



User Guide to access VDI (Citrix) from external network

Document Description	The objective of this document is to brief about process to be followed for Virtualization access (VDI) from external network. This process will give enhanced, simplified method to access VDI from external network.
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Prerequisites - User to Ensure below prerequisites to access Citrix/ATAW from external network.

- Google chrome version 62 & above
- Install Citrix Receiver for chrome (version 14.4.0.8014 & above)
- Internet Connectivity
- Yes Bank Domain Credentials (UserID & Password)
- 2 Factor authentication method
 - a. **Portwise** - Only for windows 7 & 10 (machine based)
 - b. **Nexus TruID** - Mobile application can be download from Play store/App Store.

3. You will get the following screen which will ask for the PIN received via email or SMS.

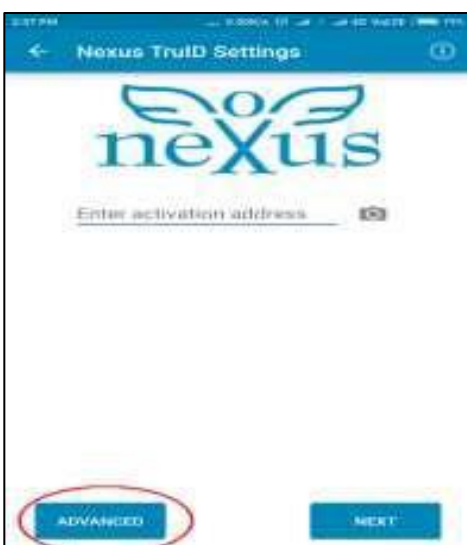


4. The OTP will be generated on your application screen (Portwise).

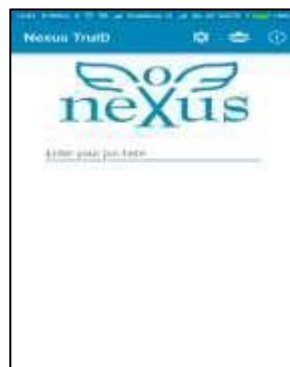
Nexus TruID configuration steps for Mobile devices-

1. Download Nexus TruID on mobile from Appstore/Playstore.
2. Open the application, Click on advance option and Enter profile name (Example – your name) and 12 Digit Seed received via email or SMS.

Click on **confirm** once you enter both the details.



3. You will get the following screen which will ask for the PIN received via email or SMS.



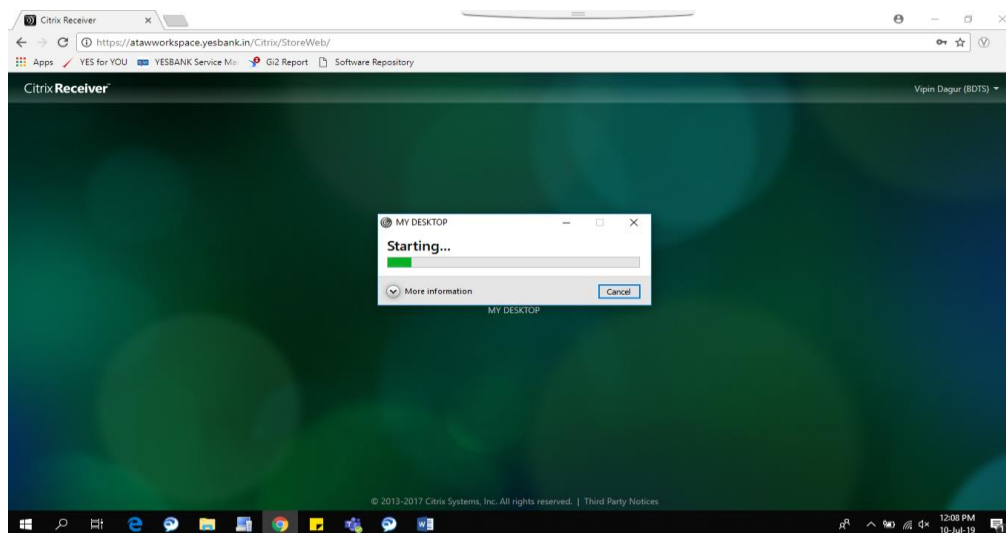
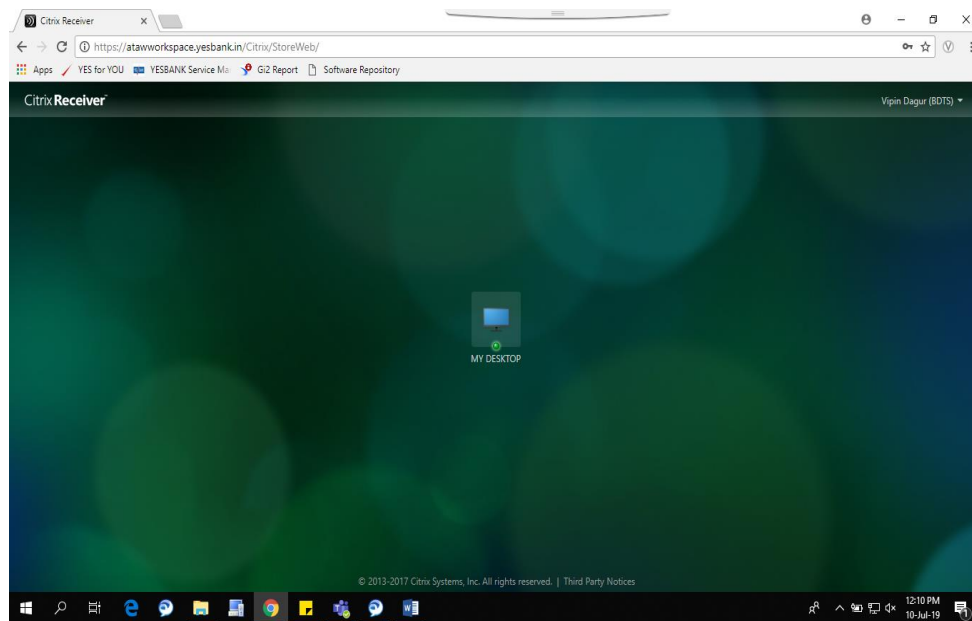
4. The OTP will be generated on your application screen (Nexus TruID).

Process for Application Launch

1. Click on google chrome & open the below URL
<https://ataworkspace.yesbank.in/>
2. Enter User Name, ADID Password & OTP from Portwise/Nexus TruID as shown in the below screenshot, then click LOGON.



3. You will now logon to your Citrix Profile.



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