

# Bug 47

**Summary:** When the profile is edited it requests to confirm e-mail (re-enter e-mail)  
**Product:** ResumeSmarts **Reporter:** Maryna Kapurova <myshunechka@gmail.com>  
**Component:** Miscellaneous **Assignee:** Marie Taylor Harper <marie.taylor.harper@me.com>  
**Status:** RESOLVED FIXED  
**Severity:** normal **CC:** fifi2dz@gmail.com  
**Priority:** ---  
**Version:** unspecified  
**Hardware:** Macintosh  
**OS:** Mac OS  
**URL:** https://resumesmarts.com  
**Time tracking:**

| Orig. | Est. | Actual | Hours | Hours Worked | Hours Left | %Complete | Gain |
|-------|------|--------|-------|--------------|------------|-----------|------|
| 0.0   | 0.0  |        | 0.0   |              | 0.0        | 0         | 0.0  |

[Maryna Kapurova](#) 2016-04-10 00:38:48 PDT

[Description](#)

1. Go to <https://resumesmarts.com>
2. Log in to resumesmarts
3. Go to "Me"
4. Select "Edit"
5. Edit your profile
6. Press "Update"

**Expected Behavior:** the profile should be updated without asking to re-enter e-mail address that is already saved.

**Actual Behavior:** It will display "Your email and confirmation must match" and you will need to re-enter your e-mail (although, the e-mail is already there and it has not been edited).

[Mary Ann May-Pumphrey](#) 2016-04-12 18:00:19 PDT

[Comment 1](#)

Really good catch, Maryna! This is a rather obnoxious usability issue! And very well-written also!

[Marie Taylor Harper](#) 2016-04-12 22:20:34 PDT

[Comment 2](#)

This was a good catch Maryna! I will discuss this disconcerting behavior with Jeff.

Note to Self:

This is a first time user issue and also appears if the user updates their profile.

BR,

marie

[Iryna Lutska](#) 2016-04-13 16:27:33 PDT

[Comment 3](#)

It was very careful approach to the process of testing. Good job.

[Marie Taylor Harper](#) 2016-05-08 15:03:06 PDT

[Comment 4](#)

This is in fix.

We will be changing it so that the email address loads automatically in both the 'E-mail' and 'Confirm E-mail' fields to prevent this from occurring. If an email is updated and the same email is not entered twice an error will appear.

Update next weekend.

[Marie Taylor Harper](#) 2016-05-11 23:28:12 PDT

[Comment 5](#)

Hi Maryna,

We have provided a fix for this issue. Can you please test again and confirm whether the fix has resolved the issue you reported?

Thank you,  
marie

[Maryna Kapurova](#) 2016-05-13 00:57:51 PDT

[Comment 6](#)

Hello Marie,

I have tested editing profile a few times and the bug filed seems to be fixed.

(Although, I might need to file another bug since now it lets me edit my email, but wouldn't save updated version of email.)

Maryna

## Bug 48

|                   |  |                  |   |
|-------------------|--|------------------|---|
| <b>Summary:</b>   | Not Found HTTP Error 404. The requested resource is not found. |                  |   |
| <b>Product:</b>   | De Anza website  | <b>Reporter:</b> | Maryna Kapurova <myshunechka@gmail.com>             |
| <b>Component:</b> | "geography" dir  | <b>Assignee:</b> | Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu> |
| <b>Status:</b>    | CONFIRMED --<br>-  |                  |   |
| <b>Severity:</b>  | normal   | <b>CC:</b>       | maypumphreymaryann@fhda.edu                         |
| <b>Priority:</b>  | ---  |                  |   |
| <b>Version:</b>   | unspecified  |                  |   |

|                       |  |             |               |                     |                   |                  |
|-----------------------|--|-------------|---------------|---------------------|-------------------|------------------|
| <b>Hardware:</b>      | Macintosh                                  |             |               |                     |                   |                  |
| <b>OS:</b>            | Mac OS                                     |             |               |                     |                   |                  |
| <b>URL:</b>           | http://deanza.edu/geography/resources.html |             |               |                     |                   |                  |
| <b>Time tracking:</b> | <b>Orig.</b>                               | <b>Est.</b> | <b>Actual</b> | <b>Hours Worked</b> | <b>Hours Left</b> | <b>%Complete</b> |
|                       | 0.0  | 0.0         | 0.0           | 0.0                 | 0                 | 0.0              |

[Maryna Kapurova](#)
2016-04-10 01:37:45 PDT

Description

1. Go to <http://deanza.edu/geography/resources.html>

2. Select the link below:

Resources

What is Geography?

