

Voya to Open Innovative New Collaboration Center in Braintree, Massachusetts
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New collaboration space part of broader focus on growing company's technology presence in Boston area

Voya Financial, Inc. (NYSE: VOYA), announced today the opening of its new collaboration center in the company's Braintree, Massachusetts, office. Since 2011, Voya has had a presence in the Boston area and is investing in technology and resources to continue the firm's growth. Voya's Braintree office currently employs approximately 435 individuals with plans to grow its technology footprint in the area in the near future.

Voya is helping to bring the financial services sector into the modern day by offering its employees all the benefits of a contemporary work environment. The 17,000-plus square feet of newly renovated space is defined by state-of-the-art technology, health and wellness features, and an open and collaborative workspace for its employees. In addition to an open-concept floorplan and seating arrangement, the space is equipped with interactive, virtual technology capabilities and adjustable workstations with treadmills. The new space was designed to exude energy and inspire creative thinking, open ideation, agile experimentation and effective decision making.

"We designed our new space with the employee experience top of mind. We want our employees to come to work in an environment that both enlightens the mind and energizes the team," said Maggie Parent, EVP and chief administrative officer for Voya Financial. "The future is all about a free flow of ideas, creativity and innovation. At Voya, we're constantly seeking opportunities to inspire that thinking in our employees, including through our workspace."

The collaboration center covers nearly 20% of the space Voya occupies at 30 Braintree Hill Park and will be home to approximately 100 current and future Voya technology professionals, including roles in digital development, application development, delivery management and technology leadership.

"At Voya, we recognize that the Boston area is a hub for highly skilled, diverse technology talent, and we are excited to continue to grow and develop our team within the Boston community," added Santhosh Keshavan, chief information officer for Voya Financial. "We created this space to offer an environment where technology professionals can use their skills and specialized expertise in an open network to build and develop innovative capabilities without limitation."

The collaboration center is only one element of Voya's recent investments in advancing technology. Over the past several years, Voya has strategically invested in developing a technology infrastructure designed for the future, including implementing robotic process automation and artificial intelligence, enhancing cloud services, enabling two new Tier 3 data centers and optimizing the latest in digital capabilities.

"Together, our advanced technology infrastructure, contemporary work environment and highly proficient employees will create an overall technology experience that empowers Voya to help Americans achieve a secure financial future," said Parent.

As an industry leader and advocate for greater retirement readiness, Voya Financial is committed to delivering on its vision to be America's Retirement Company® and its mission to make a secure financial future possible — one person, one family, one institution at a time.

About Voya Financial

Voya Financial, Inc. (NYSE: VOYA), helps Americans plan, invest and protect their savings — to get ready to retire better. Serving the financial needs of approximately 13.8 million individual and institutional customers in the United States, Voya is a Fortune 500 company that had \$8.5 billion in revenue in 2018. The company had \$568 billion in total assets under management and administration as of Sept. 30, 2019. With a clear mission to make a secure financial future possible — one person, one family, one institution at a time — Voya's vision is to be America's Retirement Company®. Certified as a "Great Place to Work" by the Great Place to Work® Institute, Voya is equally committed to conducting business in a way that is socially,

environmentally, economically and ethically responsible. Voya has been recognized as one of the 2019 World's Most Ethical Companies® by the Ethisphere Institute; as a member of the Bloomberg Gender Equality Index; and as a "Best Place to Work for Disability Inclusion" on the Disability Equality Index by Disability:IN. For more information, visit voya.com. Follow Voya Financial on Facebook, LinkedIn and Twitter @Voya.

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