VaultMind by AFNEXIS - Complete Knowledge Base Documentation

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Product Overview

VaultMind is the world's first 100% offline AI knowledge base system developed by AFNEXIS. It transforms your sensitive documents into an intelligent, searchable knowledge base that operates entirely on your infrastructure without any cloud dependency.

What is VaultMind?

VaultMind is an enterprise-grade document intelligence platform that uses advanced AI to analyze your documents and provide instant, accurate answers to your questions. Unlike cloud-based AI solutions, VaultMind ensures complete data sovereignty by processing everything locally on your systems.

Why VaultMind?

- Complete Privacy: Your data never leaves your infrastructure
- **Zero Latency**: Instant responses without network delays
- Regulatory Compliance: Built for HIPAA, GDPR, SOX compliance
- Cost Predictable: Pay per document pages, not API calls
- Always Available: Works offline, no internet dependency

Target Industries

VaultMind is specifically designed for organizations that handle sensitive information:

- **Healthcare**: Patient records, medical research, clinical documentation
- Legal: Case files, contracts, legal precedents, client communications
- Financial Services: Regulatory documents, customer data, financial reports
- Government: Classified information, policy documents, citizen records
- Manufacturing: Proprietary designs, patents, trade secrets, technical manuals
- Research & Development: Research data, intellectual property, experimental results

Key Features

Core AI Capabilities

Advanced Document Processing

- Multi-format Support: PDF, DOCX, XLSX, TXT, and more
- OCR Integration: Extract text from scanned documents and images
- Semantic Chunking: Intelligent document segmentation for optimal AI processing
- Metadata Extraction: Automatic extraction of document properties and structure

Intelligent Question Answering

- Context-Aware Responses: AI understands document context and relationships
- Source Citation: Every answer includes specific document references
- Confidence Scoring: AI provides confidence levels for each response
- Multi-document Synthesis: Combines information from multiple sources

Real-time Processing

- Instant Upload: Documents processed immediately upon upload
- **Live Indexing**: New documents instantly available for queries
- Background Processing: Large document batches processed without blocking users
- **Incremental Updates**: Efficient processing of document changes

Security Features

Data Protection

- End-to-End Encryption: All data encrypted at rest and in transit
- **Air-Gapped Operation**: Complete isolation from external networks
- Local Processing: No data transmission to external servers
- Secure Authentication: JWT-based authentication with role-based access

Compliance Ready

• **GDPR Compliance**: Built-in data protection and privacy controls

- **HIPAA Ready**: Healthcare data security standards implementation
- **SOX Compliance**: Financial data protection and audit trails
- **ISO 27001**: Information security management standards

Access Controls

- Role-Based Permissions: Admin, User, and custom role definitions
- Department-Level Access: Restrict access by organizational units
- **Document-Level Security**: Fine-grained permissions per document
- **Session Management**: Automatic timeout and secure session handling

User Experience

Web Interface

- Modern Design: Intuitive, responsive web interface
- **Real-time Chat**: WebSocket-powered instant messaging
- **Document Management**: Easy upload, organization, and deletion
- Search & Filter: Advanced search with multiple filter options

Administrative Tools

- User Management: Create, modify, and deactivate user accounts
- Analytics Dashboard: Usage statistics and performance metrics
- System Monitoring: Real-time system health and resource usage
- **Backup & Recovery**: Automated backup and restore capabilities

Technical Specifications

System Requirements

Minimum Requirements

- Operating System: Windows 10/11, macOS 10.15+, or Linux (Ubuntu 20.04+)
- **Processor**: Intel i5 or AMD Ryzen 5 (4 cores minimum)
- **Memory**: 16 GB RAM
- **Storage**: 50 GB available space (SSD recommended)
- **Network**: Ethernet connection for initial setup only

Recommended Requirements

- Operating System: Windows Server 2019+, macOS 12+, or Linux Server
- **Processor**: Intel i7 or AMD Ryzen 7 (8 cores or more)
- **Memory**: 32 GB RAM or more

- **Storage**: 200 GB+ SSD storage
- **GPU**: NVIDIA GPU with 8GB+ VRAM (optional, improves performance)

Enterprise Requirements

- **Dedicated Server**: Linux server with Docker support
- **Processor**: Intel Xeon or AMD EPYC (16+ cores)
- **Memory**: 64 GB RAM or more
- Storage: 1 TB+ NVMe SSD with RAID configuration
- Network: Gigabit Ethernet for internal network access

Technology Stack

Backend Technologies

- **Framework**: FastAPI (Python 3.11+)
- **Database**: PostgreSQL with connection pooling
- Vector Database: FAISS for semantic search
- AI Models: Transformer-based language models (locally hosted)
- **Processing**: Asynchronous document processing with queue management

Frontend Technologies

- Web Interface: Modern HTML5, CSS3, JavaScript
- **Real-time Communication**: WebSocket for instant messaging
- **Responsive Design**: Mobile-friendly interface
- Authentication: JWT token-based security

AI & Machine Learning

- Language Models: State-of-the-art transformer models
- **Embeddings**: BAAI/bge-base-en-v1.5 for document vectorization
- **Document Processing**: LangChain for text splitting and processing
- OCR Engine: Tesseract for image text extraction

Architecture

Deployment Architecture

```
User Interface (Web Browser)

↓
Web Server (FastAPI)

↓
Document Processor (Background)

↓
Vector Database (FAISS) + PostgreSQL

↓
AI Models (Local)
```

Security Architecture

- Application Layer: Role-based access control, input validation
- Data Layer: Encrypted database storage, secure file handling
- Network Layer: Local-only communication, no external connections
- System Layer: OS-level security, process isolation

Pricing Plans

Pricing Model Overview

VaultMind uses a flexible, usage-based pricing model that scales with your document processing needs. All plans include unlimited questions and users within the specified limits.

