

## Mary Angel Cagulada

Manila, Philippines

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Portfolio: <https://astonishing-blancmange-1f7dfd.netlify.app/>

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### Professional Summary

I'm a Frontend developer with a strong foundation in financial systems and 10+ years' experience in ERP technical support, business analysis, and data integration. Skilled at bridging the gap between business needs and modern frontend development—using React, JavaScript, and Tailwind—to build scalable, user-friendly web applications.

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### Technical Skills

#### Frontend Development

- Languages & Frameworks: JavaScript (ES6+), React.js, JSX, HTML5, CSS3
- Styling Libraries: Tailwind CSS, Bootstrap, Material-UI
- Build Tools & Version Control: npm, Vite, Git, GitHub
- Development Tools: Visual Studio Code (VS Code)

#### ERP & Business Systems

- ERP Platforms:
- SAP ECC: Modules – FICO, MM, Treasury
- Oracle NetSuite: Supply Chain Management, General System Setup & Navigation
- Custom Integrations: MAIA, FIORI, and other in-house systems

#### Data & Reporting Tools

- Microsoft Excel (Advanced): Pivot Tables, Data Analysis, Macros
- ETL Processes: Experience with data extraction, transformation, and loading
- SAP FI Reports: Custom and standard financial report generation

#### Project & Collaboration Tools

- JIRA: Agile task tracking and sprint planning
- Confluence: Documentation and knowledge sharing
- Slack: Messaging and collaboration platform

#### Professional Methodologies

- Incident Management & RCA (Root Cause Analysis)
  - Agile & ITIL Practices
  - Business Analysis & Requirements Gathering
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### Sample Projects:

#### E-commerce App (React + CSS with Media Queries) : <https://wonderful-wisp-5be402.netlify.app/>

My Shop is a sample e-commerce application designed to simulate a basic online shopping experience. While not fully functional, the app showcases the core flow of an online retail platform—from browsing products to placing an order.

#### To-Do App (React + Tailwind) : <https://glittering-toffee-a1662b.netlify.app/>

TaskMaster is a simple to-do list application that allows users to create, edit, and delete tasks. It focuses on productivity and task management with a clean UI. Fully functional front-end. No backend integration.

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### Professional Experience

#### Technical Support Engineer – SAP/ERP Systems

##### International Organization for Migration (IOM) Mission – MAC

August 2020 – February 2025

- Provided Tier 2 support for SAP ECC modules, including FICO (Asset Management, AP/AR, GL), MM, Treasury, and FIORI applications.
- Conducted system testing, troubleshoot issues, and collaborate with cross-functional teams to ensure seamless operations.

## Technical Support Engineer

### Oracle NetSuite

January 2020 – May 2020

- Assigned to Supply Chain Management product line
- Researching, diagnosing, troubleshooting and identifying solutions to resolve system issues

## Finance Manager

### Aquabosses Inc. | Signature Hospitality Management & Consultancy Services

November 2018 – January 2020

- Prepared regulatory compliance reports (VAT, withholding tax) and monthly Profit & Loss statements.
- Streamlined budget processes, improving fiscal transparency and accountability.

## Business Analyst

### NTT DATA PH

June 2018 – September 2018

- Led the migration of a restaurant chain's Profit and Loss reporting system from Excel to a cloud-based platform.
- Utilized ETL processes for data transmission, enhancing data accessibility for stakeholders.

## External Consultant (Business Functional Analyst)

### Seven Seven Global Services, Inc.

February 2017 – March 2018

- Contributed to the BCBS239 Data Lineage Project under agile methodologies, ensuring compliance with German regulatory standards.
- Improved data sourcing efficiency by 15% through optimized workflows.

## Senior Technical Support

### Gatessoft Corporation

January 2014 – June 2016

- Collaborated with client SMEs on system implementation projects.
- Conducted root cause analysis (RCA) for escalated incidents, improving issue resolution times.

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## Education

### Bachelor of Science in Accountancy

Philippine Christian University

Graduated: 2013

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## Certifications

- **React Basics** – Meta
- **Programming with JavaScript** – Meta
- **Developing Websites and Front-ends with Bootstrap** – IBM
- **Introduction to HTML, CSS, & JavaScript** - IBM
- **Oracle NetSuite Essentials Training** – Oracle NetSuite
- **Business Analysis Body of Knowledge (BABOK)** – Digileaf Inc

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## References

Available upon request.