

United Airlines Launches 'United Ground Express' Ground Handling Service
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CHICAGO, Aug. 10, 2015 /PRNewswire/ -- United Airlines today launched United Ground Express, a wholly owned subsidiary, to provide ground handling services at select airports. Although it is a separate company from United Airlines, United Ground Express will align with United's flyer friendly customer service philosophy. United Ground Express recently began recruiting to place qualified applicants in available positions and launched a new website with additional information, unitedgroundexpress.com.

"We are launching United Ground Express to provide flyer friendly service to travelers in more airports throughout North America," said Lynda Coffman, president of United Ground Express. "Additionally, we look forward to providing exciting job opportunities and creating diverse and inclusive work environments in the communities that we'll serve."

United Ground Express will provide airport ground handling services – including customer service, station operations, and ramp and cargo services – at select airports around United's domestic system. At airports with United Express service, the new subsidiary will further enable United to provide its customers with a travel experience that's closely aligned with its mainline service.

United Ground Express will begin service this fall at select stations, and will also provide ground handling for United's new service to and from Kalamazoo, Michigan, starting Dec. 9.

About United

United Airlines and United Express operate an average of nearly 5,000 flights a day to 362 airports across six continents. In 2014, United and United Express operated nearly two million flights carrying 138 million customers. United is proud to have the world's most comprehensive route network, including U.S. mainland hubs in Chicago, Denver, Houston, Los Angeles, New York/Newark, San Francisco and Washington, D.C. United operates nearly 700 mainline aircraft, and this year, the airline anticipates taking delivery of 34 new Boeing aircraft, including the 787-9 and the 737-900ER. United is also welcoming 49 new Embraer E175 aircraft to United Express. The airline is a founding member of Star Alliance, which provides service to 192 countries via 28 member airlines. More than 84,000 United employees reside in every U.S. state and in countries around the world. For more information, visit united.com, follow @United on Twitter or connect on Facebook. The common stock of United's parent, United Continental Holdings, Inc., is traded on the NYSE under the symbol UAL.



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