

# Diabetes Tracker App Engagement

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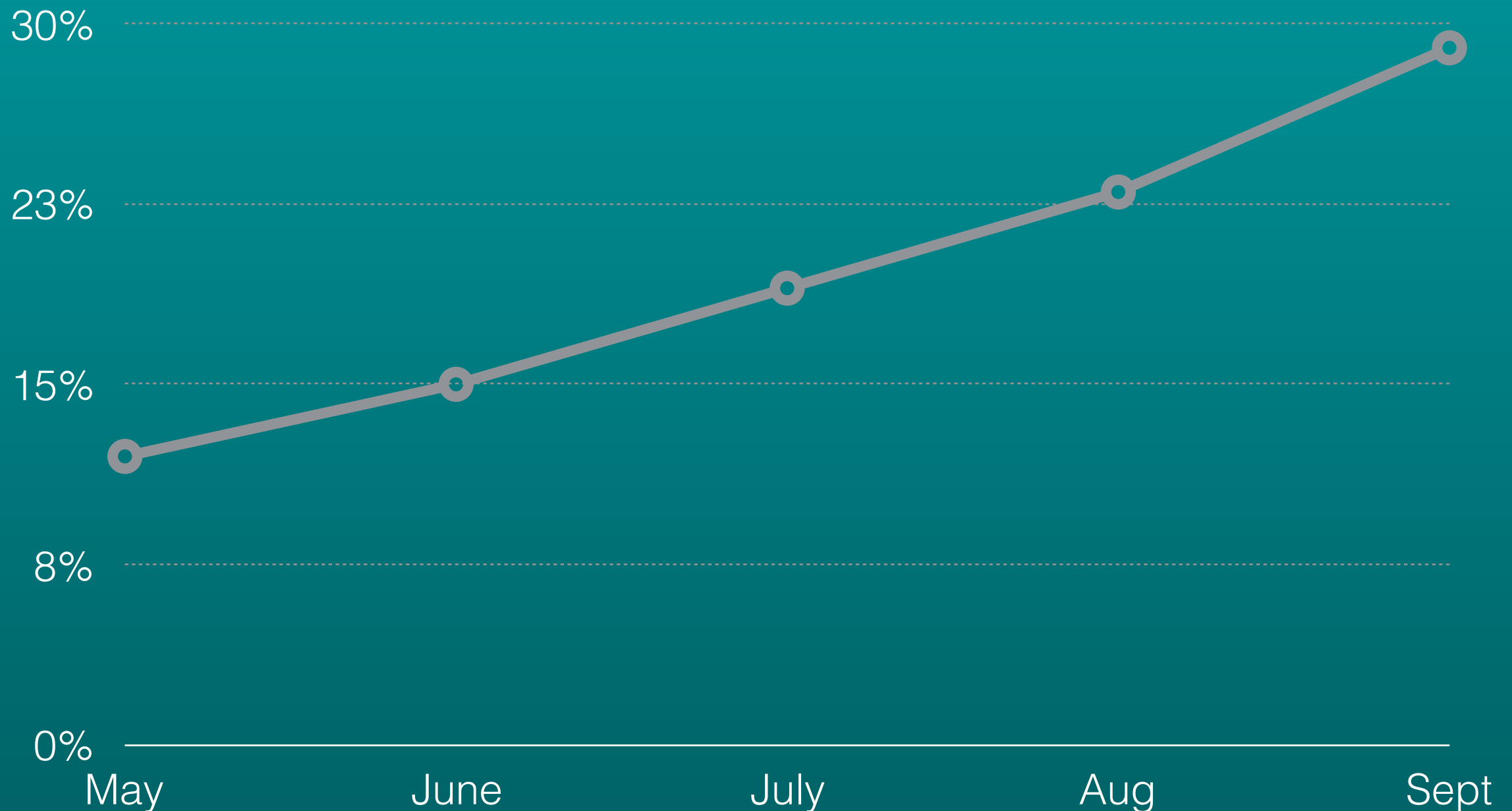
