

Diabetes Tracker App Engagement

Salma Riaz

 LinkedIn: www.linkedin.com/in/salmariazi



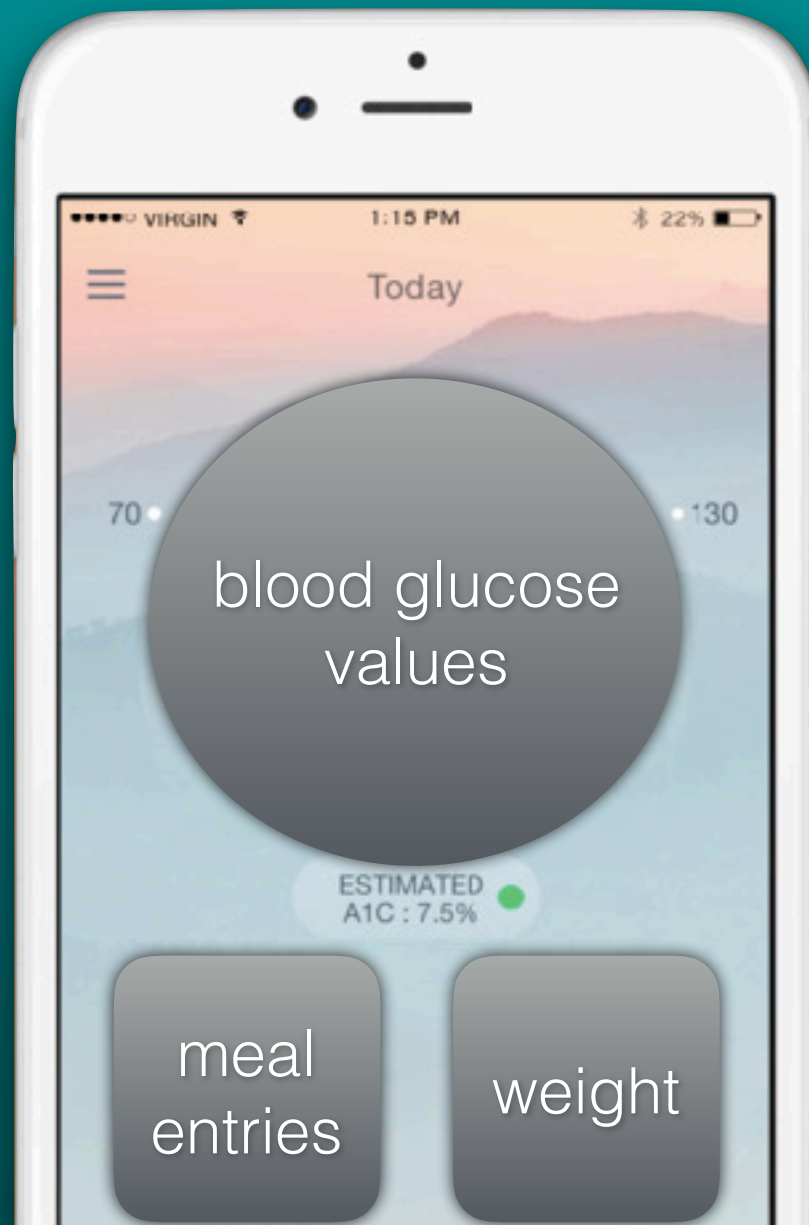
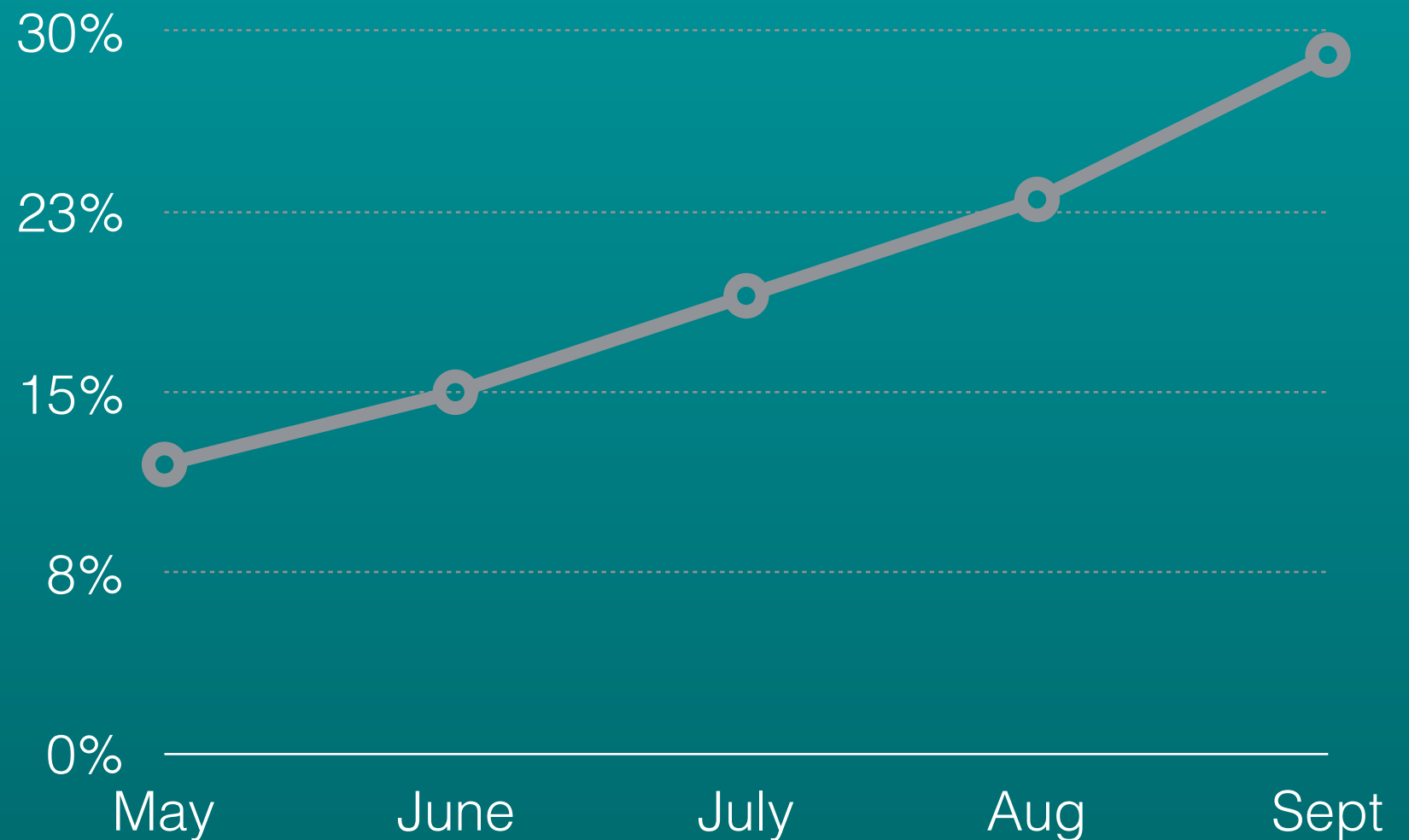
GitHub: github.com/salmariazi



