

**CNA Healthcare Publications Focus on Legionnaires' Disease, Cyber Liability and Telemedicine**  
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As one of the nation's leading providers of professional liability insurance for healthcare providers and organizations, CNA understands the importance of patient/resident safety and risk management in the evolving world of healthcare. CNA researches and analyzes healthcare liability trends to create resources to help its clients manage a variety of healthcare risks.

The most recently published resources highlight emerging issues and trends in the healthcare industry, including Legionnaires' Disease, telemedicine/telehealth (TMH), and cyber liability/data breach risks. As described below, these publications – including numerous client bulletins and risk management tools – may be accessed at [www.cna.com/riskcontrol](http://www.cna.com/riskcontrol) under "Client Materials," click "Healthcare."

*AlertBulletin*®, "Legionnaires' Disease: Preventive Strategies for Healthcare Settings," is targeted to leaders of hospitals, aging care organizations and other healthcare settings. It provides information and resources to help protect the safety of patients/residents, staff members and visitors by establishing an effective preventive program focused on water testing and plumbing system inspection and maintenance.

*AlertBulletin*®, "Cyber Liability: Reducing the Risks of a Data Breach," examines how data breaches occur, presents strategies to address the major hazards, and provides a listing of relevant resources.

*VantagePoint*®, "Telemedicine: Risk Management Issues, Strategies and Resources," outlines strategies designed to enhance clinical, operational and technical processes associated with the provision of telemedicine, the practice of electronically connecting geographically separate healthcare facilities and providers.

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