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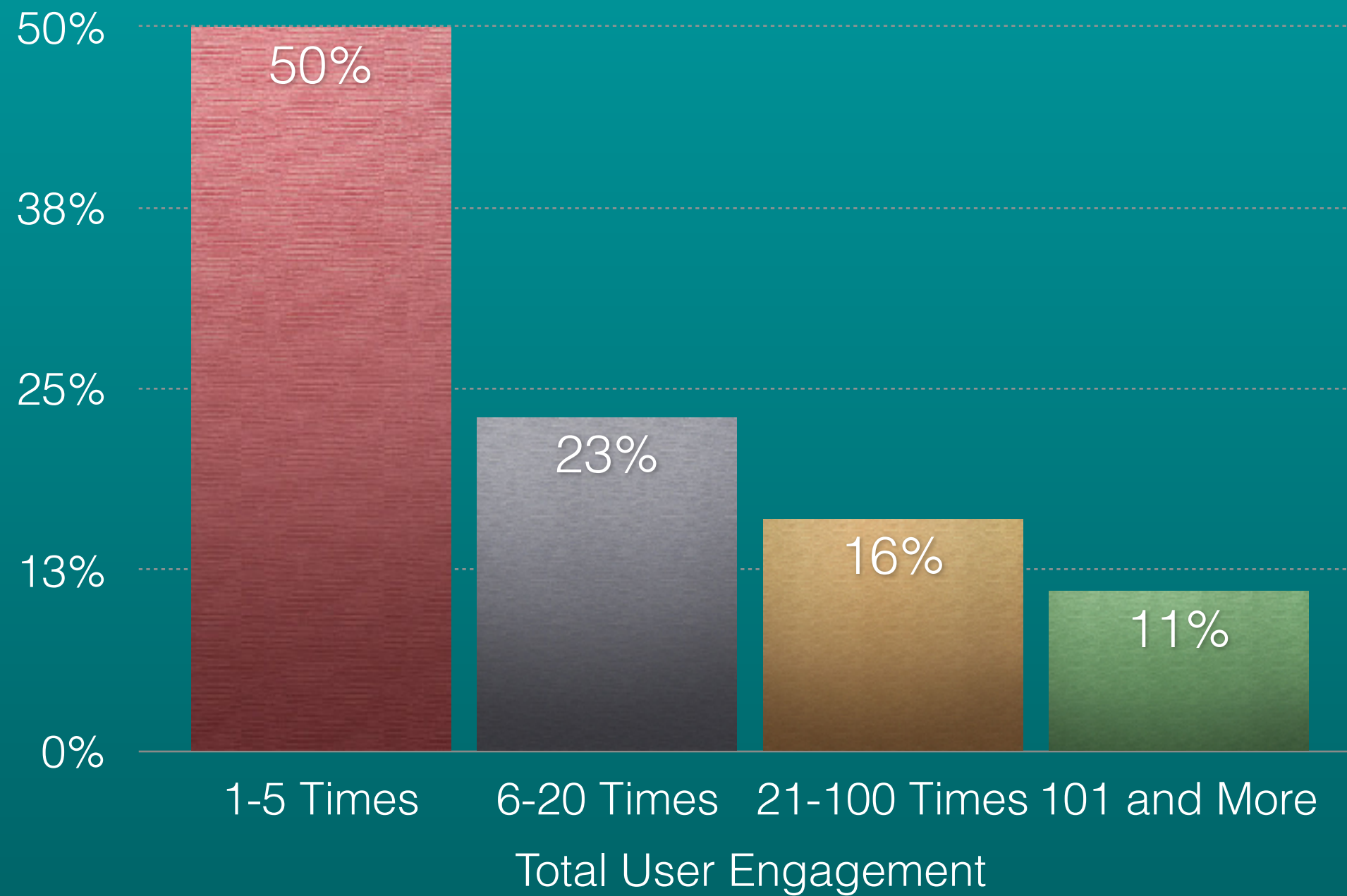
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# Goal: Increase Engagement