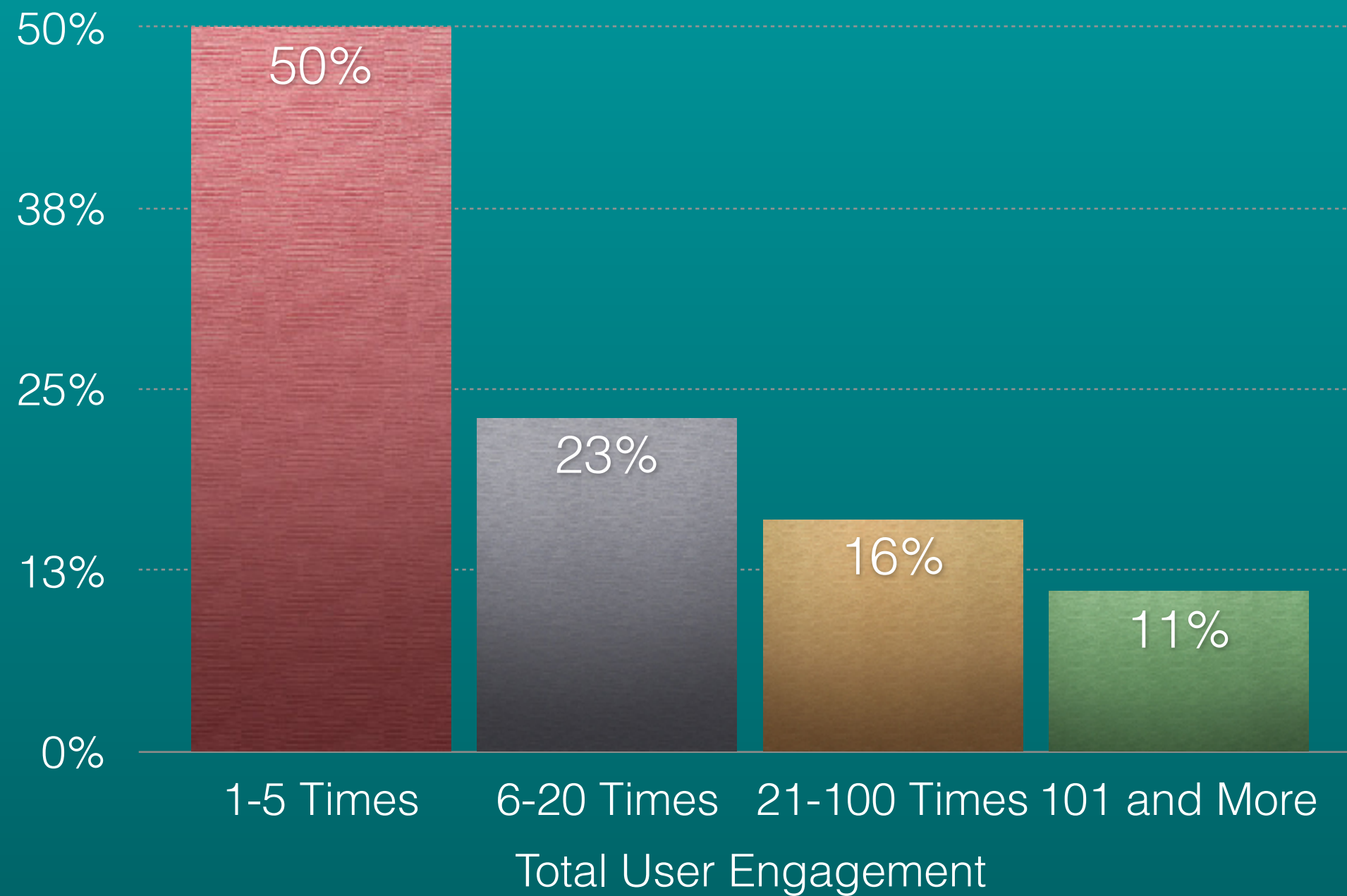
email: salmariazi@gmail.com

Goal: Increase Engagement

