HealthDataInsights Turns to Symantec to Help Secure Confidential Medical Records
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Symantec Corp. (NASDAQ: SYMC) today announced that HealthDataInsights, Inc. (HDI), a company that reviews healthcare claims for fraud, waste, abuse, errors and improper payment identification, has realized significant cost savings after implementing PGP Whole Disk Encryption from Symantec while also ensuring compliance with strict regulations governing the privacy of personal health information (PHI).

Based in Las Vegas, HDI's 300+ employees, many of whom work remotely, specialize in the identification and recoupment of claim overpayments to providers (hospitals, physicians, DME and other specialty providers). The company reviews more than $300 billion in paid claims annually, and its clients include the Centers for Medicare and Medicaid Services, insurance companies, and government agencies.

The medical records HDI reviews are confidential, so the company must comply with laws including the Federal Information Processing Standard (FIPS) governing the protection of confidential information and the systems used to access and store that information. HealthDataInsights implemented PGP Whole Disk Encryption after employees struggled with free disk encryption software.

"People too often had trouble opening their files and kept seeing the dreaded blue screens of death," said Kurt Smith, systems security officer, for HealthDataInsights. "We risked losing hundreds of thousands of dollars a day in lost productivity, so we decided to implement PGP Whole Disk Encryption from Symantec and have realized 100 percent return on our investment after just one month."

PGP Whole Disk Encryption from Symantec provides HDI with comprehensive, high performance full disk encryption for all data on desktops, laptops, and removable media. The encrypted data is protected from unauthorized access, providing strong security for intellectual property, customer and partner data. Protected systems can be centrally managed by PGP Universal Server simplifying deployment, policy creation and distribution and reporting.

For its encryption requirements, HDI uses PGP Whole Disk Encryption, PGP NetShare, and PGP Universal Server. HDI uses a feature of PGP Universal Server known as Guarded Key Mode for private key recovery in order to restore backups, data streams, and files. This allows system administrators to maintain the operational environment without compromising separation of duties with regards to information access.

"PGP NetShare is one of the coolest features, especially when it comes to corporate documents and contracts," said Smith. "With PGP in place, administrators are able to restore files or whatever is required, but do not have access to the data unless the administrator is part of the security group that allows them to view the data."

"Since we handle medical claims, everything we do has to protect patient data," he added. "We have a large portion of our employees working remotely, and if someone's laptop gets stolen or lost, because of the encryption software, the damage to HDI would only be the cost of the computer, because the data can't be accessed."

Encryption Solutions from Symantec
Symantec provides a variety of encryption solutions for organizations of all sizes seeking to protect their proprietary information against data breaches. Its integrated and comprehensive line of encryption product offerings include full disk encryption, device control, removable storage, email, network, and server solutions. They are available for a wide range of target platforms including Windows, Mac OS X, Linux, UNIX, Windows Mobile, BlackBerry, and Apple iOS. For more information, visit the Symantec Encryption Products page on Symantec's website.

About Symantec
Symantec is a global leader in providing security, storage and systems management solutions to help consumers and organizations secure and manage their information-driven world. Our software and services protect against more risks at more points, more completely and efficiently, enabling confidence wherever information is used or stored. More information is available at www.symantec.com.

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CONTACT: Katie BeckSymantec Corp.+1 (424) 750-7586katie_beck@symantec.comAndy RyanConnect Public Relations+1 (801) 373-7888andyr@connectpr.com

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