**MASRAFE HASAN TUHIN**

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**CAREER OBJECTIVE:**

"Hardworking and reliable student currently pursuing a degree in Software Engineering, seeking a part-time position in a dynamic restaurant environment. Eager to contribute excellent communication, teamwork, and customer service skills while gaining hands-on experience and supporting day-to-day operations."

**Work Experience:**

North Shore Hospital, Auckland, New Zealand 5 April 2025 (One-day Assignment)

**Job Description:**

Responsible for cleaning and sanitizing hospital jackets and uniforms in accordance with hospital hygiene standards. Maintained a high level of attention to detail and always followed infection control protocols.

I was also working in Tasty Kebab from Mar 2024-Dec 2024.

Branch: Uttara Position: Waiter

**Job Description:**

Greeting and seating customers, taking food and beverage orders, serving dishes promptly, providing excellent customer service, handling payment, and ensuring guests have a positive dining experience, often by making menu recommendations and addressing any concerns they may have.

**Skills & Certification: KEY ABILITIYS:**

* Good communication skills \* Punctual, reliable and hardworking
* Customer service skills \*Organized, attentive with excellent time management skill
* Food safety training \* Strong customer service skills

**QUALIFICATIONS:**

**Bachelor of Software 2025 – Present Higher Secondary 2019 - 2022**

**Engineering (Level 7) Certificate (Level A)**

Yoobee colleges Limited Major in Science

Auckland, New Zealand Milestone College Dhaka, Bangladesh

**REFEEREES:**

Available upon request