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Summary

Passionate software developer with expertise in full-stack development and a strong focus on building innovative solutions. Proven track record in handling clients, effective communication, REST API integration, and training bots with Utterances in multiple languages. Experienced in working with US-based clients, delivering high-quality solutions to meet their specific requirements. Seeking challenging opportunities to leverage my skills and contribute to cutting-edge projects.

Technical Skills

- Languages: HTML, CSS with Bootstrap, JavaScript, Node JS, React JS
- Frameworks - Front End: React JS
- Frameworks - Back End: Node JS, Express JS
- RDBS Applications: MongoDB
- Build Automation Tool: MERN
- Code Quality Tools: Visual Studio Code, Eclipse
- Version Control System: Git with GitHub
- Other Tools: TortoiseGit, Eclipse, MySQL Workbench, Visual Studio Code, MS Office (Word, Excel & PowerPoint)
- Software Development Processes (SDLC): Waterfall Model and Agile

Experience

Associate Software Engineer
Yellow.ai · Full-time
Jul 2022 - Present

- Successfully delivered multiple AI-powered conversational chatbots using an in-house platform built on Node.js for US-based clients.
- Collaborated closely with clients to understand their requirements and ensure seamless implementation of enterprise conversational chatbots.
- Demonstrated exceptional communication skills in handling client interactions and addressing their needs.
- Analyzed customer requirements to provide cost-effective and efficient solutions.
- Managed multiple chatbot projects for prominent enterprise clients.
- Developed robust and well-tested code for various projects, ensuring high-quality deliverables.
- Assisted customers in resolving issues promptly and effectively.
- Ensured adherence to quality standards throughout the software development lifecycle.
- Integrated Bright Pattern for enhanced customer support.
- Trained chatbots with Utterances in multiple languages.
- Implemented REST API integration to facilitate seamless data exchange.

Associate Software Engineer

techno elevate · Full-time

Jun 2021 - Jul 2022 · 1 yr 2 months

- Utilized crucial design software skills to assist with projects.
- Implemented and updated application modules under the guidance of Senior Software Developers.
- Demonstrated strong coding skills in implementing software changes and alterations based on specific design specifications.
- Contributed to the enhancement of software systems used by educators, scientists, and policy experts.
- Oversaw testing and troubleshooting techniques, documenting issue resolutions.
- Project Details
- Movie app using MERN Full stack
- CRUD app with Node JS, Express JS, MongoDB
- Chatbot development
- Integrated HubSpot, Salesforce CRM, and Google Calendar for enhanced productivity and streamlined processes.
- Implemented Bright Pattern integration for improved customer support.
- Trained chatbots with Utterances in multiple languages.
- Implemented REST API integration for seamless data exchange.

Education

Bachelor of Engineering, Mechanical Engineering

Visvesvaraya Technological University

Certification

Java & MERN Full Stack Developer Training from Jspiders Rajajinagar, Bengaluru

Key Skills & Proficiency

Strong problem-solving and analytical abilities.

Excellent team player with effective communication skills.

Proactive and eager to learn new technologies and methodologies.

Demonstrated leadership qualities and the ability to take ownership of projects.

Quick learner, adapting quickly to changing environments and requirements.

Hardworking, enthusiastic, and committed to delivering high-quality results

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Place: Bengaluru