

**Staples updates investigation into previously announced data security incident**  
**Friday, December 19, 2014 09:07:43 PM (GMT)**

- Staples' data security experts detected that criminals deployed malware to some point-of-sale systems at 115 of its more than 1,400 U.S. retail stores.
- Overall, the company believes that approximately 1.16M payment cards may have been affected. Specific stores and dates can be found here.
- Based on its investigation, Staples believes that malware may have allowed access to some transaction data at affected stores, including cardholder names, payment card numbers, expiration dates, and card verification codes.
- At 113 stores, the malware may have allowed access to this data for purchases made from 10-Aug-14 through September 16, 2014. At two stores, the malware may have allowed access to data from purchases made from 20-Jul-14 through 16-Sep-14.
- As a result, Staples is offering free identity protection services, including credit monitoring, identity theft insurance, and a free credit report, to customers who used a payment card at any of the affected stores during the relevant time periods.
- During the investigation Staples also received reports of fraudulent payment card use related to four stores in Manhattan, New York at various times from April through September 2014.
- The investigation found no malware or suspicious activity related to the payment systems at those stores.
- However, Staples is offering free identity protection services, including credit monitoring, identity theft insurance, and a free credit report, to customers who used their payment cards at those stores during specific time periods.
- StreetAccount notes that the company confirmed in October that it was investigating a credit card data breach.

**Reference Links:**

- [Staples Provides Update on Data Security Incident](#)

**Industries:** Retail (Specialty)

**Primary Identifiers:** SPLS-US

**Related Identifiers:** SPLS-US

**Related Stories:**

- [Staples confirms it is investigating credit card data breach - Forbes, citing company statement](#)