MetLife Names Darla Finchum Head of MetLife Auto & Home® Wednesday, January 16, 2019 01:32:00 PM (GMT)

MetLife, Inc. (NYSE: MET) has named Darla Finchum as Head of MetLife Auto & Home[®], the company's U.S. property & casualty business, effective immediately. Finchum, who has been serving in this role on an interim basis since August, 2018, will be responsible for driving smart growth and sound management of the company's personal and small commercial lines as well as transforming the business to meet the needs of today's technology-focused consumers. She will report directly to President of the U.S. Business and EMEA Michel Khalaf and join the U.S. Business Senior Leadership team.

Prior to taking on the interim leadership role, Finchum served as Chief Claims Officer for MetLife Auto & Home, where she was responsible for the claim quality, efficiency and customer experience for \$2 Billion of indemnity spend annually. She joined MetLife in 2000 through the acquisition of the St. Paul Companies personal lines business and has held multiple roles of increasing seniority in the claims organization.

"Darla brings a strong dedication to the customer and a proven track record managing complex organizations to this role," said Khalaf, who will take on the role of MetLife President and CEO on May 1, 2019. "Her appointment shows our strong commitment to our customers and our continued focus on growth and innovation."

"The team at MetLife Auto & Home is always thinking about how to deliver value for both our customers and shareholders," said Finchum. "I am honored to lead this team and look forward to all we will accomplish in the coming years."

Finchum has an MBA from the Keller Graduate School in Chicago and a BS in Business Administration from the University of Wisconsin, Platteville. She is on the Executive Board of Junior Achievement in Rhode Island and an active member of MetLife's U.S. Business Diversity & Inclusion Task Force.

About MetLife

MetLife, Inc. (NYSE: MET), through its subsidiaries and affiliates ("MetLife"), is one of the world's leading financial services companies, providing insurance, annuities, employee benefits and asset management to help its individual and institutional customers navigate their changing world. Founded in 1868, MetLife has operations in more than 40 countries and holds leading market positions in the United States, Japan, Latin America, Asia, Europe and the Middle East. For more information, visit www.metlife.com/about.

About MetLife Auto & Home®

MetLife Auto & Home[®] is a brand of Metropolitan Property and Casualty Insurance Company and its affiliates: Economy Preferred Insurance Company, Metropolitan Casualty Insurance Company, Metropolitan Direct Property and Casualty Insurance Company, Metropolitan Group Property and Casualty Insurance Company and Metropolitan Lloyds Insurance Company of Texas, all with administrative home offices in Warwick, RI.

MetLife Auto & Home is one of the nation's leading personal lines insurance groups, insuring nearly 4 million autos and homes, and is affiliated with MetLife, Inc. For more information, visit www.metlife.com.

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