Page-Based Pricing

- **Minimum**: 5 document pages
- Volume Discounts: Automatic discounts for higher page counts
- Transparent Costs: No hidden fees or surprise charges
- Flexible Scaling: Increase or decrease pages anytime

Pricing Tiers

- **5-100 pages**: \$0.10 per page
- **101-1,000 pages**: \$0.08 per page
- **1,001-5,000 pages**: \$0.06 per page
- **5,001-10,000 pages**: \$0.04 per page
- **10,000+ pages**: \$0.03 per page (Enterprise discount)

Plan Details

Basic Plan - Individual Use

Target: Freelancers, small professionals, individual researchers

Pricing: Starting from \$0.50/month (5 pages minimum)

- Users: 1 user access
- Pages: Pay per page processed
- AI Models: Basic language models
- **Support**: Email support only
- Admin Panel: Not included
- Features:
 - Document upload and processing

- AI-powered question answering
- Basic search functionality
- o Offline operation guarantee
- o Standard encryption

Use Cases:

- Individual lawyers analyzing case files
- Researchers processing academic papers
- Consultants reviewing client documents
- Small business owners organizing contracts

Team Plan - Small Companies (Most Popular)

Target: Small teams, startups, professional services firms

Pricing: \$10/month base + page processing costs

- **Users**: Up to 5 users
- Pages: Pay per page processed
- AI Models: Advanced language models
- **Support**: Priority email and chat support
- Admin Panel: Full admin dashboard included
- Features:
 - All Basic features
 - User management and role assignment
 - Team collaboration tools
 - Advanced analytics dashboard
 - Document sharing controls
 - Audit logs and activity tracking

Use Cases:

- Small law firms with multiple attorneys
- Medical practices analyzing patient records
- Consulting teams collaborating on projects
- Research groups sharing academic documents

Business Plan - Growing Organizations

Target: Mid-size companies, departments, regional offices

Pricing: \$39/month base + page processing costs

• **Users**: Up to 25 users

• Pages: Pay per page processed

- AI Models: Advanced language models with custom tuning
- **Support**: Priority support with phone access
- Admin Panel: Advanced admin panel with department management
- Features:
 - o All Team features
 - Department-level access controls
 - Advanced user permission management
 - o API access for integrations
 - Custom document templates
 - Advanced reporting and analytics
 - SSO integration (LDAP/Active Directory)

Use Cases:

- Mid-size law firms with multiple practice areas
- Hospital departments managing medical records
- Financial services firms processing regulatory documents
- Manufacturing companies organizing technical documentation

Enterprise Plan - Large Organizations

Target: Large corporations, government agencies, healthcare systems

Pricing: \$99/month base + discounted page processing (25% off page costs)

- **Users**: Unlimited users
- Pages: Volume discounts on page processing
- AI Models: Custom AI model training and optimization
- **Support**: 24/7 dedicated support with account manager
- Admin Panel: Enterprise admin suite with multi-site management
- Features:
 - All Business features
 - Unlimited user accounts
 - o Multi-department/multi-site deployment
 - Custom AI model training
 - White-label options
 - Custom integrations and APIs
 - o Dedicated customer success manager
 - o Professional services and consulting
 - o On-site training and support

Use Cases:

- Large law firms with international offices
- Hospital systems with multiple facilities
- Government agencies with classified documents

• Fortune 500 companies with global operations

Additional Services

Professional Services

- Implementation Consulting: \$150-250/hour
- Custom AI Training: \$5,000-15,000 per model
- **Data Migration Services**: \$2,000-10,000 per project
- **On-site Training**: \$2,500/day plus expenses
- **System Integration**: Custom pricing based on requirements

Support Packages

- Standard Support: Included with all plans
- **Priority Support**: Business and Enterprise plans
- **Dedicated Support**: Enterprise plans only
- Emergency Support: Available 24/7 for critical issues

Installation Guide

Pre-Installation Checklist

System Preparation

- 1. **Verify System Requirements**: Ensure your system meets minimum specifications
- 2. Check Available Storage: Confirm adequate disk space for installation and data
- 3. **Network Configuration**: Ensure internal network access for multi-user deployments
- 4. **Security Settings**: Configure firewall and antivirus exclusions
- 5. **Backup Current System**: Create system restore point before installation

Required Software

- **PostgreSQL 15**+: Database server for metadata storage
- Python 3.11+: Runtime environment for VaultMind
- **Docker (Optional)**: For containerized deployment
- Web Browser: Chrome, Firefox, Safari, or Edge (latest versions)

Installation Methods

Method 1: Windows Installation

1. **Download VaultMind Installer**: Download from AFNEXIS customer portal

- 2. **Run Installer**: Execute VaultMind-Setup.exe as Administrator
- 3. Follow Setup Wizard:
 - Accept license agreement
 - o Choose installation directory
 - Configure database settings
 - Set administrator account
- 4. **Complete Installation**: Installer will configure all components
- 5. Launch VaultMind: Access via desktop shortcut or Start menu

Method 2: macOS Installation

- 1. **Download VaultMind Package**: Download VaultMind.dmg from customer portal
- 2. **Mount Disk Image**: Double-click to mount the installer
- 3. **Run Installer**: Double-click VaultMind Installer.pkg
- 4. Installation Process:
 - o Enter administrator password when prompted
 - Follow installation wizard
 - Configure initial settings
- 5. Launch Application: Find VaultMind in Applications folder

Method 3: Linux Installation

- 1. **System Update**: Update package manager
- 2. sudo apt update && sudo apt upgrade -y
- 3. Install Dependencies:
- 4. sudo apt install python3.11 python3-pip postgresql-15 nginx
- 5. **Download VaultMind**:
- 6. wget https://releases.afnexis.com/vaultmind/vaultmind-linux.tar.gztar xzf vaultmind-linux.tar.gzcd vaultmind
- 7. Run Installation Script:
- 8. sudo ./install.sh
- 9. Configure Service:
- 10. sudo systemctl enable vaultmindsudo systemctl start vaultmind

Method 4: Docker Deployment

- 1. **Install Docker**: Ensure Docker and Docker Compose are installed
- 2. **Download Docker Compose**:
- 3. version: '3.8'services: vaultmind: image: afnexis/vaultmind:latest ports: "7201:7201" environment: DB_HOST=postgres DB_NAME=vaultmind volumes: ./data:/app/data postgres: image: postgres:15 environment: POSTGRES_DB=vaultmind POSTGRES_USER=vaultmind POSTGRES_PASSWORD=secure_password volumes: postgres_data:/var/lib/postgresql/datavolumes: postgres data:
- 4. Launch Services:
- 5. docker-compose up -d

Post-Installation Configuration

Initial Setup

- 1. Access Web Interface: Open browser to http://localhost:7201
- 2. Create Administrator Account:
 - o Username: admin
 - o Email: your-email@company.com
 - o Password: Strong password (12+ characters)
 - o Full Name: Administrator name
- 3. System Configuration:
 - Set organization name
 - o Configure email settings (optional)
 - Set up backup preferences
 - Review security settings

