

MARY LIZ MUNJIRU KARUMBA

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PROFESSIONAL SUMMARY

I am a detail-oriented Frontend Developer and IT Support Professional with extensive experience in technical troubleshooting, network configuration, and system maintenance. I am skilled in JavaScript, HTML, CSS, and Typescript, with proven ability to provide excellent user support while maintaining IT infrastructure. Demonstrated success in both development and support roles, with strong communication and problem-solving abilities.

SKILLS

- **Frontend Development:** JavaScript, HTML, CSS, Typescript, Git, GitHub
- **IT Support:** Hardware & Software Troubleshooting, Network Configuration (LAN, WLAN)
- **Operating Systems:** Windows, Linux
- **Networking:** TCP/IP, DNS, DHCP
- **Technical:** System Maintenance, Data Backup & Recovery, Security Protocols
- **Cloud Services:** Microsoft Azure, AWS
- **Project Management:** Jira, Trello, Agile Methodologies
- **Communication Tools:** Slack, Microsoft Teams, Zoom
- **Languages:** English (Expert), Kiswahili (Native)

PROFESSIONAL EXPERIENCE

IT Support

Falewave Limited Company | Nairobi, Kenya | February 2023 - Present

- Diagnose and resolve hardware, software, and network issues for end-users
- Configure and maintain operating systems (Windows, Linux) and applications
- Implement and manage network infrastructure including routers, switches, and wireless access points
- Manage user accounts, permissions, and group policies using Active Directory
- Deploy and configure antivirus and security software to protect systems from threats
- Implement data backup systems and disaster recovery procedures
- Provide technical support for cloud-based services including Office 365
- Create technical documentation and user guides for common IT processes

Frontend Developer

Personal and collaborative projects.

- I collaborated with cross-functional teams to prioritize feature development
- I created and implemented responsive web designs using HTML, CSS, and JavaScript
- I utilized version control systems (Git) for code management and collaboration
- I participated in agile development processes and sprint planning

Freelance Graphic Designer

Upwork/Fiverr | April 2021 - February 2023

- Designed logos, business cards, posters, and web layouts for clients
- Created and maintained client websites using frontend technologies
- Managed multiple design projects simultaneously while meeting tight deadlines

IT Attaché

Kenya Medical Training College | Nairobi, Kenya | August 2019 - November 2019

- Installed and configured computer hardware, software, systems, and networks
- Provided first-level technical support to end-users
- Assisted with system administration tasks for Windows servers and workstations
- Participated in IT projects including software deployments and hardware upgrades
- Documented IT processes and procedures for knowledge sharing

EDUCATION

- **Software Development** – February Cohort Power Learn Project 2025- Current
PROJECT

PERSONAL PORTFOLIO WEBSITE

Professional Showcase Website

- Designed and developed a modern portfolio website to showcase professional work
- Implemented animations and transitions for engaging user experience
- Created a responsive contact form with validation
- Optimized for performance and SEO.
- Technologies: HTML, CSS, JavaScript

- **Software Engineering (Front-End Developer)** | African Leadership University (ALX) | February 2022 - January 2024

PROJECT: SHAY TOURS AND TRAVEL (<https://alx-portfolioproject.netlify.app/>)

Tours and Travel Company Website

- Developed a comprehensive travel booking platform.
- Implemented features including destination search, booking system, and user reviews
- Built responsive design ensuring optimal user experience across all devices
- Technologies: HTML, CSS & JavaScript

- **Diploma in Information Technology** | Zetech University | January 2018 - November 2019
- **Computer Packages and Graphics Design** | Presbyterian University | January 2017 - April 2017
- **Kenya Certificate of Secondary Education** | Gilgil Girls High School | February 2014 - November 2016