User Retention 2016



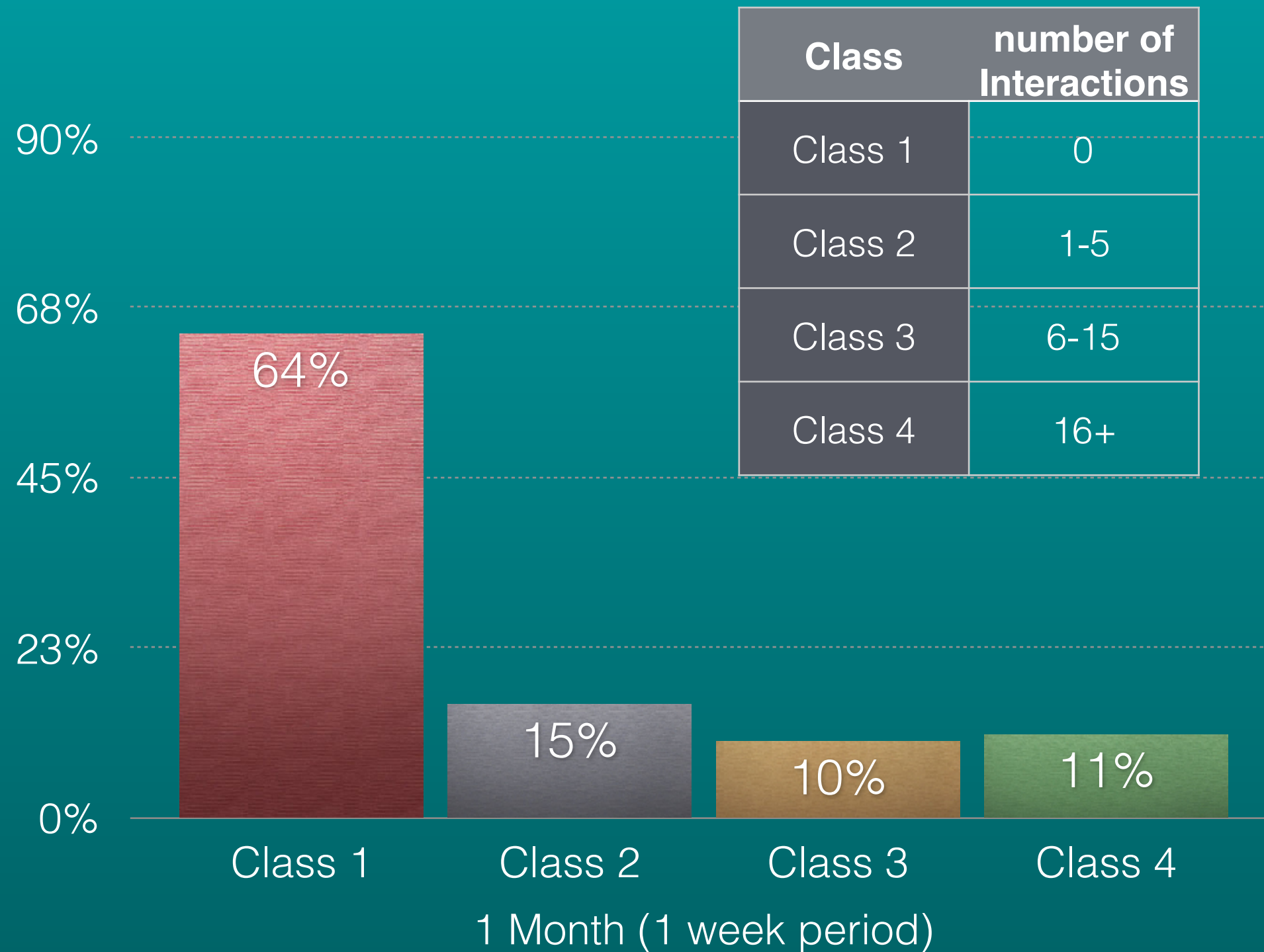
# How Engaged are Users?



