# FINAL PROJECT LEAVE MANAGEMENT SYSTEM

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# Project Overview

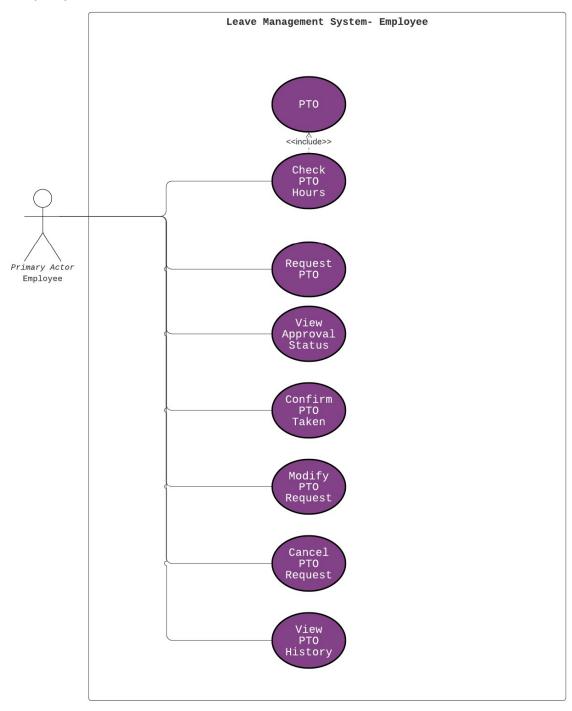
Ben and Billie Muzzy developed a Leave Management System (LMS). An LMS is an all-in-one platform that handles all time off requests from employees. Time off request types included in this LMS will be: Paid Time Off (PTO), Unpaid Time Off (UTO), and Bereavement.

Employees will be able to check available PTO hours, request to use PTO hours, view approval status, modify PTO requests, cancel PTO requests, and view PTO history.

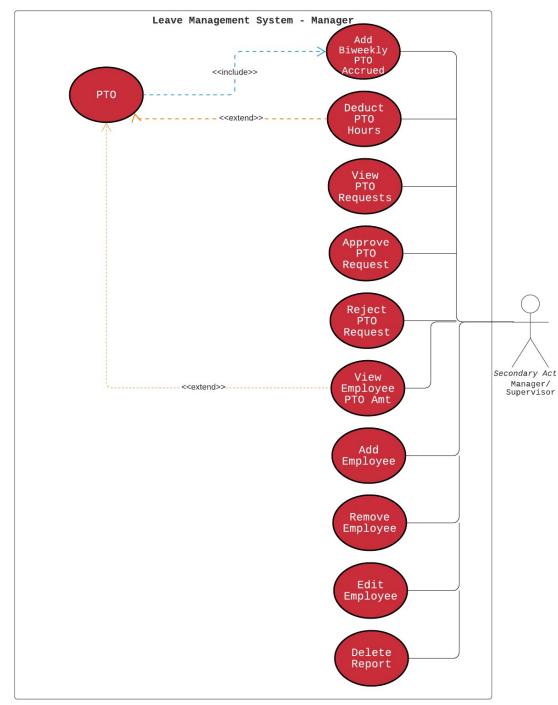
Manager/Supervisors will be able to view PTO requests, approve PTO requests, reject PTO requests, and view an employee's available PTO.

# **Use Cases**

## Employee



### Manager



Use Case Name | Check PTO Hours

ID UC1

Scenario | Employee Checks Hours

Triggering Event | Employee considering taking time off

Brief Description | Employee thinking about taking a mental health day. First

time using system.