User Retention 2016



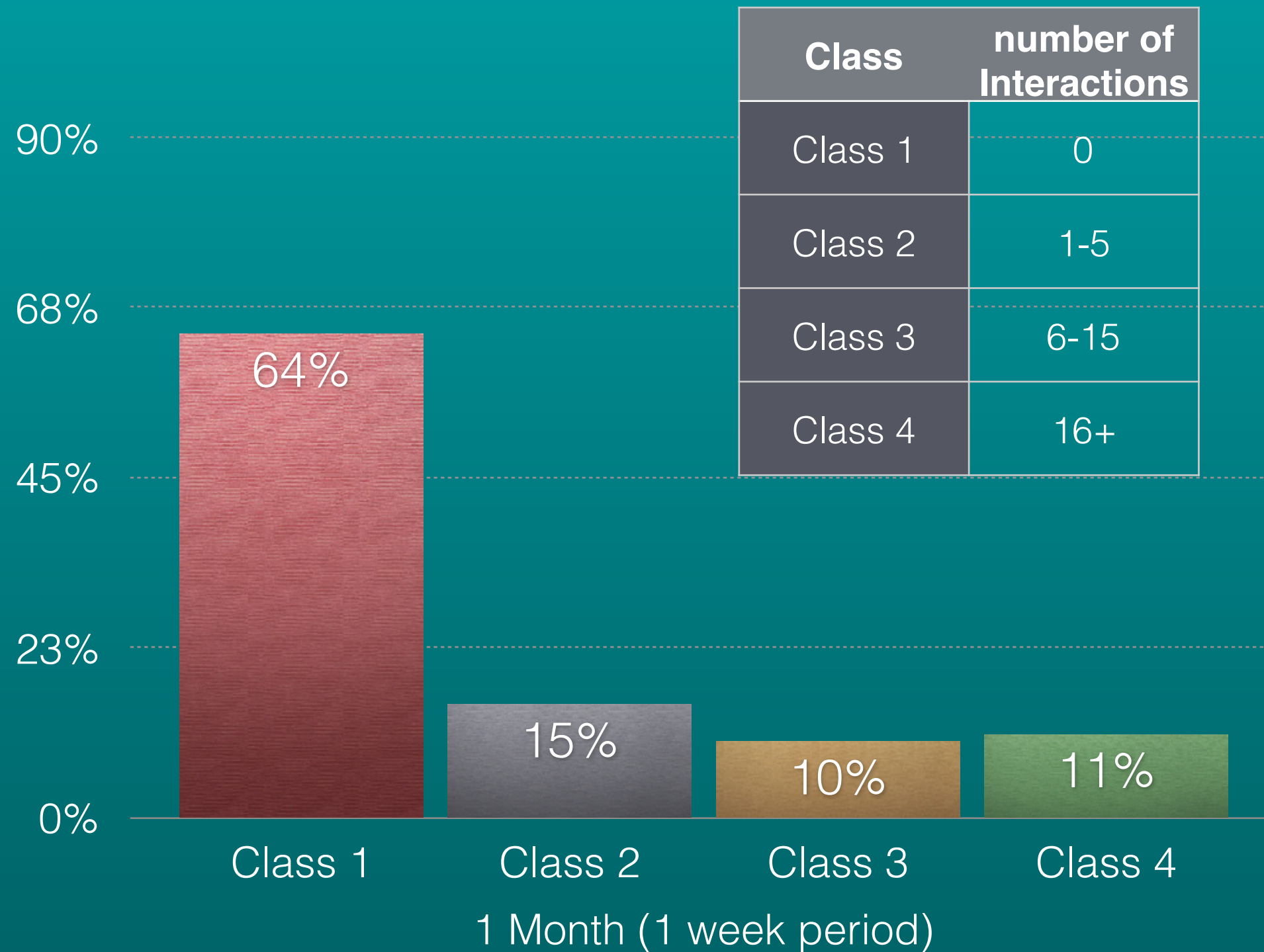
How Engaged are Users?



