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BE603: Data Analytics III

Unlock the secrets to crowdfunding success

This presentation aims to address the question often faced by modern entrepreneurs, campaigners and investors:

“What antecedents are associated to a successful crowdfunding campaign?”

Theoretical background & hypotheses

1. Signalling theory & success factors for crowdfunding projects

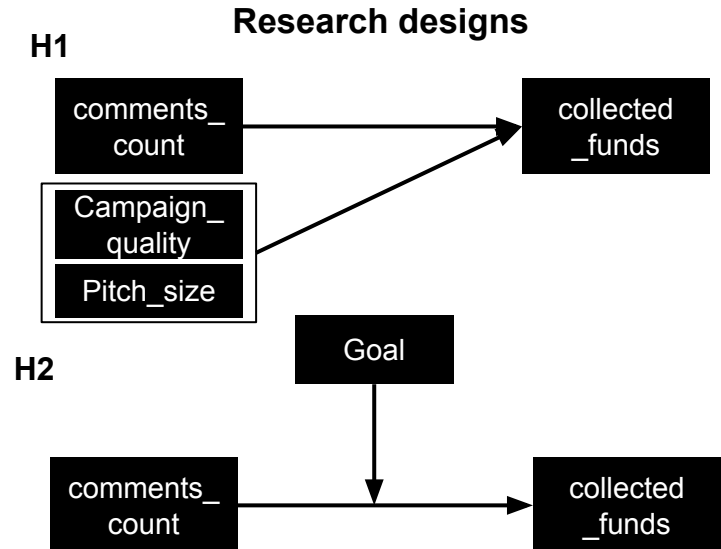
The notion of the signalling theory established by Spence (1973, 2002) can be applied to the crowdfunding project. Considering that investors do not know the credibility of the project before funding, the number of posted updates and comments can serve as positive proxies to signal **engagement** & thus trustworthiness (Beier & Wagner, 2015; Kuppuswamy & Bayus, 2017). Within the context of the dataset provided, based on the correlation matrix presented on the next slide, **comments_count** seems to be the most prominent variable of all. Besides, we control for variables indicating project quality. We test this first hypothesis:

*H1. There is a **positive and significant relationship** between **the collected_funds of crowd-funding projects** and **the number of comments**, such that projects with more **comments_count** raise more **collected_funds**.*

2. Moderating effect of goal on success factors

Frydrych et al. (2014) argue that a high funding goal can decrease the legitimacy of the project if the project founders do not provide a convincing justification for the set funding goal. If that is true, proof of positive success factors, such as engagement, becomes evermore important to success as goal increases; while projects with lower goal does not need as much evidence to achieve what they want. We test our second hypothesis using **comments_count** as a proxy for success factor engagement:

*H2. **The goal level has a moderating effect on the relationship** between the **collected_funds** of crowdfunding projects and the **comments_count** of the **project** such that the effect of **comments_count** on **collected fund** is larger for projects with higher goal.*



Data & methodology

This study analyzes a dataset of 5000 crowdfunding campaigns from a US-based platform. Here are a list of variables being used in the report:

- **Dependent variable: collected_funds**

The total of collected_funds by the end of the crowdfunding campaign, in dollars

- **Independent variable: comments_count**

The number of comments posted by the backers on the campaign page by the end of the campaign

- **Moderator: goal**

The total amount that the entrepreneurs aimed to raise during the campaign

- **Control variables: pitch_size & campaign_quality**

Pitch_size: the number of words that appear in the pitch written on the campaign page

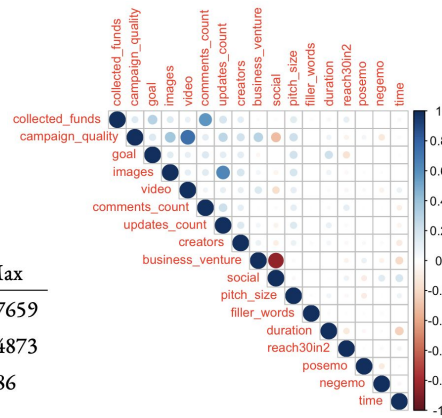
Campaign_quality: Campaign quality is a composite variable that has a higher value when the campaign page includes tokens of quality such as images, videos, or perks.

The first hypothesis is tested using a linear OLS-regression of collected_funds on comments_count and control variables pitch_size & campaign_quality, making sure we compare projects with similar proxies of quality.