Actors | Employee, Manager

Assumptions | Full time employee eligible for PTO

Frequency of Use As needed
Related Use Cases PTO, Add Biweekly PTO Accrued, Deduct PTO Hours

Stakeholders Manager

Preconditions Does not know how much PTO available

Postconditions | Now knows PTO available

1.) Employee logs on to portal
2.) Employee selects the view PTO hours buttons

2.) Employee selects the view PTO hours buttons

3.) System responds with total PTO available

a. User has enough PTO and proceeds to Request

PTO

b. User does not have enough PTO and logs off

Alternate Course 1.) User receives login error

2.) Employee reaches out to Manager

3.) Manager adds employee to portal

4.) Employee follows Main Course

Main Course

Use Case Name

Request PTO

ID UC02

Scenario

Employee wants to request PTO

Triggering Event Brief Description

Employee see they have enough hours to take PTO.

Employee sees they have enough PTO hours and wants to take a mental health day.

Actors Emp

Employee, Manager

**Assumptions** 

Full time employee eligible for PTO

Frequency of Use Related Use Cases As needed
Check PTO Hours

Stakeholders

Manager

Preconditions Postconditions

Main Course

Employee wants to take PTO

Employee requested PTO

ripioyee requested PTO

- 1.) Employee logs on to portal
- 2.) Employee selects the view PTO hours buttons
- 3.) System responds with total PTO available
  - a. User has enough PTO and proceeds to Request PTO
- 4.) Employee requests PTO
- 5.) Request forwarded to Manager for approval
- 6.) Employee logs out of system
- 7.) Employee waits for email notification that approval status is available

- 1.) Employee logs on to portal
- 2.) Employee selects the view PTO hours buttons
- 3.) System responds with total PTO available
  - a. User has enough PTO and proceeds to Request PTO
- 4.) Employee requests PTO
- 5.) Error Message received when requesting that there was not enough PTO available
- 6.) Manager reaches out to developer
- 7.) Developer corrects bug
- 8.) Employee follows Main Course

Use Case Name | View PTO Requests

UC03 

Scenario

Manger views PTO requests

Triggering Event Brief Description

Notification that an employee requested PTO

Employee requested PTO, email notification that there is a PTO request available was emailed to manager.

Manager, Employee Actors

Assumptions

Daily

Manager has access to employee's schedules

Frequency of Use Related Use Cases

Request PTO

Stakeholders Preconditions

**Employee** Request pending for approval

Request approved or rejected

**Postconditions** Main Course

- 1. Notification received that there is a new PTO request available.
- 2. Manger logs into portal
- 3. Manager checks staff schedule to ensure that there is enough coverage for the day
  - a. Coverage is sufficient and Manager approves
  - b. Coverage is not sufficient, and Manager rejects
- 4. Notification sent to employee
- 5. Manager logs off
- 1. Employee has waited 24 hours for approval and has not received approval
- 2. Employee reaches out to Manager to ask status
- 3. Manager did not see notification
- 4. Manager checks for spam messages
  - a. Message is in Spam, manager unblocks address
  - b. Message is not in Spam manager reaches out to Developer
- 5. Manager follows main course steps 2-5

Use Case Name | View approval status

UC04

Scenario

Employee email notification that approval status is available

Triggering Event Brief Description Manager approved PTO request

Employee submitted for PTO and manager approved/rejected request. Employee received notification that approval status available

Actors

Employee, Supervisor

Assumptions Frequency of Use Related Use Cases

Employee Requested PTO

As needed

Approve PTO Request, Reject PTO Request

Stakeholders Manager

- 1.) PTO has been approved or reject
- 2.) Employee received notification approval status available

**Postconditions** Main Course

**Preconditions** 

Employee knows if PTO has been approved or rejected

- 1.) Employee receives notification that PTO status is available
- 2.) Employee logs into portal
- 3.) Employee clicks on link to view status
  - a. Approved
  - b. Rejected if rejected reason provided such as "not enough coverage"
- 4.) Employee logs out of portal

- 1.) Employee receives notification that PTO status is available
- 2.) Employee logs into portal
- 3.) Employee clicks on link to view status
- 4.) Status was rejected, but no reason provided because Manager did not enter a reason.
- 5.) Employee consults with Manager as to why rejected
- 6.) Manager tells employee reason
- 7.) Manager updates portal with reason code
- 8.) Manager selects option to not send out a notification
- 9.) Manager logs off

Use Case Name | Cancel PTO Request

Whenever needed.