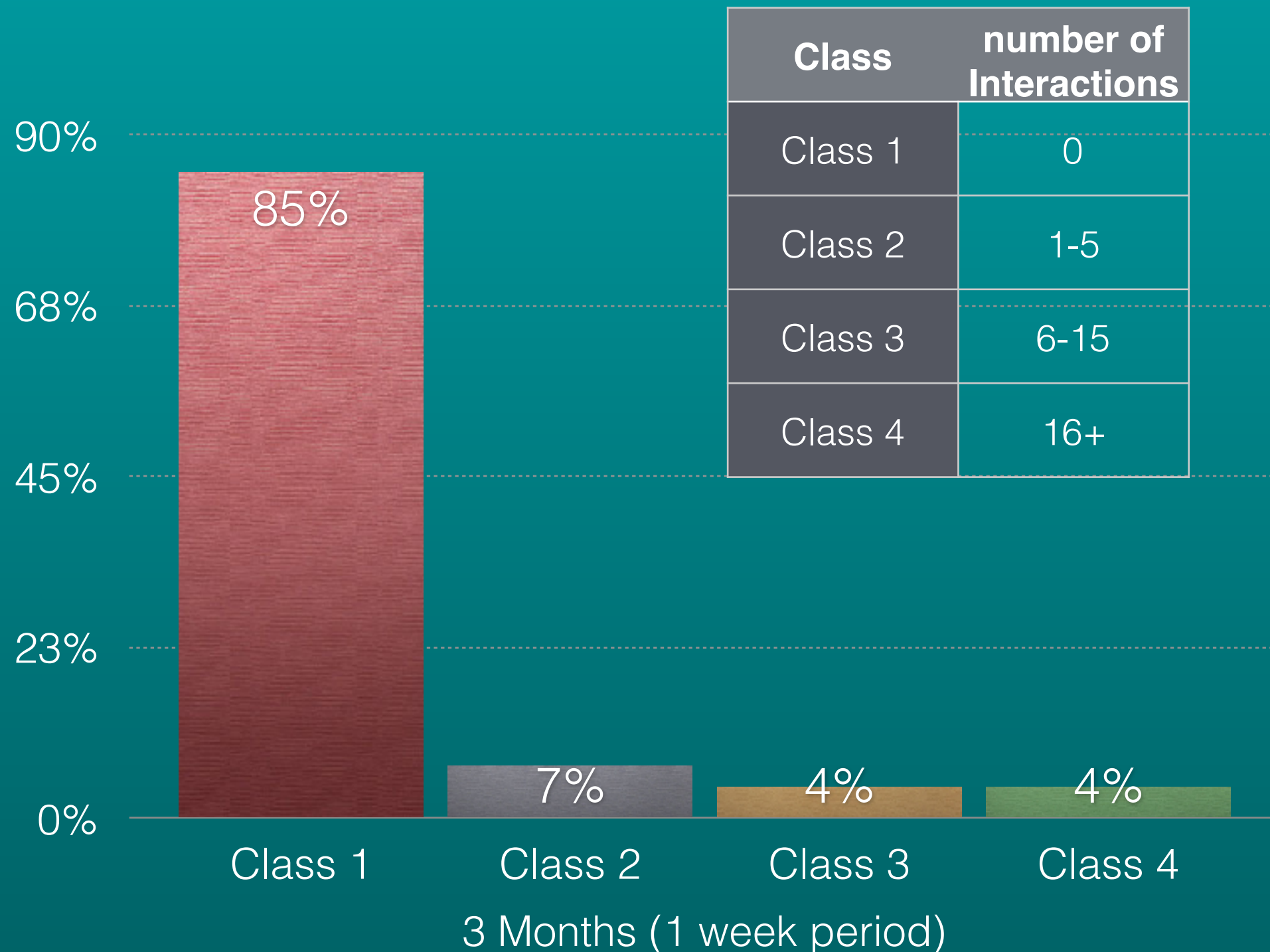
Fading Engagement



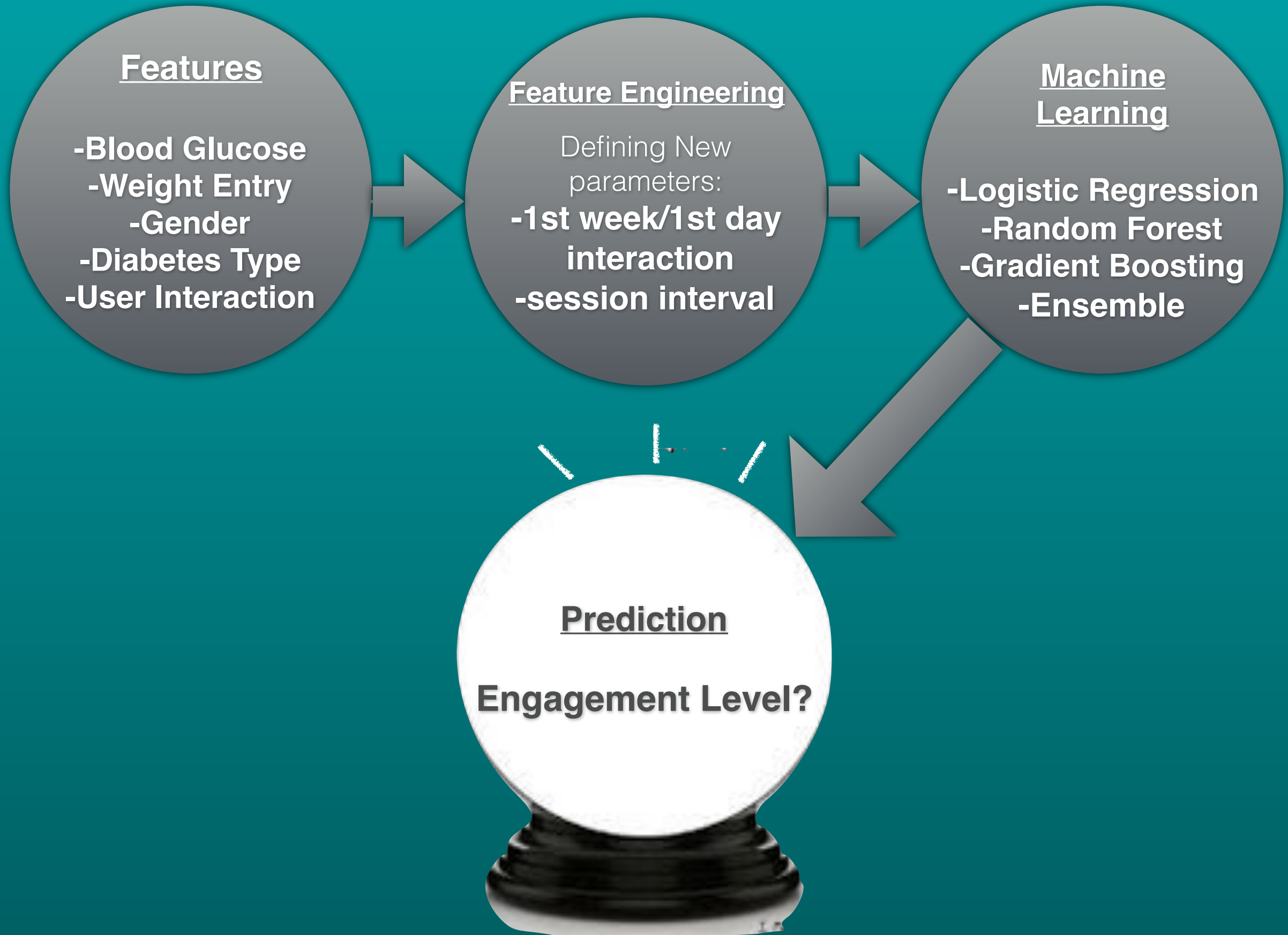