License Activation

- 1. **Enter License Information**: Input license key provided by AFNEXIS
- 2. **Verify Activation**: Confirm license status in admin panel
- 3. **Plan Configuration**: Set up user limits and page allocations
- 4. **Billing Setup**: Configure billing information for ongoing service

Performance Optimization

- 1. **Memory Allocation**: Adjust memory settings based on available RAM
- 2. **Storage Configuration**: Set up appropriate storage paths
- 3. Network Settings: Configure internal network access
- 4. **Monitoring Setup**: Enable system monitoring and alerts

User Guide

Getting Started

First Login

- 1. Access VaultMind: Open web browser and navigate to your VaultMind URL
- 2. **Login**: Enter your username and password provided by administrator
- 3. Dashboard Overview: Familiarize yourself with the main interface
- 4. **Profile Setup**: Complete your user profile information

Interface Overview

- **Top Navigation**: Access to main features and user menu
- **Sidebar**: Document management and chat history
- Main Area: Document viewing and chat interface

• Status Bar: Connection status and system information

Document Management

Uploading Documents

- 1. Access Upload: Click "Upload Documents" button
- 2. **Select Files**: Choose files from your computer
 - Supported formats: PDF, DOCX, XLSX, TXT
 - o Maximum file size: 10MB per file
 - Multiple files supported
- 3. Upload Process:
 - o Files are uploaded and processed automatically
 - o Processing status shown in real-time
 - o Documents become searchable immediately after processing
- 4. **Verification**: Confirm documents appear in your knowledge base

Organizing Documents

- Categories: Create categories to organize documents
- Tags: Add tags for easy filtering and search
- **Folders**: Group related documents in folders
- Metadata: Add descriptions and notes to documents

Document Status

- **Processing**: Document is being analyzed by AI
- **Ready**: Document is processed and available for queries
- Error: Processing failed check document format
- **Updating**: Document is being reprocessed after changes

Using the AI Assistant

Starting a Conversation

- 1. **New Chat**: Click "New Chat" to start fresh conversation
- 2. **Type Question**: Enter your question in the chat input
- 3. **Send**: Press Enter or click Send button
- 4. **View Response**: AI provides answer with source citations

Effective Questioning Techniques

- **Be Specific**: Ask specific questions rather than general ones
- **Provide Context**: Include relevant context in your questions
- **Reference Documents**: Mention specific documents when relevant
- Follow-up Questions: Build on previous responses for deeper insights

Understanding Responses

- **Source Citations**: Each answer includes document references
- Confidence Scores: AI indicates confidence level in responses
- **Related Information**: Additional relevant information provided
- Clarifying Questions: AI may ask for clarification if needed

Advanced Features

Search and Filtering

- Global Search: Search across all documents
- **Document Filters**: Filter by type, date, category
- Advanced Queries: Use operators for complex searches
- Saved Searches: Save frequently used search queries

Chat History Management

- Session History: All conversations automatically saved
- Export Chats: Download conversation history
- **Search Conversations**: Find specific discussions
- **Delete Sessions**: Remove unwanted chat sessions

Collaboration Features

- Shared Workspaces: Collaborate with team members
- **Document Sharing**: Share specific documents with colleagues
- Comment System: Add comments and notes to documents
- Activity Notifications: Stay updated on team activities

Admin Panel Guide

Administrative Dashboard

Dashboard Overview

The VaultMind admin panel provides comprehensive management tools for system administrators to manage users, documents, and system settings.

Key Sections:

- User Management: Create, modify, and manage user accounts
- **Document Management**: Monitor document processing and storage

- System Analytics: View usage statistics and performance metrics
- **Settings**: Configure system parameters and preferences
- Support: Access support tools and system diagnostics

System Status Monitoring

- **Real-time Metrics**: CPU, memory, and storage usage
- **Processing Queue**: Monitor document processing status
- User Activity: Track user sessions and activity
- Error Logs: Review system errors and warnings
- **Performance Alerts**: Automated alerts for system issues

User Management

Creating User Accounts

- 1. **Access User Management**: Navigate to Admin → Users
- 2. Add New User: Click "Add User" button
- 3. User Information:
 - o Username: Unique identifier for login
 - o Email: User's email address
 - o Full Name: Complete name for display
 - o Role: Admin or User permissions
 - Department: Organizational unit (optional)
- 4. **Initial Password**: System generates secure password
- 5. Welcome Email: Automated email sent to new user

User Roles and Permissions

- Administrator: Full system access and management capabilities
- Power User: Advanced features with limited admin functions
- Standard User: Basic document access and AI interaction
- **Read-Only User**: View documents and responses only
- Guest User: Temporary access with limited functionality

Managing User Access

- Account Status: Enable, disable, or suspend accounts
- **Password Reset**: Force password reset for security
- Session Management: View and terminate active sessions
- Access Logs: Review user login and activity history
- **Department Assignment**: Organize users by department

Document Administration

Document Processing Management

- Upload Queue: Monitor document processing status
- **Processing Errors**: Identify and resolve processing issues
- Batch Operations: Process multiple documents simultaneously
- Storage Management: Monitor disk usage and cleanup
- Backup Status: Ensure document backups are current

Document Security

- Access Controls: Set document-level permissions
- Encryption Status: Verify document encryption
- Audit Trails: Track document access and modifications
- Retention Policies: Automated document lifecycle management
- **Compliance Reporting**: Generate compliance reports

System Maintenance

- Database Optimization: Regular database maintenance tasks
- **Index Rebuilding**: Optimize search performance
- Cache Management: Clear and optimize system caches
- Log Rotation: Manage system log files
- **Update Management**: Apply system updates and patches

Analytics and Reporting

Usage Analytics

- User Activity: Track user engagement and usage patterns
- **Document Usage:** Most accessed documents and content
- Query Analytics: Popular questions and search terms
- **Performance Metrics**: Response times and system performance
- Capacity Planning: Predict future resource needs

Compliance Reporting

- Access Reports: User access and activity logs
- Security Reports: Security events and compliance status
- Audit Trails: Complete audit trail for compliance
- **Data Retention**: Document retention and disposal records
- Privacy Reports: Data privacy and protection compliance

