

# Marvin Taylor, PSM 1

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## Work Experience

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**Process Analyst | Scrum Master** **Tracque Inc.** *Remote, Mar 2022 - Present*

- Implemented Scrum for a globally distributed team of 11 with 100% reporting a clear understanding of the framework, by installing Scrum events, assigning and coaching roles, and teaching relevant concepts.
- Coached and supported the Product Owner with 66% of the team reporting increased clarity of work responsibilities by using story mapping, backlog refinement, prioritization, release planning, and a roadmap.
- Regularly facilitated all Scrum events with 100% of the team reporting that their time is used appropriately in meetings, by timeboxing events, providing clear meeting formats, and maintaining a consistent cadence.
- Identified bottlenecks in the delivery process by using data from Kanban flow metrics, influencing team members to increase attention to estimation, split user stories, and seek frequent feedback.
- Significant role in developing a pitch deck to acquire funding, with primary contributions in conducting competitor analysis, market size research, and formulating impactful problem/solution statements.
- Fostered sustainable project pace by allocating 10% of sprint attention to upskilling and technical debt.
- Improved team communication and psychological safety resulting in more collaborative meetings and idea sharing through encouraging frequent questions, actively listening, and acting on feedback.

**.NET Web Development Intern** *Remote - Nov 2021 - Feb 2022*

- Improved quality assurance backlog and ticketing process while performing manual testing of a live product.
- Collaborated with client on acceptance criteria and created UI wireframes and mockups to reflect requirements.
- Completed C#, ASP .NET Core, and Blazor coursework resulting in an employee management sample project.

**Assorted Roles** **Self-Employed** *Las Vegas, NV, Aug 2019 - Nov 2021*

- Pursuit of a career change resulting in exploration of opportunities, both entrepreneurial and educational.

**Art Teacher** **Quest Academy** *Las Vegas, NV, Aug 2014 - May 2019*

- Handled lesson creation, planning, and scheduling for 15+ classrooms, while coaching football for 4 of 5 years.
- Championed the establishment of a campus website. Produced and developed multimedia content, including blogs and videos. Executed targeted ad campaigns to the local community using Google Ads.
- Spearheaded a community outreach initiative resulting in a garden and backpack program. Acquired 100% of funding, managed the budget, marketed, and organized giving events with Three-Square & St. Jude's Auxiliary.

**Outpatient Therapist Intern** **Chrysalis Health** *Miami, FL, Oct 2012 - May 2013*

- Individual/Group Counselor for patients dealing with serious and persistent mental illness and substance abuse.

## Projects (web development)

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- Creating an Agile task management software using .NET Core, Blazor, and C# with a SQL database.
- Created a Mentoring web app using MVC structure in Javascript, Node, Express, and MongoDB.
- Created a mobile-responsive sorting algorithm visualizer using vanilla JS/CSS.

## Education | Certifications

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**Professional Scrum Master (PSM 1) Certification**, Scrum.org – Nov. 2022

**Google Project Management**, Coursera – Aug 2022

**Master of Social Work**, Barry University – 2013, **Bachelor of Social Work**, Middle Tennessee State – 2011

## Skills

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Agile frameworks (XP, Scrum, Kanban), Adobe (Photoshop, Illustrator, Xd), web development, wireframing, communicating goals and objectives, Google Drive, Microsoft Office, user mapping, project management, prioritization, user stories, empathy, relationship building, coaching, research, adaptability, problem-solving, critical thinking, creative.

**Hobbies** - Self-published author/illustrator, attending local tech events, blogging, Youtube, and hiking.