

Professional Practice 30202191 Y/615/1620

Section (5)

Continuous Professional Development (CPD)

Final Assignment – Part 2

Submitted to

Dr. Nora Al Nashef

Submitted by:

Marwan Al Farah

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Part 1

Career Development Plan

I. What is your definition of success?

I shall consider myself successful when I'm giving each task my all, and giving it 100 percent of my attention and energy. Even though success is defined as achieving one's objectives, I believe that doing one's best is equivalent to being successful because even if one fails, they will learn something from their mistakes that will help them succeed in the future. Also, success to me means being able to balance all elements in my life, whether they are personal, professional, or social.

II. Identify your values

| Value | Why it is important to me |
|----------------|---|
| 1. Influence | I'm a person who loves to leave a mark on anybody I encounter, no matter how small, and I always try my hardest to be someone who impacts others and who they look up to as a role model. |
| 2. Creativity | I despise being obscenest about ideas, therefore thinking outside the box and coming up with fresh ideas is a significant part of who I am. |
| 3. Reliability | Being reliable means that you are a trustworthy, dependable, faithful, and genuine person and I think that all of these skills and values define me as a person. |

III. My Goals

| | Personal Goals | Action Steps | Resources | Deadline |
|----|---|---|--|----------|
| 1. | To develop my soft skills, interpersonal skills, and communication skills | By attending various training courses that improve on these skills | Financial resources and having free time to attend these courses | 2026 |
| 2. | To improve on my leadership skills | By taking TOT courses, and courses that specialize on how to become a successful leader | Financial resources and having free time to attend these courses | 2025 |

| | Educational Goals | Action Steps | Resources | Deadline |
|----|---|---|---|------------------------------------|
| 1. | To finish my Bachelor's degree (in 3 years) and hopefully my Master's degree as well | To try not to skip any semesters, and to take at least 15 credited hours in the first and second semesters, and at least 9 credited hours in the summer semesters | To get the full support of my family and friends, and to get the support my instructors in HTU | Bachelor's: 2024 Master's: 2027 |
| 2. | To take external courses outside the range of the university to develop my hard skills, and to keep up to date with the latest technologies | To start attending online courses in my free time starting from this summer | Several learning platforms such as edX and Udemy that offer online courses from various Ivy leagues | 2022 – 2027 |

| | Career Goals | Action Steps | Resources | Deadline |
|----|-----------------------------|------------------|------------------|----------|
| | | To improve on | | |
| | To get a good paying job in | my CV by taking | An impressive CV | |
| 1. | a successful IT company | external courses | that will catch | 2025 |
| 1. | with opportunities to get | and to improve | employers' | 2023 |
| | promotions | my technical | attention | |
| | | skills | | |

| | To excel in the 8 month | To be well | To free up my | |
|----|------------------------------|--------------|-----------------|------|
| | training program that is | prepared and | time in these 8 | |
| 2. | provided by HTU to be | ready for my | months to focus | 2024 |
| | potentially hired by the | training | | |
| | company that I will train in | beforehand | on my training | |

IV. SWOT analysis:

| Strengths (Current) | Weaknesses (Current) |
|---|---|
| Perfectionism | Perfectionism |
| Punctuality | Getting overwhelmed easily |
| Willingness to learn | Procrastination |
| Hard working My love and passion to my field of study Ability to balance all different aspects of my life | Putting too much on my plate at the same time |
| Opportunities (Future) | Threats (Future) |
| Getting many job offers from various IT | Burnout |
| companies | Getting lost in the details |
| Getting promoted in my future job | Overstressing when working with a weak |
| Being qualified enough to get job opportunities in Silicon Valle.y | team |

V. Skill audit:

- A job that I would like to take in the future from a career listing that is related to my field, is being employed in the Jordanian game development company Tamatem.

| | Skill | I don't have the skill | Low level | Medium level | High level /Competent |
|----|-------------------------|------------------------------|--------------|-----------------|--------------------------|
| 1. | Game Development | | ✓ | | |
| 2. | Coding | | | ✓ | |
| 3. | Application Development | ✓ | | | |
| 4. | Communication | | | | ✓ |
| 5. | Time Management | | | | ✓ |
| 6. | Teamwork | | | √ | |

