MARVIN SANTIAGO

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OBJECTIVE

To succeed in an environment of growth and excellence, interact and share with team members, colleagues, and achieve personal as well as organizational goals.

PORTFOLIO

http://santiagomarvin.github.io/

SKILLS

HTML5, CSS3, JavaScript/jQuery, Backbone.js, Ember.js, SASS, Bourbon Neat, Git, Sublime, PHP/Laravel, Self-starter, Team Player, Strong communication skills, Detail Oriented, Excellent Research Skills, Quick Learner

WORK EXPERIENCE

06/2015 to 09/2015

The Iron Yard — Little Rock, AR

 Participated in 12 week intensive programming bootcamp designed to teach comprehensive understanding of front end engineering and web development.

07/2010 to 06/2015

Network Analyst I/II

Windstream Communications — Little Rock, AR

- Responsible for providing support to various services for Elite and Major Business customers, services varies from Ethernet Internet Access, Virtual LAN Service (VLS), L3VPN/MPLS, Metro-E, and BGP routing.
- Promoted to Network Analyst II in 2011.
- Assigned to large implementation projects, worked and managed till completion.

07/2008 to 07/2010

Network Support Specialist

Science Applications International Corporation — Little Rock, AR

- Supported multiple companies network infrastructure, companies included Marathon Oil, PNM Resources, SAIC.net Administrative Office of the Courts of California, and Telcordia.
- Upgraded 200 remote site routers with updated IOS software for SAIC.net.

07/2006 to 07/2008

PC Support Analyst

Stephens, Inc - Little Rock, AR

- Provided initial assistance to all users of Stephens and Staffmark's various computer systems having questions or problems with their equipment or software.
- Front end support for users, terminals, printers, and miscellaneous devices.

11/2005 to 07/2006

Account Representative I

Nuvell Financial Services LLC — Little Rock, AR

- Responsible for collecting delinquent accounts by contacting customers on the telephone.
- Responsible for maintaining individual delinquency goals set by management.

EDUCATION

2004

BBA: Management Information Systems

University of Arkansas at Little Rock Little - Rock, AR

REFERENCES

Available Upon Request