

Aflac Incorporated Unveils New Environmental, Social and Governance Website, Including 2019 ESG Report
Wednesday, March 04, 2020 09:15:00 PM (GMT)

ESG Hub Provides Powerful Resource for Investors, Consumers and Stakeholders Seeking Key Information About Aflac's Commitment to Purpose and Profit

COLUMBUS, Ga., March 4, 2020 /PRNewswire/ -- Aflac Incorporated today announced that it has unveiled a new environmental, social and governance website highlighting the company's commitment to ESG initiatives important to investors, employees and consumers. The [new website \(esg.Aflac.com\)](https://esg.aflac.com) includes the 2019 ESG Report, highlighting the efforts Aflac Incorporated is making in the United States and Japan to balance purpose and profit in a global business environment that is increasingly focused on a more sustainable approach to generating shareholder value.

The new website provides financial and nonfinancial information from Aflac U.S. and Aflac Japan about activities, data, statistics, as well as awards and accolades related to governance, workplace, philanthropy and environmental sustainability for the 2019 calendar year. The easily navigable site enables users to learn how Aflac Incorporated integrates various reporting frameworks, namely the Sustainability Accounting Standards Board, the Task Force on Climate-related Financial Disclosures, the United Nations Sustainable Development Goals and the Global Reporting Initiative.

"We are pleased to unveil this new website and report where visitors can easily obtain valuable information that is important to them as they make decisions about the companies they choose to invest in, work for or with whom they may conduct business," said Aflac Incorporated Chairman and CEO Dan Amos. "In my 30 years as CEO, we have always abided by the principle that people want to be associated with companies they can trust and who give back to the community. This has been in our DNA for decades. We created this website to provide a higher level of transparency about our ongoing ESG activities and corporate responsibility efforts."

"What used to be a lesser priority in the investor community has now become a vital consideration. Shareholders want greater access to information about how companies like Aflac are linking purpose with profit, so we have taken our history of transparency a step further with this new ESG website and our 2019 ESG Report," said Aflac Incorporated President and Chief Operating Officer Fred Crawford. "Our history of corporate responsibility makes it an easy decision to shine a brighter light on our company's ESG policies and activities, which we believe will help people better understand our commitment to community."

Visitors to the user-friendly website will find vital information, videos and reports that will help them better understand Aflac as a business and as a member of the global community. Users can choose to peruse the site, download the full 2019 report or obtain an abbreviated tear sheet. Individuals can also build their own ESG report that enables them to focus on Aflac's positions and activities that are most important to them.

"This hub contains concise information about how Aflac's leadership, corporate culture and business practices are driven by shared values of integrity, open communication and accountability," said Aflac Senior Vice President, Chief ESG and Communications Officer Catherine Hernandez-Blades. "Aflac is a company that is making a positive impact in the lives of our policyholders and co-workers as well as in our communities — all while providing innovative products and services in the supplemental insurance space, continually identifying areas of improvement and staying focused on the company's core values."

About Aflac Incorporated

Aflac Incorporated (NYSE: AFL) is a Fortune 500 company, helping provide protection to more than 50 million people through its subsidiaries in Japan and the U.S., where it is a leading supplemental insurer by paying cash fast when policyholders get sick or injured. For more than six decades, insurance policies of Aflac Incorporated's subsidiaries have given policyholders the opportunity to focus on recovery, not financial stress. Aflac Life Insurance Japan is the leading provider of medical and cancer insurance in Japan, where it insures 1 in 4 households. Through its trailblazing One Day PaySM initiative in the United States, for eligible claims, Aflac can process, approve and electronically send funds to claimants for quick access to cash in just one business day. Fortune magazine recognized Aflac as one of the 100 Best Companies to Work for in America for 20 consecutive years. For 14 consecutive years, Aflac Incorporated has been recognized by Ethisphere as one of the World's Most Ethical Companies. In 2020, Fortune included Aflac Incorporated on

its list of World's Most Admired Companies for the 19th time, and Bloomberg added Aflac Incorporated to its Gender-Equality Index, which tracks the financial performance of public companies committed to supporting gender equality through policy development, representation and transparency. To find out more about One Day PaySM and learn how to get help with expenses health insurance doesn't cover, get to know us at aflac.com.

Aflac herein means American Family Life Assurance Company of Columbus and American Family Life Assurance Company of New York. WWHQ | 1932 Wynnton Road | Columbus, GA 31999.

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Countries: United States

Industries: Banking & Financial Services, Insurance

Languages: English

Primary Identifiers: AFL-US

Related Identifiers: AFL-US

Subjects: New Products & Services