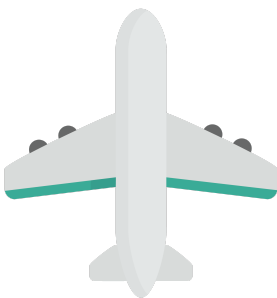


Airline Passenger Satisfaction



Gender

All

Age Group

All

Class

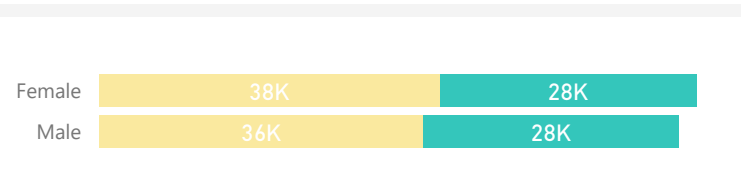
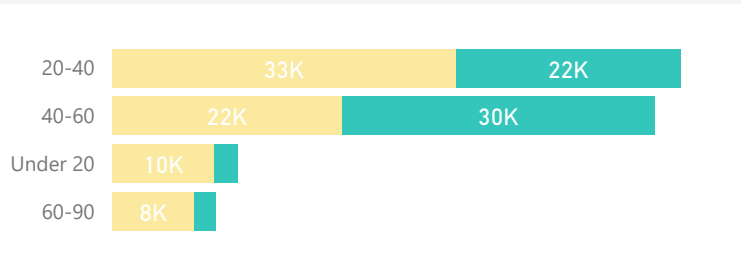
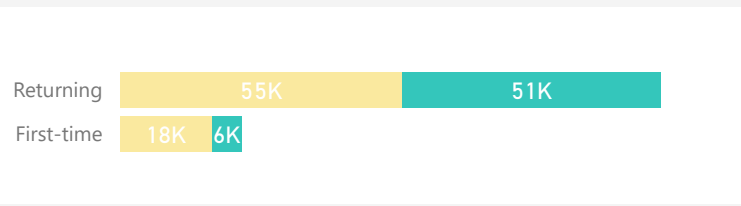
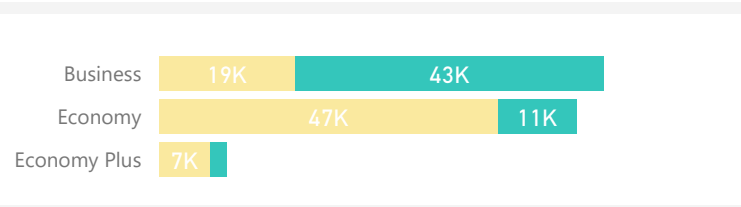
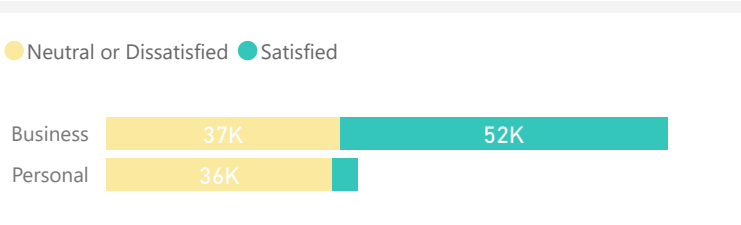
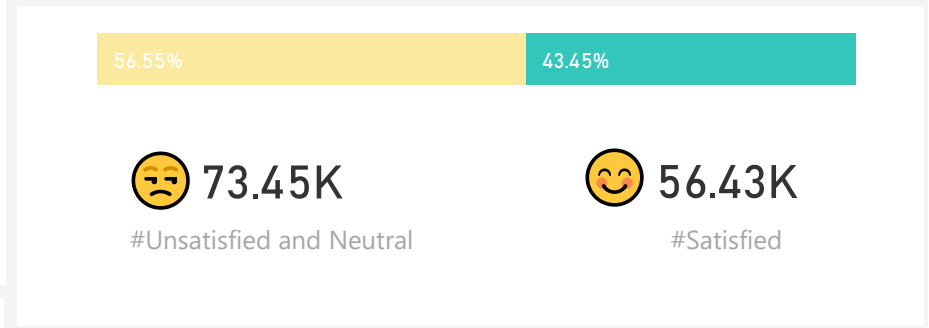
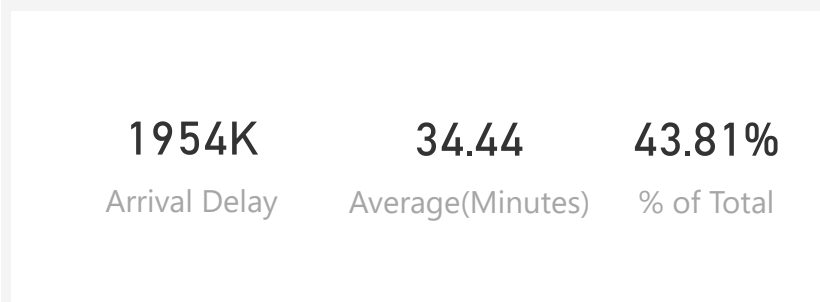
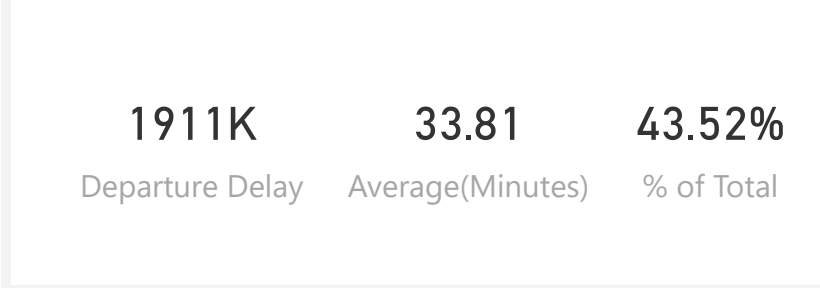
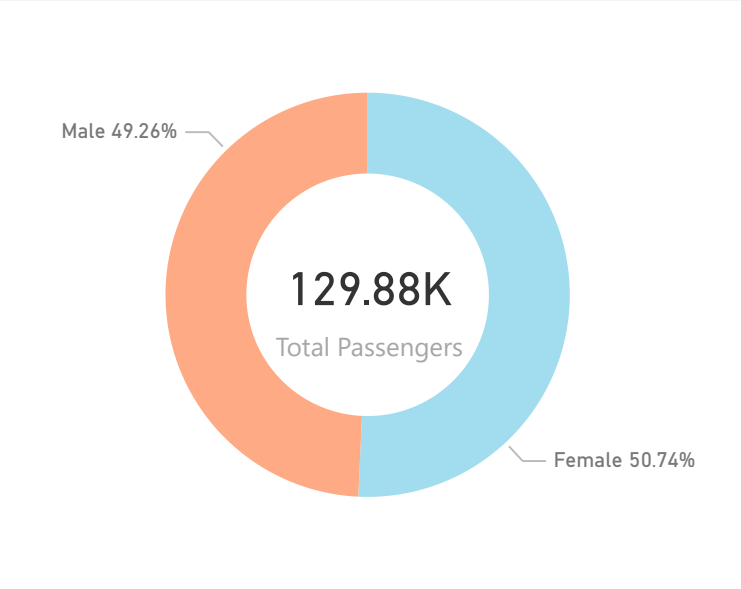
All

Type of Travel

All

Customer Type

All



Average Rate of services (1-5)			
	Neutral or Dissatisfied	Satisfied	Total
Gate Location	2.98	2.97	2.98
Online Boarding	2.66	4.03	3.25
Ease of Online Booking	2.55	3.03	2.76
Check-in Service	3.04	3.65	3.31
In-flight Entertainment	2.89	3.96	3.36
In-flight Wifi Service	2.40	3.16	2.73
Food and Drink	2.96	3.53	3.20
In-flight Service	3.39	3.97	3.64
Leg Room Service	2.99	3.82	3.35
On-board Service	3.02	3.86	3.38
Seat Comfort	3.04	3.97	3.44
Baggage Handling	3.37	3.97	3.63
Cleanliness	2.93	3.75	3.29

