**Mary Angel Cagulada**
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Portfolio: https://astonishing-blancmange-1f7dfd.netlify.app/

## Professional Summary

Frontend developer with a strong foundation in financial systems and 10+ years' experience in ERP technical support, business analysis, and data integration. Adept at combining business insight with modern frontend tools such as React, JavaScript, and Tailwind to build scalable and user-centric web applications.

## Technical Skills

### Frontend Development
- Languages & Frameworks: JavaScript (ES6+), React.js, JSX, HTML5, CSS3
- Styling Libraries: Tailwind CSS, Bootstrap, Material-UI
- Build Tools & Version Control: npm, Vite, Git, GitHub
- Development Tools: Visual Studio Code (VS Code)

### ERP & Business Systems
- ERP Platforms:
- SAP ECC: Modules – FICO, MM, Treasury
- Oracle NetSuite: Supply Chain Management, General System Setup & Navigation
- Custom Integrations: MAIA, FIORI, and other in-house systems

### Data & Reporting Tools
- Microsoft Excel (Advanced): Pivot Tables, Data Analysis, Macros
- ETL Processes: Experience with data extraction, transformation, and loading
- SAP FI Reports: Custom and standard financial report generation

### Project & Collaboration Tools
- JIRA: Agile task tracking and sprint planning
- Confluence: Documentation and knowledge sharing
- GitHub & Git: Version control and collaborative workflows

### Professional Methodologies
- Incident Management & RCA (Root Cause Analysis)
- Agile & ITIL Practices
- Business Analysis & Requirements Gathering

## Sample Projects:

**E-commerce App** (React + CSS with Media Queries) : https://app.netlify.com/projects/wonderful-wisp-5be402/overview
My Shop is a sample e-commerce application designed to simulate a basic online shopping experience. While not fully functional, the app showcases the core flow of an online retail platform—from browsing products to placing an order.
This is a prototype and not a production-ready app. Backend functionality like user authentication, real payment integration, and order tracking is not implemented.

**To-Do App** (React + Tailwind) : https://app.netlify.com/projects/glittering-toffee-a1662b/overview
TaskMaster is a simple to-do list application that allows users to create, edit, and delete tasks. It focuses on productivity and task management with a clean UI. Fully functional front-end. No backend integration.

## Professional Experience

**Technical Support Engineer – SAP/ERP Systems**
**International Organization for Migration (IOM) Mission – MAC**
*August 2020 – February 2025*
- Provide Tier 2 support for SAP ECC modules, including FICO (Asset Management, AP/AR, GL), MM, Treasury, and FIORI applications.

- Conduct system testing, troubleshoot issues, and collaborate with cross-functional teams to ensure seamless operations.

**Technical Support Engineer**
**Oracle NetSuite**
*January 2020 – May 2020*
- Supported Supply Chain Management product line, diagnosing and resolving system issues.
- Reduced ticket resolution times by 20% through proactive root cause analysis.

**Finance Manager**
**Aquabosses Inc. | Signature Hospitality Management & Consultancy Services**
*November 2018 – January 2020*
- Prepared regulatory compliance reports (VAT, withholding tax) and monthly Profit & Loss statements.
- Streamlined budget processes, improving fiscal transparency and accountability.

**Business Analyst**
**NTT DATA PH**
*June 2018 – September 2018*
- Led the migration of a restaurant chain's Profit and Loss reporting system from Excel to a cloud-based platform.
- Utilized ETL processes for data transmission, enhancing data accessibility for stakeholders.

**External Consultant (Business Functional Analyst)**
**Seven Seven Global Services, Inc.**
*February 2017 – March 2018*
- Contributed to the BCBS239 Data Lineage Project under agile methodologies, ensuring compliance with German regulatory standards.
- Improved data sourcing efficiency by 15% through optimized workflows.

**Senior Technical Support**
**Gatessoft Corporation**
*January 2014 – June 2016*
- Collaborated with client SMEs on system implementation projects.
- Conducted root cause analysis (RCA) for escalated incidents, improving issue resolution times.

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**Education**
**Bachelor of Science in Accountancy**
*Philippine Christian University*
*Graduated: 2013*

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**Certifications**

- **React Basics** – Meta
- **Programming with JavaScript** – Meta
- **Developing Websites and Front-ends with Bootstrap** – IBM
- **Introduction to HTML, CSS, & JavaScript** - IBM
- **Oracle NetSuite Essentials Training** – Oracle NetSuite
- **Business Analysis Body of Knowledge (BABOK)** – Digileaf Inc

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**References**
Available upon request.