Association of American Geographers

<https://communicate.aag.org/eseries/scriptcontent/custom/giwis/cguide/>

3. Go to the link:

<https://communicate.aag.org/eseries/scriptcontent/custom/giwis/cguide/>

Expected behavior: open the link of the Association of American Geographers

Actual Behavior: "Not Found HTTP Error 404. The requested resource is not found."

[Mary Ann May-Pumphrey](#)
2016-04-12 18:01:55 PDT

Comment 1

Feedback on bug: Step-3 is redundant with step-2. When one "selects the link," that is the same as going to the link's target.

[Web Team QA](#)
2016-04-14 08:54:29 PDT

Comment 2

Please bring this to the attention of the contact for the Geography department, Purba Fernandez, [fernandezpurba@fhda.edu](mailto:fernandezpurba@fhda.edu) . The Geography department is directly responsible for the content on that web page.

# Bug 138

|                   |  |                  |  |
|-------------------|--|------------------|--|
| <b>Summary:</b>   | Extra space in Geography Department HTML |                  |  |
| <b>Product:</b>   | De Anza website                          | <b>Reporter:</b> | Maryna Kapurova <myshunechka@gmail.com>                |
| <b>Component:</b> | A-Z directory                            | <b>Assignee:</b> | Mary Ann May-Pumphrey<br><maypumphreymaryann@fhda.edu> |
| <b>Status:</b>    | CONFIRMED --<br>-                        |                  |  |
| <b>Severity:</b>  | normal                                   |                  |  |
| <b>Priority:</b>  | Normal                                   |                  |  |
| <b>Version:</b>   | unspecified                              |                  |  |
| <b>Hardware:</b>  | PC                                       |                  |  |
| <b>OS:</b>        | Mac OS                                   |                  |  |
| <b>URL:</b>       | http://deanza.edu/directory/dir-az.html  |                  |  |
| <b>Time</b>       |  |                  |  |

|           |       |      |              |              |            |           |      |
|-----------|-------|------|--------------|--------------|------------|-----------|------|
| tracking: | Orig. | Est. | Actual Hours | Hours Worked | Hours Left | %Complete | Gain |
|           | 0.0   |      | 0.0          |              | 0.0        | 0         | 0.0  |

Maryna Kapurova2016-05-16 00:22:07 PDTDescription

1. Go to <http://deanza.edu/directory/dir-az.html>

2. Hover over Geography Department

3. Click Inspect Element

Expected Behavior: <a href="/geography/">Geography Department</a> (No space after Department)

Actual Behavior: <a href="/geography/">Geography Department </a> (Space after Department)

Bug 145

Summary:

Text around the picture #2 breaks leaving a gap of white space

Product:

NSHSF

Reporter:

Maryna Kapurova <myshunechka@gmail.com>

Component:

Miscellaneous

Assignee:

Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>

Status:

CONFIRMED - --

Severity:

enhancement

Priority:

Normal

Version:

unspecified

Hardware:

Other

OS:

Other

URL:

http://nshsf.org/about/staff/

Time tracking:

|       |      |              |              |            |           |      |
|-------|------|--------------|--------------|------------|-----------|------|
| Orig. | Est. | Actual Hours | Hours Worked | Hours Left | %Complete | Gain |
| 0.0   |      | 0.0          |              | 0.0        | 0         | 0.0  |

Attachments:

Picture of a gap in the text

Maryna Kapurova2016-05-20 15:12:03 PDTDescription

1. Use iPhone 6

2. Go to <http://nshsf.org/about/staff/>

3. Scroll down to the picture #2 (Tony Dworak)

Expected behavior: Text smoothly wraps around the picture (as in the other pictures on the page).

Actual behavior: Text around the picture breaks leaving a big gap of white space.

Maryna Kapurova2016-05-22 13:38:13 PDTComment 1

Created [attachment 109](#) [[details](#)]

Picture of a gap in the text

# Bug 146

**Summary:** Inconsistency in the lines display: <http://nshsf.org/the-brown-bag-recordings-project/>

**Product:** NSHSF      **Reporter:** Maryna Kapurova <myshunechka@gmail.com>

**Component:** Fundraising      **Assignee:** Mary Ann May-Pumphrey  
<maypumphreymaryann@fhda.edu>

**Status:** CONFIRMED - --

**Severity:** normal

**Priority:** Normal

**Version:** unspecified

**Hardware:** Other

**OS:** Other

**URL:** <http://nshsf.org/the-brown-bag-recordings-project/>

**Time tracking:**

| Orig. | Est. | Actual | Hours | Hours Worked | Hours Left | %Complete | Gain |
|-------|------|--------|-------|--------------|------------|-----------|------|
| 0.0   | 0.0  | 0.0    | 0.0   | 0.0          | 0          | 0.0       | 0.0  |

**Attachments:** Picture of inconsistency in the lines

[Maryna Kapurova](#)    2016-05-20 15:32:43 PDT

[Description](#)

