problem		.0%	.0%
solving	Very Good	.0%	100.0%
	Good	.0%	.0%
	Fair	.0%	.0%
Tatal	Poor	.0%	.0%
Total		·	100.0%
(F) General knowledge of maintenance operations	# of Responses	0	2
and safety	Excellent	.0%	.0%
<b>_</b>	Very Good	.0%	50.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total			100.0%

#### Competence of Graduates From Other Institutions at Degree-Specific Skills (Continued)

		BS Aviatio	on Maint Mgmt
		(Maintenance)	
			Classes of 1998,
		Class of 2000	1999, and 2000
		DD	Combined
(C) Flactuical and	I # of Doorsoos	DB	DB
(G) Electrical and electronic systems	# of Responses	0	2
operations	Excellent	.0%	50.0%
	Very Good	.0%	50.0%
	Good	.0%	.0%
	Fair	.0%	.0%
T	Poor	.0%	.0%
Total	T # 60		100.0%
(H) Skills in metallic and non-metallic	# of Responses	0	2
structures and repair	Excellent	.0%	.0%
	Very Good	.0%	50.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	-		100.0%
(I) Understanding of	# of Responses	0	2
a/c systems (hydraulics,	Excellent	.0%	.0%
environmentals, etc.)	Very Good	.0%	50.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total			100.0%
(J) Knowledge of	# of Responses	0	2
reciprocating and turbine engines and	Excellent	.0%	.0%
their respective	Very Good	.0%	100.0%
systems	Good	.0%	.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total			100.0%
(K) Knowledge and	# of Responses	0	2
ability to work with technical publications	Excellent	.0%	.0%
and manuals	Very Good	.0%	100.0%
	Good	.0%	.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	_		100.0%
(L) Skills in	# of Responses	0	2
troubleshooting	Excellent	.0%	50.0%
	Very Good	.0%	.0%
	Good	.0%	50.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total		-	100.0%

#### Competence of Graduates From Other Institutions at Degree-Specific Skills (Continued)

		BS Aviation Maint Mgmt (Maintenance)	
		Class of 2000	Classes of 1998, 1999, and 2000 Combined
		DB	DB
(M) Use of precision measuring instruments and basic and special	# of Responses	0	2
	Excellent	.0%	.0%
	Very Good	.0%	100.0%
tools	Good	.0%	.0%
10010	Fair	.0%	.0%
	Poor	.0%	.0%
Total	•		100.0%
(N) Understanding	# of Responses	0	2
and knowledge of FAA regulations	Excellent	.0%	50.0%
	Very Good	.0%	50.0%
	Good	.0%	.0%
	Fair	.0%	.0%
	Poor	.0%	.0%
Total	•		100.0%