

Marie Šimovcová



EXPERIENCE

● **FKSP Brno, z.s. | Swimming Coach**

09/2017–06/2019

● **SK TROPS Brno, z.s. | Athletics Coach**

09/2018–07/2020

● **Milanovy Aktivita | Climbing Wall Instructor**

08/2019–09/2021

● **Centrum Fit4all | Receptionist, Children's Course Instructor, Sports Activities Animator**

07/2020–12/2020

Responsible for client services, handling reservations through Member Pro system, managing cash register, and conducting children's courses.

● **Hola Biolabs, s.r.o. | Administrative Worker, Head of Sampling Site**

03/2021–03/2022

● **Agentura Motiv P, s.r.o.**

03/2022–12/2022

Conducted CV screening, prescreening calls, candidate interviews, communication with managers, related administration, and interpretation of 360° feedback.

● **Air Bank, a.s. | Senior Customer Service Specialist**

7/2023–Present

Handling both telephone and written client communication, resolving customer issues and service requests. Certified for consumer credit services.

I am a psychology student with a strong passion for technology, actively transitioning into the IT field through dedicated study and hands-on programming experience. I am committed to delivering meticulous and meaningful work, with a focus on developing and implementing innovative solutions. I thrive in environments that encourage continuous growth and seek out constructive feedback to enhance my skills and contribute effectively. My background in psychology offers a unique perspective on user-centered approaches, critical thinking, and problem-solving.

CONTACT



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Brno



28. 10. 2000

LANGUAGES



CZECH (native)



ENGLISH



GERMAN

EDUCATION



Gymnázium Židlochovice

2012–2020



Masaryk University, Faculty of Social Studies (FSS)

2020–Present

Psychology

ADDITIONAL QUALIFICATIONS & COURSES

- Athletics Youth Training Coach
- Third-Class Swimming Coach
- Science Camp for Winners of SOČ
 - focused on scientific writing, presenting at a scientific conference, rhetorical skills, and assertive handling of criticism from the scientific community.
- Driver's License Category B