VI. Development needs:

| Development goals What knowledge or skills do I want to develop? | Development Activity How will I achieve this? What is the most appropriate development activity? | Success criteria How will you know if you have been successful with each action? How will you measure success? | Support Needed What resources or support will I need? Financial, time, resource | Date for Achievement Target Dates for review /completion |
|--|--|---|--|--|
| 1. Application & Game Development | To join GDVC (Game Development and VR Club) at HTU, and to take courses inside and outside HTU that will help my Game and App Development journey | To successfully design a completely functioning game application | Financial: the need to buy servers for the game application, and the cost of any external courses | Before the end of 2023 |
| 2. Coding | To learn coding languages using various online platforms, and to do my best in the courses that I take in HTU | To be able to code in at least 5 different programming languages very efficiently and professionally | Time: I currently know how to code in 2 coding languages, therefore, I still need to learn 3 more which requires a lot of time | Before the end of 2023 |
| 3. Communication | By checking that I have understood the message clearly by double checking with the sender, and also to check with the receiver of the message that I | By being able to actively listen to the person that is talking to me and to be able to deliver my message clearly and for the message to be received successfully | Getting the feedback of trusted colleagues and team members. Also, improving this skill needs time since it cannot be done overnight | Second quarter of 2023 |

| | have sent that I have delivered the message clearly to them | | | |
|-----------------------|---|--|--|------------------------|
| 4. Time Management | By creating daily and weekly schedules and actually sticking to it | That I have accomplished most of the entries on my schedule | The use of alarms and reminders on my phone to remind me of all the tasks that I need to accomplish that day | Before the end of 2022 |
| 5. Teamwork | To ask to be put in more teams, and to join some of the student clubs in HTU to force myself to be put in situations that require working with a team | To reach a state in which I am comfortable with working in teams, and to reach a point in which I actually prefer working with a team rather than working individually | To get the support of my team members | 2024 |

Continuing Professional Development (CPD) is a critical component of improving an individual's or an industry's professional standards and skills. It is essential to comprehend the importance of CPD, why it exists, and what it intends to achieve, before attempting to comprehend how to make the most of the CPD. (The CPD Certification Service, 2019)

The Importance of CPD:

In today's highly competitive climate, the value of CPD cannot be emphasized enough, because the world's industries are constantly changing, and there are always new job chances to be obtained, but there are also new challenges to be solved that only those who use CPD can solve. (BPP, 2020)

Individuals can take control of their careers and goals with a well-prepared CPD plan. The personal empowerment that comes with CPD can boost one's confidence and abilities, which can lead to better job results. (BPP, 2020)

The value of CPD in large corporations and organizations is expanding rapidly as more businesses are starting to recognize the advantages of having a more highly skilled, engaged, and devoted workforce. (BPP, 2020)

The Contribution of CPD to my own learning:

Normally, when someone who uses CPD has completed their academic qualifications, and hopefully when I graduate from HTU, it allows graduates to find work in their field of study easily because CPD will help them stand out and have more technical and academic knowledge than the rest of the workforce. (The CPD Certification Service, 2019)

After obtaining a certificate, CPD will guarantee that my abilities and talents are continually improved, and it also ensures that my qualifications don't become obsolete, which will also allow people of all ages, occupations, and educational levels to continue to develop their skills. (The CPD Certification Service, 2019)

CPD can benefit my own learning in a variety of ways, including Structured CPD, which entails me attending and engaging in a variety of training courses, seminars, and other events. The other type of CPD is Reflective CPD, which entails me reading news articles, case studies, and other materials. The last of the CPD learning types is Self-Directed CPD, which encompasses all unsupervised CPD activities such as reading industry magazines and journals. (BPP, 2020)

Part 2

Motivation: it is the urge and the driving force to act in pursuit of a goal. It is one of the most important factors in determining and achieving our goals, as it encourages competition while also encouraging social interaction. The lack of motivation might result in mental diseases like depression. (Psychologytoday.com, 2016)

Motivational Theories: it is the study of what motivates a person to work toward a specific goal. It affects everyone in society, but it's extremely significant in business and management, this is due to the fact that a motivated workforce is more productive, and therefore, more profitable. (Sands, 2021)

Relationship between Motivational Theories and Improved Employee Performance: each individual has a number of needs, whether they are physical, psychological, social, safety, or even self-esteem needs, and by utilizing these motivational tools, whether they were used internally or externally, the person is able to fulfill and satisfy these needs, resulting in increased motivation, energy, and excitement. The same can be said for employees in organizations; by employing these motivational theories, you will be able to encourage your staff to achieve their best, drive them toward greatness, and improve their performance and productivity exponentially. (YourCoach, 2018)

Furthermore, having motivated employees means having employees that are less likely to change jobs, who work hard, offer consistent and superior results, and they also have a positive influence on their coworkers. As a result of the use of motivational theories, you will have motivated personnel that will raise your company's overall productivity and customer satisfaction, therefore, result in the company's success. (Personio, 2020)

