# **Exploring Antecedents and Consequences of Toxicity in Online Discussions: A Case Study on Reddit**

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Toxicity in online discussions has been an intriguing phenomenon and an important problem. In this paper, we seek to better understand toxicity dynamics in online discussions via a case study on Reddit that explores the antecedents and consequences of toxicity in text. We inspected two dimensions of toxicity: *language toxicity*, i.e. how toxic the text itself is; and *toxicity elicitation*, i.e. how much toxicity it elicits in its response. Through regression analyses on Reddit comments, we found that both author propensity and toxicity in discussion context were strong positive antecedents of language toxicity; meanwhile, language toxicity significantly increased the volume and user evaluation of the discussion in some sub-communities, while toxicity elicitation showed mixed effects. We then discuss how our results help understand and regulate toxicity in online discussions by interpreting the complicated triggers and outcomes of toxicity.

## CCS Concepts: $\bullet$ Human-centered computing $\rightarrow$ Empirical studies in collaborative and social computing.

Additional Key Words and Phrases: Toxicity; online discussions; quantitative analysis; Reddit

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#### 1 INTRODUCTION

Toxic behaviors, including harassment [22, 73], personal attack [76], hate speech [26, 67], etc., have been prevalent in online discussions, and have had detrimental impacts on the experience of users. Most previous studies viewed toxic behaviors as anomalous, ascribed them to certain anomalous individuals [5, 11, 61, 69], and attempted to eradicate such content and users by proposing detection [14, 19, 27, 55, 59, 74, 77, 78] and regulation [46, 49, 58] strategies.

Recent studies suggested that toxic behaviors are much more complicated. For example, a study on trolling [13] showed that situational factors may cause ordinary people to perform toxic behavior.

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Table 1. Examples of toxicity-eliciting text.

He didn't have to appoint him and that's the point. So, now that you're aware of how that works, please don't spread this oversimplification that misinforms people anymore.

- He literally did. It's \*Statute\* you numbskull.
- Holy s\*\*t you're dense, aren't you?
- People are spelling it out for you, and you're just arguing past them. You \*cannot\* be this dense, and still be arguing in good faith.

No, I just won the argument. Relationships is built around a business contract, not love. Or else women wouldn't initiate between 70 to 80 percent of divorce.

- [removed]
- Well, I can guarantee 100% that you just pulled that entire sentence and "facts" out of your  $a^{\star\star}$ .

Yet we lack a holistic understanding of the dynamics of toxic behaviors, such as what factors can predict toxic behaviors, and what consequences toxic behaviors might lead to.

In this paper, we contribute to the understanding of toxic behaviors by quantitatively exploring a wide range of antecedents and consequences of toxic text in online discussions. We inspected two dimensions of toxicity: *language toxicity* and *toxicity elicitation*. Language toxicity is defined as how much the text itself contains content that is rude, disrespectful or unreasonable, which has been studied extensively in natural language processing (NLP) literature [19, 27, 55, 59, 74, 77, 78]. By contrast, text with high toxicity elicitation is what elicits high toxicity in its response, but not necessarily contains toxic language itself: Table 1 shows two examples of such text pieces, along with their replies<sup>1</sup>. Interestingly, many of those text pieces are usually able to get away with toxicity regulation and remain in the discussion as a source of toxicity. Therefore, we also considered toxicity elicitation – the extent to which a piece of text elicits toxicity in its response – as another aspect of toxicity in our analysis.

We conducted quantitative analysis on Reddit<sup>2</sup> comments, after collecting and quantifying the features of each comment with the help of NLP tools, including the *Perspective API*<sup>3</sup> for quantifying the language toxicity of text pieces. Specifically, we conducted regression analyses to find out correlations among the extracted features of comment-reply pairs as well as the structural features of comment trees, in order to answer: i) what factors can predict the language toxicity and toxicity elicitation of a comment, and ii) how can the language toxicity and toxicity elicitation of a comment influence the subsequent discussion. It is worth mentioning that we modeled toxicity as a continuous value, as we actually perceive various intensity of toxicity in real comments. The combination of continuous modeling and regression analysis revealed how variation in toxicity intensity correlated with variation in other factors, leading to a more nuanced understanding of toxicity dynamics.

Considering the disparate discussion styles and community norms among different subreddits of Reddit, we conducted our analyses separately on five of the most popular subreddits: r/announcements, r/worldnews, r/politics, r/todayilearned, and r/AskReddit. Our results show that: i) author propensity was a strong positive antecedent of language toxicity in all subreddits; ii) controlling for that effect, toxicity in discussion context was a strong positive antecedent of both language toxicity and toxicity elicitation in all subreddits; iii) language toxicity significantly increased the volume and user evaluation of discussion in some of the subreddits; iv) the effect of toxicity elicitation varied by subreddit.

 $<sup>^1</sup>$ "[removed]" indicates a reply removed by administrators.

<sup>&</sup>lt;sup>2</sup>https://www.reddit.com/

<sup>&</sup>lt;sup>3</sup>https://perspectiveapi.com/#/

We further discuss with qualitative examples how our results help understand toxicity dynamics in online discussions. Specifically, we interpret the complicated triggers and outcomes of toxicity, based on which we propose design implications for toxicity regulation, including mitigating the influence of contextual toxicity, detecting and regulating toxicity-eliciting comments, distinguishing different types of toxicity and tailoring regulation measures accordingly, etc. With quantitative analysis and complementing qualitative examples, our study reveals a more fine-grained and comprehensive picture of toxicity dynamics, and also provides insights for understanding and regulating toxicity in online discussions.

#### 2 RELATED WORK AND HYPOTHESES

#### 2.1 From Inappropriate Behavior to Toxicity

Various inappropriate behaviors were observed and studied in online discussions, yet the "inappropriate" feature of such behavior was described in disparate ways as antisocial [14], uncivil [16, 39], flaming [41, 51, 56], abusive [55, 59], offensive [19, 77] or malicious [52], hardly endowed a widely recognized name or definition. In this work, we focused on a certain type of inappropriateness – toxicity. Following the Perspective API, we defined toxicity, specifically language toxicity, as the "(explicit) rudeness, disrespect or unreasonableness of a comment that is likely to make one leave the discussion", resonating with the concepts of toxic disinhibition [50, 70] and toxic behavior [47, 48] in previous studies.

#### 2.2 Toxicity Dynamics in Online Discussions

We synthesized prior literature that explored toxicity-related factors, and formed hypotheses in cases where prior literature suggested specific directions of the effects. When prior work did not provide specific directions, we formed open research questions.

