

EMPLOYER FEEDBACK SURVEY

APPENDIX E9

Major Profile BS Aviation Business Administration

**Employers of the Class of 2000 Graduates
One and One Half Years After Receiving Their ERAU Degree**

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This major profile contains Employer Feedback Survey results for this degree program only, for the current year and the last three years combined. The combined data may be especially useful to programs that have a small number of respondents for the class of 2000. Almost every question from the instrument is included. In order to conserve space, the following abbreviations for each of the campuses are used: DB (Daytona Beach Campus), PC (Prescott Campus), EC (Extended Campus), and ALL (all campuses combined).

Percentages in the data tables have been weighted to ensure representation of all graduates from each class, however the number of responses has been left unweighted. Please use caution when interpreting results for degree programs with a small number of respondents. Results based on very few respondents may not be representative and/or are prone to fluctuation.

Employer comments have been provided to the Chancellors at each campus for distribution to individual departments and degree programs.

**Demographics of ERAU Employees
By Year of Graduation**

			BS Aviation Business Admin			
			1998	1999	2000	All Years
DB	Gender	# of Responses	3	9	6	18
		Female	35.5%	8.5%	16.7%	17.7%
		Male	64.5%	91.5%	83.3%	82.3%
PC	Gender	# of Responses	0	1	0	1
		Female	.0%	100.0%	.0%	100.0%
EC	Gender	# of Responses	3	5	2	10
		Female	.0%	43.8%	.0%	18.6%
		Male	100.0%	56.2%	100.0%	81.4%
ALL	Gender	# of Responses	6	15	8	29
		Female	25.9%	26.6%	12.7%	23.4%
		Male	74.1%	73.4%	87.3%	76.6%

Number of ERAU Graduates Employers Know Professionally

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	10	29
1	.0%	.0%	50.0%	11.8%	17.9%	.0%	39.2%	21.3%
2-5	33.3%	.0%	50.0%	37.3%	24.7%	100.0%	51.4%	35.5%
6-10	50.0%	.0%	.0%	38.2%	32.5%	.0%	.0%	23.4%
11-50	16.7%	.0%	.0%	12.7%	19.2%	.0%	9.3%	15.8%
Over 50	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.1%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Number of ERAU Graduates Employers Currently Supervise

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	10	29
1	50.0%	.0%	100.0%	61.8%	73.2%	100.0%	73.4%	75.0%
2-5	33.3%	.0%	.0%	25.5%	23.0%	.0%	26.6%	22.2%
6-10	16.7%	.0%	.0%	12.7%	3.8%	.0%	.0%	2.7%
11-20	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Over 20	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Supervisors Who Are Also ERAU Graduates

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	10	29
Yes	16.7%	.0%	.0%	12.7%	20.9%	.0%	.0%	15.0%
No	83.3%	.0%	100.0%	87.3%	79.1%	100.0%	100.0%	85.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Hiring Preference

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	1	7	15	1	6	22
Strong Preference for ERAU Graduates	16.7%	.0%	.0%	14.4%	20.9%	.0%	17.2%	18.3%
Some Preference for ERAU Graduates	66.7%	.0%	.0%	57.8%	52.3%	.0%	29.3%	43.6%
No Preference	16.7%	.0%	100.0%	27.8%	26.7%	100.0%	53.5%	38.1%
Some Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Strong Preference for Other Graduates	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates. Results from all classes combined only show those two classes

Education of the ERAU Graduate Meets Company Needs

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	10	29
Strongly Agree	16.7%	.0%	50.0%	24.5%	24.9%	.0%	43.4%	27.2%
Agree	83.3%	.0%	.0%	63.7%	69.4%	100.0%	28.9%	62.7%
Neutral	.0%	.0%	50.0%	11.8%	5.7%	.0%	27.7%	10.0%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Valuable Employee

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	10	29
Strongly Agree	66.7%	.0%	100.0%	74.5%	47.7%	.0%	55.3%	46.2%
Agree	33.3%	.0%	.0%	25.5%	46.6%	100.0%	44.7%	49.7%
Neutral	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Disagree	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.1%
Strongly Disagree	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Graduate is a Good Candidate for Promotion