Fading Engagement



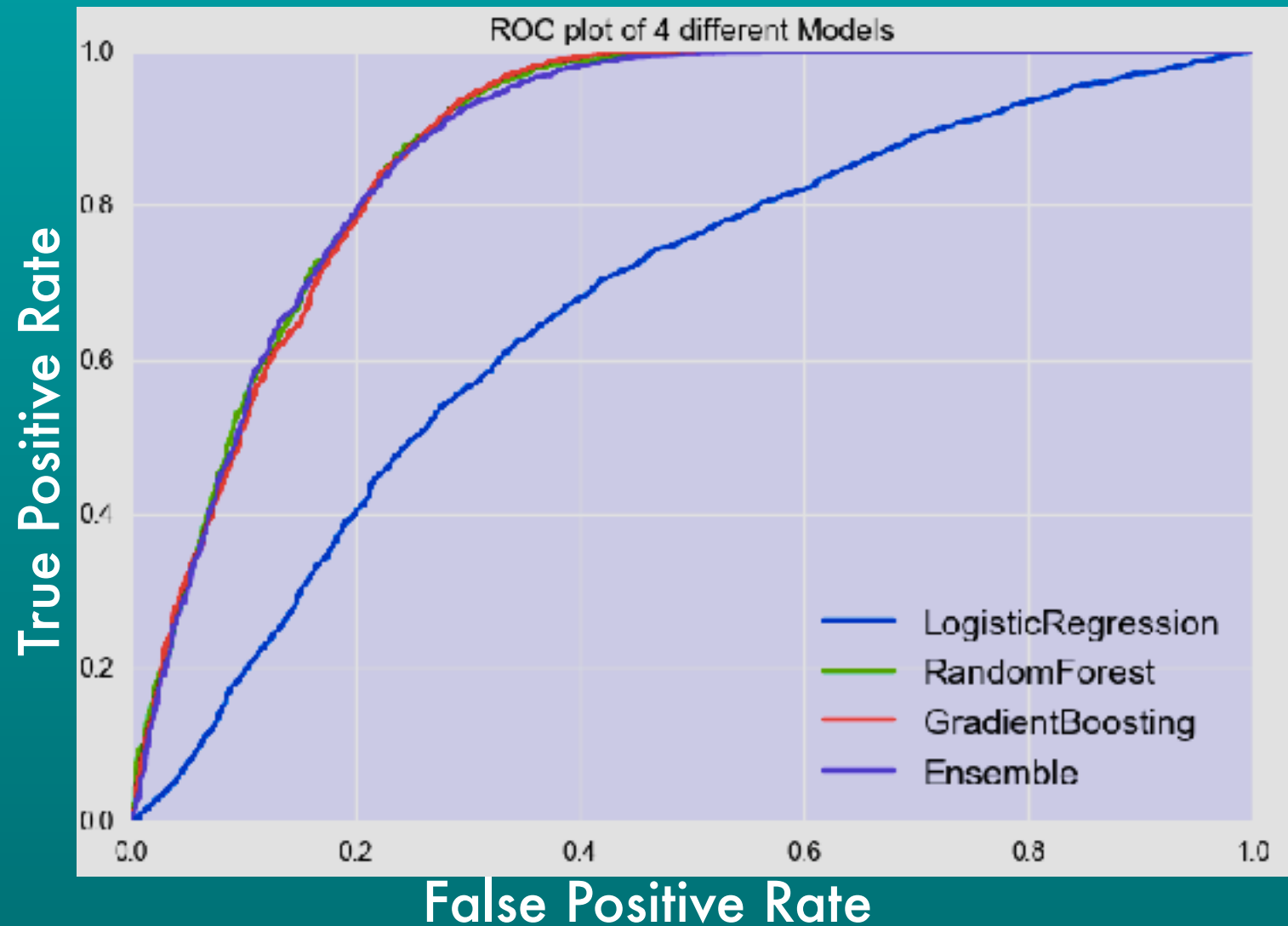
Fading Engagement



