

Entity Relationship Diagram - Document

Name of Database: **EcommerceDatabase**

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DESCRIPTION:

This database contains 13 tables.

TABLE DESCRIPTIONS ARE AS FOLLOWS:

1. Users Table:

- UserID (INT, PRIMARY KEY, AUTO_INCREMENT)
- Name (VARCHAR(100))
- Email (VARCHAR(100), UNIQUE)
- Phone (VARCHAR(15))
- Address (TEXT)
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

2. Categories Table:

- CategoryID (INT, PRIMARY KEY, AUTO_INCREMENT)
- CategoryName (VARCHAR(100), UNIQUE)

3. Products Table:

- ProductID (INT, PRIMARY KEY, AUTO_INCREMENT)
- Name (VARCHAR(100))
- Description (TEXT)
- Price (DECIMAL(10,2))
- Stock (INT)
- CategoryID (INT, FOREIGN KEY referencing Categories(CategoryID))
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

4. Orders Table:

- OrderID (INT, PRIMARY KEY, AUTO_INCREMENT)

- UserID (INT, FOREIGN KEY referencing Users(UserID))
- OrderDate (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)
- Status (ENUM('Pending', 'Shipped', 'Delivered', 'Cancelled'), DEFAULT 'Pending')
- TotalAmount (DECIMAL(10,2))

5. OrderDetails Table:

- OrderDetailID (INT, PRIMARY KEY, AUTO_INCREMENT)
- OrderID (INT, FOREIGN KEY referencing Orders(OrderID))
- ProductID (INT, FOREIGN KEY referencing Products(ProductID))
- Quantity (INT)
- Subtotal (DECIMAL(10,2))

6. Payments Table:

- PaymentID (INT, PRIMARY KEY, AUTO_INCREMENT)
- OrderID (INT, UNIQUE, FOREIGN KEY referencing Orders(OrderID))
- PaymentMethod (ENUM('Credit Card', 'Debit Card', 'PayPal', 'Bank Transfer'), NOT NULL)
- PaymentStatus (ENUM('Pending', 'Completed', 'Failed'), DEFAULT 'Pending')
- PaymentDate (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)
- Amount (DECIMAL(10,2))

7. Reviews Table:

- ReviewID (INT, PRIMARY KEY, AUTO_INCREMENT)
- UserID (INT, FOREIGN KEY referencing Users(UserID))
- ProductID (INT, FOREIGN KEY referencing Products(ProductID))
- Rating (INT, CHECK (Rating BETWEEN 1 AND 5))
- Comment (TEXT)
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

8. Coupons Table:

- CouponID (INT, PRIMARY KEY, AUTO_INCREMENT)
- Code (VARCHAR(50), UNIQUE)
- Discount (DECIMAL(5,2))
- ExpirationDate (DATE)

9. Wishlist Table:

- WishlistID (INT, PRIMARY KEY, AUTO_INCREMENT)

- UserID (INT, FOREIGN KEY referencing Users(UserID))
- ProductID (INT, FOREIGN KEY referencing Products(ProductID))
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

10. Shipping Table:

- ShippingID (INT, PRIMARY KEY, AUTO_INCREMENT)
- OrderID (INT, FOREIGN KEY referencing Orders(OrderID))
- ShippingAddress (TEXT)
- TrackingNumber (VARCHAR(50))
- Status (ENUM('Pending', 'Shipped', 'Delivered'), DEFAULT 'Pending')
- EstimatedDeliveryDate (DATE)

11. Cart Table:

- CartID (INT, PRIMARY KEY, AUTO_INCREMENT)
- UserID (INT, FOREIGN KEY referencing Users(UserID))
- ProductID (INT, FOREIGN KEY referencing Products(ProductID))
- Quantity (INT)
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

12. Admins Table:

- AdminID (INT, PRIMARY KEY, AUTO_INCREMENT)
- Name (VARCHAR(100))
- Email (VARCHAR(100), UNIQUE)
- PasswordHash (VARCHAR(255))
- Role (ENUM('SuperAdmin', 'Manager', 'Support'), DEFAULT 'Manager')
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

13. SupportTickets Table:

- TicketID (INT, PRIMARY KEY, AUTO_INCREMENT)
- UserID (INT, FOREIGN KEY referencing Users(UserID))
- Issue (TEXT)
- Status (ENUM('Open', 'In Progress', 'Resolved'), DEFAULT 'Open')
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

14. Refunds Table:

- RefundID (INT, PRIMARY KEY, AUTO_INCREMENT)

- OrderID (INT, FOREIGN KEY referencing Orders(OrderID))
- Reason (TEXT)
- Status (ENUM('Pending', 'Approved', 'Rejected'), DEFAULT 'Pending')
- RefundAmount (DECIMAL(10,2))
- CreatedAt (TIMESTAMP, DEFAULT CURRENT_TIMESTAMP)

Relationship descriptions

Understood! Here's the relationship description for your EcommerceDatabase tables (without the Coupons table), in the requested format:

1. Products and Categories:

- Relationship: One-to-many
- Cardinality: 1:N
 - Products: 1 (Each product must belong to one category)
 - Categories: 0..* (A category can have zero or many products)
- Description: Each product is associated with one specific category. One category can be associated with multiple products. The CategoryID in the Products table is a foreign key referencing the CategoryID in the Categories table.