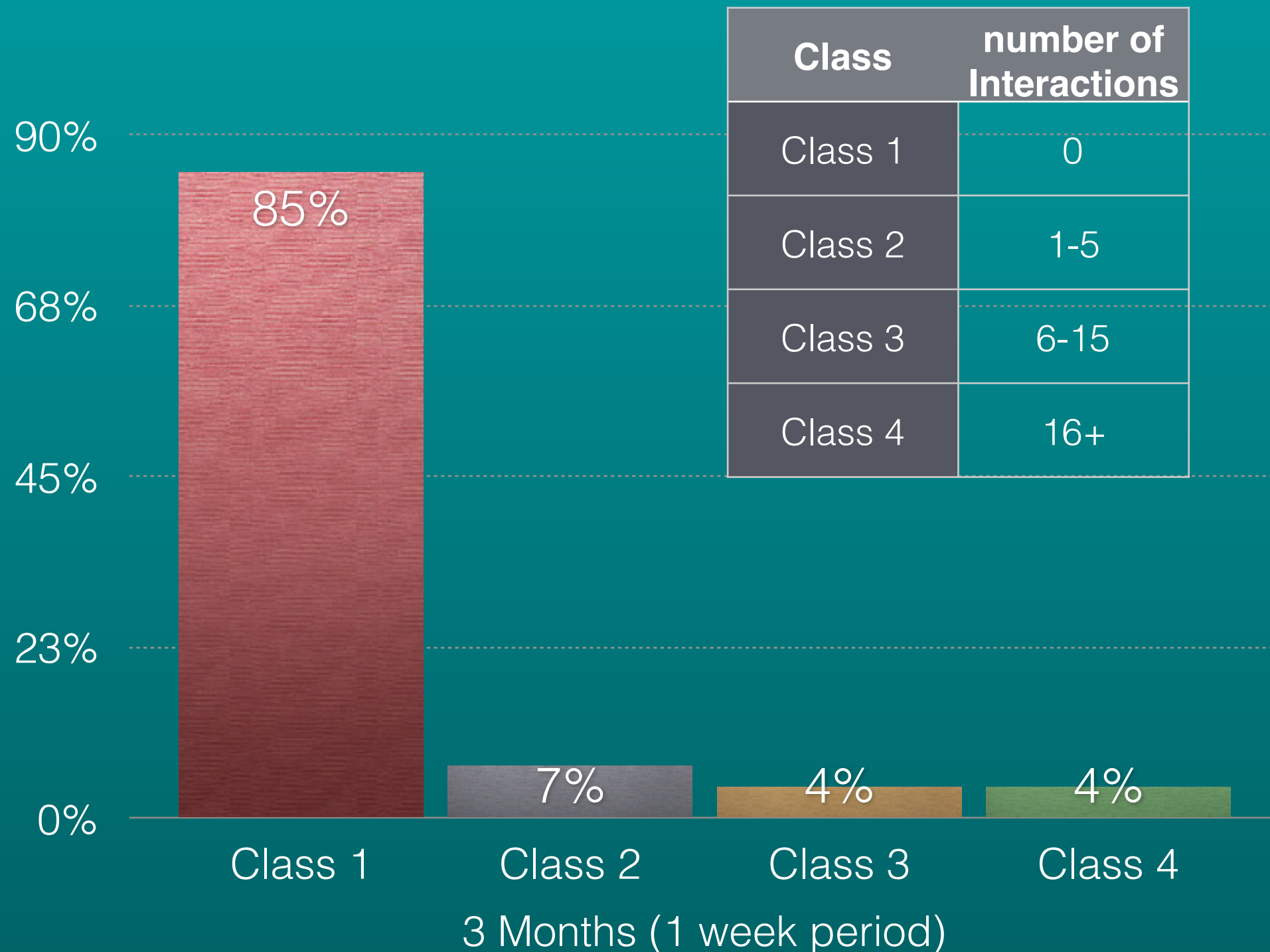
# Fading Engagement



