5 Courses

Technical Support Fundamentals

The Bits and Bytes of Computer Networking

Operating Systems and You: Becoming a Power User

System Administration and IT Infrastructure Services

IT Security: Defense against the digital dark arts

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MARYANNE MUKIRI MARE MUGAMBI

has successfully completed the online, non-credit Professional Certificate

Google IT Support

Whether you've been tinkering with IT or are completely new to the field, you've come to the right place. This five-course certificate, developed by Googlers, includes industry-relevant curriculum designed to prepare you for an entry-level role in IT support. Think in-person or remote help desk work, either in small shops or at a global company, like Google!

The online specialization named in this certificate may draw on material from courses taught on-campus, but the included courses are not equivalent to on-campus courses. Participation in this online specialization does not constitute enrollment at this university. This certificate does not confer a University grade, course credit or degree, and it does not verify the identity of the learner.

Ben Miller
Google Systems Administrator
IT Support Professional Certificate

IT Support Professional Certificate

Google

Google

Cindy Quach
Google Site Reliability Engineer
IT Support Professional Certificate

IT Support Professional Certificate

Verify this certificate at:
coursera.org/verify/professional-cert/AQNHCERT4Q9A