

Staying Safe and Secure With Verizon's Premium Tech Support, Online Security, Cloud Storage Solution

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NEW YORK, June 9, 2015 /PRNewswire/ -- No one wants to worry about online threats or how and where to store their many files. A new solution from Verizon will ease these concerns.

The Security, Support & Storage Bundle provides Verizon small-business and residential customers with comprehensive protection from viruses and malware on many connected devices; premium tech support to help keep customers' technology running smoothly; and cloud storage for files, videos, photos and more.

According to the [February 2015 "McAfee Labs Threats Report,"](#) more than 380 new samples of malware are detected every minute, or more than six every second. Additionally, [Verizon's "2015 Data Breach Investigations Report"](#) notes that cyberattacks could be prevented through a more vigilant approach to cybersecurity, as many existing vulnerabilities remain open primarily because security patches that have long been available were never implemented.

"Customers have told us that they're running out of digital shelf space for their online purchases, documents and media files," said Carson Burrus, security solutions senior product manager for Verizon. "This is particularly true for small-business owners who want to focus on growing their business. They need an easy place to turn for problems that may arise, and that place is Verizon.

"We built the Security, Support & Storage Bundle to provide peace of mind, with a convenient resource for support, storage and security," said Burrus.

The premium tech support feature will enable small-business owners to talk with business-class support experts round-the-clock, troubleshoot new or existing software, assist with switching from a former provider, and provide preventative and diagnostic support.

Residential customers can get the same round-the-clock help on setting up their home-theater system, syncing up devices to smart appliances and more.

The Verizon Security, Support & Storage Bundle includes:

- **Internet Security Suite** – Comprehensive protection from malicious Internet threats like viruses and malware for all devices, including PCs, laptops, and Android smartphones and tablets.
- **Premium Technical Support** – Unlimited, 24/7 tech support from certified technicians. Tech support is available in both English and Spanish.
- **Verizon Cloud** – Cloud storage (size varies) to help back up, store, share, access and protect digital videos, photos and other files.

Verizon's residential customers have two bundle options, based on cloud-storage size: \$9.99 per month for 75 gigabytes of storage, or \$14.99 per month for 150 gigabytes. The prices do not include applicable taxes. For more information, visit <http://vz.to/HomeTech>.

Small-business customers have three choices: \$14.99 per month for 75 gigabytes of cloud storage, \$19.99 per month for 150 gigabytes, or \$24.99 per month for 250 gigabytes. The prices do not include applicable taxes. For more information, visit <http://vz.to/BizTechSupport>.

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