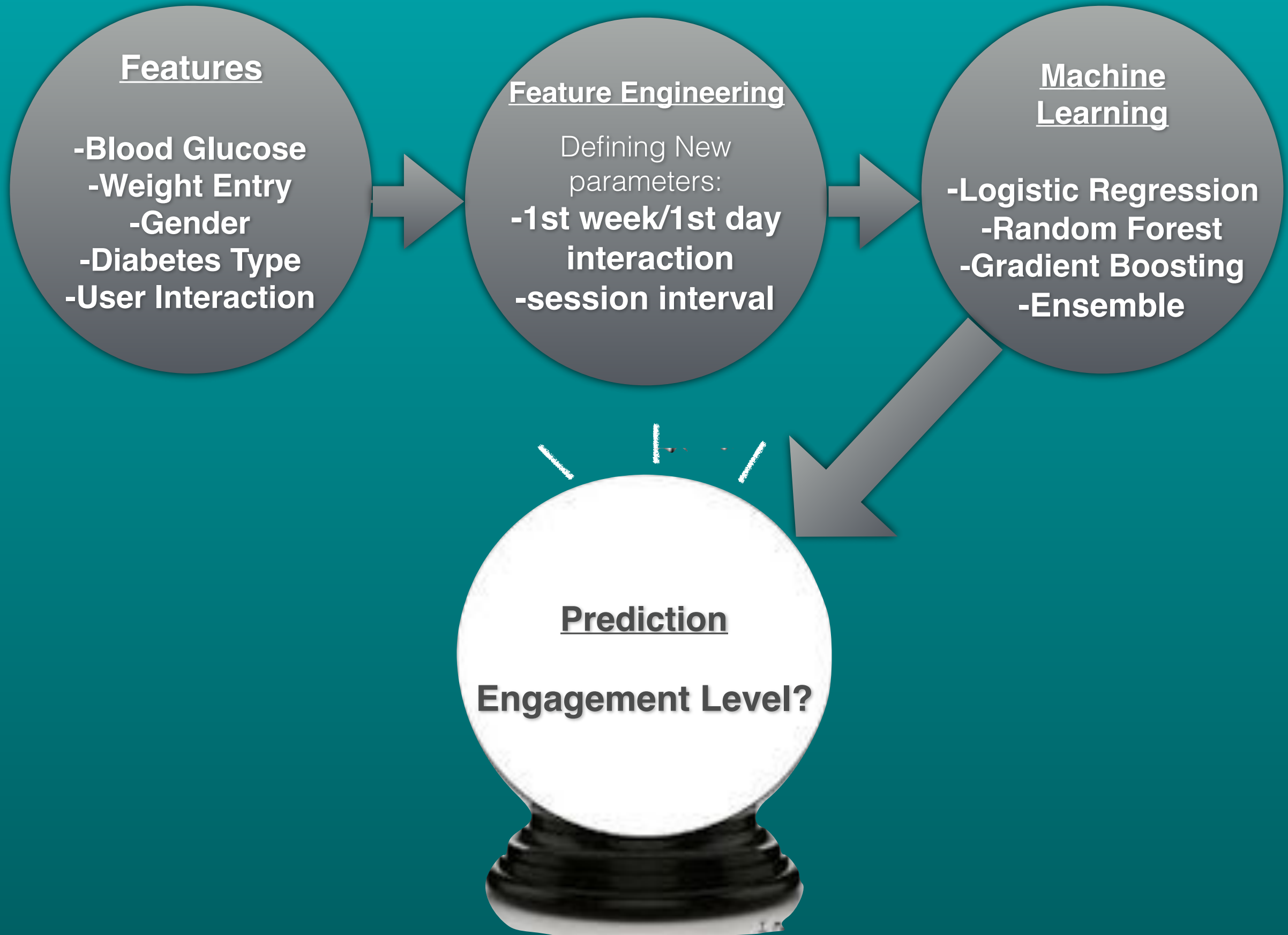
# Fading Engagement



