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| Use Case Name: | Checkout |
| ID: | UC4 |
| Scenario: | Customer wants to checkout |
| Triggering Event: | Customer is ready to leave the hotel |
| Brief Description: | Customer approach receptionist at the hotel lobby, in person or by room phone and request to check-out |
| Actors: | Customer, Receptionist |
| Assumptions: | This is a new customer staying at the hotel |
| Frequency of Use: | Every time a customer is ready to leave hotel |
| Related Use Cases: | Check-in |
| Stakeholders: | Hotel, Customer |
| Preconditions: | Customer is currently stating at the hotel |
| Post Conditions: | The customer checks out and pay the bill |
| Main Course: | 1. Customer is ready to leave 2. Customer calls the receptionist from room phone or appear in person at lobby hotel desk and request to checkout 3. Receptionist verifies customer information and room info 4. Receptionist checks out customer and generate bill 5. Receptionist accepts payment |
| Alternate Course: | 1. Customer decides to extend stay 2. Receptions checks for room availability    1. If room is available, proceed with check in    2. If not, proceed with checkout and collect paymentl |