# Leveraging 5S to enhance your organization

# All Things Document Management Meetup Group

"Let's not forget that we're in the business of promoting improvements. There are many reasons why positive change is difficult, the most significant is all the objections and obstacles that are placed in the way of your progress. Don't become a member of this negative force, they are the losers. Remember, there can be no status quo; if you are not gaining, then you are losing!"

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#### Joe Crews & JIT SOLUTIONS GROUP

Warehousing & Inventory Professional, my focus is helping organizations enhance Warehousing Operations, by reducing Warehousing & Inventory costs, increasing inventory accuracy and maximizing your storage capabilities.

I accomplished this thru a combination of the Best Practices of Warehousing & Inventory Management and customized solutions. Some of I focus on include:

Warehouse/Storeroom Design and Layout

Shipping & Receiving Methods

Process & Procedures Development

Staff Training & Coaching

5S Principles

**Cost Reduction Strategies** 



#### What IS 5S

5S is one of the most widely adopted techniques from the lean manufacturing toolbox. Along with Standard Work and Total Productive Maintenance, 5S is considered a "foundational" lean concept, as it establishes the operational stability required for making and sustaining continuous improvements.

The primary objective of 5S is to create a clean, orderly environment- an environment where there is a place for everything and everything is in its place. Beyond this, many companies begin their lean transformation with 5S because it exposes some of the most visible examples of waste it also helps establish the framework and discipline required to successfully pursue other continuous improvement initiatives.

**5S:** describes how to organize a work space for efficiency and effectiveness by identifying and storing the items used, maintaining the area and items, and sustaining the new order

Lean manufacturing/production: a systematic method for waste minimization within a manufacturing system without sacrificing productivity.

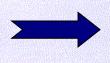
**Kaizen:** kaizen refers to activities that continuously improve all functions and involve all employees from the CEO-downward.

**Continuous Improvement:** an ongoing effort to improve products, services, or processes.

#### **5 S Visual Control**

A visual control is any <u>communication</u> device in the work environment that tells us at a glance where items belong, how many belong there and standard procedure for their use.









The idea behind 5S is that every fault will appear and can be analysed. The aim of this tool is to find the non-productivity causes and to eliminate them on the production floor.



	Literal Translation	Operational Translation
Seiri	Arrange	To get organized
Seiton	Put in place, Arrangement	A place for each thing and each thing at the right place
Seiso	Clean-up	Cleaning and keep tidy
Seiketsu	Neat, Tidy	Simplify, Standardization
Shiketsu	Education	Result follow-up, Self- Discipline











#### 5C Workplace Organisation & Housekeeping

The 5C's are actually steps of the technique that begin with 'C' and are utilised to create a workplace suited for visual control and lean production by enabling waste elimination, standardisation and continuous organisation of the workplace.

This technique was first developed in Japan by Toyota and used 55's.



55's

5C's

Seiri

**Gear Out** 

Seiton

Configure

Seiso

Clean and check

Seiketsu Conformity

Shitsuke

Custom and Practice

5C is a foundation for continuous improvement. Without 5C all other improvements will be lost.

It is all about
having what
you need to do your job
when you need it.
No more and no less.

The aim of 5C is to:
Improve the work
environment
Reduce wasteful activities
Encourage visual controls
Enhance team working
Reduce frustration

Increase efficiency



3.Clean and Check

Gean up the workplace & Check for opportunities to improve



1.Clear Out
Separate the essential
from the non-essential



4.Conformity

Ensures we don't do what we always did



2.Configure
A place for everything
and everything
in its place.

5.Custom and Practice

Make the other Cs part of everyday life to maintain improvement

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#### **Eight Forms of Waste (Muda)**

Туре	Physical Process	Transactional Example
Transporting	Parts Moving to Warehouse and Back	Data Handoffs
Inventory	Excessive Work-in- Process	Backlog of Design or Tooling Changes
Motion	Retrieving Parts, Tools, Information	Poor Office Lay-Out
Waiting	Parts, Tools, Information	Meetings, Approval, System Down Time
Over-Processing	Performing Unneeded Operations	Approvals (Too Many Sign-offs)
Over-Production	Working Ahead of Schedule	Printing Paper Too Soon
Defects	Scrap or Rework	Drawing or Planning Errors, Rework
Under utilization of employees	More people involved than required to perform physical or transactional tasks.	