Employee

UC05

Scenario

Employee wants to cancel PTO request.

Triggering Event

Employee remembers they requested PTO for a day they no longer need.

**Brief Description** 

Employee's family no longer coming for a visit and realized they need to cancel their PTO request.

Actors **Assumptions** 

Previously requested PTO amount hasn't already been deducted from available PTO.

Frequency of Use Related Use Cases

Request PTO, Modify, PTO Request, View PTO Request History

Stakeholders **Preconditions**  Employee, supervisor

Employee wants to cancel a PTO Request

**Postconditions** Main Course Employee has cancelled a PTO Request

- 1. Employee logs into LMS.
- 2. Clicks "View PTO Request History" and sees his current PTO request still listed as approved.
- 3. Employee selects the PTO request and clicks cancel.
- 4. Employee's requested PTO gets added back to their available PTO balance. Supervisor gets notification of the cancellation request but needs to take no action on it as PTO cancellations do not need supervisor approval.

#### Alternate Course

- 1. Employee logs into LMS.
- 2. Clicks "View PTO Request History" and sees his current PTO request still listed as approved.
- 3. Employee selects the PTO request and clicks cancel.
- 4. Employee receives error, "UNABLE TO CANCEL PTO REQUEST".

Employee contacts his supervisor about the error. Supervisor views the PTO request again and sees it's for tomorrow's date. Reminds employee that PTO cancellation requests must be submitted 36 hours prior to date of the PTO Request.

Use Case Name | Modify PTO Request

 $\Box$ 

UC06

Scenario

Employee wants to modify a PTO request

Triggering Event

Employee wanted to adjust his PTO request from 4 hours to 8 hours

Brief Description

Employee got a call their doctor, based on test results just received the doctor would like to run additional tests at the Employee's next appointment. Employee then realizes they will need to take additional hours PTO for that appointment.

Actors

Employee, supervisor

Assumptions Frequency of Use Related Use Cases

Employee has enough available PTO.

Whenever needed.

Stakeholders **Preconditions** 

Check available PTO, Request PTO, Cancel PTO Request

Employee, supervisor

Employee needed modify the number of hours on a **PTO Request** 

**Postconditions** 

Employee successfully modified the number of hours on a **PTO Request** 

Main Course

- 1. Employee logs into LMS.
- 2. Clicks "View PTO Request History" and finds the PTO Request to modify
- 3. Employee selects the PTO request and clicks modify and enters the new PTO amount and clicks submit.
- 4. Supervisor gets notification of the PTO Request Modification and approves the change. Employee gets email notification that the PTO change has been approved.

- 1. Employee logs into LMS.
- 2. Clicks "View PTO Request History" and finds the PTO Request to modify
- 3. Employee selects the PTO request and clicks modify and enters the new PTO amount and clicks submit.
- 4. Supervisor gets notification of the PTO Request Modification and clicks approve on the request, but receives error, "Request previously approved, unable to approve again".
- 5. Supervisor contacts Dev Team about the issue.
- 6. Dev Team deploys fix to allow modification of previously submitted PTO Requests.
- 7. Supervisor tries to approve the request again this time it was successful.

Use Case Name | Deduct PTO Hours

UC07

Scenario

Employee wants view if the PTO they took 2 week ago was deducted from their available PTO

Triggering Event

Employee wants view if the PTO they took 2 week ago was deducted from their available PTO

Brief Description

Employee wants view if the PTO they took 2 week ago was deducted from their available PTO

Actors

Employee

Assumptions

Employee had used PTO

Frequency of Use Related Use Cases Whenever needed.

Stakeholders **Preconditions**  Request PTO, Cancel PTO Request, Approve PTO Request, Reject PTO Request

Employee, Supervisor

Employee wants to see if the PTO they recently used was deducted

Postconditions

Employee was able to verify the PTO they used recently was deducted from their available PTO amount

Main Course

- 1. Employee logs into LMS.
- 2. Clicks "Available PTO" and see they have 16 hours of PTO when previously they had 24 hours, so the PTO was deducted.