The second hypothesis tested the potential moderating effect of different funding goal levels for comments_count on collected_funds. Two approaches were used:

- **Goal category approach:** We employ linear OLS-regression and separate four levels of funding goals. The assessed projects were assigned to four categories determined by three different funding goal thresholds: The 25%-percentile of the funding goal in our dataset at \$2500, the 50%-percentile at around \$5000, and the 75%-percentile at \$9500.
- **All data approach:** We employ linear regression of collected_funds on comments_count with goal as a multiplicative term in the linear equation, without separating projects with respect to goal levels. The model is then tested for outliers and refit using the cleaned dataset. No standardization of data since preliminary testing reveals little multicollinearity.

Fig 1. Correlation matrix & descriptive statistics



Summary Statistics

Variable	Nr. Observation	Mean	S.D.	Min	Max
collected_funds	5000	2862	3572	499	77659
goal	5000	6185	4997	1000	24873
comments_count	5000	16.8	24.6	0	886

Testing H1

The coefficient of `comments_count` on `collected_funds` is 81.96, which is positive and significant, given the control variables being `pitch_size` and `campaign_quality`. This implies that with the same level of `campaign_quality` and same `pitch_size`, one unit increase in `comments_count` would result in 81.96 additional dollars in the `collected_funds`. The R-squared implies that 34.14% of the `collected_funds` can be explained by the number of comments. The p-values for all coefficients & for the models are below 0.001. Therefore, we reject the null hypothesis, with the alternative hypothesis saying that there is a positive and significant relationship between the `collected_funds` of crowdfunding projects and the number of `comments_count`, such that projects with more `comments_count` can raise more funds.

Call:

```
lm(formula = collected_funds ~ comments_count + campaign_quality +  
    pitch_size, data = df)
```

Residuals:

Min	1Q	Median	3Q	Max
-56246	-1262	-635	427	52573

Coefficients:

	Estimate	Std. Error	t value	Pr(> t)	
(Intercept)	746.1029	108.5883	6.871	7.16e-12	***
comments_count	81.9560	1.6903	48.486	< 2e-16	***
campaign_quality	72.9371	15.7400	4.634	3.68e-06	***
pitch_size	0.5308	0.1089	4.872	1.14e-06	***

Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 2900 on 4996 degrees of freedom
Multiple R-squared: 0.3414, Adjusted R-squared: 0.341
F-statistic: 863.3 on 3 and 4996 DF, p-value: < 2.2e-16

Output 1. OLS-regression of `collected_funds` on `comments_count`

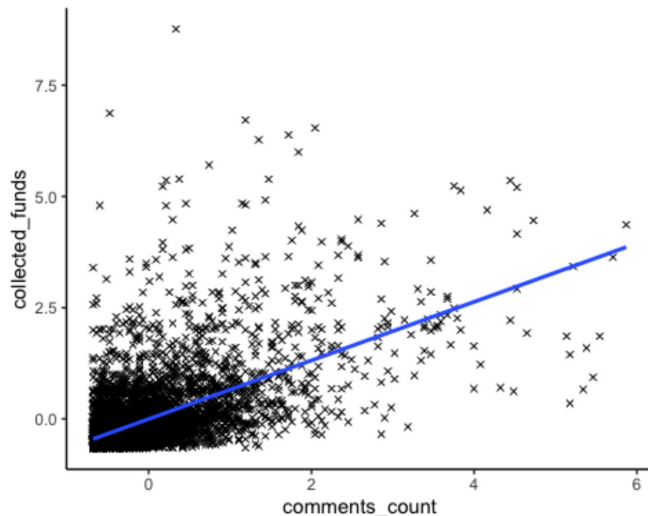


Fig 2. Relationship between `collected_funds` and `comments_count`

Testing H2 - Goal quartile approach

	Dependent variable:			
	Collected Funds			
	< 25% (1)	25%-50% (2)	50%-75% (3)	> 75% (4)
comments_count	37.526*** (1.847)	90.889*** (3.105)	87.739*** (4.290)	82.892*** (3.400)
Constant	1,112.619*** (37.635)	1,125.998*** (73.093)	1,636.273*** (114.706)	2,649.372*** (150.703)
Observations	1,411	1,597	767	1,225
R2	0.226	0.350	0.354	0.327
Adjusted R2	0.226	0.349	0.353	0.326
Residual Std. Error	1,136.072 (df = 1409)	2,193.924 (df = 1595)	2,277.295 (df = 765)	4,541.345 (df = 1223)
F Statistic	412.567*** (df = 1; 1409)	857.116*** (df = 1; 1595)	418.365*** (df = 1; 765)	594.231*** (df = 1; 1223)

Output 2. OLS-regressions of collected_funds on comments_count with at 4 quartiles of goal

