

Discover to Fill More Than 200 Open Positions in the Phoenix Area
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Discover, which operates only U.S. based customer care centers across the country, has announced more than 200 open positions in its Phoenix location. The hiring initiative includes a variety of full-time positions in customer service, collections and fraud.

Discover provides many benefits for employees which include tuition reimbursement, maternity and paternity leave, and various professional development opportunities. All Discover employees begin their career with the company with 20 to 25 Paid Time Off (PTO) days, that are prorated depending on start date.

Discover's Phoenix customer care center provides customer service, banking, marketing services and support functions for Discover and Discover Network customers. Key responsibilities for customer service positions include listening to the needs of customers and offer powerful solutions and responding to concerns regarding accounts in a fast paced, structured environment. The openings are a result of Discover's customer growth and the need to provide customers the best customer service.

The center is home to many amenities including an onsite state-of-the-art fitness center that features free weights, cardio machines and aerobic classes. The campus also includes a mile-long walking path, lounges, and sports facilities. The full service cafeteria that includes a variety of healthy eating options with nutrition information included on freshly made dishes. Discover Financial Services promotes employee wellness by having an on-site nurse, counselor and weekly on-site subsidized Weight Watchers meetings.

"Discover is committed to providing a workplace culture of collaboration, inclusion and respect," said Steve Bayans, vice president, Discover Phoenix Customer Care Center. "We've received various local honors for being a great place to work and believe it's a testament to how employees feel about our Phoenix center. We offer the training, resources and tools needed for employees to flourish and grow their careers, while also providing an award winning customer experience."

To view all current Discover job opportunities, including information regarding other locations and benefits, please visit mydiscovercareer.com.

Discover Financial Services is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, national origin, age, protected veteran status, among other things, or as a qualified individual with a disability. [Equal Employment Opportunity is the law.](#)

About Discover

Discover Financial Services (NYSE: DFS) is a direct banking and payment services company with one of the most recognized brands in U.S. financial services. Since its inception in 1986, the company has become one of the largest card issuers in the United States. The company issues the Discover card, America's cash rewards pioneer, and offers private student loans, personal loans, home equity loans, checking and savings accounts and certificates of deposit through its direct banking business. It operates the Discover Network, with millions of merchant and cash access locations; PULSE, one of the nation's leading ATM/debit networks; and Diners Club International, a global payments network with acceptance in more than 185 countries and territories. For more information, visit www.discover.com/company.

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