

Marvin Taylor, PSM 1

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Work Experience

Process Analyst | Scrum Master **Tracque Inc.** *Remote, Mar 2022 - Present*

- Drove organizational adoption of Scrum for a globally distributed team of 11. (Las Vegas, Toronto, India)
- Coached and supported the Product Owner by establishing a product backlog. Initiated and organized 1-on-1 workshops in user story mapping, backlog refinement, product goals, user stories, and acceptance criteria.
- Led a team of 7 through a company pivot requiring a shift in vision and strategy.
- Regularly facilitated all Scrum events and advocated for the use of automated testing and pair programming.
- Used relative estimation strategies and Kanban flow metrics to forecast delivery and manage workflow.
- Balanced feature requests with team upskilling and handling of technical debt to foster a sustainable pace.
- Created and edited product marketing and demo videos to acquire and inform potential customers.
- Iterated on pitch deck PowerPoint creation to pursue funding for flagship SaaS product.
- Boosted team communication and psychological safety resulting in more collaborative meetings.

.NET Web Development Intern *Remote - Nov 2021 - Feb 2022*

- Participated in review meetings with external customers to understand customer POV regarding product progress.
- Improved quality assurance backlog and ticketing process while performing manual testing of a live product.
- Created UI wireframe mockups and collaborated with customers on acceptance criteria using Gherkin syntax.
- Completed C#, ASP .NET Core, and Blazor coursework resulting in an employee management sample project.

Assorted Roles **Self-Employed** *Las Vegas, NV, Aug 2019 - Nov 2021*

- Pursuit of a career change resulting in exploration of entrepreneurship and learning opportunities.

Art Teacher **Quest Academy** *Las Vegas, NV, Aug 2014 - May 2019*

- Handled lesson creation, planning, and scheduling for 15+ classrooms meanwhile coaching football 4 of 5 years.
- Championed the establishment of a campus website. Produced and developed multimedia content, including blogs and videos. Executed targeted ad campaigns to the local community using Google Ads.
- Spearheaded a community outreach initiative resulting in a garden and backpack program. Acquired 100% of funding, managed the budget, marketed, and organized giving events with Three-Square & St. Jude's Auxiliary.

Outpatient Therapist Intern **Chrysalis Health** *Miami, FL, Oct 2012 - May 2013*

- Individual/Group Counselor for patients dealing with serious and persistent mental illness and substance abuse.

Personal Projects (web development)

- Creating an Agile task management software using .NET Core, Blazor, and C# with a SQL database.
- Created a Mentoring web app using MVC structure in Javascript, Node, Express, and MongoDB.
- Created a mobile-responsive sorting algorithm visualizer using vanilla JS/CSS.

Education | Certifications

Professional Scrum Master (PSM 1) Certification, Scrum.org – Nov. 2022

Google Project Management, Coursera – Aug 2022

Master of Social Work, Barry University – 2013, **Bachelor of Social Work**, Middle Tennessee State – 2011

Skills

Agile frameworks (XP, Scrum, Kanban), Adobe (Photoshop, Illustrator, Xd), web development, wireframing, communicating goals and objectives, Google Drive, Microsoft Office, user mapping, project management, prioritization, user stories, empathy, relationship building, coaching, research, adaptability, problem solving, critical thinking, creative.

Hobbies

Self-published author/illustrator | Attend local tech events | blogging | Youtube | Outdoor Activities