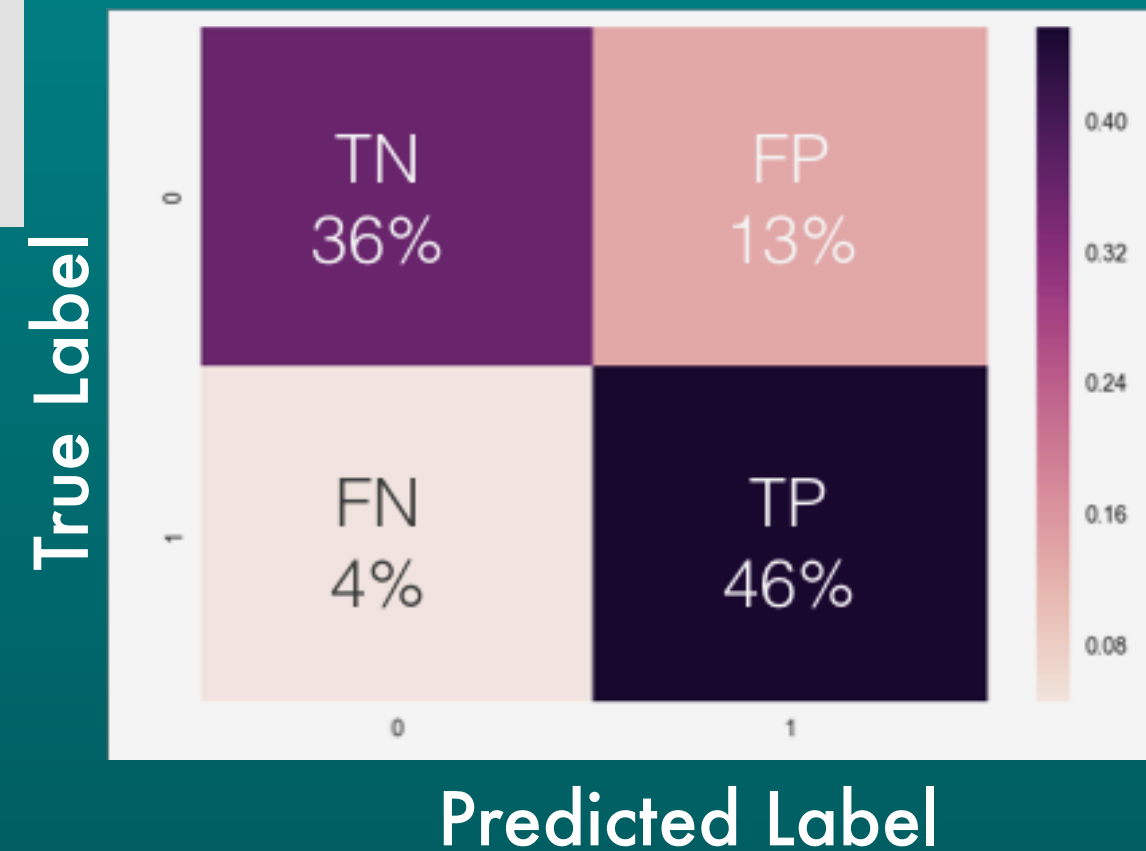
Class	number of Interactions
Class 1	0
Class 2	1-5
Class 3	6-15
Class 4	16+