The compiled results show a significant p-value for every goal quartile, further supporting the hypothesis that comments_count is positively correlated with collected_funds. The **moderating effect of goal** is also clear through the different interactions of the model across different quartile. It can be inferred from the output that at the 25% quartile (goal < \$2500), one unit increase in comments_count only implies about \$37.53 added to the fund, while this number is > \$80 for all larger quantiles. The R-squared of the OLS-regression is also significantly smaller for projects with goal <\$2500, with comments_count explaining only 22.6% of variation in data, whereas this measure peaks at 35% for projects whose goal ranges from \$5000 to \$9500 (3rd quartile). *The reasoning behind this result is that projects with higher goal would need engagement (comments) to signal credibility & therefore comments influence success more.*

However, when the goal level is above 75%-percentile, both the coefficient and the explanatory power start to slightly lower down. There could be a possibility that when the goal is set too high, the amount of collected_funds will be slightly less dependent on the comments_count, meaning that other control variables can further explain the relationship.

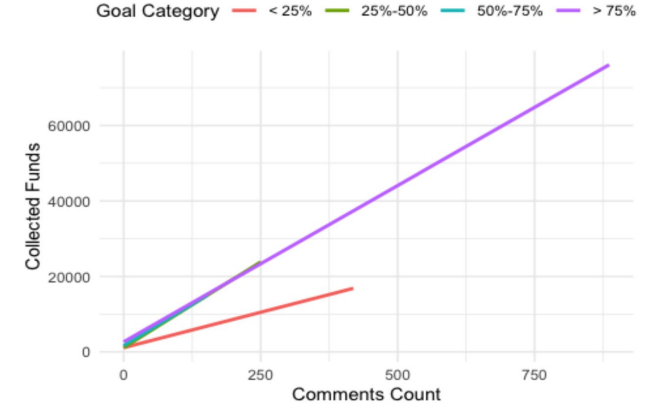


Fig 3. The correlation of comments_count versus collected_funds at different goal level

Testing H2 - All data approach

```
Call:
lm(formula = collected_funds_std ~ comments_count_std * goal_std,
    data = df)

Residuals:
    Min       1Q   Median       3Q      Max
-14.9115  -0.3432  -0.1240   0.1575  14.6574

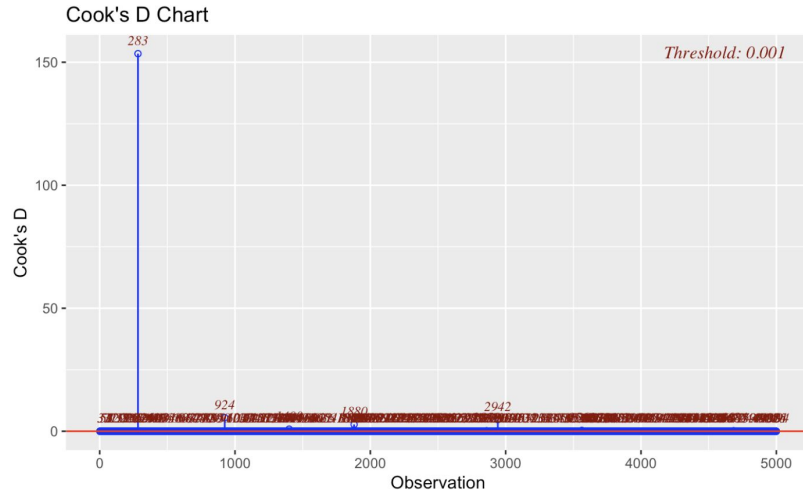
Coefficients:
                Estimate Std. Error t value Pr(>|t|)
(Intercept)      0.002103   0.011233   0.187   0.851
comments_count_std 0.557030   0.014187  39.262 <2e-16 ***
goal_std          0.215532   0.011283  19.103 <2e-16 ***
comments_count_std:goal_std -0.013492   0.009044  -1.492   0.136
---
Signif. codes:  0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 0.788 on 4996 degrees of freedom
Multiple R-squared:  0.3795,    Adjusted R-squared:  0.3791
F-statistic: 1018 on 3 and 4996 DF,  p-value: < 2.2e-16
```

The coefficients for `comments_count` and `goal` are 0.557030 and 0.215532 respectively, suggesting that one standard deviation increase in `comments_count` results in an additional of 0.557030 standard deviation increase in `collected_funds` and one standard deviation increase in `goal` results in an additional of 0.215532 standard deviation increase in `collected_funds`. The p-value for both coefficients are significant while the p-value of the interaction term is 0.136, inferring that the interaction between `goal` and `comments_count` is **not statistically significant** in predicting the `collected_funds`. The model can explain 37.95% (R-squared) of the variance in the dependent variable, which is `collected_funds`.