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	18	1	9	28
Strongly Agree	33.3%	.0%	50.0%	37.3%	28.7%	.0%	34.0%	27.7%
Agree	16.7%	.0%	50.0%	24.5%	44.3%	100.0%	49.2%	49.0%
Neutral	50.0%	.0%	.0%	38.2%	21.3%	.0%	16.9%	19.0%
Disagree	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Strongly Disagree	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.2%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Skill Level of ERAU Graduate Compared to Graduates From Other Institutions

	BS Aviation Business Admin							
	Class of 2000				Classes of 1998, 1999, and 2000 Combined			
	DB	PC	EC	ALL	DB	PC	EC	ALL
# of Responses	6	0	2	8	15	1	7	23
Much Higher	16.7%	.0%	.0%	12.7%	13.1%	.0%	.0%	9.3%
Somewhat Higher	33.3%	.0%	100.0%	49.1%	26.2%	.0%	73.9%	33.0%
Equivalent	50.0%	.0%	.0%	38.2%	39.2%	100.0%	26.1%	42.3%
Somewhat Lower	.0%	.0%	.0%	.0%	21.5%	.0%	.0%	15.4%
Much Lower	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total	100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

This question was asked only to employers of the class of 1999 and class of 2000 graduates.
Results from all classes combined only show those two classes

Usefulness of General Skills on the Job

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Quantitative/Mathematics	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	83.3%	.0%	50.0%	75.5%	69.4%	100.0%	42.6%	66.1%
	Somewhat Useful	16.7%	.0%	50.0%	24.5%	24.9%	.0%	57.4%	29.7%
	Not Useful	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.2%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	100.0%	.0%	100.0%	100.0%	90.3%	100.0%	60.4%	84.5%
	Somewhat Useful	.0%	.0%	.0%	.0%	.0%	.0%	39.6%	8.5%
	Not Useful	.0%	.0%	.0%	.0%	9.7%	.0%	.0%	7.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	50.0%	.0%	50.0%	50.0%	50.4%	.0%	66.0%	50.1%
	Somewhat Useful	50.0%	.0%	50.0%	50.0%	49.6%	100.0%	34.0%	49.9%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	33.3%	.0%	.0%	25.5%	46.6%	.0%	34.4%	41.0%
	Somewhat Useful	50.0%	.0%	.0%	38.2%	43.9%	.0%	29.8%	38.1%
	Not Useful	16.7%	.0%	100.0%	36.3%	9.5%	100.0%	35.7%	20.9%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Speaking Before an Audience	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	50.0%	.0%	50.0%	50.0%	54.4%	.0%	47.3%	49.3%
	Somewhat Useful	33.3%	.0%	50.0%	37.3%	19.0%	100.0%	52.7%	31.3%
	Not Useful	16.7%	.0%	.0%	12.7%	26.6%	.0%	.0%	19.4%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	6	0	2	8	6	0	2	8
	Very Useful	66.7%	.0%	50.0%	62.7%	66.7%	.0%	50.0%	62.7%
	Somewhat Useful	33.3%	.0%	.0%	25.5%	33.3%	.0%	.0%	25.5%
	Not Useful	.0%	.0%	50.0%	11.8%	.0%	.0%	50.0%	11.8%
Total		100.0%	.0%	100.0%	100.0%	100.0%	.	100.0%	100.0%
Critical Thinking	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	83.3%	.0%	100.0%	87.3%	90.5%	100.0%	90.7%	91.2%
	Somewhat Useful	16.7%	.0%	.0%	12.7%	9.5%	.0%	9.3%	8.8%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	6	0	2	8	17	1	10	28
	Very Useful	83.3%	.0%	50.0%	75.5%	96.0%	.0%	68.7%	83.2%
	Somewhat Useful	16.7%	.0%	50.0%	24.5%	4.0%	100.0%	31.3%	16.8%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Usefulness of General Skills on the Job
(Continued)**