1. Use iPhone 6
2. Go to <http://nshsf.org/the-brown-bag-recordings-project/>
3. Scroll down to Donate \$ 10.00
4. Look at line #3: Donate \$ 25.00 Fan

Expected behavior: Lines displayed consistently

Actual behavior: "Donate \$ 25.00 Fan" is displayed inconsistently with the other lines

[Mary Ann May-Pumphrey](#)    2016-05-21 18:44:12 PDT

[Comment 1](#)

Maryna: Please add a snapshot so I can see this one as easily as possible. To take a snapshot of your screen on an iPhone (in case you don't know this already), you need to hold down the on/off button and the big round button, both at the same time. You'll hear a sound like an old-fashioned film camera taking a photo, and voila! Your Photos will include a snapshot of your iPhone screen.

[Maryna Kapurova](#)    2016-05-22 13:41:09 PDT

[Comment 2](#)

Created [attachment 110](#) [\[details\]](#)  
Picture of inconsistency in the lines

# Bug 156

**Summary:** Geography Department Printable Version: Contact phone is not displayed clearly  
**Product:** De Anza website **Reporter:** Maryna Kapurova <myshunechka@gmail.com>  
**Component:** UNOWNED **Assignee:** Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu>  
**Status:** CONFIRMED --  
**Severity:** normal **CC:** maypumphreymaryann@fhda.edu  
**Priority:** Normal  
**Version:** unspecified  
**Hardware:** PC  
**OS:** Mac OS  
**URL:** http://deanza.edu/geography/  
**Time tracking:**

| Orig. | Est. | Actual | Hours Worked | Hours Left | %Complete | Gain |
|-------|------|--------|--------------|------------|-----------|------|
| 0.0   | 0.0  | 0.0    | 0.0          | 0          | 0.0       | 0.0  |

  
**Attachments:** Screen shot of the printable version

[Maryna Kapurova](#) 2016-05-24 13:14:24 PDT

[Description](#)

Created [attachment 114](#) [[details](#)]  
Screen shot of the printable version

1. Go to <http://deanza.edu/geography/>
2. Go to bottom right corner.
3. Click on "Printable Version"
4. Look at the top right corner "Phone: 408.864.8845"

Expected behavior: "Phone: 408.864.8845" should be clearly displayed

Actual behavior: "Phone: 408.864.8845" merges with the underlining line  
(The same behavior is observed in the version sent to the printer)

[Mary Ann May-Pumphrey](#) 2016-05-25 15:35:57 PDT

[Comment 1](#)

This is a good kind of bug to look for but this one is "barely a bug." I can still read the phone number pretty clearly off the attachment. I also think this bug needs to specify the browser used. Finally, if you tried out this issue on various browsers, there might be one which illustrates the display issue even more clearly than whichever browser you did use.

[Maryna Kapurova](#) 2016-05-27 00:20:19 PDT

[Comment 2](#)

It does depend on the browser. In the original attachment (screenshot from Safari) the characters do blend with the line and are not easily read. It might be especially challenging for a person with vision impairments.

In Chrome, the line is just beneath the characters and the characters are readable.

In Mozilla, there is a space between the line and the characters. The characters are readable.

# Bug 157

|                       |   |             |  |              |              |                  |             |
|-----------------------|---|-------------|--|--------------|--------------|------------------|-------------|
| <b>Summary:</b>       | Too much extra space at the bottom of the http://deanza.edu/gov/academicsenate/page |             |  |              |              |                  |             |
| <b>Product:</b>       | De Anza website   |             | <b>Reporter:</b> Maryna Kapurova <myshunechka@gmail.com>             |              |              |                  |             |
| <b>Component:</b>     | A-Z directory   |             | <b>Assignee:</b> Mary Ann May-Pumphrey <maypumphreymaryann@fhda.edu> |              |              |                  |             |
| <b>Status:</b>        | CONFIRMED --<br>-   |             |  |              |              |                  |             |
| <b>Severity:</b>      | normal  |             |  |              |              |                  |             |
| <b>Priority:</b>      | Normal  |             |  |              |              |                  |             |
| <b>Version:</b>       | unspecified   |             |  |              |              |                  |             |
| <b>Hardware:</b>      | PC  |             |  |              |              |                  |             |
| <b>OS:</b>            | Mac OS  |             |  |              |              |                  |             |
| <b>URL:</b>           | http://deanza.edu/gov/academicsenate/   |             |  |              |              |                  |             |
| <b>Time tracking:</b> | <b>Orig.</b>  | <b>Est.</b> | <b>Actual</b>  | <b>Hours</b> | <b>Hours</b> | <b>%Complete</b> | <b>Gain</b> |
|                       | 0.0   | 0.0         | 0.0  | 0.0          | 0            | 0.0              |             |

[Maryna Kapurova](#) 2016-05-24 17:58:12 PDT

[Description](#)

1. Go to <http://deanza.edu/gov/academicsenate/>
2. Scroll down to the bottom of the page (under "Last Updated: ...")

Expected behavior: "Last Updated: ..." should be at the bottom of the page

Actual behavior: It is possible to scroll down a lot past "Last Updated: ..."