#### 2.2.1 Antecedents of Language Toxicity.

• Author's propensity toward toxicity. For a certain comment, the propensity of its author should largely influence the toxicity within. With respect to trolling, an act closely related to toxicity, there were a number of studies suggesting that trolling should be mainly ascribed to a small number of individuals who are predisposed to start trolling by nature [5, 11, 61]. Although a recent study implied that anyone can become a troll under certain circumstances [13], it is almost beyond doubt that the toxicity of a comment would have strong positive correlation with the author's propensity toward toxic posting.

**Hypothesis 1:** Author's propensity toward toxicity will increase the language toxicity of his/her text.

- Author's experience in community. Since newcomers of a community may often act non-normatively due to lack of commitment or ignorance of community norms [45], we inferred that users who are less engaged in the community tend to demonstrate less conformity to the regulations and rules of the community, which normally disapprove of toxicity [62]. **Hypothesis 2:** Author's experience in the community will reduce the language toxicity of his/her text.
- Toxicity in context. We expected toxicity in discussion context to be a positive contributing factor of subsequent toxicity. A rich body of literature showed that all kinds of emotions [6, 17, 23, 29, 30, 43, 44] and behaviors [12, 13, 24] are contagious in online communities, while revenge and conflict escalation is prevalent in offline settings [3, 8, 66]. Studies on incivility also showed that uncivil comments in context lead to hostile cognition [65] and communicate tolerance of incivility [64], likely triggering more incivility in response. Also, among user-reported reasons of posting malicious comments, "supporting other malicious

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comments" along with "following the context norm" were on the list, while two of the most important reasons "resolving a feeling of inferiority or frustration" and "hostility toward others" might also suggest exposure to other malicious comments [52].

**Hypothesis 3:** *Toxicity in discussion context will increase the language toxicity of text.* 

• Polarity in context. We also expected the polarity of text in discussion context to be a positive antecedent of toxicity, where polarity refers to the semantic orientation of text on a scale from negative to neutral to positive, as in NLP literature and tools [54, 57], and higher polarity of text corresponds to stronger opinion (either positive or negative) within. Looking into the emotion theory, we found that a number of researchers held the view that emotions are not merely internal feeling states, but also social relationships [21], or affective responses to the environment [25]. Specifically, anger is expressed to repulse or restrain others, or to correct others' behavior [25]. We thus expected higher polarity (i.e. stronger opinion) to be eliciting more anger, into more toxicity externalized.

**Hypothesis 4:** *Polarity in discussion context will increase the language toxicity of text.* 

#### 2.2.2 Consequences of Language Toxicity.

• Volume of discussion. Negative emotions were shown to boost user response on both BBC discussion forum [15] and Twitter [42], and more specifically, incivility was shown to increase polarization [1, 2, 39] and facilitate interaction [10]. Nonetheless, studies also showed that most people do not respond to explicit aggression [81], and toxic behaviors such as harassment tend to decrease user participation and retention [72]. Therefore, we wished to explore how toxicity actually correlates with the volume of discussion.

**Question 1:** How will the language toxicity of text influence the volume of discussion?

• Evaluation of discussion. On the one hand, prior literature suggested that toxicity might devalue a discussion. Assuming that the toxicity in a comment embodies the emotion of anger, which simplifies cognitive processing [53], leading people toward impulsive, ill-considered, stereotypical judgement and action [9], we expected comments of more toxicity to involve less rational thinking, thus be of less intrinsic value. Studies also showed that personal conflicts impede work quality on Wikipedia [4], and incivility in comments hurts the perceived quality of an article [60]. On the other hand, the evaluation of a discussion in a discussion community is often operationalized by other users' response to it – how much attention they pay, how much they empathize, and how much they think it is worth further discussing – and it is very possible that comments of higher toxicity may attract higher level of user attention, and obtain more recognition in the end. We therefore wished to explore how toxicity actually correlates with the evaluation of discussion.

**Question 2:** How will the language toxicity of text influence the evaluation of discussion?

2.2.3 Toxicity Elicitation. Apart from the comments detected of high toxicity, we were aware that a large number of innocuous-looking comments also contributed to the thriving of toxicity by eliciting highly toxic responses. Thus, we considered a novel feature of toxicity elicitation – the extent to which a text piece elicits toxicity in its replies. Although such concept was not elaborated in literature, we found studies that implied the existence of toxicity elicitation: for example, posts that involve covert strategies of trolling [31, 32] may not display explicit toxicity, yet will very likely elicit toxic responses; and ostensibly civil conversations showing certain warning signs might derail into toxic ones [79]. Therefore, we also intended to study how this new feature correlates with prior and posterior factors of a discussion.

**Question 3:** How will the antecedents and consequences of toxicity elicitation differ from those of language toxicity?

Subreddit	#Subscribers	#Comments (2017.12)	Introduction
r/announcements	37.4m	19,346	Where administrators post about latest features of
			Reddit and users discuss in comments.
r/worldnews	20.9m	765,709	Where users discuss major news from around the
			world, excluding US-internal news.
r/politics	4.9m	1,753,120	Where users discuss US politics.
r/todayilearned	20.6m	472,650	Where users share what they learn today.
r/AskReddit	22.2m	5,245,881	Where users ask and answer thought-provoking ques-
			tions.

Table 2. Introduction of subreddits.

#### 3 METHOD

#### 3.1 Dataset

We chose Reddit as our platform of study. As a popular news sharing and discussion website, Reddit was ranked as the #3 most visited website in the U.S. and #6 in the world by Alexa Internet<sup>4</sup>. Users of Reddit are allowed to share links, create posts and leave comments, all of which then get to be voted up or down by others, and the authors earn *post karma* or *comment karma* when their posts or comments get upvoted. Items (links or posts) on Reddit are organized into subreddits, each dedicated to a specific topic.

Our reasons for choosing Reddit include: i) it is an online discussion community with great popularity and offers a huge amount of online discussion data, ii) it provides a user voted score for every comment as an explicit measure of user evaluation, and iii) comments on Reddit follow a clear nested parent-child (comment-reply) structure with presumed influence flows from parent comments to child comments, making the data appropriate for our analysis.

Considering the various discussion styles and community norms among different subreddits, we planned to conduct our study on separate subreddits, and explore how results hold or vary. We chose five of the most popular text-based discussion communities for study: r/announcements, r/worldnews, r/politics, r/todayilearned, and r/AskReddit<sup>5</sup>. A brief introduction of these subreddits is given in Table 2. The subreddits were chosen based on an overall consideration of the number of subscribers (i.e. the size of the potentially affected audience of the discussion), the number of comments (i.e. the amount of discussion), as well as the style of discussion in each subreddit. For example, r/announcements was selected despite the limited amount of discussion within, considering its large number of subscribers and the unique discussion style it offers, where administrators are actively involved. Meanwhile, r/politics was selected for the large amount of discussion that happened within, despite its limited number of subscribers.

