



Offensive language exploratory analysis

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Abstract

In this paper we focus on the exploratory analysis of 21 different subgroups of hate speech. We use natural language processing techniques in order to find the underlying structure and connections/relations between the subgroups. We focus on data extracted from Twitter and online forums. First we use classic approaches, such as TF-IDF, BoW, and LDA, then we move on to more sophisticated methods, such as embeddings. We use both non-contextual embeddings, such as Word2Vec and GloVe, and contextual embeddings, such as BERT. We find out that [TODO: Describe the findings for the last submission](#).

Keywords

Hate speech, natural language processing, traditional methods, contextual and non-contextual embeddings, exploratory analysis, ...

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Introduction

In the last few years social media grew exponentially and with it also the ability of people to express themselves online. Enabling people to write on different online platforms without even identifying themselves lead to a new era of freedom of speech. Despite this new medium for communication bringing many positive things, it also has its downside. Social media has become a place where heated discussions happen and often result in insults and hatred. It is an important task to recognize hate speech and to prevent it.

Hate speech is defined as *abusive or threatening speech or writing that expresses prejudice against a particular group, especially on the basis of race, religion, or sexual orientation* [1]. We can see that the definition is very vague. Having said that, the goal of our paper is to help distinguish different types of hate speech and find the specific keywords of its subgroups in order to explain its structure. This could help with its identification and classification. In this paper we focus on 21 subgroups of hate speech - *abusive, hateful, spam, general hate speech, profane, offensive, cyberbullying, racism, sexism, vulgar, homophobic, slur, harassment, obscene, threat, discredit, insult, hostile, toxic, identity hate and benevolent sexism*. The goal of this paper is to explore hate speech subgroups and understand the similarities and connections between them.

There has been done a lot of research regarding the hate speech, however, these works are usually focused on the classification of hate speech. One of the first works include [2] who

built the decision tree based classifier Smokey for abusive message recognition and classification. Some other works that focus mainly on classification include [3] who compare the classification accuracy of models trained on expert and amateur annotations, [4] who use convolutional neural networks for classification into four predefined categories, and [5] who use different natural language processing techniques for expanding datasets with emotional information for better classification. In the last years, especially deep learning models are often used for detection and classification of hate speech, such as [6] who propose a sophisticated method that is a combination of a deep neural network architecture with transfer learning. There is also a lot of related work that focuses on creating large datasets such as [7] who create a large-scale, multilingual, expert based dataset of hate speech.

What is less common in the research area of hate speech is analysis of relationships between different types of hate speech and the importance of specific keywords. Some examples include [8], who try to separate bullying from other social media posts and try to discover topic of bullying using topic modeling with Latent Dirichlet Allocation (LDA). [9] model hate speech against immigrants on Twitter in Spain. They try to find underlying topic of hate speech using LDA, discovering features of different dimensions of hate speech, including foul language, humiliation, irony, etc. [10] conduct a survey about hate speech detection and describe key areas that have been explored, regarding the topic modeling, as well as sentiment analysis.

This paper is organized as follows: we present the datasets of tweets and comments, and describe data preprocessing in Section 1, we perform the exploratory analysis by using many traditional and neural approaches in Section 2, and we show the final results and a scheme of hate speech in [TODO: Complete this in the last submission.](#)

1. Data

1.1 Datasets and label distribution

We use 7 publicly available datasets for our exploratory analysis. We combine datasets [3], [11], and [12] into one large dataset (referred to as Dataset SRB) as they include same categories of hate speech. We make labels *sexism*, *racism*, and *both* from [3] and [11]. The third dataset ([12]) that we use contains label *hostile sexism*, where marked tweets are already included in the first two datasets under *sexism*, and label *benevolent sexism*, which we rename to *benevolent*. We obtain a dataset with 6069 samples that are labeled either *sexism*, *racism*, *both*, or *benevolent*. The fourth dataset (referred to as Dataset AHS)[13] that we use has 3 categories - *abusive*, *hateful*, *spam*. As this is the original dataset no additional merging is needed. We obtain a dataset with 13776 tweets with the mentioned labels. Note that we exclude *None* label from both datasets, as we do not need it for the analysis. We show the distribution of individual categories from datasets SRB and AHS in Figures 1 and 2, respectively. Note that the numbers of samples might not match the numbers in the original papers, due to the Twitter removing the tweets, making them unavailable for us to analyze. We also provide an example for each label.