Alternate Course

- 1. Employee logs into LMS.
- 2. Clicks "Available PTO" and sees they still have 24 hours of available PTO.
- 3. Employee contacts their Supervisor about the issue
- 4. Supervisor contacts Dev Team about the issue
- 5. Dev Team looks into the issue and sees the approval status in the system, but the PTO was never deducted. Dev Team looks into the issue and finds that the time and date was off on the LMS Server which prevented the "Deduct PTO Hours" service from running.
- 6. Dev Team applies fix to the LMS application to use a different source for correct date and time.

Supervisor asks Employee to check their available PTO again. Employee checks and sees the correct available PTO amount.

Use Case Name | Confirm PTO Taken

UC08

Scenario

Employee used PTO recently and wants to confirm it was deducted from their available PTO

Triggering Event

Employee wants to confirm the PTO they used got deducted correctly from their available PTO amount

Brief Description

Employee used PTO recently and wants to confirm it was deducted from their available PTO

Actors

Employee

Assumptions

That the previous PTO Request was approved and not denied

Frequency of Use Related Use Cases

Whenever needed Request PTO, Approve PTO Request

Stakeholders

Employee

Preconditions

Employee used PTO and wants to confirm it was deducted from their available PTO.

**Postconditions** 

Employee was able to confirm their PTO Request was deducted correctly.

Main Course

- 1. Employee logs into LMS.
- 2. Clicks "available PTO"
- 3. Employee sees that they have the correct available PTO amount.

Alternate Course

- 1. Employee logs into LMS.
- 2. Clicks "Available PTO" 16 hours of PTO were taken when it should have only been 8.
- 3. Employee contacts their Supervisor about the issue.
- 4. Supervisor contacts Dev Team about the issue.
- 5. Dev Team sees that the PTO Request had been originally submitted for 16 hours and then later modified to 8 hours.
- 6. Dev Team applies fix for when PTO Requests are modified the original request is removed.

Supervisor asks Employee to check their available PTO again and now the correct amount shows.

Use Case Name View PTO History

UC09

Scenario

Employee sees they only have 16 hours of PTO available and they thought they had more, so they go to View PTO History

Triggering Event

Employee shows less available PTO then they thought they had

Brief Description

Employee sees they only have 16 hours of PTO available and they thought they had more, so they go to View PTO History

Actors

**Employee** 

Assumptions

That the Employee previously has submitted a PTO request and their Supervisor approved it

Frequency of Use Related Use Cases Whenever needed

Check PTO Hours, Request PTO, Modify PTO Request, Cancel PTO Request

Stakeholders **Preconditions** Postconditions

Employee, Supervisor

Employee wants to verify if they used PTO or not

Employee is able to verify they did indeed use more PTO than they thought

Main Course

- Employee logs into LMS. 1.
- 2. Clicks "View PTO History"
- Employee is able to see that they did use more PTO than they thought and the available PTO amount is correct.

- 1. Employee logs into LMS.
- 2. Clicks "View PTO History"
- 3. Employee is able to see that they have an extra PTO Request they don't' remember submitting.
- 4. Employee contacts their Supervisor about the issue
- 5. Supervisor contacts Dev Team about the reported issue
- 6. Dev Team looks into the issue and finds that the recent company holiday got applied as regular PTO use for all employees
- 7. Dev Team applies fix, so company holidays do not trigger PTO use
- 8. Supervisor contacts Employee and asks them to verify their available PTO amount
- 9. Employee is now able to see the correct available PTO is showing

Use Case Name | Approve PTO Request

ID UC10

Scenario | Supervisor needs to approve a PTO request

Triggering Event Brief Description

Supervisor received a PTO Request notification

An employee on the Supervisor's team submitted a PTO Request

Actors

Employee, Supervisor

Assumptions

Employee actually submitted a PTO Request

Frequency of Use Related Use Cases Whenever needed Reject PTO Request, View Employee Amt