Custom Reports

- **Report Builder**: Create custom reports and dashboards
- Scheduled Reports: Automated report generation and distribution
- **Export Options**: Export data in various formats
- Dashboard Widgets: Customizable dashboard components

• Alert Configuration: Set up automated alerts and notifications

Security & Compliance

Security Architecture

Multi-Layer Security Model

VaultMind implements a comprehensive security framework designed to protect sensitive information at every level:

- 1. **Application Security**: Secure coding practices, input validation, output encoding
- 2. **Data Security**: Encryption at rest and in transit, secure key management
- 3. **Network Security**: Network isolation, secure communications
- 4. System Security: OS hardening, access controls, monitoring
- 5. **Physical Security**: Recommendations for secure deployment environments

Encryption Standards

- Data at Rest: AES-256 encryption for all stored data
- **Data in Transit**: TLS 1.3 for all network communications
- **Key Management**: Secure key generation, storage, and rotation
- **Database Encryption**: Transparent database encryption (TDE)
- File System Encryption: Full disk encryption for document storage

Authentication and Authorization

- **Multi-Factor Authentication**: Support for 2FA/MFA
- **Single Sign-On**: Integration with LDAP, Active Directory
- Role-Based Access Control: Granular permissions management
- Session Security: Secure session handling and timeout
- **Password Policies**: Configurable password complexity requirements

Compliance Standards

GDPR (General Data Protection Regulation)

VaultMind is designed to help organizations comply with EU GDPR requirements:

Data Protection by Design:

- Data minimization principles
- Privacy-first architecture

- Consent management
- Right to erasure implementation
- Data portability features

Technical Safeguards:

- Pseudonymization capabilities
- Data encryption standards
- Access logging and monitoring
- Breach detection and notification
- Privacy impact assessment tools

HIPAA (Health Insurance Portability and Accountability Act)

For healthcare organizations, VaultMind provides HIPAA-compliant features:

Administrative Safeguards:

- User access management
- Workforce training requirements
- Incident response procedures
- Risk assessment tools
- Business associate agreements

Physical Safeguards:

- Secure facility recommendations
- Workstation security guidance
- Media controls and disposal
- Access control procedures

Technical Safeguards:

- User authentication requirements
- Automatic logoff capabilities
- Encryption standards
- Audit logging requirements
- Data integrity controls

SOX (Sarbanes-Oxley Act)

For financial organizations, VaultMind supports SOX compliance:

Internal Controls:

• Document retention policies

- Change management procedures
- Access control documentation
- Audit trail requirements
- Financial reporting controls

IT General Controls:

- System access controls
- Change management procedures
- Backup and recovery processes
- Security monitoring and incident response

ISO 27001 Information Security Management

VaultMind aligns with ISO 27001 standards:

Information Security Policies:

- Security policy framework
- Risk management procedures
- Incident response plans
- Business continuity planning
- Supplier relationship security

Implementation Controls:

- Access control management
- Cryptography controls
- System security procedures
- Network security management
- Application security controls

Security Best Practices

Deployment Security

- 1. **Network Isolation**: Deploy in isolated network segments
- 2. **Firewall Configuration**: Restrict network access to essential ports only
- 3. **System Hardening**: Follow OS hardening guidelines
- 4. **Regular Updates**: Maintain current security patches
- 5. **Monitoring**: Implement comprehensive security monitoring

Operational Security

- 1. **User Training**: Regular security awareness training
- 2. Access Reviews: Periodic access rights reviews

- 3. **Password Management**: Strong password policies and management
- 4. **Incident Response**: Defined incident response procedures
- 5. Regular Audits: Security audits and assessments

Data Protection

- 1. Classification: Implement data classification schemes
- 2. **Handling Procedures**: Define secure data handling procedures
- 3. Retention Policies: Establish data retention and disposal policies
- 4. **Backup Security**: Secure backup and recovery procedures
- 5. **Privacy Controls**: Implement privacy protection measures

API Documentation

API Overview

VaultMind provides a comprehensive RESTful API for integration with existing systems and workflows. The API is available for Business and Enterprise plans.

Base URL

```
https://your-vaultmind-instance.com/api/v1
```

Authentication

All API requests require authentication using JWT tokens:

```
Authorization: Bearer <your-jwt-token>
```

Response Format

All API responses are in JSON format:

```
"status": "success|error",
"data": {},
"message": "Response message",
"timestamp": "2024-01-01T12:00:00Z"
```

Authentication Endpoints

POST /auth/login

Authenticate user and obtain JWT token.

Request Body:

```
{
  "username": "user@company.com",
  "password": "secure_password"
}

Response:
{
  "status": "success",
  "data": {
    "access_token": "eyJ0eXAiOiJKV1QiLCJhbGc...",
    "token_type": "bearer",
    "expires_in": 3600,
    "user": {
        "id": 123,
        "username": "user@company.com",
        "role": "user"
```

POST /auth/refresh

Refresh authentication token.

Request Headers:

Authorization: Bearer <current-token>

Response:

}

```
{
  "status": "success",
  "data": {
    "access_token": "eyJ0eXAiOiJKV1QiLCJhbGc...",
        "expires_in": 3600
  }
}
```

Document Management Endpoints

POST /documents/upload

Upload document for processing.

Request:

```
Content-Type: multipart/form-data
```

```
file: <binary-file-data>
category: "contracts" (optional)
tags: "legal, confidential" (optional)
```

Response:

```
{
  "status": "success",
  "data": {
    "document_id": "doc_abc123",
    "filename": "contract.pdf",
    "status": "processing",
    "message": "Document uploaded successfully"
  }
}
```

GET /documents

List user's documents.

Query Parameters:

- page: Page number (default: 1)
- limit: Results per page (default: 20)
- category: Filter by category
- status: Filter by processing status

Response:

GET /documents/{document_id}/status

Get document processing status.

Response:

```
{
  "status": "success",
  "data": {
     "document_id": "doc_abc123",
     "status": "ready|processing|error",
     "progress": 100,
     "error_message": null,
     "chunks_created": 45,
     "processing_time": 12.5
  }
}
```

DELETE /documents/{document_id}

Delete document and associated data.

Response:

```
{
   "status": "success",
   "message": "Document deleted successfully"
```

Chat and Query Endpoints

POST /chat/sessions

Create new chat session.