Racism - "He can't be a server at our restaurant, that beard makes him look like a terrorist." Everyone laughs. #fuck-thanksgiving

Sexism - #katieandnikki stop calling yourselves pretty and hot..you're not and saying it a million times doesn't make you either...STFU

Benevolent - It's "NEXT to every successful man, there's a woman"

Spam - RT @OnlyLookAtMino: [!!] #WINNER trending #1 on melon search

Abusive - You Worried About Somebody Bein Ugly... Bitch You Ugly...

Hateful - i hope leaders just kick retards that fake leave teams today

Additionally, we use the dataset of comments extracted from the League of Legends community [14]. We preprocess the dataset given in the SQL format to a more readable CSV form and keep only the posts that are annotated as harassment. We obtain 259 examples of cyberbullying examples. The sixth dataset that we use was designed for the problem of the hate

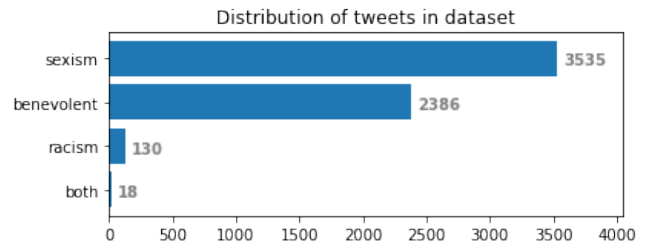


Figure 1. Distribution of tweets in SRB dataset. This figure shows the distribution of hate speech categories in the SRB dataset. We can see that *sexism* and *benevolent* are well represented, whereas *racism* and *both* are far less frequent. Original set contains more tweets labeled *racism*, but due to their removal we cannot obtain them.

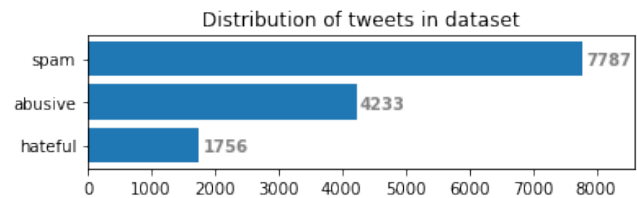


Figure 2. Distribution of tweets in AHS dataset. We see that the *spam* is the most represented label in the dataset, which represents the majority of the dataset. This is followed by the *abusive* tweets and there is the least *hateful* tweets. We can see that categories in this dataset are well represented.

speech identification and classification, but we use the labels from the train and test set and merge them into one big dataset that we use for our analysis. It provides tags of *hatespeech*, *profane*, and *offensive*, so we refer to the dataset as HPO. It consists of 2549 tweets, distribution of which can be seen in Figure 3. We again provide an example for each of the labels.

Cyberbullying - plot twist she's a fggt

Hatespeech - Johnson you liar. You don't give a flying one for the Irish

Offensive - #FuckTrump And retired porn star Melania too.

Profane - Fuck Trump and anybody who voted for that Lyin POS! #FuckTrump

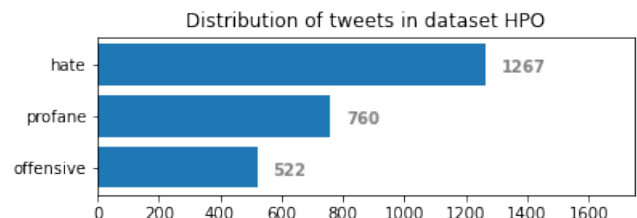


Figure 3. Distribution of tweets in HPO dataset. The most used label is *hatespeech*. It is followed by *profane* and then *offensive*, which have a similar number of tweets.

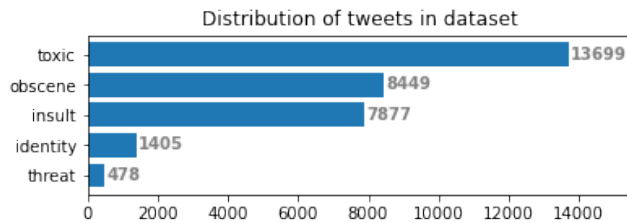


Figure 4. Distribution of tweets in TOITI. We see that most of the comments are labeled as *toxic*. Around half of them are *obscene* and around half are also labeled as *insult*. *Identity hate* and *threat* are far more uncommon in this dataset.

We also use the dataset of Wikipedia comments [15], that are marked as either *toxic*, *sever toxic*, *obscene*, *identity hate*, *threat*, and *insult*. We merge the first two categories into *toxic*. It is important to note that each comment in this dataset might have multiple labels, so the results for those tags might be similar. Original dataset contains 159571 tweets, 16225 of which are labeled. We show the distribution of the labels in Figure 4. We denote this dataset as TOITI in the future text.

Threat - SHUT UP, YOU FAT POOP, OR I WILL KICK YOUR ASS!!!

