

## BUG TITLE

Subtasks count under a task inside a board is not updated

## Impact

It can be misleading for the user to know the number of subtasks

## Network

WiFi

## Operating System

iOS 17.0.2

## App Version

5.46.6.2180

## Device type

iPhone 13

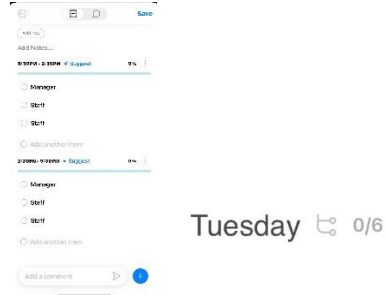
## Steps & Attachments

1. Open the Any.do app.
2. Click on add button under 'working together' section.
3. Choose 'create from template' option.
4. Select 'Sprint management' option.
5. Click on the "Use this template" button.
6. Check task under week 1 has automatically 6 subtasks.
7. Delete them all.
8. Check count of subtask under task

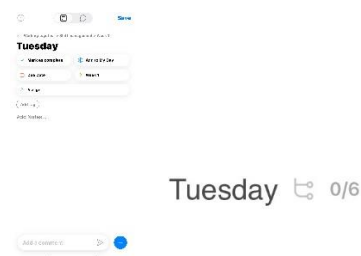
**Expected result:** count should be 0/0

**Actual result:** Count remains 0/6

Before deletion:



After deletion:



## PRIORITY

High

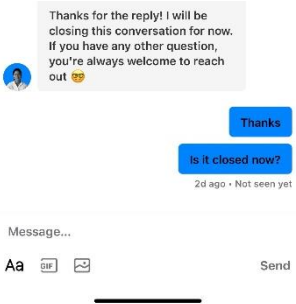
## SEVERITY

Major

| BUG TITLE  |
|--|
| Customer Service Chat Session Does Not End From User End |

| Impact   |
|--|
| It can be misleading for the user to know the number of subtasks |

| Network | Operating System | App Version | Device type |
|---------|------------------|-------------|-------------|
| WiFi    | iOS 17.0.2       | 5.46.6.2180 | iPhone 13   |

| Steps & Attachments  |
|--|
| <ol style="list-style-type: none"> <li>1. Open the Any.do app.</li> <li>2. Choose a list.</li> <li>3. Click on icon on top left corner.</li> <li>4. Click on support button.</li> <li>5. Click on messages button.</li> <li>6. Click on write icon on top right corner.</li> <li>7. Click on any choice.</li> <li>8. Have a conversation and wait till it gets ended.</li> </ol> <p><b>Expected result:</b> Chat should be closed, and user can't send anymore messages.</p> <p><b>Actual result:</b> Chat does not close.</p>  <p>The screenshot shows a chat window with a light gray header. A message from the user says: 'Thanks for the reply! I will be closing this conversation for now. If you have any other question, you're always welcome to reach out 😊'. Below this is a blue button labeled 'Thanks'. Another blue button labeled 'Is it closed now?' is shown. Below that, a status bar indicates '2d ago • Not seen yet'. At the bottom, there is a text input field with the placeholder 'Message...', a keyboard icon, a 'Send' button, and a small 'Aa' icon for text formatting.</p> |

| PRIORITY | SEVERITY |
|----------|----------|
| Moderate | Moderate |

## BUG TITLE

Items get automatically inserted in 'someday' section when grocery list is converted to regular list

## Impact

It can cause misalignment or scheduling issues

## Network

WiFi

## Operating System

iOS 17.0.2

## App Version

5.46.6.2180

## Device type

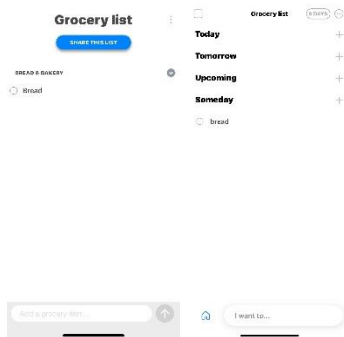
iPhone 13

## Steps & Attachments

1. Open the Any.do app.
2. Create a new grocery list.
3. Add items to list.
4. Click on 3 dots on top right corner.
5. Click on convert to regular list.
6. Check list.

**Expected result:** Items should be inserted under today's section.

**Actual result:** Items automatically are assigned under someday section.



## PRIORITY

Moderate

## SEVERITY

Moderate

## BUG TITLE

Event in phone calendar does not show in 'next 7 days' section

## Impact

It can be misleading for the user to keep up with his weekly schedule and cause issues

## Network

## Operating System

## App Version

## Device type

4G

iOS 17.0.2

5.46.6.2180

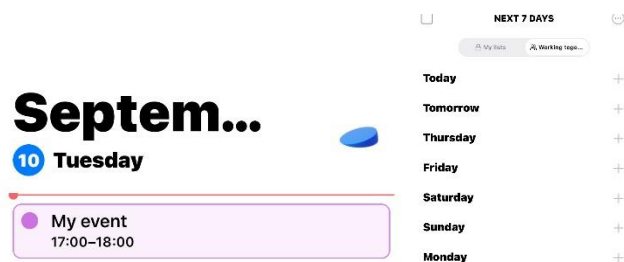
iPhone 13

## Steps & Attachments

1. Open the Any.do app.
2. Click on calendar.
3. Sync with phone calendar.
4. Check today's event in calendar.
5. Click on home button.
6. Click on 'next 7 days' button.

**Expected result:** Phone events of the week should show on both calendar and 7 days section.

**Actual result:** 7 days section is empty, and no events show under it.



## PRIORITY

High

## SEVERITY

Major

| BUG TITLE   |                  |             |             |
|---|------------------|-------------|-------------|
| Square Icon on top left corner inside list is ambiguous   |                  |             |             |
| Impact  |                  |             |             |
| User might be confused since functionality behind the button is not clear.  |                  |             |             |
| Network   | Operating System | App Version | Device type |
| 4G  | iOS 17.0.2       | 5.46.6.2180 | iPhone 13   |
| Steps & Attachments   |                  |             |             |
| <div><div>1. Open the Any.do app.</div><div>2. Click on any list.</div><div>3. Check square icon on top left corner.</div></div> <div><div>Expected result:</div>Functionality behind icon should be clear.</div> <div><div>Actual result:</div>Icon does not express what’s the functionality behind it.</div> |                  |             |             |
| <div><div><div><div></div></div></div><div><div>Grocery</div><div>9 DAYS</div><div>⋮</div></div></div>  |                  |             |             |
| PRIORITY  |                  |             | SEVERITY    |
| High  |                  |             | Major       |