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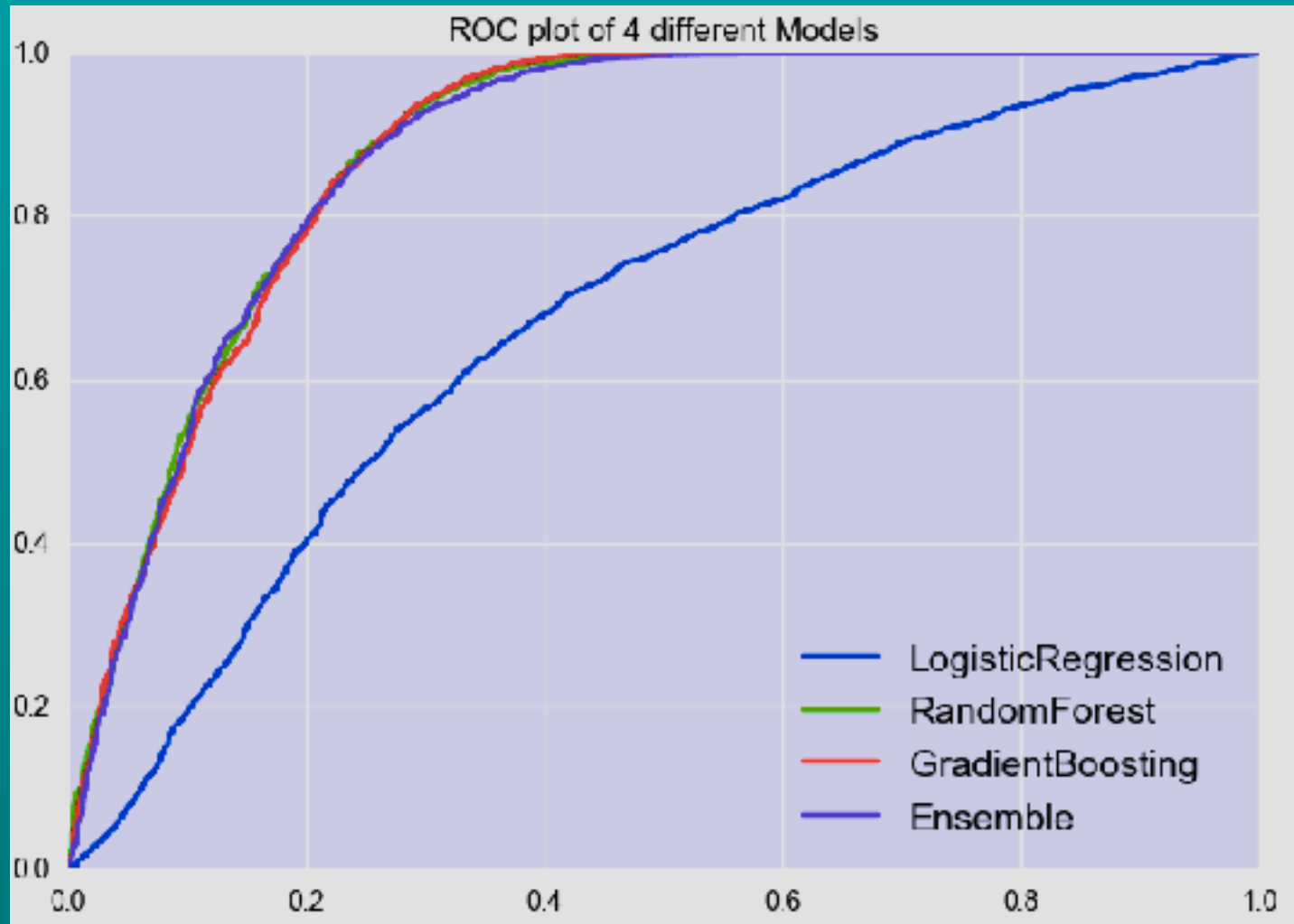