Obscene - you are a stupid fuck and your mother's cunt stinks

Insult - Fuck you, block me, you faggot pussy!

Toxic - What a motherfucking piece of crap those fuckheads for blocking us!

Identity - A pair of jew-hating weiner nazi schmucks.

1.2 Annotation process of the data

As the goal of this report is to inspect deeper structure and gain a new understanding of relationships between different subgroups of hate speech, we must also inspect how the data, that we work with, was annotated. Annotations play a big role in this analysis, as we take them as a ground truth, meaning if in the data set some tweet / comment was labeled as e.g., *sexism* we do not further question this choice, and perform all our further analysis accordingly.

Data set [3] uses both amateur annotators from crowdsourcing platform CrowdFlower and annotators with theoretical and applied knowledge of hate speech, and use the data set for hate speech detection and classification. [12] manually annotate their data set with the help of a 25 year old woman studying gender studies and use the data to investigate how different is benevolent sexism from sexism, and also perform classification with SVM. [13] again use amateur annotators from CrowdFlower and want to provide large annotated data set that is available for further scientific exploration. [14] use 3 human experts for the annotation and then propose an approach to precisely detect cyberbullies and also provide

metrics to identify victims of severe cyberbullying cases. [16] used junior experts for language and they engaged with an online system to judge the tweets. Their goal was text classification. [15] again use platform CrowdFlower, however, they require their annotators to first pass a test of 10 questions to ensure data quality. Their goal is to provide methodology that will allow them explore some of the open questions about the nature of online personal attacks.

1.3 Preprocessing

Before applying any methods we first preprocess all of our data. We remove retweet text RT, hyperlinks, hashtags, taggings, new lines, and zero length tweets. We further filter out tokens that do not contain letters, e.g., raw punctuation.

2. Methodology

2.1 Traditional approaches

We start the analysis with more traditional approaches, and continue with neural approaches.

2.1.1 LDA

We use Latent Dirichlet Allocation (LDA) in combination with Bag-of-Words (BoW) and TF-IDF in hopes of finding obvious topics from all the provided comments / tweets. We try to determine 15 different topics, which is the same as the number of labels we have in our datasets. Results using BoW and TF-IDF are similar, however, we cannot clearly distinguish between the topics and connect obtained topics to the existing labels, aside from one topic, which is related to sexism. Top 5 most related words are: *penis*, *rape*, *image*, *live*, *vagina*.

2.1.2 TF-IDF

We continue with the analysis of datasets with a traditional method TF-IDF as we want to see the most relevant words for each category of offensive language that we have in the dataset. We show the results in Table 1. We can see that some of the categories have similar unigrams that achieved the highest TF-IDF score. An example of categories with the same highest scored unigrams are *insult* and *obscene*. This makes it harder to differentiate between the categories. It is important to note, that such examples might also occur due to subjective labeling in the provided datasets, as well as people not clearly differentiating between these categories. Most datasets are not labeled by experts, but with the help of platforms such as FigureEight or Amazon Mechanical Turk. From the results in Table 1, we could assume that most people perceive categories such as *insult* and *obscene* or *threat* and *toxic* similarly. On the other hand, categories such as *spam* or *cyberbullying* are clearly differentiable from other categories. We can also see a lot of categories including Trump related words (*hatespeech*, *profane*, and *offensive*). Those categories are taken from the same dataset, and we can see that such labels will contain words that are related. So the words connected to those labels might also be connected to some bigger topic, which depends

on the annotator’s choice from where to extract the tweets / comments.

category	unigrams with highest TF-IDF score
racism	peopl, white, terror, man, look
sexism	feminazi, women, think, sexist, notsexist
benevolent	women, classi, sassi, nasti, gonna
abusive	know, stupid, shit, like, idiot
hateful	peopl, trump, nigga, like, idiot
spam	giveaway, game, enter, work, home
cyberbullying	one, guy, good, gone, go
hatespeech	world, trumpisatrait, trump, shameonicc, peopl
identity hate	fuck, shit, littl, like, one
insult	delet, go, ass, stupid, bitch
obscene	delet, go, stupid, bitch, ass
offensive	trumpisatrait, like, douchebag, fucktrump, get
profane	trump, shit, say, resist, peopl
threat	fuck, get, die, want, find
toxic	fuck, get, bitch, want, block

Table 1. Table shows 5 highest scoring unigrams for each label we investigate. We choose the parameters, which we believe provide us the most meaningful unigrams, so we consider words that appear in at least 5% and less than 60% of the documents.

