

Marie Šimovcová



EXPERIENCE

- **FKSP Brno, z.s. | Swimming Coach**
09/2017–06/2019
- **SK TROPS Brno, z.s. | Athletics Coach**
09/2018–07/2020
- **Milanovy Aktivity | Climbing Wall Instructor**
08/2019–09/2021
- **Centrum Fit4all | Receptionist, Children's Course Instructor, Sports Activities Animator**
07/2020–12/2020

Responsible for client services, handling reservations through Member Pro system, managing cash register, and conducting children's courses.
- **Hola Biolabs, s.r.o. | Administrative Worker, Head of Sampling Site**
03/2021–03/2022
- **Agentura Motiv P, s.r.o.**
03/2022–12/2022

Conducted CV screening, prescreening calls, candidate interviews, communication with managers, related administration, and interpretation of 360° feedback.
- **Air Bank, a.s. | Senior Customer Service Specialist**
7/2023–10/2025

Handling both telephone and written client communication, resolving customer issues and service requests. Certified for consumer credit services.
- **Air Bank, a.s. | Junior Software Tester**
11/2025–Present

Creating and executing test cases, performing manual testing, reporting defects, and supporting regression testing.

CONTACT

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Brno

28. 10. 2000

LANGUAGES



EDUCATION

Gymnázium Židlochovice
2012–2020

Masaryk University, Faculty of Social Studies (FSS)
2020–Present Psychology

ADDITIONAL QUALIFICATIONS & COURSES

- Athletics Youth Training Coach
- Third-Class Swimming Coach
- Science Camp for Winners of SOČ
 - focused on scientific writing, presenting at a scientific conference, rhetorical skills, and assertive handling of criticism from the scientific community.
- Driver's License Category B