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Planning, Scheduling, and Carrying Out Projects	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	83.3%	.0%	50.0%	75.5%	96.2%	.0%	88.2%	88.1%
	Somewhat Useful	16.7%	.0%	.0%	12.7%	3.8%	100.0%	.0%	9.4%
	Not Useful	.0%	.0%	50.0%	11.8%	.0%	.0%	11.8%	2.5%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	83.3%	.0%	50.0%	75.5%	69.4%	100.0%	88.2%	75.5%
	Somewhat Useful	16.7%	.0%	50.0%	24.5%	24.9%	.0%	11.8%	20.4%
	Not Useful	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.1%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	66.7%	.0%	100.0%	74.5%	71.3%	100.0%	87.0%	76.6%
	Somewhat Useful	33.3%	.0%	.0%	25.5%	28.7%	.0%	7.9%	22.3%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	5.1%	1.1%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	50.0%	.0%	100.0%	61.8%	44.7%	.0%	94.9%	52.5%
	Somewhat Useful	33.3%	.0%	.0%	25.5%	45.8%	100.0%	.0%	39.6%
	Not Useful	16.7%	.0%	.0%	12.7%	9.5%	.0%	5.1%	7.9%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Responsible Actions and Decision Making	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	83.3%	.0%	100.0%	87.3%	79.1%	100.0%	94.9%	83.9%
	Somewhat Useful	16.7%	.0%	.0%	12.7%	20.9%	.0%	5.1%	16.1%
	Not Useful	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	66.7%	.0%	100.0%	74.5%	81.0%	.0%	85.9%	76.5%
	Somewhat Useful	33.3%	.0%	.0%	25.5%	13.3%	100.0%	14.1%	19.4%
	Not Useful	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.2%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	6	0	2	8	18	1	10	29
	Very Useful	50.0%	.0%	50.0%	50.0%	46.2%	.0%	21.1%	37.7%
	Somewhat Useful	16.7%	.0%	.0%	12.7%	13.5%	.0%	62.0%	23.0%
	Not Useful	33.3%	.0%	50.0%	37.3%	40.3%	100.0%	16.8%	39.3%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Political and Economic Awareness	# of Responses	6	0	2	8	18	1	9	28
	Very Useful	50.0%	.0%	100.0%	61.8%	51.9%	.0%	25.6%	43.1%
	Somewhat Useful	33.3%	.0%	.0%	25.5%	34.4%	.0%	68.9%	39.0%
	Not Useful	16.7%	.0%	.0%	12.7%	13.7%	100.0%	5.5%	17.9%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

Competence of the ERAU Graduate at General Skills

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Quantitative/Mathematics	# of Responses	6	0	1	7	17	1	8	26
	Excellent	50.0%	.0%	.0%	43.3%	28.4%	.0%	16.2%	24.1%
	Very Good	33.3%	.0%	.0%	28.9%	33.0%	100.0%	45.9%	40.3%
	Good	16.7%	.0%	100.0%	27.8%	26.4%	.0%	37.9%	26.7%
	Fair	.0%	.0%	.0%	.0%	12.1%	.0%	.0%	8.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	6	0	1	7	17	1	9	27
	Excellent	66.7%	.0%	100.0%	71.1%	46.5%	.0%	38.7%	41.5%
	Very Good	16.7%	.0%	.0%	14.4%	30.3%	100.0%	32.8%	36.0%
	Good	16.7%	.0%	.0%	14.4%	16.8%	.0%	28.6%	18.0%
	Fair	.0%	.0%	.0%	.0%	6.3%	.0%	.0%	4.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	6	0	1	7	18	1	8	27
	Excellent	33.3%	.0%	.0%	28.9%	7.6%	.0%	11.6%	7.8%
	Very Good	16.7%	.0%	.0%	14.4%	33.1%	.0%	55.7%	34.8%
	Good	33.3%	.0%	100.0%	42.2%	13.3%	100.0%	32.7%	22.8%
	Fair	16.7%	.0%	.0%	14.4%	46.0%	.0%	.0%	34.6%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	5	0	0	5	16	0	6	22
	Excellent	20.0%	.0%	.0%	20.0%	4.2%	.0%	15.7%	6.1%
	Very Good	.0%	.0%	.0%	.0%	26.0%	.0%	46.4%	29.4%
	Good	80.0%	.0%	.0%	80.0%	35.7%	.0%	37.9%	36.0%
	Fair	.0%	.0%	.0%	.0%	34.1%	.0%	.0%	28.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%
Speaking Before an Audience	# of Responses	5	0	0	5	13	1	7	21
	Excellent	20.0%	.0%	.0%	20.0%	5.2%	.0%	25.2%	8.7%
	Very Good	.0%	.0%	.0%	.0%	18.6%	.0%	28.5%	18.9%
	Good	40.0%	.0%	.0%	40.0%	60.1%	100.0%	32.7%	58.3%
	Fair	40.0%	.0%	.0%	40.0%	16.1%	.0%	13.6%	14.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	6	0	0	6	6	0	0	6
	Excellent	16.7%	.0%	.0%	16.7%	16.7%	.0%	.0%	16.7%
	Very Good	33.3%	.0%	.0%	33.3%	33.3%	.0%	.0%	33.3%
	Good	50.0%	.0%	.0%	50.0%	50.0%	.0%	.0%	50.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	.	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Competence of the ERAU Graduate at General Skills
(Continued)**

