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## How to upgrade existing graphenedb instance?

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How can you upgrade an existing graphenedb instance to the latest version?

1

I tried:



heroku addons:add graphenedb --version v220 Adding graphenedb on myApp ... failed ! That type of add-on can only exist once per app and it already exists for myApp

Or is it not possible and should I migrate the data to a new instance with the latest version?

BTW, I also tried heroku addons:upgrade. That was NOT what I was looking for!

heroku neo4j heroku-toolbelt graphenedb
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I'm Alberto, one of the founders of GrapheneDB.

asked Apr 9 at 15:11

Pieter Herroelen
2,687 • 10 • 25

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### 1 Answer



As you have noticed, \$ heroku addons:upgrade graphenedb:plan will upgrade the plan, not the version of Neo4i.



Currently **it's not possible to upgrade the version of Neo4j** through the UI or the Heroku CLI. There are two options:



- Export your data store using the export feature in the admin tab. Download a copy. Remove the add-on, add it again with the new version of Neo4j and perform a restore (admin tab again) with the downloaded store file.
- 2. Open a support ticket specifying the database and the version you'd like to have and we'll do it for you.

Thanks for using GrapheneDB!

share improve this answer

answered Apr 9 at 16:49

albertoperdomo
1,132 • 3 • 9

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#### Your Answer

asked 4 months ago

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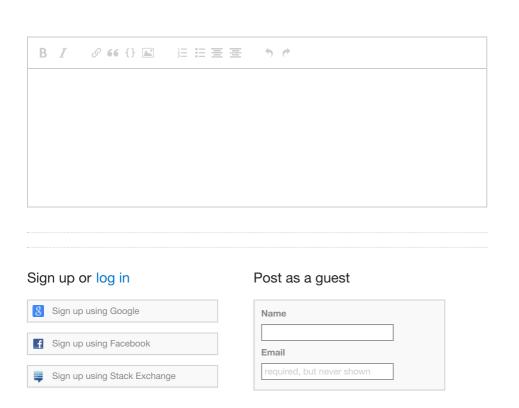
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