Request Body:

```
{
  "name": "Session Name",
  "document_ids": ["doc_abc123"] // optional
}
```

Response:

```
{
   "status": "success",
   "data": {
      "session_id": "session_xyz789",
      "name": "Session Name",
      "created_at": "2024-01-01T12:00:00Z"
   }
}
```

POST /chat/query

Send query to AI assistant.

Request Body:

GET /chat/sessions

List user's chat sessions.

Response:

GET /chat/sessions/{session_id}/messages

Get chat session messages.

Response:

Admin API Endpoints

GET /admin/users

List all users (admin only).

Query Parameters:

- page: Page number
- limit: Results per page
- role: Filter by user role
- status: Filter by account status

Response:

```
"status": "success",
 "data": {
    "users": [
        "id": 123,
        "username": "user@company.com",
        "full name": "John Doe",
        "role": "user",
        "status": "active",
        "created at": "2024-01-01T12:00:00Z",
        "last login": "2024-01-01T14:00:00Z"
     }
    ],
    "total": 50,
    "page": 1,
    "pages": 3
 }
}
```

POST /admin/users

Create new user account (admin only).

Request Body:

```
{
  "username": "newuser@company.com",
  "full_name": "Jane Smith",
  "role": "user",
  "department": "Legal",
  "send_welcome_email": true
}

Response:
{
  "status": "success",
  "data": {
    "user_id": 124,
    "username": "newuser@company.com",
```

AFNEXIS - Advanced Software Solutions Company Profile

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Company Overview

AFNEXIS is a leading software development company registered in the United States, specializing in enterprise-level applications and cutting-edge AI solutions. Founded with a vision to transform businesses through innovative technology, AFNEXIS has established itself as a trusted partner for organizations worldwide seeking robust, scalable, and intelligent software solutions.

Mission Statement

To empower businesses globally with innovative software solutions that drive efficiency, security, and growth while maintaining the highest standards of quality and customer satisfaction.

Vision Statement

To be the world's premier software development company, recognized for delivering transformative technology solutions that shape the future of business operations.

Core Values

• **Innovation**: Continuously pushing the boundaries of technology

- Quality: Delivering excellence in every project
- **Security**: Prioritizing data protection and system security
- Customer Focus: Building long-term partnerships with our clients
- **Integrity**: Maintaining the highest ethical standards
- Global Perspective: Serving clients worldwide with cultural sensitivity

Company Registration and Legal Status

- Legal Name: AFNEXIS LLC
- Registration: United States of America
- Company Type: Limited Liability Company (LLC)
- Industry: Software Development and Technology Services
- Specialization: Enterprise Applications, AI Solutions, Custom Software Development
- Operational Status: Active and expanding globally

Leadership Team

Muhammad Aashir Tariq - CEO & Head of AI

Chief Executive Officer and Head of Artificial Intelligence

Muhammad Aashir Tariq serves as the CEO and Head of AI at AFNEXIS, bringing visionary leadership and deep technical expertise to the organization. With extensive experience in artificial intelligence, machine learning, and enterprise software development, he guides the company's strategic direction and technological innovation.

Key Responsibilities:

- Overall company strategy and vision
- AI research and development leadership
- Product innovation and roadmap planning
- Client relationship management at executive level
- Team leadership and organizational development

Areas of Expertise:

- Artificial Intelligence and Machine Learning
- Enterprise Software Architecture
- Data Privacy and Security Solutions
- Business Strategy and Development
- Technology Innovation and Research

Leadership Philosophy: Muhammad Aashir Tariq believes in combining cutting-edge technology with practical business solutions. His leadership style emphasizes innovation, quality,

and customer-centric development, ensuring that AFNEXIS delivers solutions that not only meet current needs but anticipate future challenges.

Vision for AFNEXIS: Under his leadership, AFNEXIS has evolved into a company that specializes in privacy-first AI solutions, with VaultMind being a flagship product that represents the company's commitment to data sovereignty and intelligent document processing.

Development Team Leadership

AFNEXIS is supported by a robust leadership structure that includes:

Chief Technology Officer (CTO)

- Oversees technical architecture and development standards
- Ensures scalability and performance of all solutions
- Manages technology stack decisions and innovation initiatives

Head of Engineering

- Leads software development teams
- Implements development best practices and methodologies
- Ensures code quality and delivery timelines

Head of Security

- Manages cybersecurity initiatives and compliance
- Oversees security architecture for all products
- Ensures adherence to international security standards

Head of Quality Assurance

- Leads QA processes and testing methodologies
- Ensures product reliability and performance
- Manages quality standards and continuous improvement

Company History

Foundation and Early Years

AFNEXIS was founded with the vision of creating software solutions that truly serve business needs. The company started as a small team of passionate developers and has grown into a comprehensive software development organization.

Key Milestones:

- Company Founding: Established as a software development company in the USA
- First Enterprise Client: Successfully delivered first major enterprise application
- **Team Expansion**: Grew development team to handle multiple concurrent projects
- International Expansion: Began serving clients globally
- AI Specialization: Developed expertise in artificial intelligence and machine learning
- VaultMind Launch: Released flagship AI knowledge base product
- Current Growth: Continuing expansion with focus on privacy-first AI solutions

Evolution of Services

AFNEXIS has continuously evolved its service offerings to meet changing market demands:

- 1. **Phase 1**: Custom software development for small and medium businesses
- 2. **Phase 2**: Enterprise application development and system integration
- 3. **Phase 3**: Specialized AI and machine learning solutions
- 4. **Phase 4**: Privacy-focused AI products like VaultMind
- 5. Current Phase: Leading innovation in offline AI and data sovereignty solutions

Recognition and Achievements

- Client Satisfaction: Maintained high client retention rates across all projects
- Quality Standards: Consistently delivered projects on time and within budget
- **Technology Innovation**: Developed industry-leading solutions in AI and enterprise software
- Global Reach: Successfully served clients across multiple continents
- **Product Excellence**: Created award-winning products like VaultMind

Core Services

Custom Software Development

AFNEXIS specializes in creating tailored software solutions that address specific business challenges and requirements.

