

## Neo4j browser 2.2 heisenbug?

4 posts by 2 authors  



**ducky**

Apr 8



Hi,

I am trying to test deploying the new Neo4j (2.2.0) browser on a Digital Ocean droplet.

I've done all the basic tuning and I am having some issues using the browser.

When I visit `http://<IP>:7474/browser`, the browser loads up only partially. See attached image.

When I open up the dev tools on Chrome, I noticed that the following two files have had their connection reset:

- 1) `scripts/47f46c27.scripts.js`
- 2) `scripts/3dd12436.components.js`

The exact error is: "Failed to load resource: net::ERR\_CONNECTION\_RESET".

I've tested the browser using Firefox and Chrome [both latest and incognito/normal modes] on a linux machine and I get the error.

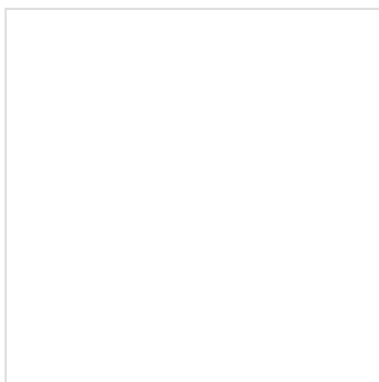
The strange thing is that it works fine on my mac on the same browser configurations but not on a colleagues mac. I don't have any firewall in place on the server.

Does anyone have any experience with this issue? Any help would be appreciated

Thanks

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### Attachments (1)



**Neo4j.png**

25 KB [View](#) [Download](#)



**Oskar Hane**

Apr 8



Hey ducky,

Thanks for the report.

Somehow I get the feeling that this is due to aggressive browser caching even though you get the same result in incognito mode.

Could you open the inspector in Chrome and check the "Disable cache" checkbox located at the top of the Network tab and then reload the page with the inspector open?

Cheers,  
Oskar  
- show quoted text -



**ducky**

Apr 8



Hi Oskar,  
I have just tried this but it doesn't have any effect.

The strange things:

- 1) I get net:ERR\_CONNECTION\_RESET pretty much instantly.
- 2) I can visit the two files by putting their URLs in address bar.

If it helps, I can share the IP address of the server privately with you.

cheers  
- show quoted text -



**Oskar Hane**

Apr 10



Hi again,

Yes, this is really strange and I cannot reproduce it.  
Please share your IP address so I can have a go at it, that could help.

cheers  
- show quoted text -