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| Use Case Name: | Checkin |
| ID: | UC3 |
| Scenario: | Customer wants to check-in |
| Triggering Event: | Customer arrive at hotel to check-in |
| Brief Description: | Customer approach receptionist at the hotel lobby and request to check-in |
| Actors: | Customer, Receptionist |
| Assumptions: | This is a new customer with an existing reservation and a receptionist is present |
| Frequency of Use: | Every time a customer check in |
| Related Use Cases: | Checkout |
| Stakeholders: | Hotel, Customer |
| Preconditions: | Reservation exists |
| Post Conditions: | The customer is checked in and gets a room key |
| Main Course: | 1. Customer arrives at hotel 2. Customer request a check in from receptionist 3. Receptionist verifies reservation 4. Reception checks the customer in and create a room key |
| Alternate Course: | 1. Reservation does not exist 2. Receptions tries checks for room availability    1. If room is available, proceed with check in    2. If not, recommend alternate property or hotel |