2.2 Non-contextual word embeddings

For each of the category labels we try to find the 30 most similar words and use their embeddings to infer the similarities and differences between the subgroups. For this task we use pre-fitted Word2Vec ([17], [18]), GloVe [19], and FastText ([20]). We visualize the results with the help of t-SNE. Because of this we cannot interpret distances between the labels from the visualization. However, we can still infer that the labels that are intertwined are more similar than those that are nicely separable from one another.

We show the results in Figure 5. We can see that *homophobic* and *racist* appear very intertwined in Word2Vec and GloVe embeddings, meaning that they cannot be separated, thus indicating a strong relation. On the other hand, in both of these embeddings *spam*, *toxic*, and *discredit* are well separated from other groups and are clearly distinguishable from others. We can also see that *abusive* is entangled with *benevolent* in GloVe representation, however, in results obtained from Word2Vec *benevolent* is nicely separable from other labels. So it is difficult to conclude that *benevolent* is a label that is different enough from other labels. FastText also nicely separates *toxic* and *benevolent* from other labels, but is unable to separate *vulgar*, *profane* and *obscene*, and *insult*. From all three models combined, we can conclude that the only label that can be always well distinguished from the others is *toxic*, and that *vulgar*, *profane*, *obscene*, and *insult* are labels that cannot be nicely separated. We also conclude that *spam* is a nicely separable category. Note that in some models we omit labels that are not in a vocabulary.

By now we provide some relations and decide to further investigate the connections between the related labels using word analogy. We try to find hyponyms and hypernyms, which we do with the help of the following setting:

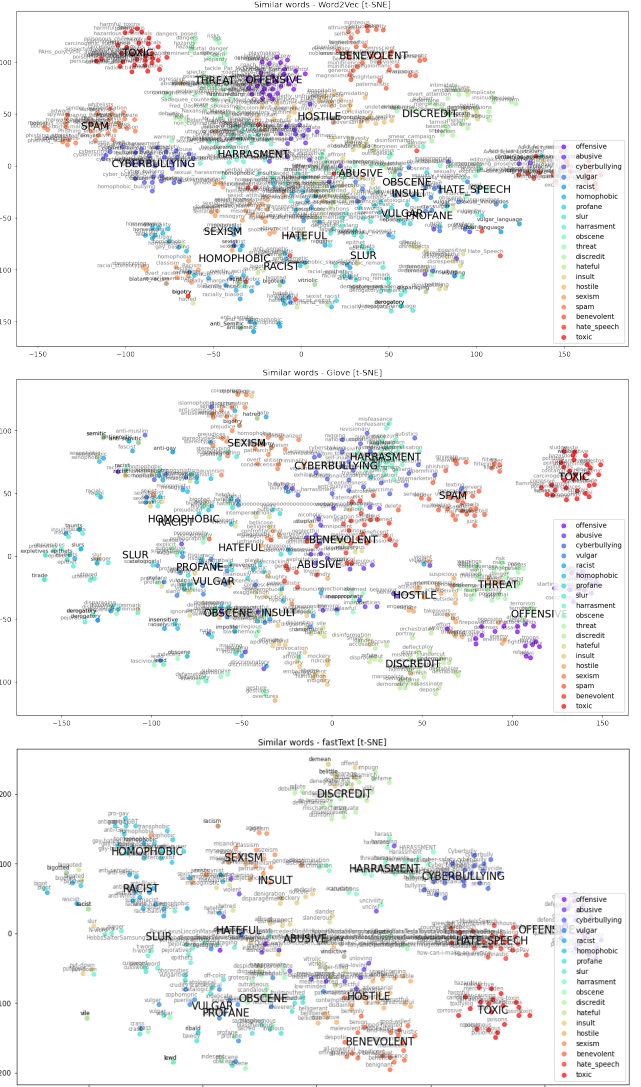


Figure 5. Word2Vec, GloVe, and FastText similar labels. Figure shows Word2Vec (1st row), GloVe (2nd row), and FastText (3rd row) embeddings of neighboring words of labels we analyze. Note that we omit hate speech subgroups that are not in the vocabulary.

```
father : son = our_label : x (hyponyms)
animal : cat = our_label : x (hyponyms)
son : father = our_label : x (hypernyms)
cat : animal = our_label : x (hypernyms)
```

where `our_label` is one of the analyzed labels and `x` is the word found by Word2Vec or GloVe.