Output 3. Regression of `collected_funds` on `comments_count` with `goal` being the moderator

Testing H2 - All data approach_refit



[1] "The number of potential outliers in model OLS (Cook's distance > 3*mean)"

[1] 8

Output 4. Cook's D Chart indicating potential outliers to the model

After testing for outliers using the Cook's distance, 8 potential outliers were identified and removed from the data. A refitted model was run again.

The coefficients for comments_count and goal, as well as the interaction term is significant ($p\text{-value} < 0.001$), supporting the hypothesis that goal has a moderating effect on the relationship between comments_count and collected_funds. The sign of the interaction term is positive, indicating that higher goals amplify the effect of comments_count on the collected_funds.

The model can explain 39.86% of variation in data ($R\text{-squared} = 0.3986$).

Call:

```
lm(formula = collected_funds_std ~ comments_count_std * goal_std,
    data = df_clean)
```

Residuals:

Min	1Q	Median	3Q	Max
-3.9301	-0.3094	-0.1369	0.1509	8.4137

Coefficients:

	Estimate	Std. Error	t value	Pr(> t)
(Intercept)	-0.021952	0.009575	-2.293	0.0219 *
comments_count_std	0.551631	0.013803	39.965	<2e-16 ***
goal_std	0.201223	0.009601	20.959	<2e-16 ***
comments_count_std:goal_std	0.137840	0.011532	11.953	<2e-16 ***

Signif. codes: 0 '***' 0.001 '**' 0.01 '*' 0.05 '.' 0.1 ' ' 1

Residual standard error: 0.6672 on 4988 degrees of freedom
 Multiple R-squared: 0.3986, Adjusted R-squared: 0.3983
 F-statistic: 1102 on 3 and 4988 DF, p-value: < 2.2e-16

Output 5. OLS-regression of collected_funds on comments_count with goal as the moderator, outliers removed

