

United Airlines Again Named a Top Company for Disability Inclusion
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United Airlines recognized for fourth consecutive year as part of the 2019 Disability Equality Index

CHICAGO, July 18, 2019 /PRNewswire/ -- United Airlines was recognized for the fourth consecutive year as a top-scoring company and best place to work for disability inclusion with a perfect score of 100 on the 2019 Disability Equality Index (DEI). The 2019 DEI measured United's inclusion criteria including: culture & leadership; enterprise-wide access; employment practices such as benefits, recruitment, employment, education, retention and advancement, accommodations; community engagement; and supplier diversity.

This latest recognition lauds United's continued investments in inclusion, while specifically citing the airline's recent launch of a Business Resource Group (BRG) for employees with disabilities and allies called "Bridge". The employee-led objectives of Bridge include creating awareness of the experience of being a person with a visible or hidden disability and to provide education and support for groups focused on hiring, developing and retaining talent. This includes highlighting the importance of accessibility throughout all company processes and plans. The launch of this BRG helps support United's efforts to uphold an inclusive and welcoming environment for all.

"United's leadership in advancing disability inclusion practices is about doing what's right and doing what's good for our employees, customers and business," said Lori Bradley, senior vice president of Global Talent Management at United Airlines. "We are proud of this distinction and will continue working to champion these initiatives to ensure we continue to earn a perfect score every year in the future. We thank the American Association of People with Disabilities (AAPD) and Disability:IN for recognizing United's commitment to diversity."

United's diversity and inclusion initiatives include efforts to build a more inclusive workplace and customer experience. Through these initiatives, the airline demonstrates its commitment to engaging with and advocating for various diverse groups, some of which are the LGBT community, people of color, women, veterans and people with disabilities. United also works with partner organizations to engage people from all backgrounds to build a more diverse aviation industry and works with partner organizations to bridge opportunity divides for underrepresented groups across the economy.

Alongside partner organizations, customers and employees, United will continue working to build the world's most inclusive airline. For more information on United's commitment to diversity and inclusion, visit <https://hub.united.com/diversity-inclusion-fact-sheet/>.

Every customer. Every flight. Every day.

In 2019, United is focusing more than ever on its commitment to its customers, looking at every aspect of its business to ensure that the carrier keeps customers' best interests at the heart of its service. In addition to today's announcement, United recently announced that luxury skincare line Sunday Riley will make products exclusively for United customers to experience in amenity kits, released a re-imagined version of the most downloaded app in the airline industry, introduced ConnectionSaver, a new tool dedicated to improving the experience for customers connecting from one United flight to the next and made DIRECTV free for every passenger on 211 aircraft, offering more than 100 channels on seat back monitors on more than 30,000 seats.

About United

United's shared purpose is "Connecting People. Uniting the World." We are more focused than ever on our commitment to customers through a series of innovations and improvements designed to help build a great experience: Every customer. Every flight. Every day. Together, United Airlines and United Express operate approximately 4,900 flights a day to 356 airports across five continents. In 2018, United and United Express operated more than 1.7 million flights carrying more than 158 million customers. United is proud to have the world's most comprehensive route network, including U.S. mainland hubs in Chicago, Denver, Houston, Los Angeles, New York/Newark, San Francisco and Washington, D.C. United operates 783 mainline aircraft and the airline's United Express carriers operate 561 regional aircraft. United is a founding member of Star Alliance, which provides service to 193 countries via 28 member airlines. For more information, visit

united.com, follow @United on Twitter and Instagram or connect on Facebook. The common stock of United's parent, United Airlines Holdings, Inc., is traded on the Nasdaq under the symbol "UAL".

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