Unfortunately, the relationships are not clear and uniquely defined. An example is *racism* is to *sexism* what is son to father with $\approx 64.6\%$ probability, but *sexism* is to *racism* what is son to father with $\approx 64.8\%$ probability. We can once again see that the two labels are related, but the precise relationship cannot be inferred. Using *brother* and *sister* the probability is lower. This could indicate that it is impossible to find a specific hypernym and that we can only

conclude that the labels are more closely related to each other, as they are each in some way hypernym and hyponym of each other. Similarly, *racism* and *sexism* are connected to *homophobia* and *slur*. Another group that we find, but also cannot clearly define the inner relations contains *vulgar*, *profane*, and *obscene*.

As mentioned, the distances between the inspected labels cannot be determined from our chosen visualization. That is why we approach this problem with clustering. We use *k*-means and hierarchical clustering in hopes of finding meaningful clusters that could help us understand the relationships between the subgroups of the hate speech better. We determine the *k* in *k*-means by using the silhouette score. Note that we choose the *k* of the second peak of the score, as we want to form more diverse and meaningful clusters than just 2 big subgroups as the silhouette score suggests. See the example output of the silhouette score in Figure 6.

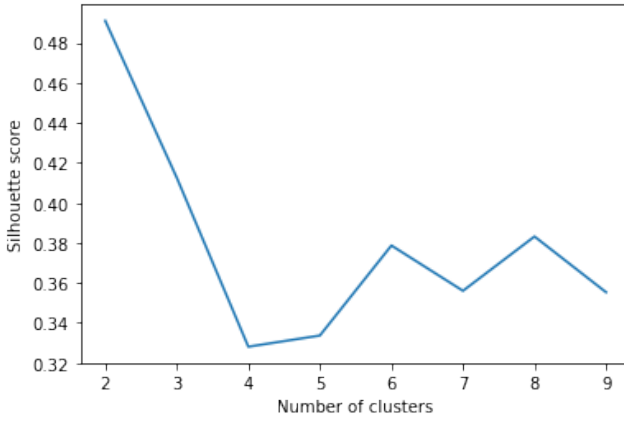


Figure 6. Silhouette score. Example of silhouette scores for different numbers of clusters. We use the second peak ($k = 6$) instead of first ($k = 2$), as we want to get more clusters.

From the top 30 similar words for each label, we compute an average vector and we obtain one such vector for each label. We compute the cosine similarity matrix between the vectors *simcos* and compute the distance matrix as $d = 1 - \text{simcos}$, which we then use for the clustering. In Table 2 we show the obtained clusters and in Figure 7 we show the results of hierarchical clustering of Word2Vec embeddings.

From these two clustering results we can infer that *insult* and *obscene* are two similar subgroups of hate speech as they both appear in the same cluster in *k*-means clustering and we can see that they are closely together in hierarchical clustering. They are also very similar according to the results from TF-IDF as seen before. *Benevolent sexism* is also close. We can see that *cyberbullying* and *spam* are clustered together in both clusterings and that *threat* and *toxic* are also very similar. From the results of hierarchical clustering we can see that *offensive* is also close to them.

Comparing the hierarchical clustering results of GloVe and FastText embeddings to Word2Vec embeddings, we can see that we always get almost the same two main clusters

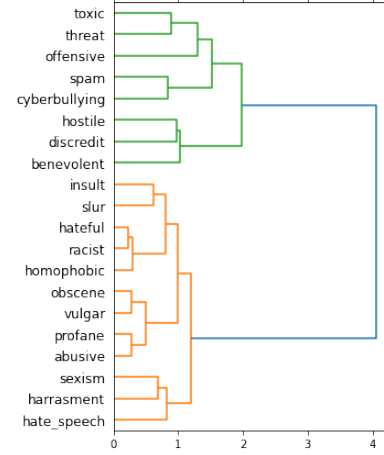


Figure 7. Hierarchical clustering of average Word2Vec embeddings of labels' 30 nearest words. Figure shows results of hierarchical clustering of the labels from data sets. Distance between two labels is computed as $1 - \text{simcos}$, where *simcos* is a cosine similarity between two labels. Embedding for each label is computed as an average of embeddings of label's nearest 30 words.

as those in Figure 7, so we do not show figures with those results.

Looking at *k*-means clustering of Word2Vec and GloVe embeddings we see that pairs of *abusive*, *vulgar*, *racist*, *homophobic*, *profane*, *slur*, *obscene*, *hateful* and *insult*, and *discredit* and *hostile* always appear in the same two clusters, so we can conclude that they are related. We do not include the results of FastText *k*-means clustering, as its silhouette score is ≤ 0.30 for all possible *k*, whereas in the first two, the score is often > 0.30 .