We acquired data from the public Reddit dataset on pushshift.io [7]. We first selected respectively 100,000 comments posted in December 2017 from the five subreddits, except for r/announcements that only had 19,346 comments that month. Then we augmented the dataset by collecting all later comments posted between December 2017 and June 2018<sup>6</sup> that belong to the same posts, to obtain complete comment trees. Our augmented dataset contained 19,682/152,632/200,635/139,353/265,893 comments for each subreddit. Using the Reddit API<sup>7</sup>, we then collected features of each user in the dataset, including his/her account creation time, post/comment karma, etc.

<sup>4</sup>https://www.alexa.com/

<sup>&</sup>lt;sup>5</sup>All subreddit statistics discussed in the rest of this paper will be presented in this order if not specified.

<sup>&</sup>lt;sup>6</sup>All reddit posts are archived (unable to comment) after 6 months.

<sup>&</sup>lt;sup>7</sup>https://www.reddit.com/dev/api/

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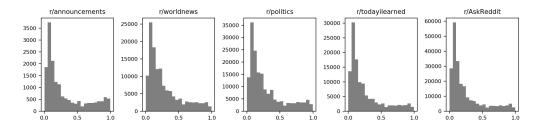


Fig. 1. Toxicity distributions of valid comments in the five subreddits.

#### 3.2 NLP Tools: Validating the Perspective API

We used existing NLP tools to generate the linguistic features of each comment, including the Perspective API for toxicity, and the TextBlob [54] library for polarity.

As an automatic toxicity detection tool, the Perspective API models the toxicity of each input text as a continuous score from 0 to 1 (1 being most toxic). The API was trained with millions of comments rated by human workers on a scale from "very healthy" to "very toxic" [38] on a 5-point Likert scale, and the output toxicity score of the API reflects the intensity of toxicity in the input text, as shown in the interactive examples on its webpage. Similarly, the TextBlob library generates a polarity score from -1 to 1 for each piece of input text, with -1 being most negative and 1 being most positive.

The TextBlob Python library had been widely used as a sentiment analysis tool in various applications and studies [28, 33, 34, 80]. While the Perspective API had also been extensively applied in fields including machine-aided content moderation, it had been shown to be vulnerable to adversarial examples [38] (i.e. it is possible to subtly modify a piece of highly toxic text to get a significantly lower toxicity score from the API), and thus it was not clear how reliable the Perspective-generated scores would be if directly used as a measurement of text toxicity. Therefore, we conducted a validation study to explore how well Perspective-generated toxicity scores aligned with human perception on our dataset.

We randomly sampled 500 comments from our dataset (100 comments per subreddit), and for each comment asked 3 workers on Figure Eight<sup>8</sup> to rate the toxicity of it, on a scale of 1 to 5 (5 being most toxic). Since the discrepancy among workers seemed acceptable (Krippendorff's  $\alpha$ =.54, average rating standard deviation=.53), we took the average of the 3 workers' ratings as the final human-labeled toxicity score of each comment. The final human-labeled toxicity scores showed high positive correlation with Perspective-generated scores<sup>9</sup> (Pearson's r=.82, p<.001).

#### 3.3 Data Preprocessing

We first generated the tree structure of the comments using a top-down approach, excluding comments whose root nodes did not exist in the dataset. Then we used the Python library *langdetect* to detect the language of each comment, and used NLP tools to generate the linguistic features of those written in English. During the process, we marked invalid comments including deleted comments (comments deleted by the author), removed comments (comments removed by administrators), and comments not detected as English. Statistics of the preprocessed dataset are listed in Table 3, and the toxicity distributions of valid comments in the five subreddits are shown in Figure 1.

<sup>&</sup>lt;sup>8</sup>https://www.figure-eight.com/

<sup>&</sup>lt;sup>9</sup>Note that we used the default TOXICITY model of the Perspective API. We also experimented with the SEVERE\_TOXICITY model, yet the TOXICITY scores better matched the human-labeled scores on our sampled dataset, as shown in Appendix A.

	r/annc	r/wn	r/pol	r/til	r/ar
#all comments	19,682	152,632	200,635	139,353	265,893
#comments not in tree	301	6,277	7,171	4,658	39,186
#invalid comments	3,282	23,338	27,307	19,255	41,334
#removed comments	367	8,024	7,197	2,588	3,217
#deleted comments	1,245	8,286	9,494	7,051	12,306
#users	7,989	44,012	40,211	53,709	96,876
Avg. #comments per user	2.03	2.90	4.26	2.22	2.30
Avg. #children per comment	0.73	0.83	0.78	0.77	0.58
Avg. #descendants per comment	2.84	3.71	2.39	3.23	1.67

Table 3. Dataset statistics.

#### 3.4 Study I: Antecedents of Toxicity

We designed our first study to explore the antecedents of toxicity – respectively, language toxicity and toxicity elicitation – in discussions. Specifically, we conducted regression analysis to find out correlations between the language toxicity/toxicity elicitation of a target comment and features of its parent comment. We used the direct parent comment to represent the precedent discussion because i) it should have had the most influence on the target comment among others, as the target comment author chose to reply directly to it, and ii) by doing so we avoided adding up cascaded effects along the nested parent-child structure. Corresponding to our review of related works, we designed the study as follows.

- *3.4.1 Variables.* In the variable names below, a prefix of *Target* indicates a feature of the target comment, and *Parent* indicates a feature of the parent comment. We include the details of how we operationalized the variables in Table 4.
  - Independent variables.
    - We included one variable for author's propensity toward toxicity: *Target-author-toxicity*; Two variables for author's experience in community: *Target-author-age*, and *Target-author-karma*;
    - One variable for toxicity in context: *Parent-language-toxicity*;
    - Two variables for polarity in context: Parent-positivity, and Parent-negativity.
  - Dependent variables.
    - Target-language-toxicity, and Target-toxicity-elicitation.
  - Control variables.
    - *Parent-length, Parent-%-caps,* and *Parent-%-punctuation*. Also, we had *Target-language-toxicity* as a control variable when having *Target-toxicity-elicitation* as the dependent variable.

The platform-specific variables were chosen in consideration of both how they were used in related works and whether they were available in our collected data. Specifically, we measured the user's experience in the community by his/her age on Reddit as in [36], as well as the user's comment karma, which reflects his/her contribution to the Reddit community via posting comments [63]. The control variables were first selected in reference to previous studies that explored the linguistic features of Reddit comments [18, 20, 37, 71], and then some of them (e.g. politeness, readability) were excluded after correlation and multicollinearity tests to assure low correlation (-.3<Pearson's r<.3) and multicollinearity (VIF<5) between variables.