Stakeholders Preconditions

Postconditions |

Employee, Supervisor

Supervisor logs into LMS and approves the PTO Request Supervisor approved PTO request and Employee receives PTO approved notification

Main Course

- 1. Supervisor logs into LMS.
- 2. Supervisor clicks "View PTO Requests"
- 3. Supervisor clicks "Approve PTO" and the PTO Request gets and approved note added and a notification is sent to the Employee

- 1. Supervisor logs into LMS.
- 2. Supervisor clicks "View PTO Requests"
- 3. Supervisor clicks "Approve PTO" and nothing happens
- 4. Supervisor contacts Dev Team about the issue
- 5. Dev Team looks into the reported issue and doesn't find any application or system issues.
- 6. Dev Team asks Supervisor to reboot their PC and try again.
- 7. Supervisor reboots and tries the approval again and time it goes through

Use Case Name | View PTO Requests UC11 ID Manager/Supervisor needs to view PTO requests Scenario Manager/Supervisor gets a notification via email that there Triggering Event are new PTO requests pending Brief Description Manager/Supervisor gets an alert that there are PTO requests that need approval. Manager Actors PTO requests pending **Assumptions** Frequency of Use daily Related Use Cases Add PTO Request Stakeholders | Employee Preconditions | Receives notification that there is a PTO request Postconditions | PTO request approved or rejected 1.) Employee submits request for PTO Main Course 2.) Manager receives notification that there is a PTO request pending 3.) Manager goes to Portal and approves/rejects 1.) Employee submits request for PTO Alternate Course 2.) Manager does not get notification 3.) Employee waits for status. After 24 hours asks manager for status 4.) Manager checks portal request is there, but no notification 5.) Manager approves request

6.) Manager notifies developer

Use Case Name | Reject PTO Request

ID UC12

Scenario | Manager rejects PTO request

Triggering Event Brief Description

Manager receives notification that there is a PTO request After receiving notification manager sees that there are already too many people taking time off.

Actors | Employee, Manager

Assumptions PTO request submitted

Frequency of Use Monthly Related Use Cases Add PTC

Main Course

ed Use Cases Add PTO request
Stakeholders Employee, Manager

Preconditions PTO Requested
Postconditions PTO rejected

1.) Employee submits request for PTO

2.) Manager gets notification

3.) Manager checks calendar and sees multiple employees already have the day off

4.) Manager rejects PTO and receives success message

Alternate Course

1.) Employee submits request for PTO

2.) Manager gets notification

3.) Manager checks calendar and sees multiple employees already have the day off

4.) Manager clicks on reject PTO option, but the page is spinning.

5.) Manager notifies employee in person that PTO request is denied and provides reason.

6.) Manager notifies development

Use Case Name | View Employee PTO Amount

UC13 ID

Manager checks to see if employee has enough PTO Scenario

Triggering Event Brief Description

PTO request

Employee has been taking a lot of PTO recently and Manager suspects that employee does not have enough

PTO.

Manager, Employee Actors

A PTO request is submitted, and employee qualifies for PTO Assumptions

Weekly Frequency of Use

Request PTO

Related Use Cases Stakeholders

Main Course

Manager

**Preconditions Employee requests PTO** 

Manager views hours Postconditions

1.) Employee submits request for PTO

2.) Manager gets notification

3.) Manger checks PTO hours and confirms suspicion.

Alternate Course

1.) Employee submits request for PTO

2.) Manager gets notification

3.) Manger checks PTO hours but there is an excessive amount of PTO available

4.) Manager confirms PTO with payroll and confirms there is an error

5.) Manager reports error.

