Humana's 2017 Corporate Social Responsibility Progress Report Highlights Company's Work to 'Inspire Health'

Wednesday, September 06, 2017 02:00:00 PM (GMT)

Report shows how Humana associates thrive together as they team up to improve the health of the communities Humana serves

<u>Humana Inc.</u> (NYSE: HUM) today released its <u>2017 Corporate Social Responsibility Progress Report</u>. The report details Humana's efforts over the past 18 months to achieve its corporate social responsibility (CSR) goals tied to the company's three CSR pillars: *Healthy People*, *Healthy Planet* and *Healthy Performance*.

Since the start of 2016, Humana and its associates (employees) have made progress in each of these focus areas. For instance, the company's pursuit of its <u>Bold Goal</u> – to improve the health of the communities Humana serves 20 percent by 2020 – has resulted in more "Healthy Days" in nearly all Bold Goal communities.

"It excites us to see that our work with our members and partners in their communities is helping people achieve better health and overall well-being," said Humana President and CEO Bruce Broussard. "Our health as a company ties back to the health and well-being of our associates, members and communities where we operate. I'm proud of our associates and the improved health they are working so hard to make happen – for our members and themselves."

Humana's new CSR Progress Report features many examples of how Humana is so committed to living its values, particularly 'Inspire Health.' From the health metrics Humana tracks to make sure its members' health is continually improving ... to Humana Foundation commitments across the country to invest in community health, the report summarizes progress on the *Healthy People* front.

Here's an example from the report:

• Earlier this year, Humana's Pharmacy team in Phoenix served diabetes patients beyond Humana's membership by donating more than 4,500 pounds of diabetic supplies, including insulin syringes, pen needles and test strips, to Insulin for Life USA. In partnership with this organization, Humana delivered insulin and disease-management supplies free of charge to diabetes patients in developing countries who otherwise would likely go without these life-saving provisions.

The report also outlines Humana's efforts to achieve its *Healthy Planet* and *Healthy Performance* goals.

- Regarding Humana's overall environmental sustainability focus (*Healthy Planet*), the report details
 environmental goals established in 2014, progress to date toward achieving the goals, and how the
 company and its associates are as dedicated as they have ever been to limit the company's
 environmental footprint.
- Regarding Humana's *Healthy Performance* objectives which address the company's ethics and compliance, governance, and diversity and inclusion focus the report includes a number of examples of Humana's progress since the start of 2016. Here's one of those examples:
 - Humana created the <u>Executive Physician Immersion Program</u>, a two-year program sponsored by Humana's Office of the Chief Medical Officer, to give a cohort of physicians with advanced business degrees high-level company exposure and deep organizational experience. "After two years, the goal is to infuse these physicians throughout our company, and, in the future, have them lead our businesses that interact with physician organizations," said Dr. Roy Beveridge, Chief Medical Officer at Humana.

Also since the start of 2016, Humana has been recognized by multiple outside organizations as a leader not only among health insurers but in all of health care for its corporate citizenship efforts. For instance:

• **RobecoSAM** – Humana was named the Health Care Providers & Services Industry Leader for its CSR efforts in RobecoSAM's 2017 Sustainability Yearbook – making this the fourth year in a row Humana received this recognition.

- **Dow Jones Sustainability Index** Humana has been included in the Index for 10 consecutive years because of our commitment to sustainable business practices.
- **Human Rights Campaign** Once again this year, Humana received a 100 percent score on HRC's Corporate Equality Index, which scores companies based on their LGBT inclusion efforts.
- **Newsweek Green Rankings** Humana ranked #18 among U.S. companies in the most recent Newsweek rankings of the top 500 U.S. companies, for its environmental sustainability efforts.

To learn more about Humana's *Healthy People*, *Healthy Planet*, *Healthy Performance* CSR performance, view the <u>just-released CSR Progress Report</u>. Next year, in 2018, Humana intends to issue its more detailed biennial CSR Report, as it does every other year.

About Humana

Humana Inc. is committed to helping our millions of medical and specialty members achieve their best health. Our successful history in care delivery and health plan administration is helping us create a new kind of integrated care with the power to improve health and well-being and lower costs. Our efforts are leading to a better quality of life for people with Medicare, families, individuals, military service personnel, and communities at large.

To accomplish that, we support physicians and other health care professionals as they work to deliver the right care in the right place for their patients, our members. Our range of clinical capabilities, resources and tools – such as in-home care, behavioral health, pharmacy services, data analytics and wellness solutions – combine to produce a simplified experience that makes health care easier to navigate and more effective.

More information regarding Humana is available to investors via the Investor Relations page of the company's website at humana.com, including copies of:

- Annual reports to stockholders
- Securities and Exchange Commission filings
- Most recent investor conference presentations
- · Quarterly earnings news releases and conference calls
- Calendar of events
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Industries: Health, Fitness & Nutrition, Philanthropy, Professional Services, Insurance, Environment,

Foundation, General Health, Managed Care Languages: English Primary Identifiers: HUM-US Related Identifiers: HUM-US, US444859102

Source: Humana Inc.