[Maryna Kapurova](#) 2016-05-24 18:07:03 PDT

[Comment 1](#)

The same behavior is observed in a printable version.

[Mary Ann May-Pumphrey](#) 2016-05-25 15:39:07 PDT

[Comment 2](#)

This one's a pretty amusing catch! My only suggestion for improving it is if you would have made clear where that "Last Updated" is located, something like "tiny font in the very center of the page underneath." I didn't see it at first and thought you were talking about the contact info in the lower left corner, which did have a smidgen too much white space, but not enough to get excited about.

# Bug 158

|                   |  |                  |   |  |  |  |
|-------------------|--|------------------|---|--|--|--|
| <b>Summary:</b>   | "Department Webmaster: " blends with the line below in a printable version |                  |   |  |  |  |
| <b>Product:</b>   | De Anza website  | <b>Reporter:</b> | Maryna Kapurova <myshunechka@gmail.com> |  |  |  |
| <b>Component:</b> | A-Z directory  | <b>Assignee:</b> | Mary Ann May-Pumphrey                   |  |  |  |

**Status:** CONFIRMED --  
-

**Severity:** normal

**Priority:** Normal

**Version:** unspecified

**Hardware:** PC

**OS:** Mac OS

**URL:** http://deanza.edu/accounting/

| <b>Time tracking:</b> | <b>Orig.</b> | <b>Est.</b> | <b>Actual Hours</b> | <b>Hours Worked</b> | <b>Hours Left</b> | <b>%Complete</b> | <b>Gain</b> |
|-----------------------|--------------|-------------|---------------------|---------------------|-------------------|------------------|-------------|
|                       | 0.0          | 0.0         | 0.0                 | 0.0                 | 0                 | 0.0              |             |

[Maryna Kapurova](#) 2016-05-24 18:19:49 PDT

[Description](#)

1. Go to <http://deanza.edu/accounting/>
2. Scroll down to the bottom of the page.
3. Click on "Printable Version"
4. Look at the top right corner of the printable version "Department Webmaster: "

Expected behavior: "Department Webmaster: " would not blend with the line below.

Actual behavior: "Department Webmaster: " blends with the line below.

[Mary Ann May-Pumphrey](#) 2016-05-25 15:41:03 PDT

[Comment 1](#)

This one seems like the earlier one you filed--barely a bug. It's so similar to the last one that I would recommend combining them into a single bug that complains about the "Printable Version" link always producing a page with this issue, and then lists several such pages like the /accounting page.

[Maryna Kapurova](#) 2016-05-27 00:36:05 PDT

[Comment 2](#)

The problem is that not all of the "Printable Version" pages produce blending issue, but only some of them.

My earlier [bug #156](#) is under Geography (which is unowned), 158 and 159 seem to be under the same A-Z category for now. Wouldn't it be dangerous to package all of them as one, especially when the ownership of the page is not always clear? There is also a possibility that some of them will get resolved, but others won't and it will be hard to keep track of them.

## Bug [159](#)

**Summary:** "Contact: Karen Jimenez" blends with the line below in a printable version

**Product:** De Anza website **Reporter:** Maryna Kapurova <myshunechka@gmail.com>

**Component:** A-Z directory **Assignee:** Mary Ann May-Pumphrey  
<maypumphreymaryann@fhda.edu>



Status:

CONFIRMED --

-

Severity:

normal

Priority:

Normal

Version:

unspecified

Hardware:

PC

OS:

Mac OS

URL:

http://deanza.edu/ape/

Time tracking:

| Orig. | Est. | Actual | Hours | Hours Worked | Hours Left | %Complete | Gain |
|-------|------|--------|-------|--------------|------------|-----------|------|
| 0.0   |      | 0.0    |       | 0.0          |            | 0         | 0.0  |

Maryna Kapurova2016-05-24 19:08:45 PDTDescription

1. Go to <http://deanza.edu/ape/>  
2. Scroll down to the bottom of the page.  
3. Click on "Printable Version"  
4. Look at the top right corner of the printable version "Contact: Karen Jimenez"  
  
Expected behavior: "Contact: Karen Jimenez" does not blend with the line below.  
  
Actual behavior: "Contact: Karen Jimenez" blends with the line below.

Mary Ann May-Pumphrey2016-05-25 15:41:35 PDTComment 1

Too similar to two earlier ones! Make a single bug out of these!