Comparison between several Motivational Theories: (Surbhi, 2020; Indeed, 2021)

| | Maslow's Hierarchy of Needs | Herzberg's Motivation Theory (Two-Factor Theory) | Goal Setting Theory |
|-------------|---|--|---|
| Created by | Abraham Maslow | Frederick Herzberg | Edwin Locke |
| Description | It is a theory of motivation that claims that meeting one's wants is the most significant aspect in motivation. | It claims that there are a variety of elements at work that cause job pleasure or unhappiness. | It is a theory that claims that the preparation of an action plan to encourage and steer a person or group toward a goal, improves productivity and motivation. |

| | | | It divides the |
|--------------|-------------------------|-------------------------|------------------------|
| | It divides the human | | conditions of the |
| | | | |
| | needs that are required | | goal that you want to |
| | for the person to be | It divides the factors | set into four |
| | motivated to: | that influence job | conditions: |
| Division | 1. Physiological needs | satisfaction into two | 1. Specific |
| Division | 2. Safety needs | factors: | 2. Challenging but |
| | 3. Belongingness and | 1. Motivation Factors | not Impossible |
| | love needs | 2. Hygiene Factors | 3. To have a high |
| | 4. Esteem needs | | level of commitment |
| | 5. Self-Actualization | | 4. To get feedback on |
| | | | how you are doing |
| Hierarchical | Yes | No | No |
| Relies on | Needs | Satisfaction | Goals |
| Motivators | Any need that is not | Higher order needs | Any goal that is not |
| 1,1011,41012 | completely satisfied | ingher order needs | accomplished yet |
| | | For the person that is | For the person that is |
| | For the person that is | using this theory to | using this theory to |
| Success | using this theory to | reach the highest level | be able to reach their |
| Success | reach the top of the | of satisfaction and the | goal successfully |
| | pyramid | lowest level of | with a high level of |
| | | dissatisfaction | motivation |

Part 3

Usage of CPD within Organizations:

Employees use CPD at work to improve their skills and contribute to the growth of the company they work for. The effectiveness and speed of that progression is largely determined by how much businesses encourage their employees to learn, participate, and practice CPD. (International, 2019)

By giving CPD to their employees, businesses can improve their brand's image and reputation. Employers who provide CPD to their employees encourage a healthy learning culture, which leads to a more productive workforce, therefore, it helps to maintain talented employees, which eventually leads to helping the entire business thrive. (BPP, 2020)

Employees, employers, and large organizations all benefit from CPD to keep their skills and knowledge current. Businesses that provide CPD become industry experts in their field because they will be acknowledged for meeting the CPD obligations, therefore, they will have larger expertise with any new technologies or techniques in their field more than any other competitor. (The CPD Certification Service, 2022)

"Education is not the learning of facts, but the training of the mind to think" – Albert Einstein.

CPD is essential in the workplace to ensure that both employees and employers are always looking to improve their skills and talents. CPD also ensures that learning is systematic in a disciplined and relevant manner, allowing an individual to focus on the precise skills and knowledge that they want to acquire over a short period of time, in order to be assured that their competency and skill sets are improving, and that their business is going in the right direction. (The CPD Certification Service, 2022)

Evidence to measure how effective CPD is in helping employees achieve their goals while using their time and resources effectively: (Learningforward.org, 2020)

The process of evaluating CPD is divided into five levels, each of which requires a set of questions to be answered using a specific approach in order to measure and assess this level, and use the feedback to enhance the CPD process.

• Level 1: Participants' Reaction: some of the most crucial things to ask employees at this level are whether they enjoyed CPD, if their time was well spent, whether it will be valuable for them in the future for their firm to develop and to be able to reach its goals, and if the material made sense to them. The responses to these questions can be acquired through focus groups, interviews, or questionnaires at the end of the sessions, and all of this will be done to assess the employees' initial happiness with their experiences in order to improve the program's delivery and design in the future.

- Level 2: Participants' Learning: the question that needs to be answered at this level is whether employees gained the desired information or skill using their available resources and within the time range, by requiring them to take tests, evaluate case studies, and participate either vocally or in writing. This is done to assess the employees' new knowledge and abilities in order to improve the program's content, format, and organization.
- Level 3: Organization Support and Change: many questions must be answered at this level, such as what influence the project had on the organization, and were problems resolved more quickly and efficiently than before. Questionnaires, meeting minutes, and focus groups can all be used to gather these answers. This is done in order to evaluate the organization's support, facilitation, and recognition, in order to document and improve the organization's support and future changes.
- Level 4: Participants' use of new knowledge and skills: at this level, the question to ask is if employees are effectively applying their newly acquired information and abilities. Questionnaires, verbal and written participation, interviews, and a variety of other approaches can all be used to acquire these answers. This is done to examine the employee's level and quality of knowledge in order to document and improve program content and execution.
- Level 5: Student Learning Outcomes: several questions should be answered in the final steps, such as whether CPD improved employee performance or success, whether they were more confident as learners, and whether the number of dropouts was decreasing. This can be done by looking at the records of the personnel and the company, having interviews with them, or using surveys. This is done to test and assess the learning outcomes of the employees, whether they are cognitive, affective, or psychomotor. This data is critical for the organization to focus on and improve all elements of program design, implementation, and follow-up, as well as to illustrate the complete effect of CPD, and to make sure that the employees reached to the desired level of CPD within the time range and within the available resources.

After going through all 5 levels, we will have clear evidence that the CPD is very effective and very helpful for the employees to achieve their personal and professional goals, and their organization's goals successfully within the time and the resources that they own.

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