2. Orders and Users:

- Relationship: One-to-many
- Cardinality: 1:N
 - Orders: 1 (Each order is placed by one user)
 - Users: 0..* (A user can place zero or many orders)
- Description: Each order is placed by one specific user. One user can place multiple orders. The UserID in the Orders table is a foreign key referencing the UserID in the Users table.

3. OrderDetails and Orders:

- Relationship: One-to-many
- Cardinality: 1:N
 - OrderDetails: 0..* (An order can have zero or many order details)
 - Orders: 1 (Each order detail belongs to one order)

- Description: Each order detail is associated with one specific order. One order can have multiple order details. The OrderID in the OrderDetails table is a foreign key referencing the OrderID in the Orders table.

4. OrderDetails and Products:

- Relationship: One-to-many
- Cardinality: 1:N
 - OrderDetails: 0..* (An order detail can be for zero or one product)
 - Products: 0..* (A product can be in zero or many order details)
- Description: Each order detail is associated with one specific product. One product can be included in multiple order details. The ProductID in the OrderDetails table is a foreign key referencing the ProductID in the Products table.

5. Payments and Orders:

- Relationship: One-to-one or One-to-zero-or-one
- Cardinality: 1:1 or 1:0..1
 - Payments: 0..1 (A payment is associated with zero or one order)
 - Orders: 1 (Each order has one payment)
- Description: Each payment is associated with one specific order. One order has one payment. The OrderID in the Payments table is a foreign key referencing the OrderID in the Orders table. The OrderID is also unique in the payment table.

6. Reviews and Users:

- Relationship: One-to-many
- Cardinality: 1:N
 - Reviews: 0..* (A user can write zero or many reviews)
 - Users: 1 (Each review is written by one user)
- Description: Each review is written by one specific user. One user can write multiple reviews. The UserID in the Reviews table is a foreign key referencing the UserID in the Users table.

7. Reviews and Products:

- Relationship: One-to-many
- Cardinality: 1:N
 - Reviews: 0..* (A product can have zero or many reviews)
 - Products: 1 (Each review is for one product)

- Description: Each review is for one specific product. One product can have multiple reviews. The ProductID in the Reviews table is a foreign key referencing the ProductID in the Products table.

8. Wishlist and Users:

- Relationship: One-to-many
- Cardinality: 1:N
 - Wishlist: 0..* (A user can have zero or many wishlist items)
 - Users: 1 (Each wishlist item belongs to one user)
- Description: Each wishlist item belongs to one specific user. One user can have multiple wishlist items. The UserID in the Wishlist table is a foreign key referencing the UserID in the Users table.

9. Wishlist and Products:

- Relationship: One-to-many
- Cardinality: 1:N
 - Wishlist: 0..* (A product can be in zero or many wishlists)
 - Products: 1 (Each wishlist item is for one product)
- Description: Each wishlist item is for one specific product. One product can be in multiple wishlists. The ProductID in the Wishlist table is a foreign key referencing the ProductID in the Products table.

10. Shipping and Orders:

- Relationship: One-to-one or One-to-zero-or-one
- Cardinality: 1:1 or 1:0..1
 - Shipping: 0..1 (A shipping record is associated with zero or one order)
 - Orders: 1 (Each order has one shipping record)
- Description: Each shipping record is associated with one specific order. One order has one shipping record. The OrderID in the Shipping table is a foreign key referencing the OrderID in the Orders table.

11. Cart and Users:

- Relationship: One-to-many
- Cardinality: 1:N
 - Cart: 0..* (A user can have zero or many items in the cart)
 - Users: 1 (Each cart item belongs to one user)

- Description: Each cart item belongs to one specific user. One user can have multiple items in the cart. The UserID in the Cart table is a foreign key referencing the UserID in the Users table.

12. Cart and Products:

- Relationship: One-to-many
- Cardinality: 1:N
 - Cart: 0..* (A product can be in zero or many carts)
 - Products: 1 (Each cart item is for one product)
- Description: Each cart item is for one specific product. One product can be in multiple carts. The ProductID in the Cart table is a foreign key referencing the ProductID in the Products table.

13. SupportTickets and Users:

- Relationship: One-to-many
- Cardinality: 1:N
 - SupportTickets: 0..* (A user can open zero or many support tickets)
 - Users: 1 (Each support ticket is opened by one user)
- Description: Each support ticket is opened by one specific user. One user can open multiple support tickets. The UserID in the SupportTickets table is a foreign key referencing the UserID in the Users table.

14. Refunds and Orders:

- Relationship: One-to-one or One-to-zero-or-one
- Cardinality: 1:1 or 1:0..1
 - Refunds: 0..1 (A refund record is associated with zero or one order)
 - Orders: 1 (Each order has zero or one refund record)
- Description: Each refund record is associated with one specific order. One order can have zero or one refund record. The OrderID in the Refunds table is a foreign key referencing the OrderID in the Orders table.

E-commerce Platform Data Model



