Marufa Sultana Sumi

Canton, MI | US Permanent Resident

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EDUCATION

State University of Bangladesh
Master of Pharmacy   *January,2013-April,2014*
Devmountain   **Phoenix, AZ, USA**
Software Engineer Trainee   *April 2023 – July,2023*
Soft Innovas   **Hackensack, NJ USA**
Salesforce Developer Trainee   *April 2022 – October 2022*

TECHNICAL SKILLS

Salesforce Cloud: Sales Cloud, Service Cloud, Community Cloud, Data Cloud
Programming Languages: Apex, JavaScript, LWC, Triggers, Batch Jobs, SOQL, DML, Python, Java, HTML, CSS
SF Admin: Advanced Admin, Flows, Integration (REST/SOAP), S-Doc
Copado: Starting with the creation of Copado user story and commit changes, running apex test results based on metadata, promote and deploy, resolving merge conflicts and checking code in backend repository
Project Management Tools: JIRA, Rally

WORK EXPERIENCE

Associate Technical Consultant | Role: Salesforce Developer

Perficient Inc,Michigan,USA | Client: Automotive   *August 2023 - Present,Hybrid*

- Managing user accounts, profiles, roles, and permissions in Salesforce to ensure secure and appropriate access to system resources.
- Developing and maintaining automation processes, such as flow, Validation Rules, Approval Processes, Auto-Response Rules, Global Picklists, Field Dependencies, Roll-up Summary Fields, Cross-object Formula Fields, Master-Detail Relationships, and Lookup Relationships to enhance operational efficiency.
- Participating in Creating and maintaining custom reports and dashboards to provide stakeholders with key business insights and analytics.
- Development and Implementation of the Salesforce Cloud application using Sales Cloud Service Cloud, methodologies.
- Working on database operations, system processes, and analyzing errors that occur when executing a transaction or while running unit tests, which are processed in Debug Logs
- Working on S-Doc manage package and developed various PDF format welcome letters as per business needs.
- Writting Apex Triggers and classes with code optimization taking into consideration the Governor limits as a solution in attaining the customizations requested by the business users.
- Working on creating and updating existing Flows
- Actively managing in resolving issues during the testing phase and deployments both in Sandbox as well as Production.
- Developing various new custom fields, Tabs, Entity-Relationship data model, validation rules
- Experience in use of Sharing rules to share records for either user or group or role.
- Experience in interacting with the stakeholders/clients for Analyzing Business Requirements, Entity Relationships and converting to Architecture.

CERTIFICATIONS

- **Salesforce Platform Developer I** link
- **Certified Salesforce Administrator** link
- **Salesforce Data Cloud Consultant** link
- **Salesforce Certified AI Associate** link

PROJECTS

- Machine Learning   Link
- Deep Learning   Link

PUBLICATIONS

- Using Ensemble Approaches and Different Sampling techniques to handle class imbalance challenges in coronary heart disease prediction. (IEEE conference)Second Best paper award (21-23 Sep,2023   link