*3.4.2 Method.* We used linear regression because most of our independent and dependent variables were continuous. Separate models were trained for all dependent variables. All variables were standardized for easier interpretation of the regression coefficients.

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Table 4. Variable descriptions.

	Toxicity Features
-language-toxicity -toxicity-elicitation	The toxicity score of the comment, generated using the Perspective API.  The toxicity elicitation of the comment, calculated as the toxicity score of the chronologi-
	cally first child comment (direct reply) of the comment. (Note that we were not calculating the toxicity elicitation of a comment as the average toxicity score of all its child comments, to avoid cascading effects among the child comments from earlier ones to later ones – yet
	theoretically the concept should be referring to the overall toxicity level in the child comments.)
	Polarity Features
-positivity	The positivity score of the comment, calculated as max(0, pol), pol being the polarity score of the comment, generated using TextBlob. (We split polarity into two different variables to model positivity and negativity on independent axes, so that the strength of the opinion would be separated from the stance of it.)
-negativity	The negativity score of the comment, calculated as $\max(0, -pol)$ , $pol$ being the polarity score of the comment, generated using TextBlob.
	Other Linguistic Features
-length	The length (number of characters) of the comment.
-%-caps	The percentage of capitalized characters in the comment. (We used percentage instead of number to avoid strong correlation between linguistic variables.)
-%-punctuation	The percentage of punctuation marks in the comment.
	Author's Propensity
-author-toxicity	The average toxicity score of the comment author's history comments in the dataset. (We excluded comments whose authors had no history comment in the dataset.)
	Author's Experience
-author-age	The comment author's age on Reddit, i.e. the time elapsed between creating his/her Reddit account and posting the comment.
-author-karma	The comment author's comment karma on Reddit, i.e. his/her contribution to Reddit by posting comments.
	Volume of Discussion
-#children	The number of child comments (direct replies) of the comment.
-#descendants	The number of descendants of the comment.
-height	The distance from the comment to the deepest leaf of the comment sub-tree (i.e. its descendant with the greatest depth), which equals the levels of descendants of the comment.
	Evaluation of Discussion
-score	The user-voted score of the comment, calculated as the number of user upvotes minus the number of user downvotes.
-score-max	The maximum user-voted score of the comments.

3.4.3 Preprocessing. For Study I, we had to filter out all invalid comments, for which toxicity scores could not be generated or author information was missing. We acknowledge the limitation of doing so, because invalid comments (especially removed ones) might have embodied different toxicity dynamics from the valid ones. However, in this work we value the retained comments above the removed ones, since we believe the content of those retained comments should have had larger and longer-term effect on the community, and thus should be of higher value to both the community and our research.

To exclude the possible effect of earlier sibling comments, we conducted the regression only between a parent comment and its first child comment (as the target comment). Besides, to ensure consistency within our two studies, we took only comments from the *first* level in tree (i.e. comments replying directly to Reddit posts) as the parent comments, and comments from the *second* level as

target comments. We also excluded comments with no author posting history. After preprocessing, we obtained 242/1,654/3,715/1,590/2,391 parent-target comment pairs for Study I.

#### 3.5 Study II: Consequences of Toxicity

We designed our second study to explore the consequences of toxicity – respectively, language toxicity and toxicity elicitation – in discussions. Specifically, we conducted regression analysis to discover correlations between the language toxicity/toxicity elicitation of a target comment and the volume or user evaluation of the discussion it leads. We designed the study as follows.

- 3.5.1 Variables. In the variable names below, a prefix of *Target* indicates a feature of the target comment, and *Children* indicates a feature of the child comments. The details of how we operationalized the variables are shown in Table 4.
  - Independent variables.

    Target-language-toxicity, and Target-toxicity-elicitation.
  - Dependent variables.

We included three variables for discussion volume: *Target-#children*, *Target-#descendants*, and *Target-height*;

Two variables for discussion evaluation: *Target-score*, and *Children-score-max*.

• Control variables.

Target-positivity, Target-negativity, Target-length, Target-%-caps, and Target-%-punctuation.

Considering the hierarchical thread structure on Reddit [75], we selected the number of direct replies, the number of total descendants and the height of the comment tree to be the platform-specific metrics of discussion volume. Besides, we measured the user evaluation of a comment by the user-voted score<sup>10</sup> of it, as in previous Reddit studies [20, 36, 40].

- 3.5.2 Method. We conducted negative binomial regression for all dependent variables because all of them were over-dispersed count variables. Separate models were trained for all dependent variables. All independent variables and control variables were standardized for easier interpretation of the regression coefficients.
- 3.5.3 Preprocessing. For Study II we had to exclude most invalid comments when calculating language toxicity and toxicity elicitation, yet we included removed comments among child comments and assumed they had a toxicity score of 1 (most toxic), since comments removed by administrators usually demonstrate high toxicity. Besides, all invalid comments still remained in the tree structure and contributed to features including #children, #descendants, height, etc.

To ensure consistency within the two studies, we only used comments from the *second* level in tree as target comments, and comments from the *third* level as child comments. After preprocessing, we obtained 427/2,981/5,597/3,247/4,758 target-children comment pairs for Study II.

#### 4 RESULTS

#### 4.1 Study I: Antecedents of Toxicity

The results of Study I are shown in Table 5, and the main findings are summarized in Table 6. The regression coefficients of the control variables are shown in the additional results in Appendix B.

We found that as expected in H1, target comment author's propensity toward toxicity, measured by the average toxicity of his/her previous comments, showed very strong positive correlation with

<sup>&</sup>lt;sup>10</sup>There has been a "vote fuzzing" mechanism on Reddit that fuzzes the actual number of votes to prevent vote manipulation. However, it has been claimed that after July 2015, the voting data provided (including the net vote score we used) "can actually be trusted" – see https://www.reddit.com/r/modnews/comments/3cglvp/introducing\_rmodsupport\_semiama\_with\_ me\_the/csvkc56/.

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Table 5. Regression results of Study I: Antecedents of Toxicity. \*\*\*: p<.001, \*\*: p<.01, \*: p<.05. A positive/negative regression coefficient indicates a positive/negative correlation between the independent variable and the dependent variable, and a smaller p-value indicates a higher significance of the correlation. The absolute value of a coefficient indicates the effect size of the correlation.

