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neo4j keeps giving erros and is not running,can you help me with its errors?

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 stackoverflowcareers

asked 4 months ago

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I downloaded neo4j.zip from its site and extract it. I downloaded and installed jdk 7, I have two folders in :

```
C:\Program Files\Java\jdk1.7.0_75
```

and

```
C:\Program Files\Java\jre7
```

And I clicked on New and made a variable named JAVA_HOME and its value is

```
C:\Program Files\Java\jdk1.7.0_75
```

I have added

```
org.neo4j.server.startup_timeout=0
```

line to my neo4j-server.properties file because of timeout error and I have changed the port number in neo4j-server.properties file from 7474 to 80 and 8085, this is my neo4j-server.properties now:

```
#####
# Neo4j
#
# neo4j-server.properties - runtime operational settings
#
#####

*****
# Server configuration
*****

# location of the database directory
org.neo4j.server.database.location=data/graph.db

# Low-level graph engine tuning file
org.neo4j.server.db.tuning.properties=conf/neo4j.properties

# Database mode
# Allowed values:
# HA - High Availability
# SINGLE - Single mode, default.
# To run in High Availability mode, configure the neo4j.properties config file, th
#org.neo4j.server.database.mode=HA

# Let the webserver only listen on the specified IP. Default is localhost (only
# accept local connections). Uncomment to allow any connection. Please see the
# security section in the neo4j manual before modifying this.
#org.neo4j.server.webserver.address=0.0.0.0

# Require (or disable the requirement of) auth to access Neo4j
```

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- 1 Error while starting Neo4j Database
- 0 Cluster node fails to start

```
dbms.security.auth_enabled=true

#
# HTTP Connector
#

# http port (for all data, administrative, and UI access)
```

but again when I run Neo4j.bat by double clicking on it, cmd window will open and java window will open and will close after some seconds and cmd window will close after it and

```
http://localhost:8085/browser/
```

is unavailable.

This is my error from

```
C:\Users\Fereshteh\Desktop\neo4j-enterprise-2.2.0-windows\neo4j-enterprise-2.2.0\data\log
2015-04-10 01:56:42.689+0000 ERROR [o.n.s.e.EnterpriseBootstrapper]: Failed to start
org.neo4j.server.ServerStartupException: Starting Neo4j Server failed: Wanted record
  at org.neo4j.server.AbstractNeoServer.start(AbstractNeoServer.java:255) ~[neo4j-
  at org.neo4j.server.Bootstrapper.start(Bootstrapper.java:117) [neo4j-server-2.2.
  at org.neo4j.server.Bootstrapper.main(Bootstrapper.java:69) [neo4j-server-2.2.0.
Caused by: java.lang.IllegalStateException: Wanted record LOG_VERSION, but this reco
  at org.neo4j.kernel.impl.store.record.NeoStoreUtil.getValue(NeoStoreUtil.java:12
  at org.neo4j.kernel.impl.store.record.NeoStoreUtil.getLogVersion(NeoStoreUtil.ja
  at org.neo4j.kernel.impl.recovery.StoreRecoverer.recoveryNeededAt(StoreRecoverer
  at org.neo4j.server.preflight.PerformRecoveryIfNecessary.run(PerformRecoveryIfNe
  at org.neo4j.server.preflight.PreFlightTasks.run(PreFlightTasks.java:71) ~[neo4j
  at org.neo4j.server.AbstractNeoServer.runPreflightTasks(AbstractNeoServer.java:3
  at org.neo4j.server.AbstractNeoServer.start(AbstractNeoServer.java:195) ~[neo4j-
```

And in my C:\Users\Fereshteh\Desktop\neo4j-enterprise-2.2.0-windows\neo4j-enterprise-2.2.0\data\log I have just README and windows-wrapper.0.0.txt and windows-wrapper.0.0.log.lck

what should I do to be able to run Neo4j and work with it? I have windows 7 x86 thanks in advance.

java windows neo4j timeout startup

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asked Apr 10 at 3:25

user1828759
7 ● 4

Did you run it without any of your adjustments, i.e. a vanilla instance, to ascertain if it is an environment issue or your changes? – [ceej](#) Apr 10 at 7:27

Did you use a already existing database? Or a blank directory for data/graph.db ? – [Michael Hunger](#) Apr 10 at 17:31

























Did you use a previous database? What about access rights to the directory?
C:\Users\Fereshteh\Desktop\neo4j-enterprise-2.2.0-windows\neo4j-enterprise-2.2.0\data\graph.db\messages – [Michael Hunger](#) Apr 10 at 17:37

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0 Cannot start a neo4j cluster with 3 instances on different machines

0 neo4j couldn't start giving error You are using an unsupported version of Java, please use Oracle HotSpot 1.7.

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-  For loop formatting
-  How to ask dumb questions
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-  Manager sounds upset every time I inform him of a (minor) obstacle
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