Use Case Name | Add New Employee

ID UC14

Scenario | Manager needs to add a new hire to portal

Triggering Event New hire qualifies for PTO

Brief Description New hire qualifies for PTO and manager needs to add to portal

Actors Manager

Assumptions New hire qualifies for PTO

Frequency of Use Monthly

Related Use Cases NA

Main Course

Stakeholders | Manager, Employee

Preconditions | Employee qualifies for PTO

Postconditions Employee can use portal

1.) Employee qualifies for PTO

2.) Manager creates new user for employee

3.) Employee confirms can log in

Alternate Course

1.) Employee qualifies for PTO

2.) Manager creates new user for employee

3.) Employee unable to login

4.) Manager checks Portal and sees that they did not enter all required information

5.) Manager completes information

6.) Employee can login

Use Case Name Remove Employee

ID UC15

Scenario | Employee terminated and needs to be removed from

portal

Triggering Event | Employee terminated

Brief Description | Employee terminated and needs to be removed from

portal

Actors Manager

Assumptions | Employee qualified for PTO

Frequency of Use | Monthly

Main Course

Related Use Cases | Add New Employee

Stakeholders Manager

Preconditions | Employee has access to portal

Postconditions | Employee does not have access to portal

1.) Employee Terminated

2.) Manager clicks remove employee, and confirms

3.) Employee is removed from system

Alternate Course 1.) Employee Terminated

2.) Manager clicks remove employee, and receives an error to check VPN

3.) Manager notices they are not logged into VPN and logs back in.

4.) Manager removes employee

Use Case Name | Edit Employee

UC16 ID

Scenario

An employee gets married and needs a name change

Triggering Event

Employee notifies manager that they need to have their name changed.

Brief Description

Employee needs to be edited because last name changed

Actors

Employee, Manager

**Assumptions** 

Employee has access to portal

Frequency of Use

Few times per year

Related Use Cases

Add Employee Employee

Stakeholders |

Preconditions Last name needs updating

Postconditions | Last name is correct. Main Course

- 1.) Employee notifies manager of name change
- 2.) Manager edits the employee name
- 3.) Employee's name is updated

- 1.) Employee notifies manager of name change
- 2.) Manager edits the employee name
- 3.) Employee's name is updated
- 4.) Employee checks their portal and name is not correct
- 5.) Employee tries logging out and logging back in and name is corrected

Use Case Name | Delete Report

ID UC17

Scenario Report is no longer needed

Triggering Event Receives notification that report has not been utilized in 6

months.

Brief Description Report is no longer needed, and manager wants it removed from dashboard.

Actors | Manager

Assumptions | Report was created by Manager

Frequency of Use 1-2 times a yar Related Use Cases Add report

Stakeholders Manager

Preconditions Report displays in dashboard Postconditions Report no longer in dashboard.

1.) Manager receives notification that report has not been used in six months

2.) Manager deletes report

3.) Report is no longer in dashboard

Alternate Course

Main Course

1.) Manager receives notification that report has not been used in six months

2.) Manager deletes report

3.) Report is still in dashboard

4.) Manger checks with development and learns that they cannot delete the report because they were not the creator of the report.

5.) Development removes the report and adds the option for reports to be deleted by anyone in the Manager's role.