We try to apply this same approach to the words with highest TF-IDF scores from each subgroup, however, the obtained clusters provide no useful understanding, so we omit those results.

cluster	components
1	offensive
2	abusive, vulgar, racist, homophobic, profane, slur, harassment, obscene, hateful, insult, sexism, hate speech
3	discredit, hostile, benevolent
4	cyberbullying, spam
5	threat, toxic

Table 2. K-means clustering of average Word2Vec embeddings of labels' 30 nearest words. Table shows five clusters obtained with 5-means clustering. We determine $k = 5$ using silhouette score.

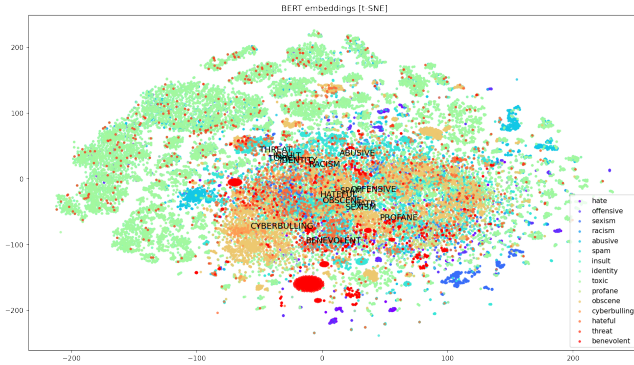


Figure 8. BERT embeddings. T-SNE visualization of BERT embeddings of labels.

2.3 Contextual word embeddings

2.3.1 BERT

We move on to contextual embeddings and we focus on BERT. We use the pretrained BERT base cased model [21] and convert tweets and comments from our dataset to BERT embeddings. We first append them " - This is <label>" and compute the embeddings. From obtained embeddings of each vector, we compute an average representation from the vectors that belong to the tokens of the `label`. We average the obtained representation of each label and use cosine similarity to compute the similarity between those label representations. We show the obtained similarity matrix in Figure 9. We can see high similarities between most of the subgroups of hate speech. The one that differs the most from the other groups is *cyberbullying*. We can also see that *profane* is slightly less similar to *identity*, *insult*, *threat*, and *toxic*, however, the similarity score is still between 0.87 and 0.89. For all other combinations the similarity score is ≥ 0.90 . We also visualize the embeddings with the help of t-SNE in Figure 8 and we show the labels on the mean points of each subgroup. We can see that all subgroups are tightly connected and it is hard to distinguish between them. However, we can see that *cyberbullying* is a little bit more compact and not as dispersed as others, which might be a reason behind slightly different similarity scores. It is also interesting that some labels, although being dispersed, have some small clusters which stand out and might indicate special subgroups within those subgroups of hate speech. Example of such subgroup is *benevolent sexism*.

2.3.2 KeyBERT

We leverage the KeyBERT [22], which is a minimal keywords extraction technique that uses BERT embeddings to create keywords and keyphrases that are most similar to a document. For each label we compute top 3 keywords for each tweet / comment using KeyBERT, and show the labels' 5 most common keywords in Table 3. We can see that *insult*, *obscene*, and *toxic* have the same 5 most common keywords. Since they come from the same data set, and since each tweet from that data set could have multiple labels, we feel that this affected the results. We can see that quite a few labels include common

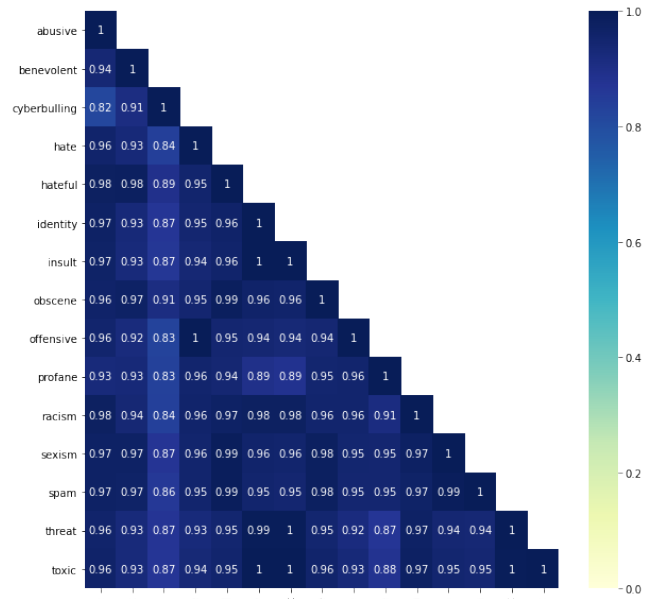


Figure 9. Similarities between BERT embeddings. Figure shows similarity between labels' BERT embeddings. For each label we obtain an average vector representation by averaging embeddings obtained from label's tweets / comments. Similarity is then computed as a cosine similarity between those vector representations.

keywords such as fuck, bitch, fucking, and idiot, which is not surprising, as they are among the top common curses. We can see more Trump related words in *offensive*, *profane*, *hate speech*, which is probably again due to the background of data set generation. However, the most common keyword sets of those labels still slightly differ. Keywords are the most diverse between *benevolent*, *cyberbullying*, *racism*, *sexism*, and *spam*.