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Critical Thinking	# of Responses	6	0	1	7	18	1	9	28
	Excellent	33.3%	.0%	.0%	28.9%	13.3%	.0%	19.6%	13.6%
	Very Good	50.0%	.0%	100.0%	56.7%	30.7%	.0%	60.9%	34.5%
	Good	16.7%	.0%	.0%	14.4%	34.6%	100.0%	.0%	32.4%
	Fair	.0%	.0%	.0%	.0%	21.3%	.0%	19.6%	19.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	6	0	1	7	18	1	9	28
	Excellent	50.0%	.0%	100.0%	56.7%	28.5%	.0%	47.7%	30.3%
	Very Good	33.3%	.0%	.0%	28.9%	32.6%	.0%	25.4%	29.0%
	Good	16.7%	.0%	.0%	14.4%	23.4%	100.0%	16.4%	27.3%
	Fair	.0%	.0%	.0%	.0%	15.4%	.0%	10.6%	13.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	6	0	0	6	18	1	8	27
	Excellent	33.3%	.0%	.0%	33.3%	19.0%	.0%	22.6%	18.3%
	Very Good	50.0%	.0%	.0%	50.0%	50.4%	.0%	46.3%	46.1%
	Good	16.7%	.0%	.0%	16.7%	15.2%	100.0%	18.9%	21.8%
	Fair	.0%	.0%	.0%	.0%	9.7%	.0%	12.2%	9.5%
	Poor	.0%	.0%	.0%	.0%	5.7%	.0%	.0%	4.3%
Total		100.0%	.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	6	0	1	7	17	1	9	27
	Excellent	16.7%	.0%	.0%	14.4%	10.1%	.0%	25.3%	12.4%
	Very Good	33.3%	.0%	.0%	28.9%	34.6%	100.0%	41.8%	40.7%
	Good	50.0%	.0%	.0%	43.3%	44.8%	.0%	.0%	32.5%
	Fair	.0%	.0%	100.0%	13.4%	10.5%	.0%	32.9%	14.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	6	0	1	7	18	1	8	27
	Excellent	33.3%	.0%	.0%	28.9%	26.9%	.0%	30.3%	25.7%
	Very Good	33.3%	.0%	100.0%	42.2%	34.4%	100.0%	31.6%	38.4%
	Good	33.3%	.0%	.0%	28.9%	19.0%	.0%	38.1%	21.2%
	Fair	.0%	.0%	.0%	.0%	19.6%	.0%	.0%	14.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	5	0	1	6	16	1	8	25
	Excellent	20.0%	.0%	.0%	16.9%	4.2%	.0%	20.8%	7.2%
	Very Good	20.0%	.0%	.0%	16.9%	25.6%	.0%	9.6%	20.5%
	Good	60.0%	.0%	.0%	50.6%	25.2%	100.0%	26.9%	31.1%
	Fair	.0%	.0%	100.0%	15.6%	38.7%	.0%	31.6%	34.4%
	Poor	.0%	.0%	.0%	.0%	6.3%	.0%	11.2%	6.8%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%