Use Case Name | Add PTO Accrued

UC18 ID

Scenario PTO is to be added every two weeks

Triggering Event Payday

Brief Description Every two weeks employee's get PTO added

> System Actors

Employee qualifies for PTO Assumptions

Biweekly Frequency of Use

Related Use Cases View PTO

Stakeholders

Alternate Course

Employee

Preconditions | New hours have not been added

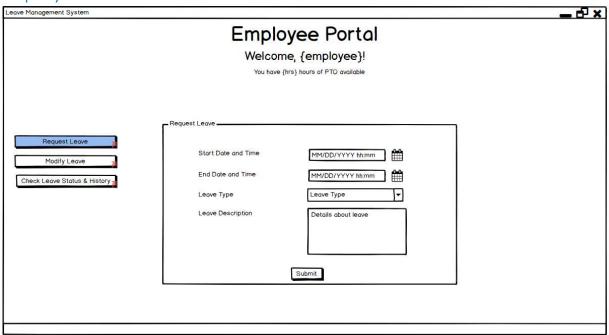
Postconditions | New hours added

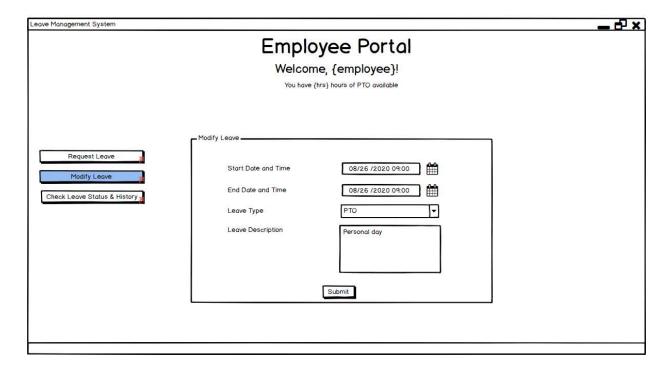
Main Course | System auto adds PTO

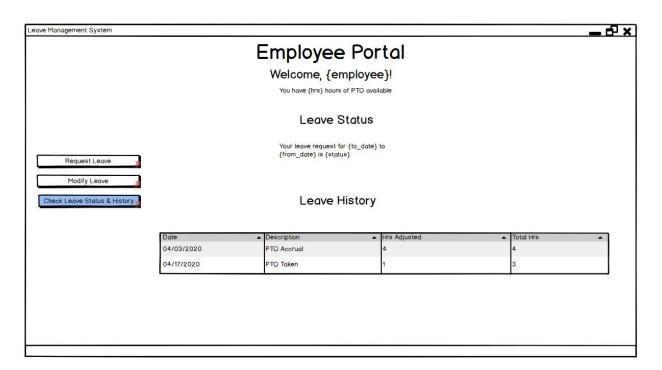
- 1.) Employee checks balance and sees no PTO added
- 2.) Employee consults with manager to see why
- 3.) Manager informs employee that they were out on leave for the past two weeks and PTO does not accrue while on leave.