Checking Assumptions

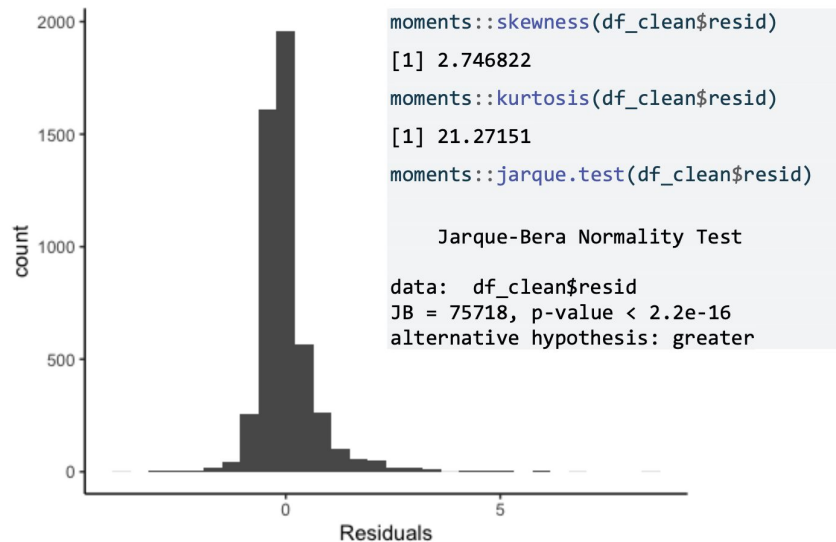


Fig 4. Normality of error terms check

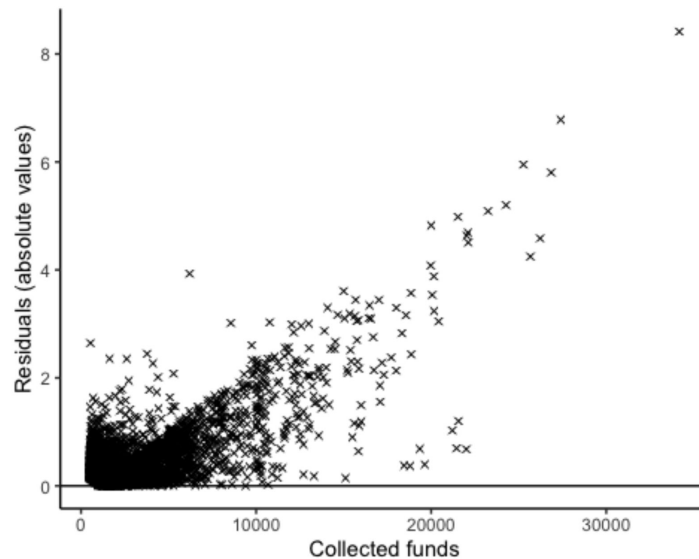


Fig 5. Normality of error terms check

The distribution of error terms is not normal. The skewness and kurtosis are 2.746822 and 21.27151, suggesting the the distribution is positively skewed to the right and has heavy tails. This means that the model is slightly biased. Thus, the standard error of OLS estimates is not reliable, causing the confidence intervals to be too narrow. The model may give over-optimistic impression of the precision; in fact, uncertainty does exist.

Heteroskedasticity noticed for error terms, indicating that there are confounding factors behind collected_funds besides from comments_count. The variance of error terms are relatively stable at collected fund below \$10,000, indicating that the model might be more efficient at predicting lower fund levels. For a larger amount of fund to be collected, complex confounding factors must come into play to explain the success.

Checking Assumptions

```
regclass::VIF(model_OLS_1)
```

comments_count	campaign_quality	pitch_size
1.025881	1.063842	1.061453

Output 6. Multicollinearity check - hypothesis 1

```
regclass::VIF(model_OLS_clean)
```

comments_count_std	goal_std
1.193796	1.028997
comments_count_std:goal_std	
1.167820	

Output 7. Multicollinearity check - hypothesis 2

VIF values for comments_count, campaign_quality and pitch_size are approximately 1.06, 1.03 and 1.6 respectively, showing that there is very low or no correlation among the variables.

Similarly, VIF values for comments_count, goal and the interaction term between them are approximately 1.19, 1.03 and 1.17 respectively, showing that there is very low or no correlation among the variables.

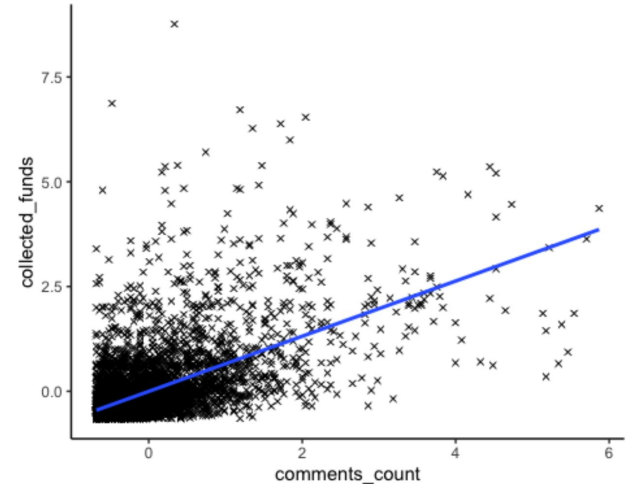


Fig 6. Linearity check

The relationship between collected_funds and comments_count is approximately linear. Meanwhile, there is some variability in the data points around the line, particularly at higher values of comments_count. In general, the relationship is still considered as linear, as the blue line of best fit is well-fitted in the data, showing an upward trend.

Conclusion

After testing the two hypotheses, it can be concluded that:

H1 is supported, showing that *there is a positive and significant relationship between **the collected_funds of crowd-funding projects and the number of comments**, such that projects with more comments_count raise more collected_funds.*

H2 is supported, showing that ***the goal level has a moderating effect on the relationship between the collected_funds of crowdfunding projects and the comments_count of the project** such that the effect of comments_count on collected fund is larger for projects with higher goal.*

These results demonstrate the importance of engagement (particularly via comments) in the success of crowdfunding. Regarding the moderating effect, the increasing levels of goal will result in stronger effects on the relationship between comments_count and collected_funds. However, when the goal is set too high (above 75%-percentile), collected_funds is less likely to depend on comments_count as the larger projects mean less backers' individual contribution in proportion to the funding goal, reducing the perceived impact of individual interactions such as comments_count. Hence, our hypothesis highlights that entrepreneurs and investors should have adaptive strategies depending on the size of funding goal.

However, when checking the assumptions of the models, two assumptions about normality of error terms and homoscedasticity are not met. This would require further statistical techniques to address these issues.

By proposing and testing the two hypotheses, the interplay between social engagement by comments and strategic goal-setting in crowdfunding projects is clearly justified and supported, thus, posing effects on the success of the projects. The findings highlight one of the key drivers for crowdfunding success and practical guidance for entrepreneurs and investors on tactical objectives setting.