**Competence of the ERAU Graduate at General Skills
(Continued)**

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Responsible Actions and Decision Making	# of Responses	6	0	1	7	18	1	9	28
	Excellent	16.7%	.0%	.0%	14.4%	3.8%	.0%	19.6%	6.6%
	Very Good	33.3%	.0%	100.0%	42.2%	38.3%	100.0%	60.9%	46.9%
	Good	50.0%	.0%	.0%	43.3%	38.2%	.0%	.0%	28.2%
	Fair	.0%	.0%	.0%	.0%	19.6%	.0%	19.6%	18.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	6	0	1	7	17	1	9	27
	Excellent	16.7%	.0%	.0%	14.4%	4.0%	.0%	19.6%	6.9%
	Very Good	16.7%	.0%	.0%	14.4%	24.5%	100.0%	9.0%	26.8%
	Good	66.7%	.0%	100.0%	71.1%	44.6%	.0%	56.7%	43.8%
	Fair	.0%	.0%	.0%	.0%	20.8%	.0%	14.7%	18.1%
	Poor	.0%	.0%	.0%	.0%	6.0%	.0%	.0%	4.4%
Total		100.0%	.0%	100.0%	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	4	0	0	4	10	0	7	17
	Excellent	25.0%	.0%	.0%	25.0%	15.9%	.0%	24.2%	18.1%
	Very Good	25.0%	.0%	.0%	25.0%	19.7%	.0%	.0%	14.5%
	Good	25.0%	.0%	.0%	25.0%	32.2%	.0%	75.8%	43.7%
	Fair	25.0%	.0%	.0%	25.0%	32.2%	.0%	.0%	23.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%
Political and Economic Awareness	# of Responses	5	0	0	5	15	0	6	21
	Excellent	20.0%	.0%	.0%	20.0%	11.0%	.0%	14.7%	11.7%
	Very Good	.0%	.0%	.0%	.0%	15.8%	.0%	.0%	13.0%
	Good	60.0%	.0%	.0%	60.0%	44.3%	.0%	70.6%	49.0%
	Fair	20.0%	.0%	.0%	20.0%	28.9%	.0%	14.7%	26.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%

Competence of Graduates From Other Institutions at General Skills

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Quantitative/Mathematics	# of Responses	5	0	0	5	15	1	7	23
	Excellent	20.0%	.0%	.0%	20.0%	9.5%	.0%	.0%	7.0%
	Very Good	80.0%	.0%	.0%	80.0%	40.7%	100.0%	65.4%	49.9%
	Good	.0%	.0%	.0%	.0%	49.8%	.0%	34.6%	43.0%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Basic PC Software (word processing, spreadsheets, etc.)	# of Responses	5	0	0	5	15	1	8	24
	Excellent	.0%	.0%	.0%	.0%	12.3%	.0%	12.2%	11.3%
	Very Good	80.0%	.0%	.0%	80.0%	32.9%	100.0%	46.3%	41.2%
	Good	.0%	.0%	.0%	.0%	50.1%	.0%	41.5%	44.2%
	Fair	20.0%	.0%	.0%	20.0%	4.7%	.0%	.0%	3.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Writing Skills (non-technical)	# of Responses	5	0	0	5	15	1	7	23
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	20.0%	.0%	.0%	20.0%	22.9%	100.0%	36.8%	31.6%
	Good	80.0%	.0%	.0%	80.0%	58.9%	.0%	63.2%	54.9%
	Fair	.0%	.0%	.0%	.0%	18.2%	.0%	.0%	13.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Technical Writing	# of Responses	4	0	0	4	14	0	6	20
	Excellent	25.0%	.0%	.0%	25.0%	4.7%	.0%	.0%	3.9%
	Very Good	.0%	.0%	.0%	.0%	12.3%	.0%	29.2%	15.3%
	Good	75.0%	.0%	.0%	75.0%	71.1%	.0%	70.8%	71.0%
	Fair	.0%	.0%	.0%	.0%	12.0%	.0%	.0%	9.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%
Speaking Before an Audience	# of Responses	4	0	0	4	11	1	7	19
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	25.0%	.0%	.0%	25.0%	5.9%	100.0%	25.2%	19.5%
	Good	75.0%	.0%	.0%	75.0%	78.5%	.0%	67.4%	68.3%
	Fair	.0%	.0%	.0%	.0%	15.5%	.0%	7.4%	12.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Applied Research (information gathering and analysis)	# of Responses	5	0	0	5	5	0	0	5
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
	Very Good	20.0%	.0%	.0%	20.0%	20.0%	.0%	.0%	20.0%
	Good	40.0%	.0%	.0%	40.0%	40.0%	.0%	.0%	40.0%
	Fair	40.0%	.0%	.0%	40.0%	40.0%	.0%	.0%	40.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	.	100.0%