### **UI Sketches**

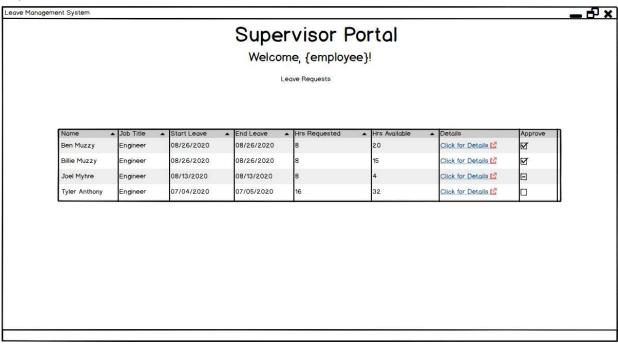
### **Employee**



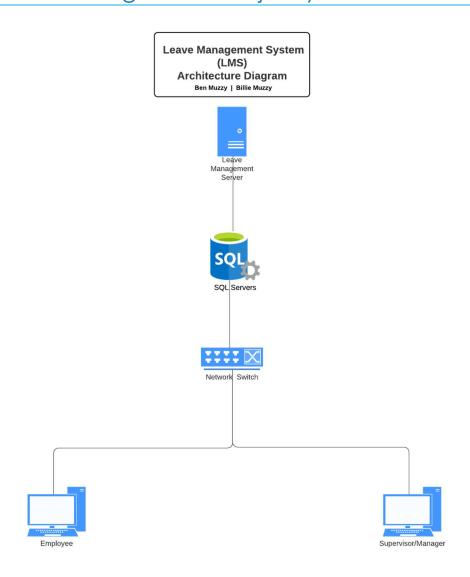




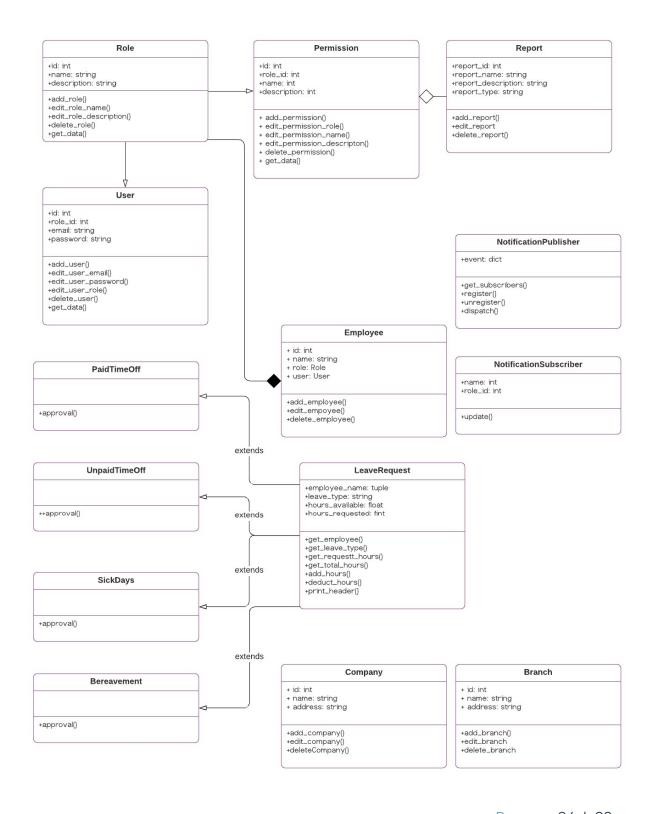
### Supervisor



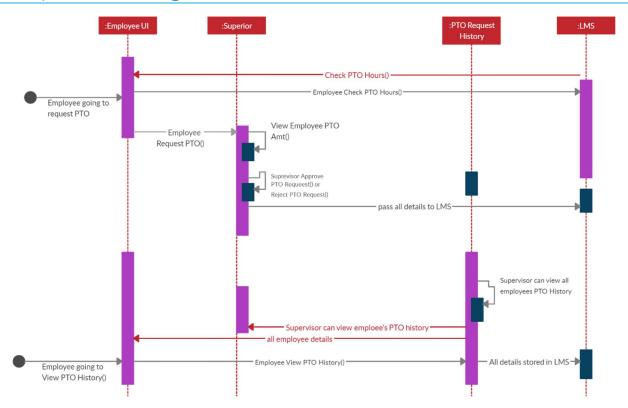
# Architecture Diagram of Major Systems



# Class Diagram for Major Classes in System



# Sequence Diagram



# **Appendix**

## Coordination of Work Documentation

Requirement	Primary	Notes
Use Cases	Both	Ben and Billie both did separate use case diagrams in week 4. When comparing original diagrams Billie found that Ben had four unique use cases:  • Modify PTO Requests • Cancel PTO Requests • View PTO Request History • View Employee PTO Amount Billie combined the two use cases diagrams and elaborations.
Rough Sketch of UI	Billie	Billie created rough sketch with feedback from Ben.
Architecture diagram	Ben	Ben created architecture diagram with feedback from Billie.
Class Diagram	Billie	Billie created the class diagram with feedback from Ben.
Sequence Diagram	Ben	Ben created the sequence diagram with feedback from Billie.

# Coordination of Work Python Application

Class	Primary	Files
Role	Billie	Roles.py, Leave.db, driver.py
Permission	Billie	Permissions.py, Leave.db, driver.py
User	Billie	Users.py, Leave.db, driver.py
<b>NotificationSubscriber</b>	Billie	Notifications.py, driver.py
NotificationPublisher	Billie	Notifications.py, driver.py
LeaveRequest	Ben	LeaveRequest.py, driver.py
PaidTimeOff	Ben	LeaveRequest.py, driver.py
<b>UnpaidTimeOff</b>	Ben	LeaveRequest.py, driver.py
SickDays	Ben	LeaveRequest.py, driver.py
Bereavement	Ben	LeaveRequest.py, driver.py