	Dependent Variable: Target-language-toxic							
Factor (Expected Correlation)	Independent Variable	r/annc	Regre r/wn	ession Coeffi r/pol	cient in r/til	r/ar		
Author's propensity (+)	Target-author-toxicity	.207 **	.133 ***	.125 ***	.103 ***	.160 ***		
Author's experience (-)	Target-author-age Target-author-karma	029 031	055 * .008	029 .004	035 .030	.024 003		
Toxicity in context (+)	Parent-language-toxicity	.210 **	.182 ***	.156 ***	.184 ***	.246 ***		
Polarity in context (+)	Parent-positivity Parent-negativity	.135 * .017	000 038	.005 020	.000 027	018 014		
		Depen	ıdent Varia	ble: Target	-toxicity-el	icitation		
Factor (Expected Correlation)	Independent Variable	Regression Coefficient in r/annc r/wn r/pol r/til r/ar			r/ar			
Author's propensity (?)	Target-author-toxicity	.011	.068 **	.024	.033	.041 *		
Author's experience (?)	Target-author-age Target-author-karma	.013 032	.010 .039	.012 008	.005 .006	.013 019		
Toxicity in context (?)	Parent-language-toxicity	.173 *	.118 ***	.082 ***	.151 ***	.136 ***		
Polarity in context (?)	Parent-positivity Parent-negativity	.052 .049	.029 .025	021 .007	031 037	016 .007		
	Control Variable							
/	Target-language-toxicity	.260 ***	.113 ***	.115 ***	.168 ***	.142 ***		

Table 6. Main findings of Study I: Antecedents of Toxicity.

H1: Result:	Author's propensity toward toxicity will increase the language toxicity of his/her text. Author's propensity toward toxicity significantly increased the language toxicity of a comment in all subreddits. (H1 is supported.)
H2: Result:	Author's experience in the community will reduce the language toxicity of his/her text. Author's experience in the community was not significantly correlated with language toxicity in most subreddits. (H2 is not supported.)
H3: Result:	Toxicity in discussion context will increase the language toxicity of text.  Toxicity in discussion context significantly increased the language toxicity of a comment in all subreddits. (H3 is supported.)
H4: Result:	Polarity in discussion context will increase the language toxicity of text.  Polarity in discussion context was not significantly correlated with language toxicity in most subreddits. (H4 is not supported.)
Q3:	How will the antecedents (and consequences) of toxicity elicitation differ from those of language toxicity?
Result:	Only toxicity in discussion context significantly increased the toxicity elicitation of a comment in all subreddits.

the language toxicity of the target comment in all subreddits (Coef.>=.103, p<.01). This means that the increase of one standard deviation in the average toxicity of the author's previous comments led to the increase of over .103 standard deviations in the language toxicity of the current comment. Thus author propensity was shown to be a strong positive antecedent of language toxicity.

Controlling for that effect, strong positive correlation was also shown between the language toxicity of the target comment and that of its parent comment in all subreddits (Coef.>=.156, p<.01), as expected in H3. That is to say, the increase of one standard deviation in the language toxicity of the parent comment led to the increase of over .156 standard deviations in the language toxicity of the target comment. Thus, toxicity in discussion context was shown to be another strong positive antecedent of language toxicity.

Meanwhile, target comment author's experience, measured by the author's age in the community and his/her comment karma (i.e. contribution by posting comments), did not show significant negative correlation with language toxicity (H2) in most subreddits. The only exception that weakly supported the hypothesis was that in r/worldnews, target comment author's age showed negative correlation with the language toxicity of the target comment (p<.05). Similarly, polarity in the discussion context also did not show significant positive correlation with language toxicity (H4) in most subreddits, the only exception that weakly supported the hypothesis being that in r/announcements, the positivity of the parent comment showed positive correlation with the language toxicity of the target comment (p<.05). However in both cases, there was no coherent correlation observed throughout all metrics and subreddits, and thus no strong conclusion could be drawn from the results.

On the other hand, toxicity in discussion context seemed to be the only strong positive antecedent of toxicity elicitation. Among all the independent variables, only the language toxicity of the parent comment showed significant positive correlation with the toxicity elicitation of the target comment in all subreddits (Coef.>=.082, p<.05), controlling for the language toxicity of the target comment itself. More intuitively, with the language toxicity of the target comment fixed, the increase of one standard deviation in the language toxicity of the parent comment led to the increase of over .082 standard deviations in the toxicity elicitation of the target comment.

In summary, our results support the hypotheses that both the author's propensity toward toxicity (H1) and the level of toxicity in the discussion context (H3) will increase the language toxicity of text. However, the hypothesized negative correlation between language toxicity and the author's experience in community (H2) and the hypothesized positive correlation between language toxicity and the level of polarity in discussion context (H4) are not supported in general. Besides, we found that toxicity in discussion context also increased the toxicity elicitation of text (Q3).

We here propose potential explanations for the unexpected results. As for the unsupported negative correlation between language toxicity and author's experience in community, it is possible that as some users got more involved in and recognized by the community, they were equipped with more confidence to freely express their opinions and emotions, whereas newcomers tended to be more reserved. And regarding the unsupported positive correlation between language toxicity and polarity in discussion context, it is possible that online language patterns had evolved toward covert aggressiveness, and many of those seemingly neutral comments actually incorporated irritatingly strong opinions. Future work is needed to test these speculations and identify the underlying causes of the findings.

#### 4.2 Study II: Consequences of Toxicity

The results of Study II are shown in Table 7, and the main findings are summarized in Table 8. The regression coefficients of the control variables are shown in the additional results in Appendix B.

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Table 7. Regression results of Study II: Consequences of Toxicity. \*\*\*: p<.001, \*\*: p<.01, \*: p<.05.

	Factor (Expec Volume of	ted Correlati Discussion (?	,			
Dependent	Independent Regression Coefficient in					
Variable	Variable	r/annc	r/wn	r/pol	r/til	r/ar
Target-#children	Target-language-toxicity Target-toxicity-elicitation	.055 128	.065 ** 027	.056 ** 008	.068 ** 009	.052 ** .019
Target-#descendants	Target-language-toxicity Target-toxicity-elicitation	.005 144 **	.083 *** 055 **	.113 *** .012	.107 *** .021	.080 *** .032 *
Target-height	Target-language-toxicity Target-toxicity-elicitation	040 .016	.022 024	.026 .001	.049 * .048 *	.009 .044 *
	Factor (Expec Evaluation o	ted Correlati f Discussion	,			
Dependent	Independent		Regre	ssion Coeffi	icient in	
Variable	Variable	r/annc	r/wn	r/pol	r/til	r/ar
Target-score	Target-language-toxicity Target-toxicity-elicitation	.019 050	.011 018	.023 002	.025 016	.034 * .014
Children-score-max	Target-language-toxicity Target-toxicity-elicitation	.015 029	.018 021	.028 * .009	.012 025	.049 ** .062 ***

Table 8. Main findings of Study II: Consequences of Toxicity.