2.3.3 Universal Sentence Encoder

We additionally use one approach that was not suggested and that is Universal Sentence Encoder (USE) which is a model that can be nicely used for semantic similarity. As we are interested in the relations and connections between subgroups of hate speech, we try to use this model to further analyze the structure of hate speech in general.

We average the obtained representation of each label and use cosine similarity to compute the similarity between those label representations. We show the obtained similarity matrix in Figure 10

From the plot we can see that similarly to BERT results, the subgroups here are again very similar. However, we can find some subgroups, that are still a little bit less similar. One example is *hateful* that is less similar to other groups, and the most similar to *spam* and *abusive*. Consequently, *abusive* is more similar to *hateful* and *spam* and a little bit less similar to others. Same holds for *spam*, which is more similar to *hateful* and *abusive* than to others. From this we can infer that *hateful*,

category	BERT keywords
racism	coon, white, black, terror, fuck
sexism	sexist, women, feminazi, girls, kat
benevolent	women, womensday, sassy, adaywithoutwomen, woman
abusive	fucking, idiot, bitch, hate, fuck
hateful	hate, trump, idiot, nigga, fucking
spam	video, new, 2017, liked, free
cyberbullying	riot, troll, hacking, trolls, hacker
hate speech	trumpisatrait, doctorsfightback, shameonice, borisjohnsonshouldnotbepm, trump
identity hate	gay, fuck, nigger, bitch, fucking
insult	fuck, wikipedia, bitch, fucking, suck
obscene	fuck, wikipedia, bitch, fucking, suck
offensive	trumpisatrait, fucktrump, trump, murderer, rapist
profane	fucktrump, fuck, dickhead, trump, douchebag
threat	kill, die, fuck, bitch, rape, death
toxic	fuck, wikipedia, bitch, fucking, suck

Table 3. BERT keywords. Table shows 5 most important keywords for each hate speech subgroup found with BERT. Note: categories that have an contain also 2 keywords (dumbdonnythedraftdodgingdotart and worstsecretaryofstateinushistory) but we omit them in order to obtain clearer representation of categories.

abusive, and *spam* are 3 subgroups of hate speech that are tightly connected to each other, and less connected to all other subgroups. *To bi dal ven?: Now we can improve our inference of islands of hate speech from above and we can conclude that island 7 that includes only spam also includes abusive and hateful.*

Analysis

Considering all the results and findings from above, we can now provide the following inference. Note that all categories are tightly connected in contextual embeddings, which should be kept in mind. However, we want to provide some sort of separation where possible, so we consider the results that separated our subcategories of hate speech. We can define the following "islands", which means that the subgroups in one island are connected to each other more than to subgroups from other islands. Those subgroups, that are an island by themselves, are the subgroups that can be nicely separated from all other subgroups.

1. *sexism, racism, homophobic, and slur*
2. *obscene, insult, discredit*
3. *vulgar, profane*
4. *hate speech*
5. *benevolent*
6. *toxic*
7. *spam*
8. *cyberbullying*
9. *threat, hostile, offensive*

Note: the above list includes 17 out of 21 subgroups that we analyze. The reason behind is that *abusive* is a subgroup that can be connected with islands 1,2, or 5. Same holds for *hateful*, which is connected to the same islands, however, it is never connected to *abusive*. Another subgroup that is sometimes connected to island 8 is *harassment*.

