

# BENJAMIN F. CALDWELL

525 West Main St., Manchester, MI 48158 | C: 734-389-9471 | caldwellbf@gmail.com

## SUMMARY

I am driven to acquire new knowledge and skills, combine them with a lifelong passion for hands-on problem solving, and apply them to a new and challenging field.

## SKILLS

- Customer service
- Sales
- Marketing and merchandising
- Project Management
- Creative problem solving
- Electrical, plumbing, and carpentry
- Microsoft Windows Suite
- Laboratory safety
- Hazardous materials handling/disposal
- Small animal handling certification

## WORK EXPERIENCE

**09/2006 to 09/2017 General Manager, Service Manager**  
**Aberdeen Bike & Outdoors – Chelsea, MI**

- General manager responsible for product knowledge, customer service, sales, and training of 5-7 sales associates and service technicians
- Service manager responsible for scheduling and completing service in a timely fashion and to a high degree of customer satisfaction
- Maintain technical proficiency in all areas of bicycle service for Shimano, SRAM, Fox, Specialized, Trek, Cannondale, and various other brands

**09/2009 to 05/2010 Biology Intern**  
**Esperion Therapeutics – Plymouth, MI**

- Design and execute investigative in-vitro assays
- Maintain live cell cultures
- Organize and present data to professional peer groups

**05/1989 to 08/2005 Building Remodeling/Maintenance, Management**  
**Barnes & Barnes Apartments -Ypsilanti, MI**

- Management and oversight of construction projects on site
- Implementation of modern, efficient building techniques to insure cost-effective and timely completion of projects

## EDUCATION AND TRAINING

**December 2009 Bachelor of Science: Exercise Science**  
**Eastern Michigan University – Ypsilanti, MI**  
Graduated summa cum laude

## VOLUNTEER WORK

- Make-A-Wish bicycle mechanic, July 2012 – present
- Special Olympics bicycle mechanic, 2011 – present

**REFERENCES** – Reference contact information will be made available upon request.