

HELP

Registration :

You will register according to the user status you hold. For instance:

if you are a customer then go to the customer category then register with your details as indicated and then input your password. If you are a service provider then register from the business category, where you will input your details as indicated and then your password.

Log in:

To log in (both for business owners and customers) input your email address and password then hit the enter key.

Reservation

Book in an instant.

The user can see all the services and salons providing them as soon as they log in. They can view and compare the prices among different salons.

Once you click on the service you want, a calendar and clock will pop up for you to book your appointment. You can add more than one service according to your preferences. Confirm and place a reservation then await confirmation from the service provider.

On booking an appointment pay at least half of the total amount for your reservation to be confirmed and a staff assigned.

Making payments

On booking a reservation, make payment via mpesa, then click on make payment on the app to input the mpesa transaction code so that your reservation will be confirmed and a staff assigned.

Business owner.

Once you log in you can add your salons/spas. Add the service they are offering and you're ready to be connected with thousands of clients online.

Once a booking has been made by a customer you will be able to see it and you can confirm or decline according to availability of staff or other factors .

After confirming a booking and reservation fee paid you can assign a staff to that particular customer to offer a particular service to them.

Incase you cancel a booking you can write a small comment indicating the reason for cancelation of a reservation.

A client can view their receipts and download them.

Business owners can view reports or reservations, services and revenue to make decisions regarding their salon.