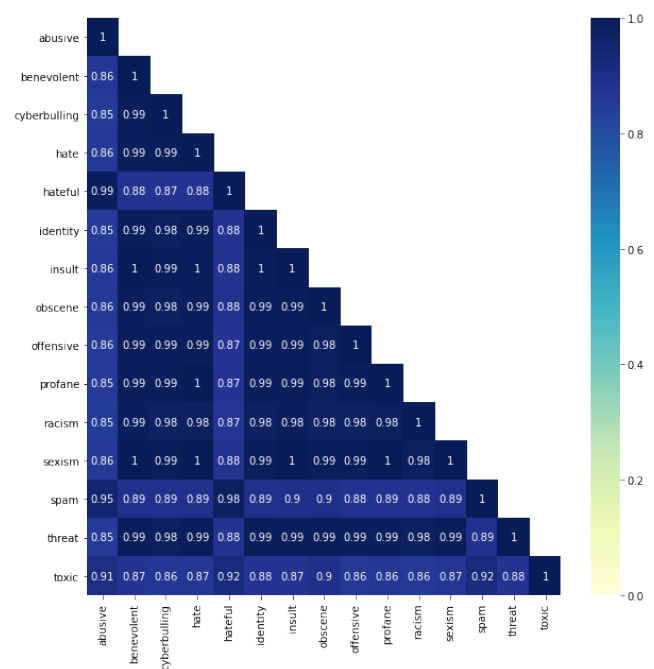


Figure 10. Similarities between USE embeddings. Figure shows similarity between labels' USE embeddings. For each label we obtain an average vector representation by averaging embeddings obtained from label's tweets / comments. Similarity is then computed as a cosine similarity between those vector representations.

As we see that some subgroups cannot be separated just yet, we apply further analysis with Word2Vec and GloVe. We focus on labels with their 50 most similar words, and then use their embeddings to infer whether we can further separate the subgroups. For two of the following figures we use PCA visualization, so that we can also discuss the distance between subgroups. In Figure 11 we see that *racism*, *slur*, and *homophobic* are more closely related between each other than to *sexism*. In Figure 12 we can see that all of the inspected subgroups are tightly connected and cannot be nicely separated. In Figure 13 we can see that *discredit* is not as intertwined with *insult* and *obscene*, so we conclude that although it is related to them, it is still a bit less connected to them, as they are to each other.

Discussion

In the last submission we are going to discuss the findings and provide the schema of hate speech.

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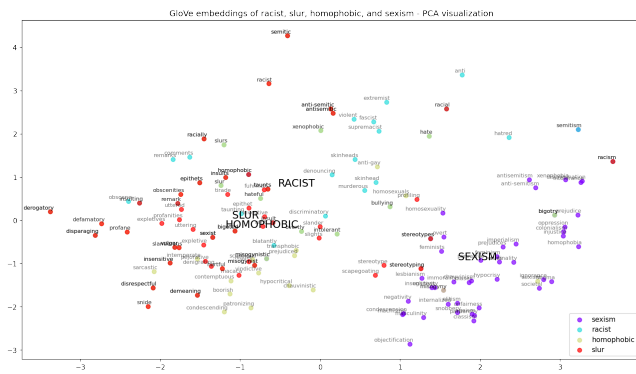


Figure 11. Further analysis of island 1 - sexism, racism, homophobic, and slur. Figure shows PCA visualization of 4 GloVe embeddings.

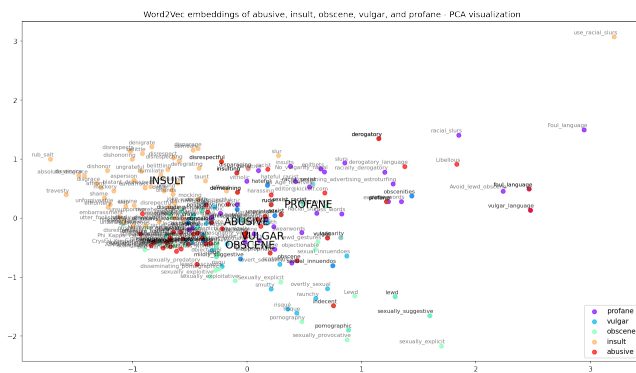


Figure 12. Further analysis of islands 2, 3 and abusive - obscene, insult, discredit, vulgar, profane, and abusive. Figure shows PCA visualization of 6 Word2Vec embeddings.

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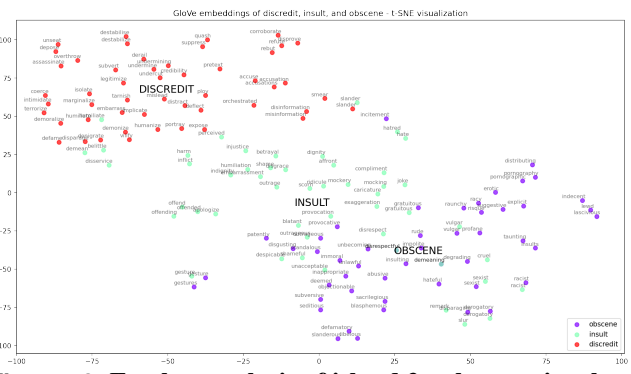


Figure 13. Further analysis of island 2 - obscene, insult, and discredit. Figure shows t-SNE visualization of 3 GloVe embeddings.

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