Mason Long

QA Engineer - Front End Development - Technical Support

Portland OR
(503) 877-4679
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HIGHLIGHTS OF QUALIFICATIONS

- Experienced product manager, app developer
- External / Internal IT Support
- Quality Assurance Engineering
- Professional team player

EXPERIENCE

Banjo Inc, Park City UT— *QA Engineer*

NOVEMBER 2017 - MARCH 2019

Quality Assurance and Local IT support; tasks included leading completion of projects for Park City, walkthroughs, but reports for web/iOS platforms, implemented automated tests using rSpec and Selenium, managed continuous integration and reporting for all tests and technical indoctrination of new hires.

Muna Inc, Port Ludlow WA— *IT Manager*

APRIL 2015 - JULY 2017

Interoffice Man of Mystery; responsibilities and duties included (but not limited to) QA pipeline creation and management, front line customer service, new customer & supplier relations, Linux server management, internal IT support and troubleshooting technical problems as needed.

Lockerz Inc (Ador Inc), Seattle WA— *QA Engineer*

APRIL 2011 - JULY 2014

IT Guy / Stack Grunt / Customer Service Head; position requirements included management of incoming customer support requests, filing bug reports, writing automated testing using Selenium, Webdriver and Monkeytalk, supported human resources new staff technical setup / training, full stack work using Java (spring) backend and Angular Frontend.

VOLUNTEER

JUNE 2011 - AUGUST 2020
Social moderator and administrator of public online chat systems.

TECHNOLOGICAL PROFICIENCIES

Ruby, Java (rSpec / Selenium)

Kafka, GraphQL

Angular, Vue, React

Node, Express

MySQL, Postgresql, Mongodb

AWS (EC2, S3, Route53, Transcoder, ElasticSearch)

gSuite / Google Apps

Linux, MacOS, Windows

Bash/Python tools and scripts

HTML5, JS, CSS (Sass, Less)

Jenkins CI, Circle CI

CORE COMPETENCIES

Scalable solutions

Git

Scrum

Linux Systems Administration

Cloud Technologies (AWS, Digital Ocean, Heroku)

Feature Documentation

Bug Triage

Issue Management

Customer & Staff Relations

Admin Tooling

Project Management