Q1: Result:	How will the language toxicity of text influence the volume of discussion? The language toxicity of a comment significantly increased the number of its replies in 4/5 subreddits.
Q2:	How will the language toxicity of text influence the evaluation of discussion?
Result:	In a few of the subreddits, the language toxicity of a comment significantly increased the user-
	voted score of the comment and its replies.
Q3:	How will the (antecedents and) consequences of toxicity elicitation differ from those of language toxicity?
Result:	(Volume) The toxicity elicitation of a comment showed mixed correlations with the volume of
	discussion in different subreddits.
	(Evaluation) In one of the subreddits, the toxicity elicitation of a comment significantly increased
	the user-voted score of its replies.

Regarding the volume of discussion, the language toxicity of a comment showed positive correlation with the number of its direct replies (p<.01) and its total descendants (p<.001) in all subreddits except r/announcements. Meanwhile, only in r/todayilearned did comment toxicity show significant positive correlation with the height of the sub-discussion tree it led (i.e. the levels of its descendants) (p<.05). In general, there seemed a positive correlation between language toxicity and the volume of discussion, except in a more formal discussion community – r/announcements.

On the other hand, toxicity elicitation showed mixed correlations with discussion volume in different subreddits. Specifically, the toxicity elicitation of a comment showed negative correlation with the number of its descendants in r/announcements and r/worldnews (p<.01), while the correlation being positive in r/AskReddit (p<.05). Besides, there existed positive correlation

between the toxicity elicitation of a comment and the levels of its descendants in r/todayilearned and r/AskReddit (p<.05). In r/politics, no significant correlation was observed between toxicity elicitation and discussion volume.

Regarding the user evaluation of discussion, the language toxicity of a comment showed positive correlation with the user-voted score of itself in r/AskReddit (p<.05), as well as with the maximum user-voted score of its direct replies in both r/politics (p<.05) and r/AskReddit (p<.01). Meanwhile, the toxicity elicitation of a comment showed positive correlation with the maximum score of its direct replies in r/AskReddit (p<.001), and no significant correlation was observed in other subreddits.

Although no correlation observed between the language toxicity or toxicity elicitation of a comment and the volume or evaluation of the discussion was coherent throughout all the metrics and subreddits, provided the expected negative effects of toxicity on the volume and evaluation of discussion (e.g. regulation), we would argue that our results indicate that toxicity probably embodied certain features that attracted response and recognition.

It should be noted that our results only indicate correlation instead of causality, and there might be multiple explanations underlying those quantitative results. However, we will try to complement them with qualitative examples and further interpret those results in the next section.

#### 5 DISCUSSION

#### 5.1 From within and without: Triggers of Toxicity

Our study first reveals with fine-grained quantitative evidence what the antecedents of toxicity were, and how much they mattered in triggering toxicity. Specifically, results of Study I first show that author propensity was a strong positive antecedent of language toxicity, which aligns with previous studies [5, 11, 61] that claimed certain individuals to be the source of toxic behaviors. Further, our study shows that controlling for that effect, toxicity in discussion context was also a strong positive antecedent of both language toxicity and toxicity elicitation, complementing previous works [13, 52, 64, 65] in further highlighting the significant effect of toxic discussion context in triggering subsequent toxicity.

**Design implications:** The notable effect of discussion context on toxicity generation implies that many users might be driven toward toxicity largely by contextual factors. One design implication that follows would be to mitigate the influence of contextual toxicity by somehow interfering with this process of toxicity generation, for example by providing users with real-time feedback of toxicity intensity in text as the users compose their comments: for users who are triggered toward toxic behavior mainly by contextual factors and initially chose to participate in the discussion out of good wills, a handful of hints should suffice to pull them back and remind them to reflect on the appropriateness of their comment.

#### 5.2 Flames in Disguise: Toxicity Elicitation

In the paper, we examined an understudied aspect of toxicity – toxicity elicitation. In the way it was defined, toxicity-eliciting comments that do not necessarily seem toxic themselves might be another overlooked trigger of toxicity. We further inspected this phenomenon by identifying and analyzing examples of such toxicity-eliciting comments, among the top 500 comments in each subreddit that elicited more toxicity in their replies than they appeared to be themselves. We found that they mainly fell into four categories: i) strong-toned, condescending, ii) sarcastic, iii) digressive, and iv) against common sense/values, as shown in Table 9.

The first category consists of comments with strong or condescending tones. The left-column example showed a strong questioning tone ("If you guys ..., why do you ...?") on top of subjective

Table 9. Categories of inherently toxicity-eliciting comments.

#### Strong-toned, Condescending

# If you guys believe in a free an open internet, why do you silence conservative voices and run the whole website like a bunch of snowflakes?

- Did you write this comment? Is anyone silencing you? No, we just think you're an a\*\*hole. We respect that you can write your opinion, provided it doesn't violate rules that have been established since when you opened the site. That doesn't mean that we have to \*agree\* with you, and people are free to argue with you. Now, in 8 months, when conservative viewpoints are bad for corporations and Verizon starts to throttle you, that's when you're going to be silenced.

## I'd tell you to grow up and deal with it like an adult. (A comment on the abortion of disabled fetuses.)

- I'd tell you to go f\*\*k yourself it's not your decision! Abortion is absolutely legal in the US! :)
- Choosing to abort a fetus you can't financially and/or emotionally take care of IS growing up and dealing with it like an adult.

#### Sarcastic

#### So no matter what happens, no matter how they vote, you think they're bribed. I mean that's incredible, thank you for the insight into your world

- You really think they're not. I'm sorry for your stupidity.

### Very impressive! You've done well to skip this part <quote>

- I went out of my way to quote that part, you f\*\*king maniac.

#### Digressive

# Give it to reddit to call for terrorism and a revolution because they will have to pay more for their Internet (A comment on the net neutrality repeal.)

- You are missing the point and trivializing the entire situation. I bet you wouldn't even lift a hand if Ajit Pai f\*\*ked you in the a\*\*.
- [deleted]

#### Perhaps you shouldn't get so angry because someone has a different viewpoint

- Everyone's entitled to their opinion, but your opinion is wrong and it makes you an a\*\*hole.
- Offensive opinions are offensive.
- A viewpoint not based on facts is worthy of criticism.

#### Against Common Sense/Values

#### Why is this a bad thing? This is awesome and it will be great for America. (A comment on the net neutrality repeal.)