'Applied Research' has replaced 'Library Research' as a general skill beginning this year. Results for all classes combined only show the current year for this skill

**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Critical Thinking	# of Responses	5	0	0	5	16	1	8	25
	Excellent	20.0%	.0%	.0%	20.0%	8.9%	.0%	.0%	6.5%
	Very Good	20.0%	.0%	.0%	20.0%	25.6%	100.0%	70.8%	39.6%
	Good	60.0%	.0%	.0%	60.0%	42.2%	.0%	10.4%	33.1%
	Fair	.0%	.0%	.0%	.0%	23.3%	.0%	18.8%	20.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Independent Work	# of Responses	5	0	0	5	16	1	8	25
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	10.4%	1.9%
	Very Good	60.0%	.0%	.0%	60.0%	29.9%	100.0%	48.1%	38.6%
	Good	40.0%	.0%	.0%	40.0%	59.4%	.0%	29.3%	49.3%
	Fair	.0%	.0%	.0%	.0%	10.7%	.0%	12.2%	10.2%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Planning, Scheduling, and Carrying Out Projects	# of Responses	5	0	0	5	16	1	7	24
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	13.6%	2.3%
	Very Good	60.0%	.0%	.0%	60.0%	34.0%	100.0%	23.2%	37.2%
	Good	40.0%	.0%	.0%	40.0%	55.3%	.0%	49.6%	50.0%
	Fair	.0%	.0%	.0%	.0%	10.7%	.0%	13.6%	10.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Defining and Solving Problems	# of Responses	5	0	0	5	15	1	8	24
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	12.2%	2.4%
	Very Good	80.0%	.0%	.0%	80.0%	36.3%	100.0%	46.3%	43.4%
	Good	20.0%	.0%	.0%	20.0%	52.2%	.0%	29.3%	43.6%
	Fair	.0%	.0%	.0%	.0%	11.5%	.0%	12.2%	10.7%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Working in groups/teams	# of Responses	5	0	0	5	16	1	7	24
	Excellent	20.0%	.0%	.0%	20.0%	4.2%	.0%	24.2%	7.4%
	Very Good	60.0%	.0%	.0%	60.0%	31.5%	100.0%	31.4%	36.7%
	Good	20.0%	.0%	.0%	20.0%	42.8%	.0%	31.4%	37.5%
	Fair	.0%	.0%	.0%	.0%	21.5%	.0%	13.0%	18.4%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Leading/Guiding Others	# of Responses	4	0	0	4	15	1	7	23
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	24.2%	4.4%
	Very Good	25.0%	.0%	.0%	25.0%	11.0%	100.0%	22.3%	20.1%
	Good	25.0%	.0%	.0%	25.0%	55.9%	.0%	40.5%	48.7%
	Fair	50.0%	.0%	.0%	50.0%	33.1%	.0%	13.0%	26.9%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%

