

## **Discover Named as a Top Company to Work for in Arizona**

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Discover's Phoenix Customer Care Center has been named as one of the Top Companies to Work for in Arizona by azcentral.com and Republic Media (*The Arizona Republic*, azcentral.com, *La Voz*). The 2016 list identifies Arizona companies with commendable workplace practices as voted by their employees.

"Discover is committed to creating a company culture where our employees feel engaged while providing them the tools to succeed both professionally and personally," said Jim Phelps, vice president of operations in Phoenix for Discover. "Whether it's helping our employees achieve a successful work-life balance or developing programs that promote diversity and inclusion, employee satisfaction is paramount to our success."

"This Top Company list gets more competitive each year," says Denise Gredler, Founder and CEO of BestCompaniesAZ and consulting partner for the program. "The list of winners had very impressive employee survey results averaging an overall favorable rate of 90 percent and an overall employee engagement score of 92 percent, which is more than double the national average. These winners should be very proud of their engaged workforces. This presents a powerful opportunity for award- winners to promote their company culture to retain and attract the best talent."

All participating companies completed a two-part assessment process conducted by the independent workplace research firm, Best Companies Group (BCG). An employer questionnaire and an employee engagement and satisfaction survey were used to collect information to select and rank the top companies.

The 100 "Top Companies" were honored at an awards breakfast reception on June 7, 2016, at the Hyatt Regency Phoenix and were published in a special supplement in the June 12, 2016 issue of *The Arizona Republic*, as well as online at [www.topcompanies.azcentral.com](http://www.topcompanies.azcentral.com) and [www.BestCompaniesAZ.com](http://www.BestCompaniesAZ.com).

For more information about Discover's Phoenix Customer Care Center, please visit [Discover.com/company](http://Discover.com/company). For more information about the 2016 Top Companies to Work for in Arizona, please visit [www.topcompanies.azcentral.com](http://www.topcompanies.azcentral.com) and [www.bestcompaniesaz.com](http://www.bestcompaniesaz.com).

### **About Discover**

Discover Financial Services (NYSE: DFS) is a direct banking and payment services company with one of the most recognized brands in U.S. financial services. Since its inception in 1986, the company has become one of the largest card issuers in the United States. The company issues the Discover card, America's cash rewards pioneer, and offers private student loans, personal loans, home equity loans, checking and savings accounts, and certificates of deposit through its direct banking business. It operates the Discover Network, with millions of merchant and cash access locations; PULSE, one of the nation's leading ATM/debit networks; and Diners Club International, a global payments network with acceptance in more than 185 countries and territories. For more information, visit [www.discover.com/company](http://www.discover.com/company).

### **About Republic Media**

Republic Media is a consultative media company that provides you with the means to deliver your message to the right audience in the most effective way. From online to print to direct mail, Republic Media encompasses an array of products including *The Arizona Republic*, azcentral.com, and *La Voz*. Since 1890, *The Arizona Republic* continues to be Arizona's most trusted and most read newspaper. <http://www.republicmedia.com/about-us>

### **About BestCompaniesAZ – Arizona's Employer Branding Partner**

BestCompaniesAZ specializes in helping corporate clients develop, strengthen and market their unique employer brands through a variety of events, awards and communications programs. Recognition and promotion for award-winning clients is supported through a variety of marketing programs, including recruitment marketing, search engine optimization, public relations and social media outreach. For more information contact [dgredler@bestcompaniesaz.com](mailto:dgredler@bestcompaniesaz.com) or call 480-545-5151.

## About Best Companies Group

Best Companies Group is dedicated to establishing *Best Places to Work* programs to distinguish leaders in workplace excellence. As a research firm, BCG collects data about participating companies as well as employee feedback, analyzes that data, and produces a “Best” distinction that makes each recognized organization, the selected region (or industry) and the organizing partners proud. Best Companies Group identifies and recognizes places of employment that lead the way in defining the employee experience of the 21st century.

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