Service Offerings:

- **Business Application Development**: Custom applications designed for specific business processes
- **System Integration**: Seamless integration of existing systems with new solutions
- Legacy System Modernization: Updating and improving existing software systems

- **Database Design and Management**: Comprehensive database solutions and optimization
- **API Development**: Creating robust APIs for system integration and third-party connections

Technologies Used:

- Backend: Python, Java, .NET, Node.js, PHP
- Frontend: React, Vue.js, Angular, HTML5, CSS3
- Databases: PostgreSQL, MySQL, MongoDB, Redis
- Cloud Platforms: AWS, Azure, Google Cloud
- Mobile: iOS (Swift), Android (Kotlin/Java), React Native, Flutter

Enterprise Solutions

Comprehensive enterprise-level applications designed to handle complex business operations and large-scale deployments.

Key Features:

- Scalability: Solutions designed to grow with your business
- Security: Enterprise-grade security and compliance features
- **Integration**: Seamless integration with existing enterprise systems
- **Performance**: Optimized for high-performance and reliability
- Maintenance: Ongoing support and maintenance services

Industry Expertise:

- Healthcare: HIPAA-compliant medical record systems
- Finance: SOX-compliant financial management applications
- Legal: Document management and case management systems
- Manufacturing: Inventory and production management solutions
- Government: Secure document processing and citizen services

AI and Machine Learning Solutions

Specialized artificial intelligence solutions that bring intelligent automation and insights to business operations.

AI Services:

- Natural Language Processing: Document analysis and text processing
- Machine Learning Models: Custom ML models for specific business needs
- Computer Vision: Image and document recognition solutions
- **Predictive Analytics**: Data-driven forecasting and insights
- AI Integration: Incorporating AI capabilities into existing systems

Featured AI Products:

- **VaultMind**: 100% offline AI knowledge base system
- Custom AI Models: Tailored AI solutions for specific industries
- **Document Intelligence**: AI-powered document processing and analysis
- Automated Workflows: AI-driven business process automation

Technology Expertise

Programming Languages and Frameworks

AFNEXIS maintains expertise in a comprehensive range of modern technologies:

Backend Technologies:

- Python: FastAPI, Django, Flask for web applications and AI solutions
- Java: Spring Boot, Hibernate for enterprise applications
- .NET: C#, ASP.NET Core for Microsoft ecosystem integration
- Node.js: Express.js, NestJS for JavaScript-based backend solutions
- PHP: Laravel, Symfony for web applications and CMSs

Frontend Technologies:

- **React**: Modern React with hooks, Context API, and state management
- **Vue.js**: Progressive framework for building user interfaces
- Angular: Full-featured framework for large-scale applications
- **Modern JavaScript**: ES6+, TypeScript for type-safe development
- CSS Frameworks: Tailwind CSS, Bootstrap, Material-UI

Mobile Development:

- **iOS Development**: Swift, SwiftUI for native iOS applications
- Android Development: Kotlin, Java for native Android applications
- Cross-Platform: React Native, Flutter for multi-platform solutions
- **Progressive Web Apps**: PWA development for web-mobile hybrid solutions

Database and Storage Solutions

Relational Databases:

- **PostgreSQL**: Advanced open-source database with JSON support
- MySQL: Popular relational database for web applications
- Microsoft SQL Server: Enterprise database for .NET ecosystems
- Oracle Database: Enterprise-grade database for large organizations

NoSQL Databases:

- MongoDB: Document-based database for flexible data structures
- Redis: In-memory data structure store for caching and sessions
- Elasticsearch: Search and analytics engine for complex queries
- Cassandra: Distributed database for high-availability applications

Cloud Storage:

- Amazon S3: Scalable object storage for web applications
- Azure Blob Storage: Microsoft cloud storage solutions
- Google Cloud Storage: Google's cloud storage platform
- MinIO: Self-hosted object storage for private deployments

AI and Machine Learning Technologies

Machine Learning Frameworks:

- **TensorFlow**: Google's machine learning platform
- **PyTorch**: Facebook's deep learning framework
- Scikit-learn: Python machine learning library
- Hugging Face: Natural language processing models and tools

AI Development Tools:

- LangChain: Framework for developing AI applications
- **OpenAI APIs**: Integration with GPT models (when appropriate)
- Local AI Models: Self-hosted models for privacy-sensitive applications
- Vector Databases: FAISS, Pinecone, Weaviate for semantic search

Natural Language Processing:

- spaCy: Industrial-strength NLP library
- NLTK: Natural language toolkit for text processing
- **Transformers**: State-of-the-art NLP models
- **Custom Models**: Domain-specific AI models for specialized applications

Product Portfolio

VaultMind - Flagship AI Knowledge Base

Product Overview: VaultMind represents AFNEXIS's flagship product, showcasing the company's expertise in AI development and commitment to data privacy. It's the world's first 100% offline AI knowledge base system.

Key Features:

- Complete offline operation with no cloud dependency
- Enterprise-grade security and compliance (GDPR, HIPAA, SOX)
- Flexible pricing based on document pages processed
- Multi-user support with comprehensive admin panels
- Real-time AI responses with source citations
- Support for multiple document formats (PDF, DOCX, XLSX, TXT)

Target Markets:

- Healthcare organizations handling patient records
- Legal firms managing case files and contracts
- Financial institutions processing regulatory documents
- Government agencies with classified information
- Manufacturing companies protecting intellectual property

Enterprise Document Management Systems

Custom Document Solutions: AFNEXIS has developed numerous document management systems tailored to specific industry needs.

Features:

- Advanced document workflow management
- Version control and audit trails
- Integration with existing business systems
- Role-based access controls
- Automated document processing and routing

Healthcare Management Applications

Medical Record Systems: Comprehensive healthcare applications designed for medical practices, hospitals, and healthcare networks.

Capabilities:

- HIPAA-compliant patient record management
- Electronic Health Records (EHR) integration
- Medical billing and insurance processing
- Appointment scheduling and management
- Medical reporting and analytics

Financial Management Applications

Banking and Finance Solutions: Secure financial applications for banks, credit unions, and financial service providers.

Features:

- SOX compliance and financial reporting
- Transaction processing and management
- Risk assessment and fraud detection
- Customer relationship management
- Regulatory compliance and reporting

Manufacturing and Inventory Systems

Production Management Solutions: Comprehensive systems for manufacturing operations and supply chain management.

Components:

- Inventory tracking and management
- Production planning and scheduling
- Quality control and assurance
- Supply chain optimization
- Equipment maintenance management

Enterprise Solutions

Scalable Architecture Design

AFNEXIS specializes in creating enterprise applications that can scale from small deployments to large, global organizations.