**Competence of Graduates From Other Institutions at General Skills
(Continued)**

		BS Aviation Business Admin							
		Class of 2000				Classes of 1998, 1999, and 2000 Combined			
		DB	PC	EC	ALL	DB	PC	EC	ALL
Responsible Actions and Decision Making	# of Responses	5	0	0	5	16	1	8	25
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	12.2%	2.3%
	Very Good	80.0%	.0%	.0%	80.0%	34.1%	100.0%	65.2%	44.9%
	Good	20.0%	.0%	.0%	20.0%	65.9%	.0%	10.4%	50.6%
	Fair	.0%	.0%	.0%	.0%	.0%	.0%	12.2%	2.3%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Understanding Other People and Other Points of View	# of Responses	5	0	0	5	15	1	8	24
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	22.6%	4.4%
	Very Good	40.0%	.0%	.0%	40.0%	15.7%	100.0%	10.4%	21.4%
	Good	40.0%	.0%	.0%	40.0%	61.7%	.0%	54.8%	55.4%
	Fair	20.0%	.0%	.0%	20.0%	22.7%	.0%	12.2%	18.8%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	100.0%	100.0%	100.0%
Environmental Awareness	# of Responses	3	0	0	3	8	0	7	15
	Excellent	.0%	.0%	.0%	.0%	.0%	.0%	13.0%	3.9%
	Very Good	33.3%	.0%	.0%	33.3%	23.4%	.0%	.0%	16.4%
	Good	66.7%	.0%	.0%	66.7%	57.2%	.0%	73.9%	62.2%
	Fair	.0%	.0%	.0%	.0%	19.4%	.0%	13.0%	17.5%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%
Political and Economic Awareness	# of Responses	4	0	0	4	13	0	5	18
	Excellent	.0%	.0%	.0%	.0%	7.4%	.0%	19.0%	9.3%
	Very Good	.0%	.0%	.0%	.0%	10.3%	.0%	.0%	8.7%
	Good	100.0%	.0%	.0%	100.0%	74.8%	.0%	51.5%	71.1%
	Fair	.0%	.0%	.0%	.0%	7.4%	.0%	29.5%	11.0%
	Poor	.0%	.0%	.0%	.0%	.0%	.0%	.0%	.0%
Total		100.0%	.0%	.	100.0%	100.0%	.	100.0%	100.0%

Usefulness of Degree-Specific Skills on the Job

		BS Aviation Business Admin		
		Class of 2000		
		DB	EC	ALL
(A) Understanding and applying management theory/concept	# of Responses	5	2	7
	Very Useful	60.0%	.0%	43.8%
	Somewhat Useful	40.0%	50.0%	42.7%
	Not Useful	.0%	50.0%	13.5%
Total		100.0%	100.0%	100.0%
(B) Understanding and using accounting and financial information	# of Responses	5	2	7
	Very Useful	80.0%	.0%	58.4%
	Somewhat Useful	20.0%	50.0%	28.1%
	Not Useful	.0%	50.0%	13.5%
Total		100.0%	100.0%	100.0%
(C) Understanding how the economic system works	# of Responses	5	2	7
	Very Useful	80.0%	.0%	58.4%
	Somewhat Useful	.0%	100.0%	27.0%
	Not Useful	20.0%	.0%	14.6%
Total		100.0%	100.0%	100.0%
(D) Awareness of personnel practices	# of Responses	5	2	7
	Very Useful	20.0%	50.0%	28.1%
	Somewhat Useful	60.0%	50.0%	57.3%
	Not Useful	20.0%	.0%	14.6%
Total		100.0%	100.0%	100.0%
(E) Applying statistical and/or quantitative techniques to problem solving	# of Responses	5	2	7
	Very Useful	60.0%	.0%	43.8%
	Somewhat Useful	40.0%	50.0%	42.7%
	Not Useful	.0%	50.0%	13.5%
Total		100.0%	100.0%	100.0%
(F) Understanding of the global interconnectivity in the business world	# of Responses	5	2	7
	Very Useful	20.0%	.0%	14.6%
	Somewhat Useful	40.0%	100.0%	56.2%
	Not Useful	40.0%	.0%	29.2%
Total		100.0%	100.0%	100.0%
(G) Awareness of how ethical behavior is in the self-interest of both the company and the individual	# of Responses	5	2	7
	Very Useful	80.0%	50.0%	71.9%
	Somewhat Useful	20.0%	50.0%	28.1%
	Not Useful	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%
(H) Ability to access, analyze, and present information using appropriate technology	# of Responses	5	2	7
	Very Useful	100.0%	50.0%	86.5%
	Somewhat Useful	.0%	50.0%	13.5%
	Not Useful	.0%	.0%	.0%
Total		100.0%	100.0%	100.0%

