DAMILOLA ADIGUN

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PROFESSIONAL SUMMARY

Seasoned Software TestOps Engineer with over 3 years of expertise in API, web, and mobile app testing. Skilled in comprehensive test planning, test case development, and test automation using tools such as Jira, Jshell, Selenium WebDriver, Postman, JMeter, Trello, GitHub, Confluence, and more. Demonstrated proficiency in defect management, CI/CD implementation, and insightful reporting. Exceptional communication and problem-solving skills enable effective collaboration with testers, developers, and clients to quickly address errors, issues, and process faults, ensuring high-quality software delivery.

SKILLS

Agile (Scrum)	**Automation Testing**	**Manual Testing**	**Test case Development**
Communication	**Bug tracking & Testing**	**Unit Testing**	**Flexibility**
Adaptability	**Time management**	**Desktop, Web & Mobile**	**Collaboration**

TOOLS

API	**Atlassian suite**	**Java**	**Microsoft office**
JMeter	**WebDriver**	**HTML**	**Google Workspace**
Scandium	**Testmo**	**CSS**	**Bitbucket**
Cypress	**Slack**	**JAM**	**Github**

WORK EXPERIENCE

QA TEST ANALYST/ENGINEER — AN OUTSOURCE FOR CURACEL INSURANCE   **SEPT. 2023 – PRESENT**

- Leveraged customer feedback to implement over 30 new features, leading to a 25% increase in customer satisfaction scores and stronger user engagement.
- Communicated effectively with internal and external stakeholders, contributing to a 40% improvement in project delivery timelines and more efficient cross-team collaboration.
- Collaborated cross-functionally in an Agile environment to deliver high-quality products, achieving a 98% on-time delivery rate and ensuring client satisfaction.
- Conducted extensive testing across multiple functional areas, optimizing processes and reducing errors by 45%, which resulted in a 30% increase in overall development cycle efficiency.
- Enhanced product quality and mitigated risk by monitoring and resolving over 250 software bugs, leading to a 60% reduction in reported issues post-launch and smoother user experience.
- Improved product performance and user experience by executing comprehensive test plans and procedures, resulting in a 40% reduction in user-reported performance issues and a 20% increase in user satisfaction.

QA TEST ANALYST/ENGINEER — SCANDIUM SYSTEM INC   SEPT. 2023 – PRESENT

- Performed comprehensive testing of web and mobile applications, proactively identifying and reporting over 50 bugs, which directly contributed to improving overall application quality and stability.
- Identified and addressed critical bugs early in the development cycle, resulting in a 40% reduction in post-release issues and significantly improving the user experience.
- Developed and executed more than 300 test cases, increasing test coverage by 35% and ensuring the consistent delivery of high-quality applications.

QA TEST ANALYST/ENGINEER – SKYTTECHNOLOGIES   JULY. 2021 – AUG. 2023

- Created, maintained, and regularly updated comprehensive documentation related to testing processes and procedures, which streamlined workflows and reduced onboarding time for new team members by 50%. Performed both manual and automated testing of web and mobile applications, increasing test
- efficiency by 40% and reducing the overall test cycle time by 25%. Implemented advanced load and performance testing using JMeter scripting, effectively identifying and resolving critical performance
- bottlenecks, resulting in a 60% improvement in software response times.

EDUCATION & CERTIFICATIONS
SEPPT 2024 CYPRESS: WEB AUTOMATION TESTING-
UDEMY

SEPT 2O24, CERTIFICATE IN CREATIVE THINKING AND
INNOVATION- TALSTACK

SEPT 2024, CERTIFICATE IN MANAGE THE EXECUTION
PROCESS- TALSTACK

JUNE 2024, CERTIFICATE IN EFFECTIVE
COMMUNICATION AND LEADERSHIP- TGL LABS

NOV 2022 GETTING STARTED WITH AZURE DEVOPS
BOARDS- COURSERA

JUL. 2022 COMPLETE SOFTWARE TESTING
BOOTCAMP UDEMY

JUNE 2022 WEB AND MOBILE TESTING WITH
SELENIUM UDEMY
MARKETING IN BUISNESS STUDIES
FEDERAL POLYTECHNIC NASARAWA, NASARAWA
STATE.
2018-2019, HIGHER NATIONAL DIPLOMA

REFERENCE
Reference available on request