

MASON LANDERS

Cybersecurity · Network Engineering · Support Engineering
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PROFESSIONAL PROFILE

Motivated IT professional with a strong Support, Network Engineering, and Cybersecurity background. Skilled in leading and contributing to projects, delivering results, and aligning with team goals. Experienced in hands-on learning and pursuing certifications to stay ahead of evolving technologies. Committed to continuous growth and leveraging expertise to enhance performance in dynamic IT environments.

EXPERIENCE

Tier I/II Support Engineer | *Conduit Technical Services (MSP)* | Liberty, MO 2021 – 2024

- Implemented and installed entire network infrastructure for businesses with Network Security.
- Security protocols encompassing EDR/XDR, response to compromised accounts, and firewall policy management.
- Orchestrated end-to-end IT infrastructure management with the team achieving exceptional profit margins and led the team in tickets closed by 40%.
- Planned and organized domain/tenant migrations to Microsoft365 with setup for entire organizations including AzureAD, policies, SharePoint, and Intune.
- Established robust backups, encompassing Microsoft Tenants and computers, and conducted quarterly restoration exercises, converting all backed-up machines to virtual machines to ensure functionality.

CERTIFICATIONS

•CCNA	•CompTIA A+	• ITIL 4	•LPI Linux Essentials
•COA	•CompTIA Network+		
	•CompTIA Security+		

EDUCATION

B.S. Network Engineering & Security (Cisco) Anticipated: Feb 2025
Western Governors University

TECHNICAL SKILLS

Networking	Cybersecurity	Cloud Services	Other
Network Security	Cybersecurity Response	Migration Organizer	Scripting/Bash
Network Engineering	Firewall Management	Microsoft365 Admin	Linux
Network Installation	Server Management	Intune Config/Deployment	RMM
Network Troubleshooting	EDR/XDR Management	Cloud Backups	Autotask
Network Detection & Response	IR/IDR	VoIP/Cloud Phone	Sophos
Structured Cabling			ITGlue