- Your opinion is bulls\*\*t and you should feel like bulls\*\*t.
- Lol ok guy.
- How do you figure?
- ACTIVE IN THESE COMMUNITIES

The\_donald What a surprise

### It should be enforced to be honest. (A comment on the abortion of disabled fetuses.)

- That's  $f^{**}$ ked up. You should be ashamed.
- [removed]
- Holy s\*\*t. You actually want to force people to abort disabled fetuses. You know that is what the Nazis did, right?

assumptions ("silence conservative voices", "run the whole website like a bunch of snowflakes"), while the right-column example showed condescension with an almost imperative tone ("I'd tell you to grow up ...").

The second category corresponds to sarcastic comments, that were usually intended to mock a certain target by saying the opposite of what was actually meant. It is clear that both examples shown in the table conveyed inherent disagreement and contempt under the disguise of approbation, consequently attracting irritated repliers.

The third category contains digressive comments, i.e. comments that missed the point of the discussion, possibly intentionally to get attention by leading toward a controversial topic (as in the left-column example), or for the purpose of defending oneself in an argument (as in the right-column example). It should be noted that this category connects to the "digress" strategy in covert trolling [31, 32].

The final category includes comments that went against common sense or common values. The ones against common sense would often be considered "dense", as shown in the left-column example in Table 1; and the ones against widely-accepted common values, e.g. those supporting the net neutrality repeal, or the enforcement of abortion of disabled fetuses (as shown in the last row of Table 9), would usually elicit very toxic replies that often involve swearing or personal attacks.

We believe those comments demonstrated inherent intentions, patterns or styles of language that naturally elicited toxicity, and it is very likely that those seemingly benign comments escaped regulation and led users toward impulsive toxic styles of speaking.

Design implications: The phenomenon of toxicity elicitation suggests opportunities to design algorithms that automatically detect and predict comments of high toxicity elicitation, beyond detecting comments of high language toxicity. The modeling process would be similar to the task of predicting whether a conversation goes awry [79] or controversial [35]. Moreover, online communities and forums seeking to regulate toxicity should develop policies and moderation procedures that also regulate those seemingly innocuous comments that actually stimulate toxicity, for example educating users with different categories of toxicity elicitation and encouraging them to report such comments – so that when facing toxicity elicitation, they could act in a way other than retorting with toxicity. Additionally, those user-labeled toxicity-eliciting comments potentially provide more accurate and fine-grained training data for developing the detection and prediction algorithms of toxicity elicitation.

#### 5.3 The Multi-Faced Devil: Complexity of Toxicity

It is interesting that our results on the consequences of toxicity have shown the complexity of it. Specifically, in Study II, language toxicity showed positive correlation with discussion volume in most subreddits, despite being defined as something that likely draws people away from the discussion. Similarly, language toxicity showed positive correlation with the user recognition of the discussion (measured by the user-voted scores) in some of the subreddits, despite going against community norms.

To better understand why toxicity could sometimes increase the volume of the subsequent discussion and the user-voted scores, we examined in depth a few examples that obviously differed from the most typical toxic comments – those intended to attack a certain individual. For example, with regard to discussion volume, we found that toxicity might instead elicit response when it was intended to offend a large group of people, e.g. "Holy f\*\*king s\*\*t. I DIDN'T KNOW THAT HALF OF REDDIT ARE LITERAL COMMUNISTS". Although such comments usually got downvoted a lot, they would, at the same time, elicit a remarkable number of replies from the large group of people who felt offended.

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Moreover, toxicity might as well elicit both response and recognition from other users. For example, when the toxicity in text reflected widespread anger toward some people or event, it would boost participation and recognition among users who shared the same feeling. Under a post in r/announcements about the F.C.C's repeal of the net neutrality rules, for instance, there existed a considerable number of highly toxic comments (toxicity score >.8) against the F.C.C. that earned both replies and user-voted scores (>100), possibly from users with similar viewpoints.

As another example, in r/AskReddit, where toxicity was shown to be positively correlated with both the volume and user evaluation of discussion in Study II, many highly toxic comments (toxicity score >.8) received a large number of replies (>10) and upvotes (>100) because they expressed strong feelings regarding a post or topic that were probably shared by many other people, for example "Our kneecaps are weak as f\*\*k. Talk about a design flaw." and "what f\*\*king world am i living in".

We can thus observe from the examples above that toxicity could actually vary in *target* (e.g. individual vs. group), *emotion* (e.g. hostility vs. anger) and *intention* (e.g. to insult a person vs. to express a feeling), and consequently different response would be elicited. This richer interpretation of toxicity should uncover part of the actual dynamics underlying our quantitative results, and provide insights for toxicity regulation in online discussions.

Design implications: Our analysis suggests that toxicity is a broad concept with nuanced sub-dimensions, which might lead to different outcomes. This first urges administrators to carefully examine the different types of toxicity present in the community as well as their corresponding outcomes, and then tailor the moderation policies to fit different types of toxic comments. For example, those intended to insult others should probably be fully regulated, while the moderators might have to consider the trade-off between user vitality and content quality when dealing with those toxic comments that express widely shared feelings and potentially elicit response and recognition. To aid human moderation, new computational methods could be developed to detect the nuanced emotions or intentions underlying the toxic text for distinguishing different types of toxicity, using newly built datasets of toxic text with richer labels and discussion context. Further, machine learning models could also be trained to predict the consequence of a toxic comment based on its text as well as preceding context, so that potential negative consequences could be avoided through early moderation.

#### **6 LIMITATIONS & FUTURE WORK**

We are aware that our work has been limited in multiple ways. First of all, we used existing NLP tools to assess the language toxicity of text. Although our verification analysis showed that the output of the Perspective API aligned well with human coders' judgement, it is still possible that our results have been affected by the limitations and biases of the tool. For example, prior research has indicated that the Perspective API might have overestimated the toxicity of African American English (AAE) comments [68]. As a result, the correlation effects we observed might have been boosted or reduced, depending on whether the existing biases were related to some other hidden factors that also correlated with the dependent variables or independent variables. For example in Study I, if our data included discussions within AAE users where the toxicity of comments were overestimated by the API, it is possible that the observed positive correlation between the language toxicity of the parent comment and the target comment would have been boosted by this bias. Similarly in Study II, if AAE users were inherently more (resp. less) likely to elicit response, the observed positive correlation between language toxicity and discussion volume would have been boosted (resp. reduced). We would love to see future studies that quantify the biases in the NLP tools we used, and reproduce our findings after correcting the biases.

Moreover, our dataset only covered about a month of time in a specific community (though in different sub-communities), and excluded regulated content. It is thus possible that our conclusions

may not fully generalize to other time, community or regulation settings, and we expect similar studies to reveal how toxicity dynamics vary under different circumstances.