#### Files...files...everywhere!



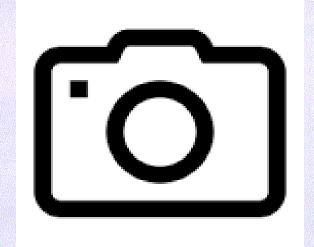
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### **BEFORE** you start



Take several pictures of your work area(s). Used to document progress





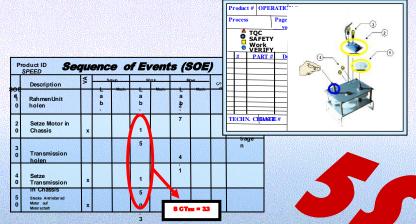
working place and our environment.
Select and keep what is really necessary.
Don't accumulate and keep « just in case of! »
Eliminate every thing useless, unnecessary.

To get organised in our







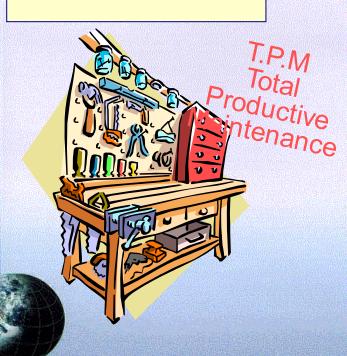


# Seiton (STRAIGHTEN)

A place for everything and everything to its place

2. SEITON

Avoid unnecessary searching. Optimize and define Use. Define and allocate a place for each tool. Make sure everything is put back to its place.







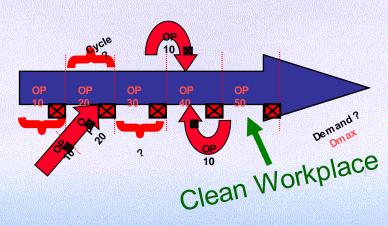


## Seiso (STANDARDIZE)

Visual guide to keep the workplace clean and orderly

3. **S**EISO

Clean regularly the working area Identify and Eliminate dirty marks or dirty causes Organise and formalise the cleaning











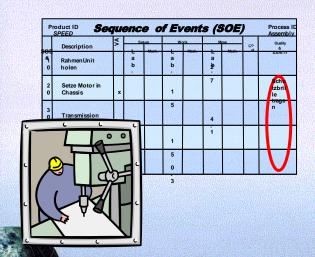


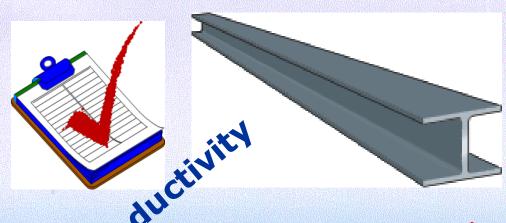
4. SEIKETSU

Seiketsu (SCRUB)