Architecture Principles:

- Microservices: Modular architecture for easy scaling and maintenance
- Cloud-Native: Applications designed for cloud deployment and scaling
- Container-Ready: Docker and Kubernetes support for modern deployment
- **API-First**: RESTful and GraphQL APIs for integration flexibility
- **Security-First**: Built-in security at every layer of the application

Scalability Features:

- **Horizontal Scaling**: Applications that scale across multiple servers
- Load Balancing: Efficient distribution of application load
- Caching Strategies: Redis and CDN integration for performance

- **Database Optimization**: Query optimization and connection pooling
- Monitoring and Alerting: Comprehensive system monitoring

Integration Capabilities

System Integration Services: AFNEXIS excels at integrating new solutions with existing enterprise systems.

Integration Types:

- **ERP Integration**: SAP, Oracle, Microsoft Dynamics connectivity
- **CRM Integration**: Salesforce, HubSpot, and custom CRM systems
- Authentication Systems: LDAP, Active Directory, SAML, OAuth
- Payment Processing: Stripe, PayPal, and banking system integration
- Third-Party APIs: social media, mapping, communication services

Data Migration Services:

- Legacy System Migration: Moving data from old systems to new platforms
- **Database Migration**: Transferring data between different database systems
- **Cloud Migration**: Moving on-premise applications to cloud platforms
- Format Conversion: Converting data between different file formats
- **Data Validation**: Ensuring data integrity during migration processes

Security and Compliance

Enterprise Security Features:

- **Multi-Factor Authentication**: 2FA/MFA implementation
- Role-Based Access Control: Granular permission management
- Audit Logging: Comprehensive activity tracking and logging
- **Data Encryption**: At-rest and in-transit data protection
- **Security Monitoring**: Real-time threat detection and response

Compliance Standards:

- **GDPR**: European data protection regulation compliance
- **HIPAA**: Healthcare data protection standards
- **SOX**: Financial reporting and data integrity requirements
- **ISO 27001**: Information security management standards
- **PCI DSS**: Payment card industry security standards

Global Presence

International Service Delivery

AFNEXIS serves clients across multiple continents, providing software solutions that meet diverse business needs and cultural requirements.

Geographic Reach:

- North America: United States, Canada, Mexico
- Europe: United Kingdom, Germany, France, Netherlands, Scandinavia
- Asia-Pacific: Australia, New Zealand, Singapore, Japan
- Middle East: UAE, Saudi Arabia, Qatar
- **South America**: Brazil, Argentina, Chile

Localization Services:

- Multi-Language Support: Applications supporting multiple languages
- Cultural Adaptation: UI/UX design adapted for different cultures
- Regional Compliance: Meeting local regulatory requirements
- **Time Zone Coordination**: 24/7 support across different time zones
- Local Partnership: Working with local partners for better service

Remote Development Model

Distributed Team Approach: AFNEXIS operates with a distributed team model that allows for:

- Global Talent Access: Hiring the best developers worldwide
- 24/7 Development Cycle: Continuous development across time zones
- Cost Efficiency: Optimized development costs without compromising quality
- **Diverse Perspectives**: Cultural and technical diversity in problem-solving
- Scalable Resources: Ability to scale teams up or down based on project needs

Communication and Collaboration:

- **Project Management Tools**: Jira, Trello, Asana for project tracking
- Communication Platforms: Slack, Microsoft Teams, Zoom for team collaboration
- Version Control: Git, GitHub, GitLab for code management
- **Documentation**: Confluence, Notion for project documentation
- Quality Assurance: Automated testing and continuous integration

Development Methodology

Agile Development Process

AFNEXIS follows modern agile methodologies to ensure efficient and effective software development.

Agile Principles:

- **Iterative Development**: Short development cycles with regular feedback
- Customer Collaboration: Continuous client involvement in development process
- Adaptive Planning: Flexible planning that adapts to changing requirements
- Quality Focus: Emphasis on working software and quality deliverables
- **Team Empowerment**: Self-organizing teams with clear responsibilities

Scrum Implementation:

- Sprint Planning: Regular planning sessions for development sprints
- Daily Standups: Daily team synchronization meetings
- Sprint Reviews: Regular demonstration of completed features
- Retrospectives: Continuous improvement of development processes
- **Product Backlog**: Prioritized list of features and requirements

DevOps and Continuous Integration

Modern Development Practices:

- Continuous Integration: Automated code integration and testing
- Continuous Deployment: Automated deployment to staging and production
- Infrastructure as Code: Automated infrastructure management
- Monitoring and Logging: Comprehensive application and system monitoring
- Security Integration: Security testing integrated into development pipeline

Tools and Technologies:

- **Version Control**: Git with GitHub/GitLab workflows
- CI/CD Pipelines: Jenkins, GitHub Actions, GitLab CI
- Containerization: Docker for application packaging
- Orchestration: Kubernetes for container management
- Monitoring: Prometheus, Grafana, ELK stack for system monitoring

Quality Assurance Process

Comprehensive Testing Strategy:

- Unit Testing: Individual component testing with high code coverage
- **Integration Testing**: Testing of component interactions
- **System Testing**: End-to-end system functionality testing
- **Performance Testing**: Load and stress testing for scalability
- **Security Testing**: Vulnerability assessment and penetration testing

• User Acceptance Testing: Client validation of delivered features

Testing Tools and Frameworks:

- Automated Testing: Selenium, Cypress for web application testing
- API Testing: Postman, Newman for API endpoint testing
- **Performance Testing**: JMeter, LoadRunner for performance validation
- Security Testing: OWASP ZAP, Burp Suite for security assessment
- Mobile Testing: Appium for mobile application testing

Quality Assurance

Quality Standards and Certifications

AFNEXIS maintains the highest quality standards in all development projects.