Also, our regression analyses were conducted over a limited range of metrics, and mainly focused on a single level of parent-child (comment-reply) structure, while the real flow of toxicity definitely involves influence and interaction along the entire cascade, and could be measured within more dimensions. We are therefore eager to see future works that delineate toxicity dynamics with more complicated models. It is also interesting how latent variables (e.g. intentions, emotions, opinions) come into play, but the modeling and inference of unexternalized factors should be rather challenging.

Last but not least, our work has called attention to, yet not probed into many interesting issues regarding toxicity and discussion dynamics. For example, in cases where toxicity elicits response and recognition, are there other ways to vitalize a discussion without toxicity? How do those resulted discussions differ in terms of popularity, fruitfulness, and the discussion experience they offer? How should we appropriately regulate toxicity, to still retain the "edge" of the discussion, but stop it from getting on people's nerves? We look to future studies to answer these questions.

#### 7 CONCLUSION

We presented a study that explored the antecedents and consequences of toxicity – specifically language toxicity and toxicity elicitation – in online discussions, via quantitative analysis on Reddit comments. We found both author propensity and toxicity in discussion context to be strong antecedents of toxicity, and the volume and user evaluation of discussion to be positively correlated with language toxicity in some sub-communities. Our interpretation of the complicated triggers and outcomes of toxicity as well as the discussion of design implications should help understand and regulate toxicity in online discussions.

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#### A COMPARISON OF PERSPECTIVE API MODELS

We experimented with the two different models provided by the Perspective API: TOXICITY and SEVERE\_TOXICITY. Our results showed that on our sampled dataset, the TOXICITY model provided a smoother spectrum of toxicity scores (Figure 2), which better matched the human-labeled scores (Figure 3). The correlation between TOXICITY scores and human-labeled scores

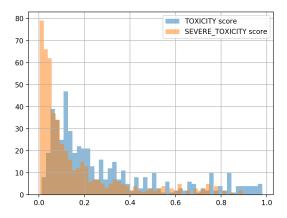


Fig. 2. Histograms of TOXICITY scores and SEVERE\_TOXICITY scores of the sample.

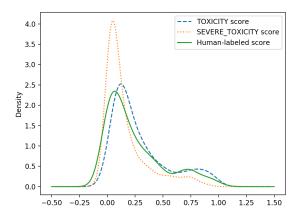


Fig. 3. Density plots of TOXICITY scores, SEVERE\_TOXICITY scores and human-labeled scores of the sample.

(Pearson's r=.82, p<.001) was also higher than the correlation between SEVERE\_TOXICITY scores and human-labeled scores (Pearson's r=.79, p<.001).

#### **B ADDITIONAL RESULTS**

The additional regression results (regression coefficients of control variables and corresponding significance levels) of Study I are shown in Table 10, and those of Study II are shown in Table 11.

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Table 10. Additional regression results of Study I: Antecedents of Toxicity. \*\*\*: p<.001, \*\*: p<.01, \*: p<.05.

	Depe	ndent Vari	iable: Targo	et-language	e-toxicity
Control Variable		Regr	ession Coef	ficient in	
Control variable	r/annc	r/wn	r/pol	r/til	r/ar
Parent-length	050	.003	013	.043	026
Parent-%-caps	.046	.019	000	.054 *	.001
Parent-%-punctuation	.173 **	013	004	006	.019
	D	1 . **	11	4 4	1
	Deper	ident Vari	able: <i>Targe</i>	<i>ı-</i> ғохіспу-е	licitation
Control Variable	Берег		ession Coef		licitation
Control Variable	r/annc				r/ar
Control Variable  Parent-length		Regr	ession Coef	ficient in	
	r/annc	Regr r/wn	ression Coef r/pol	ficient in r/til	r/ar

Table 11. Additional regression results of Study II: Consequences of Toxicity. \*\*\*: p<.001, \*\*: p<.01, \*: p<.05.

	Dependent Variable: Target-#children					
Control Variable		Regre	ssion Coeffi	cient in		
Control variable	r/annc	r/wn	r/pol	r/til	r/ar	
Target-positivity	105	001	015	.021	064 **	
Target-negativity	091	057 *	.005	028	014	
Target-length	084	.069 **	.043 **	.095 ***	.090 ***	
Target-%-caps	.002	030	.027	.023	012	
Target-%-punctuation	.089	030	011	018	.033	
Intercept	.606 ***	.709 ***	.623 ***	.626 ***	.586 **	
	Dep	endent Va	riable: Tarį	get-#descen	dants	
0 . 17 . 11		Regre	ssion Coeffi	cient in		
Control Variable	r/annc	r/wn	r/pol	r/til	r/ar	
Target-positivity	048	.077 ***	014	.082 ***	098 **	
Target-negativity	.000	066 **	.006	054 **	.008	
Target-length	098	.110 ***	.128 ***	.188 ***	.052 **	
Target-%-caps	072	075 ***	028	004	048 **	
Target-%-punctuation	.256 ***	018	030 *	026	.007	
Intercept	1.89 ***	2.32 ***	1.83 ***	2.19 ***	1.70 ***	
	]	Dependent	Variable: 7	Target-heig	ht	
Control Variable		Regre	ssion Coeffi	cient in		
Control variable	r/annc	r/wn	r/pol	r/til	r/ar	
Target-positivity	.075	.050 *	.010	.006	018	
Target-negativity	.044	010	.012	.010	.010	
Target-length	.096	.024	.071 ***	.007	.024	
Target-%-caps	080	020	010	027	004	
Target-%-punctuation	.027	023	.004	009	016	
Intercept	1.05 ***	1.29 ***	.975 ***	1.12 ***	.881 **	
		Dependen	t Variable:	Target-sco	re	
Control Variable		Regre	ssion Coeffi	cient in		
Control variable	r/annc	r/wn	r/pol	r/til	r/ar	
Target-positivity	068	004	001	.006	.004	
Target-negativity	068	018	.002	021	006	
Target-length	054	009	.003	002	013	
Target-%-caps	.013	011	.008	.027	.002	
Target-%-punctuation	.050	005	002	.007	.019	
Intercept	6.03 ***	6.00 ***	5.97 ***	6.06 ***	6.07 **	
	Dej	pendent Va	riable: Chi	ldren-score	-max	
C111-11		Regre	ssion Coeffi	cient in		
Control Variable	r/annc	r/wn	r/pol	r/til	r/ar	
Target-positivity	035	022	.001	000	031 *	
Target-negativity	051	036	.012	036	009	
Target-length	054	016	002	015	048 **	
Target-%-caps	.005	023	.003	.036 *	026	
Target-%-punctuation	.062	007	.002	006	.063 ***	
Intercept	4.67 ***	4.75 ***	4.69 ***	4.86 ***	4.90 ***	