

# MARVIN SANTIAGO

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## OBJECTIVE

To succeed in an environment of growth and excellence, interact and share with team members and colleagues, and achieve personal as well as organizational goals.

## SKILLS

- HTML5
- CSS3
- JavaScript/jQuery
- Backbone.js
- Ember.js
- SASS
- Bourbon Neat
- Self-starter
- Team player
- Customer-oriented
- Strong communication skills
- Detail oriented
- Quick learner

## WORK EXPERIENCE

- 06/2015 to 09/2015      Front End Engineering Student  
The Iron Yard — Little Rock, AR
- Participated in 12 week intensive programming bootcamp designed to teach comprehensive understanding of front end engineering and web development.
- 07/2010 to 06/2015      Network Analyst I/II  
Windstream Communications — Little Rock, AR
- Responsible for providing support to various services for Elite and Major Business customers, services varies from Ethernet Internet Access, Virtual LAN Service (VLS), L3VPN/MPLS, Metro-E, and BGP routing.
  - Promoted to Network Analyst II in 2011.
  - Assigned to large implementation projects, worked and managed till completion.
- 07/2008 to 07/2010      Network Support Specialist  
Science Applications International Corporation Entergy Corp — Little Rock, AR
- Supported multiple companies' network infrastructure, companies included Marathon Oil, PNM Resources, SAIC.net Administrative Office of the Courts of California, and Telcordia.
  - Upgraded 200 remote site routers with updated IOS software for SAIC.net.
- 07/2006 to 07/2008      PC Support Analyst  
Stephens, Inc — Little Rock, AR
- Provided initial assistance to all users of Stephens and Staffmark's various computer systems having questions or problems with their equipment or software.
  - Front end support for users, terminals, printers, and miscellaneous devices.
- 01/2005 to 01/2006      Account Representative I  
Nuvel Financial Services LLC — Little Rock, AR
- Responsible for collecting delinquent accounts by contacting customers on the telephone.
  - Responsible for maintaining individual delinquency goals set by management.

## EDUCATION AND TRAINING

2004      BBA: Management Information Systems  
University of Arkansas at Little Rock — Little Rock, AR

## REFERENCES

Available Upon Request