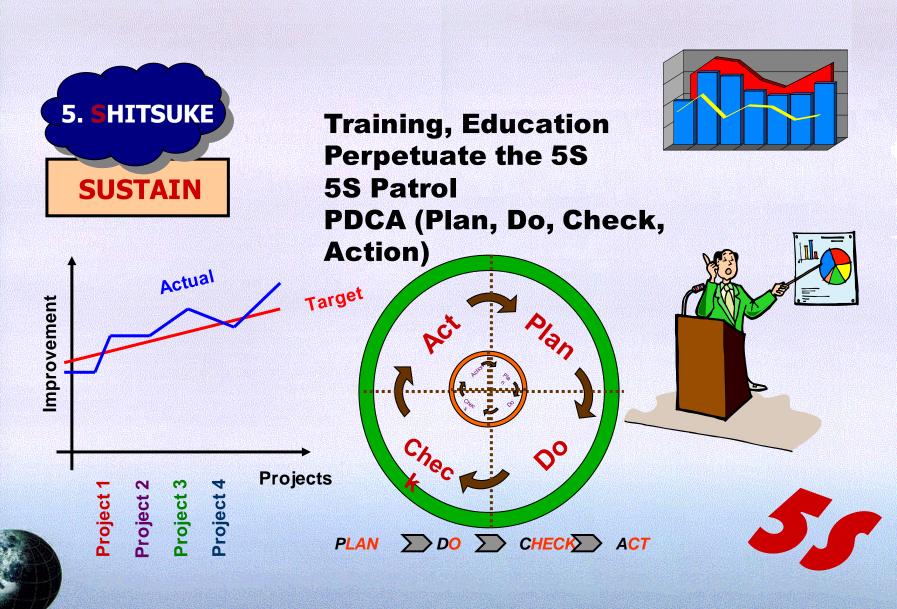
Clean so problem are easy to see

Simplify
Standardizatio
n
Formalize









#### 5S for the Office Roadmap 1

#### Phase 1: Prepare the Project

- 1. Get management involvement
- 2. Identify target areas
- 3. Form an implementation team

#### Phase 2: Perform an Office Scan

- 4. Select project measures and collect baseline data
- 5. Photograph current conditions
- 6. Apply the office scan checklist
- Post a project storyboard

#### Through & Sort Out

8. Determine criteria for sort

Phase 3: Sort

- 9. Prepare a holding area
- 10. Apply Sort

#### Phase 4: Set Things in Order & Set Limits

- 11. Map the current state
- 12. Create a Set-In-Order plan
- 13. Apply Set-In-Order

- Define 5S zones
- Assign responsibilities
- Develop publicity materials
- · Educate everyone
- Purchase cleaning equipment as needed
- · Set up 5S activity board
- Define 5S project charter
- · Red tagging



#### **IMPROVEMENT PROGRAMS**

#### Continuous Improvement Program (CI)

- Methodology
  - Process identified and owned
  - \* Waste is measured
  - \* Data gathered to identify causes
  - \* Changes the way work is done
- Operating Assumptions
  - \* People need to work together
  - \* Everyone has a customer
- Means of Accomplishment
  - \* Knowledge and understanding
- Pitfalls to Avoid
  - \* Structure without results

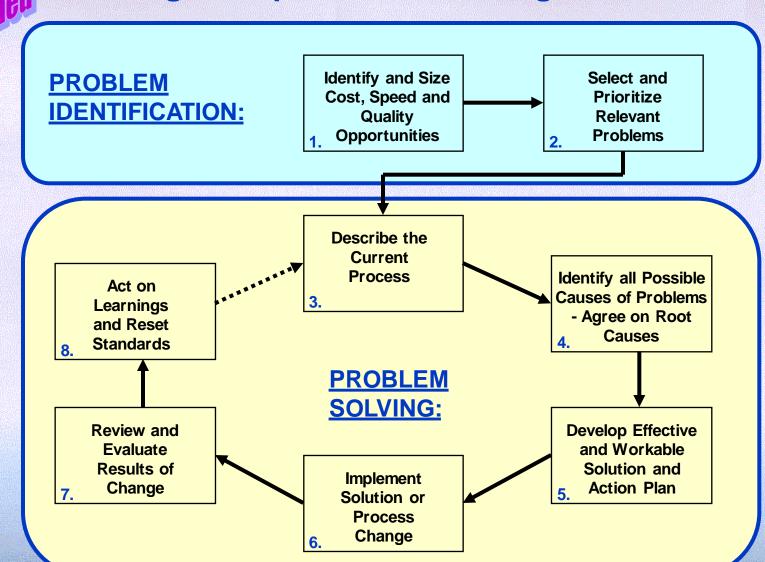




Lessons Learned

#### **THE KAIZEN - CI PROGRAM**

**An Eight Step Problem Solving Process** 



















# -Work Area 5S -(Hospital Supply Room) setore