Quality Metrics:

- Code Quality: Maintaining high code quality standards with peer reviews
- **Bug Tracking**: Comprehensive bug tracking and resolution processes
- Performance Benchmarks: Meeting or exceeding performance requirements
- Security Standards: Adhering to industry security best practices
- Client Satisfaction: Measuring and maintaining high client satisfaction scores

Quality Assurance Process:

- 1. **Requirements Analysis**: Thorough analysis of project requirements
- 2. **Design Review**: Comprehensive review of system design and architecture
- 3. **Code Review**: Peer review of all code before integration
- 4. **Testing Phases**: Multiple levels of testing for quality assurance
- 5. Client Review: Regular client review and feedback incorporation
- 6. **Post-Deployment Support**: Ongoing support and maintenance

Continuous Improvement

Process Optimization:

- Regular Process Reviews: Quarterly review of development processes
- **Technology Updates**: Staying current with latest technology trends
- **Team Training**: Continuous training and skill development programs
- Client Feedback Integration: Incorporating client feedback into processes
- Industry Best Practices: Adopting proven industry best practices

Innovation Initiatives:

- Research and Development: Dedicated time for exploring new technologies
- **Proof of Concepts**: Regular development of innovative solutions
- **Technology Experimentation**: Testing new tools and frameworks
- Knowledge Sharing: Regular team knowledge sharing sessions
- Community Participation: Active participation in developer communities

Client Success Stories

Healthcare Sector Success

Large Hospital Network Implementation: AFNEXIS successfully implemented a comprehensive Electronic Health Records (EHR) system for a major hospital network serving over 500,000 patients.

Project Details:

- Scope: Multi-facility EHR system with integrated billing
- **Timeline**: 18-month implementation across 15 facilities
- **Team Size**: 25 developers, architects, and QA specialists
- **Technologies**: Python, PostgreSQL, React, HL7 integration
- **Compliance**: Full HIPAA compliance with audit trails

Results Achieved:

- 40% reduction in administrative processing time
- 99.9% system uptime since deployment
- Complete HIPAA compliance certification
- Seamless integration with existing medical equipment
- Positive feedback from medical staff and administrators

Financial Services Success

Investment Management Platform: Developed a comprehensive investment management platform for a mid-size financial advisory firm.

Project Scope:

- Client Management: CRM system for client relationship management
- **Portfolio Management**: Real-time portfolio tracking and analysis
- Compliance Reporting: Automated regulatory compliance reporting
- **Integration**: Connection with major financial data providers
- **Security**: Bank-level security with multi-factor authentication

Business Impact:

- 60% improvement in client onboarding efficiency
- Real-time portfolio performance tracking
- Automated compliance reporting saving 20 hours/week
- Enhanced client satisfaction with self-service portal
- Significant cost savings from automation

Legal Sector Success

Document Management for Law Firm: Created a comprehensive document management and case tracking system for a large international law firm.

System Features:

- **Document Storage**: Secure, searchable document repository
- Case Management: Complete case lifecycle management
- **Time Tracking**: Integrated billing and time tracking
- Client Portal: Secure client communication and document sharing
- Compliance: Complete audit trails and legal compliance

Outcomes:

- 50% reduction in document retrieval time
- Improved client communication and satisfaction
- Streamlined billing processes with automated time tracking
- Enhanced security with role-based access controls
- Successful deployment across 12 international offices

Manufacturing Success

Production Management System: Implemented a comprehensive production management system for a major manufacturing company.

Solution Components:

- **Inventory Management**: Real-time inventory tracking and optimization
- **Production Scheduling**: Automated production planning and scheduling
- Quality Control: Integrated quality assurance and tracking
- Supply Chain: Supplier management and procurement automation
- **Reporting**: Real-time production analytics and reporting

Business Benefits:

- 30% improvement in production efficiency
- 25% reduction in inventory holding costs
- Improved quality control with automated tracking
- Better supplier relationship management

• Real-time visibility into production processes

Innovation and R&D

Research and Development Focus

AFNEXIS invests significantly in research and development to stay at the forefront of technology innovation.

Current Research Areas:

- Artificial Intelligence: Advanced AI algorithms and applications
- Privacy-Preserving Technologies: Offline AI and data sovereignty solutions
- Edge Computing: Distributed computing and edge AI deployment
- Blockchain Integration: Secure and transparent system integration
- Quantum-Safe Security: Preparing for future quantum computing challenges

Innovation Projects:

- VaultMind Evolution: Continuous improvement of flagship AI product
- Next-Generation AI: Development of more sophisticated AI models
- Privacy Technology: Advanced privacy-preserving computation methods
- **Integration Platforms**: Universal integration solutions for enterprises
- Industry-Specific AI: Specialized AI solutions for different industries

Technology Partnerships

Strategic Partnerships: AFNEXIS maintains strategic partnerships with leading technology companies to enhance service delivery and innovation capabilities.

Partnership Areas:

- Cloud Providers: AWS, Microsoft Azure, Google Cloud partnerships
- **Technology Vendors**: Integration with major software and hardware vendors
- AI Research: Collaboration with AI research institutions and companies
- **Security Partners**: Partnerships with cybersecurity companies
- **Industry Associations**: Active membership in technology and industry associations

Benefits to Clients:

- Access to latest technologies and platforms
- Enhanced security and compliance capabilities
- Cost-effective solutions through partner programs
- Faster time-to-market for new features

• Industry best practices and standards compliance

Future Technology Roadmap

Emerging Technologies: AFNEXIS is actively preparing for and investing in emerging technologies:

- Advanced AI: More sophisticated AI models and applications
- Edge AI: AI processing at the edge for better performance and privacy
- Quantum Computing: Preparing for quantum computing integration
- **AR/VR Applications**: Extended reality solutions for business applications
- **IoT Integration**: Internet of Things connectivity and data processing

Innovation Timeline:

- Short-term (1-2 years): Enhanced AI capabilities, improved VaultMind features
- Medium-term (3-5 years): Edge AI deployment, quantum-safe security
- Long-term (5+ years): Quantum computing integration, advanced AR/VR solutions

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• **LinkedIn**: https://www.linkedin.com/company/afnexis/

• Twitter: @afnexis tech

- **GitHub**: https://github.com/afnexis
- **Blog**: https://blog.afnexis.com

Product-Specific:

- VaultMind Website: https://vaultmind.afnexis.com
- VaultMind Support: https://support.vaultmind.afnexis.com
- **Documentation**: https://docs.afnexis.com

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Business Information

- Company Registration: AFNEXIS LLC, United States
- **Tax ID**: [Tax Identification Number]
- **DUNS Number**: [D-U-N-S Number]
- **Certifications**: ISO 27001, SOC 2 Type II (in progress)

About This Document

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Document Purpose: This document provides comprehensive information about AFNEXIS, its services, products, and capabilities. It serves as a reference for clients, partners, employees, and other stakeholders who need detailed information about the company.

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