

AT&T Completes Stolen Phone Database To Help Curb Mobile Phone Theft
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DALLAS, Nov. 1, 2012 /PRNewswire/ -- AT&T* has announced the completion of the second phase of its stolen phone database, which enables customers to report and block stolen wireless devices. AT&T is now able to share data on stolen phones with other GSM carriers, allowing a reported stolen phone to be disabled on AT&T's network.

Customers may report a stolen phone and suspend their service online at www.att.com/stolenphone, at an AT&T store, or by contacting AT&T Customer Care at 1-800-331-0500. Within 24 hours, AT&T will block the use of a device reported as stolen.

"Earlier this year, AT&T joined Senator Schumer, FCC Chairman Julius Genachowski, New York Police Commissioner Ray Kelly, Washington, D.C. Police Chief Cathy Lanier, NYPD Deputy Chief Phil Pulaski and other wireless carriers at an event to discuss the growing problem of wireless device theft," said Bob Quinn, senior vice president of Federal Regulatory and Chief Privacy Officer. "As part of our many efforts to address this important issue, we launched a new website in May to help educate our customers on protecting their wireless device, and in July we began the initial phase of our stolen phone database. Our customers' safety is a top priority for AT&T and we look forward to continuing our work in this area."

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About AT&T

AT&T Inc. (NYSE:T) is a premier communications holding company and [one of the most honored companies in the world](#). Its subsidiaries and affiliates – AT&T operating companies – are the providers of AT&T services in the United States and internationally. With a powerful array of network resources that includes the nation's largest 4G network, AT&T is a leading provider of wireless, Wi-Fi, high speed Internet, voice and cloud-based services. A leader in mobile Internet, AT&T also offers the best wireless coverage worldwide of any U.S. carrier, offering the most wireless phones that work in the most countries. It also offers advanced TV services under the AT&T U-verse® and AT&T | DIRECTV brands. The company's suite of IP-based business communications services is one of the most advanced in the world.

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