Degree-specific skills from this program have changed. Refer to previous years' major profiles for statistics prior to current year

Competence of the ERAU Graduate at Degree-Specific Skills

		BS Aviation Business Admin		
		Class of 2000		
		DB	EC	ALL
(A) Understanding and applying management theory/concept	# of Responses	4	0	4
	Excellent	25.0%	.0%	25.0%
	Very Good	25.0%	.0%	25.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(B) Understanding and using accounting and financial information	# of Responses	4	0	4
	Excellent	25.0%	.0%	25.0%
	Very Good	.0%	.0%	.0%
	Good	75.0%	.0%	75.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(C) Understanding how the economic system works	# of Responses	3	0	3
	Excellent	33.3%	.0%	33.3%
	Very Good	33.3%	.0%	33.3%
	Good	33.3%	.0%	33.3%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(D) Awareness of personnel practices	# of Responses	3	0	3
	Excellent	33.3%	.0%	33.3%
	Very Good	.0%	.0%	.0%
	Good	66.7%	.0%	66.7%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(E) Applying statistical and/or quantitative techniques to problem solving	# of Responses	4	0	4
	Excellent	25.0%	.0%	25.0%
	Very Good	25.0%	.0%	25.0%
	Good	25.0%	.0%	25.0%
	Fair	25.0%	.0%	25.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(F) Understanding of the global interconnectivity in the business world	# of Responses	2	0	2
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%

Degree-specific skills from this program have changed. Refer to previous years' major profiles for statistics prior to current year

**Competence of the ERAU Graduate at Degree-Specific Skills
(Continued)**

		BS Aviation Business Admin		
		Class of 2000		
		DB	EC	ALL
(G) Awareness of how ethical behavior is in the self-interest of both the company and the individual	# of Responses	4	0	4
	Excellent	50.0%	.0%	50.0%
	Very Good	25.0%	.0%	25.0%
	Good	25.0%	.0%	25.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(H) Ability to access, analyze, and present information using appropriate technology	# of Responses	4	0	4
	Excellent	25.0%	.0%	25.0%
	Very Good	25.0%	.0%	25.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%

Degree-specific skills from this program have changed. Refer to previous years' major profiles for statistics prior to current year

**Competence of Graduates From Other Institutions at
Degree-Specific Skills**

		BS Aviation Business Admin		
		Class of 2000		
		DB	EC	ALL
(A) Understanding and applying management theory/concept	# of Responses	4	0	4
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(B) Understanding and using accounting and financial information	# of Responses	4	0	4
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(C) Understanding how the economic system works	# of Responses	3	0	3
	Excellent	.0%	.0%	.0%
	Very Good	66.7%	.0%	66.7%
	Good	33.3%	.0%	33.3%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(D) Awareness of personnel practices	# of Responses	3	0	3
	Excellent	.0%	.0%	.0%
	Very Good	33.3%	.0%	33.3%
	Good	66.7%	.0%	66.7%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(E) Applying statistical and/or quantitative techniques to problem solving	# of Responses	4	0	4
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(F) Understanding of the global interconnectivity in the business world	# of Responses	2	0	2
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%

Degree-specific skills from this program have changed. Refer to previous years' major profiles for statistics prior to current year

**Competence of Graduates From Other Institutions at
Degree-Specific Skills
(Continued)**

		BS Aviation Business Admin		
		Class of 2000		
		DB	EC	ALL
(G) Awareness of how ethical behavior is in the self-interest of both the company and the individual	# of Responses	4	0	4
	Excellent	.0%	.0%	.0%
	Very Good	50.0%	.0%	50.0%
	Good	50.0%	.0%	50.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%
(H) Ability to access, analyze, and present information using appropriate technology	# of Responses	4	0	4
	Excellent	.0%	.0%	.0%
	Very Good	75.0%	.0%	75.0%
	Good	25.0%	.0%	25.0%
	Fair	.0%	.0%	.0%
	Poor	.0%	.0%	.0%
Total		100.0%	.	100.0%

Degree-specific skills from this program have changed. Refer to previous years' major profiles for statistics prior to current year