

MatchMaker Application - Survey

We want to know if articulation of collaborative work can be used to assist in the identification of appropriate collaborative systems and software. Following, you are being asked to participate in this study because you have experience with collaborative activities and have knowledge and experience with tools that support collaboration.

We are Maryi Arciniegas-Mendez, Michael Paskevicius, Krista Low, Eli Ferguson and Dustin Faulkner, students at the University of Victoria.

Filling out the survey should take only about 30 minutes. This is a purely academic research project with no commercial interests. The results of this study will be shared with others in the following ways: through a class presentation on the project and through a report which will be read by Dr. Margaret-Anne Storey and the teaching assistants in that course. It may also be read by other members in the course. Please note that we will ANONYMIZE everything before sharing results, we will handle your response confidentially.

If at some point during the survey you want to stop, you're free to do so without any negative consequences. Thanks a lot for participating!

**Please be advised that this research study includes data storage in the U.S.A. As such, there is a possibility that information about you that is gathered for this research study may be accessed without your knowledge or consent by the U.S. government in compliance with the U.S. Patriot Act .

*Required

1. **Imagine a recommender system developed to help users find the appropriate application to support collaborative work. Any user without registration could go into our system and, with the use of precise descriptors, provide a description of the work s/he intent to support. In return, the system will return those applications that match the user criteria. Would you use this kind service? Do you think it would be useful? ***

Mark only one oval.

☐ Yes

☐ No

2. **Can you elaborate on your answer?**

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Feature: Searching for an application

The description initially provided corresponds with one of the main features of Match Maker app. Here is a link to the application: <http://tutorial1-1120.appspot.com/search>. Please, play around with the service. Once you feel familiar with the tool come back to this survey.

3. **The vocabulary used to describe the work properties was clear? ***

Mark only one oval.

☐ Yes

☐ No

4. Do you have any suggestion?

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5. Do you think the set of descriptors for collaborative work is complete? *

Mark only one oval.

☐ Yes

☐ No

6. Do you have any suggestion?

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7. Was there any descriptor that you consider unnecessary? *

Mark only one oval.

☐ Yes

☐ No

8. If yes, can you tell us which descriptor do you think is unnecessary and why?

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9. How would you rate your experience searching for apps using the tool *

Mark only one oval.

☐ Excellent

☐ Good

☐ Fair

☐ Poor

10. Can you elaborate on your answer?

Feature: Registering a new application

The other main feature of Match Maker app is the possibility for users to register applications they think are useful to support collaborative work. Here is a link to the application: <http://tutorial1-1120.appspot.com/register>. Please, play around with the service. Once you feel familiar with the tool come back to this survey.

11. Do you feel motivated to contribute to the database of Match Maker app? *

Mark only one oval.

- ☐ Yes
- ☐ No

12. What could increase your motivation?

13. The vocabulary used to describe the application properties was clear? *

Mark only one oval.

- ☐ Yes
- ☐ No

14. Do you have any suggestion?

15. **Do you think the set of descriptors for the application properties is complete? ***

Mark only one oval.

☐ Yes

☐ No

16. **Do you have any suggestion?**

17. **Was there any descriptor that you consider unnecessary? ***

Mark only one oval.

☐ Yes

☐ No

18. **If yes, can you tell us which descriptor do you think is unnecessary and why?**

19. **How would you rate your experience searching for apps using the tool ***

Mark only one oval.

☐ Excellent

☐ Good

☐ Fair

☐ Poor

20. **Can you elaborate on your answer?**

In general

21. Do you find this tool useful? would you use it in the future (assume it has been refined)? *

Mark only one oval.

☐ Yes

☐ No

22. Is there any other comments you would like to share with us about your experience with Match Maker app?

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