

© Cranbourne, Melbourne

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# SOCIAL

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#### PROFILE

Hi!! I am Maryam Ali. I am a hardworking and driven individual who isn't afraid to face a challenge.

## EDUCATION

Year 12 VCE

NARRE WARREN SOUTH P-12 COLLEGE 30/10/2018

Bachelor's degree (in progress)

DEAKIN UNIVERSITY 4/03/2019

## SKILLS

- Strong Interpersonal Skills
  - Efficient
  - Hardworking
  - Quick Learner

#### **EXPERIENCE**

## One-week block work experience | COLES |

From 01/09/16

The one-week work experience in COLES Casey central for me was a big stepping stone and built me the confidence I needed in customer service and helped me begin searching for my first job, my role at Coles included working in the bakery, customer service at the checkouts and stock rotation on the shelves.

## Multi-skilled crew member | RED ROOSTER |

From 22/11/2016 to 15/01/2019

My position at Reds Hampton Park comprises of working as both fully trained and multi skilled front of house customer service crew and well experienced kitchen hand.

I have been working with reds for 2.5 Years and I am highly comfortable with both the preparation of food and customer service or using the cash register. During my time at Reds I have also come to train other members as a crew trainer and help them develop their basic skills. At Reds I was nominated as crew member of the month, an achieved that titled in 2018.

#### Multi-skilled crew member | AMAZING KEBABS |

From 1st November 2019- 2020

I am currently still working at this job but am trying to find something else so I can quit my position here. I have advanced my customer service skills further at this job as I interact with different customers each day and a different customer service procedure which is less formal. Therefore, meaning I can adjust to different environments and get around easily. My boss was very surprised as to how quick I picked up the art of this work as I also make kebab rolls and HSP's with ease. Although my main job is to serve customers.

## VOLUNTEER EXPERIENCE OR LEADERSHIP

# 2015 -Nobel park English language center – volunteer Teachers assistant- (one day per week)

• helping teachers with different grade levels and assisting students with writing, reading and understanding.

# 2015- Hampton park secondary college- Reading coach volunteer work (one-week block)

 helping year 7-8 with reading & analysis of texts and books within their curriculum.

### **ACHIEVEMENTS**

- 2018 Successful completion of year 12 VCE
- 2018 excellence awards in business and mathematics
- June 2018 crew person of the month award "For outstanding work performance in the areas of Quality, Service & Cleanliness". – red rooster

• 2017 attendance award
• 2016 outstanding application achievement
• 2016 best behavior and cooperation award

LANGUAGES
• English
• Persian
• Urdu
• Arabic

INTERESTS

Music Travelling Movies Gym

• 2017 excellence award