Class	number of Interactions
Class 1	0
Class 2	1-5
Class 3	6-15
Class 4	16+

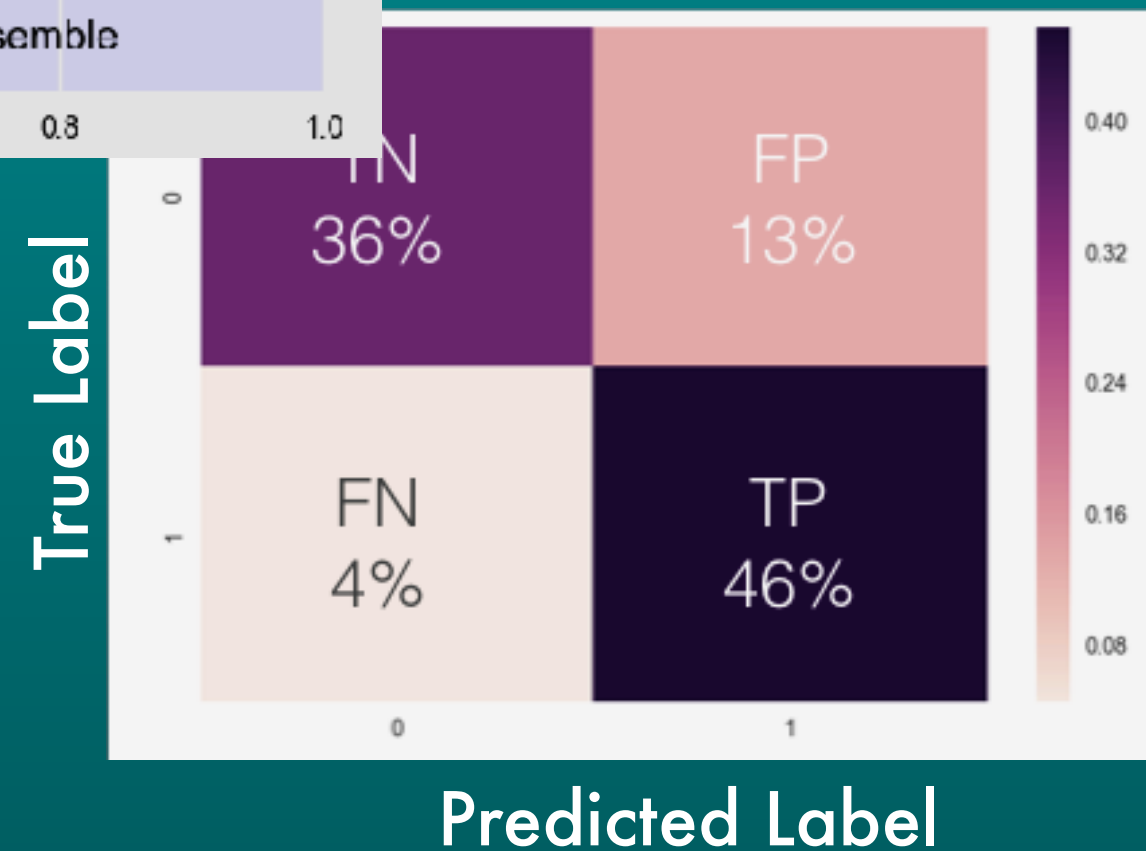




**82% Accuracy**  
**92% Recall**



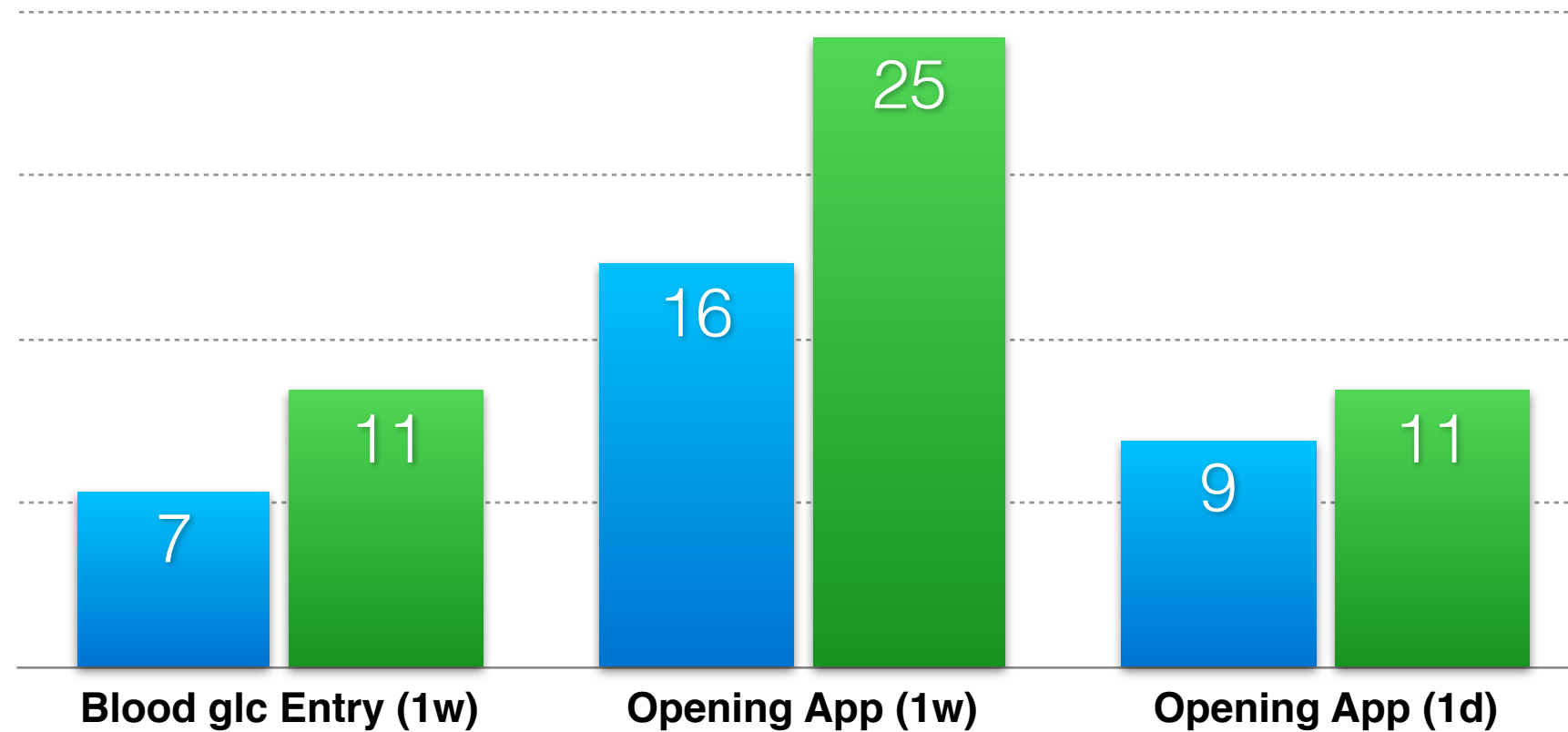
**Normalized Confusion Matrix**





# Important Features

■ Inactive Users (Class1)      ■ Active Users (Class 2+)



# Recommendations



- Set interaction goals for first week and first day
- Have a reward system
- Connect similar users and encourage them to compete
- Push notifications



# Next Steps

- Cluster similar users based on additional features.
- A/B Testing
- Explore different metrics for App engagement: (e.g. session length)
- Predict blood glucose trends using more features (e.g. user age, weight, health background)



**THANK YOU**