82% Accuracy
92% Recall



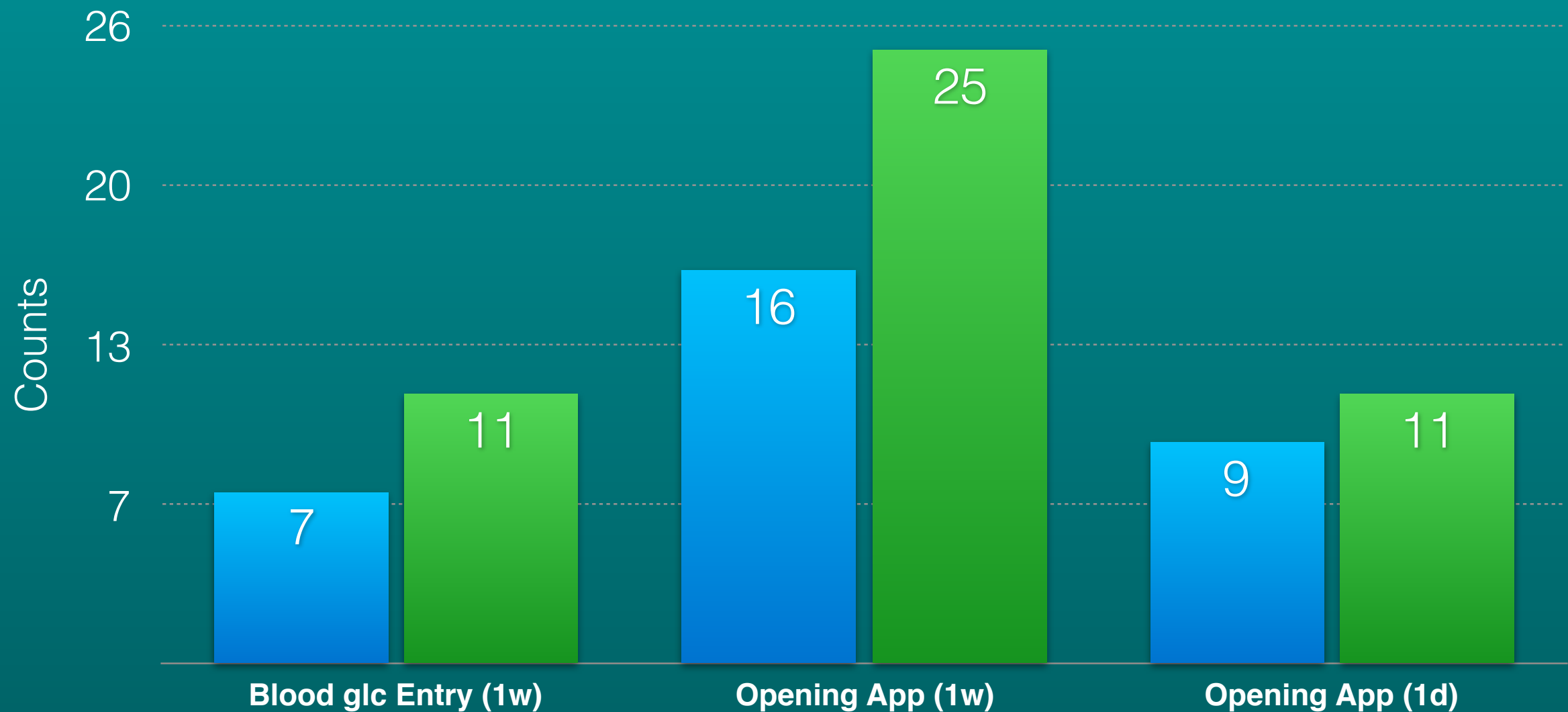
Normalized Confusion Matrix



Recommendations

Important Features

■ Inactive Users (Class1) ■ Active Users (Class 2+)



Recommendations



- Set interaction goals for first week and first day
- Have a reward system
- Connect similar users and encourage them to compete
- Push notifications



Next Steps

- Cluster similar users based on additional features.
- A/B Testing
- Explore different metrics for App engagement: (e.g. session length)
- Predict blood glucose trends using more features (e.g. user age, weight, health background)



THANK YOU

