

# **WebTools**

# February 2017 **API Retirement Transition Guide**

Version 1.3

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#### 1 Track API Retirement

We advise integrators currently using *Track* to transition to *TrackV2* at your earliest convenience in preparation for the retirement of the *Track* API on **February 24, 2017.** You may use your current production UserID and the following URL scheme, host and path to access *TrackV2*:

http://production.shippingapis.com/ShippingApi.dll

The simple steps below represent the easiest way to transition but please be sure to reference the full *Tracking* and *Delivery Information* technical guide at <a href="https://www.usps.com/business/web-tools-apis/documentation-updates.htm">https://www.usps.com/business/web-tools-apis/documentation-updates.htm</a> for all of the features and functions of the *TrackV2* API.

If you are using software for your tracking purchased from a certified USPS software vendor, please email us the software name at <a href="webtools@usps.com">webtools@usps.com</a>. We will work with the vendor to insure they are compliant before the conversion deadline.

#### 1.1 Request XML considerations

All request tags that exist in *Track* still exist in the same order in *TrackV2*. The optional *TrackV2* "Track Fields" request type has a number of new optional tags that can be used to receive some new information as well as to receive the same tracking status information in a different format. Please reference the full *Tracking and Delivery Information* technical guide at <a href="https://www.usps.com/business/web-tools-apis/documentation-updates.htm">https://www.usps.com/business/web-tools-apis/documentation-updates.htm</a>.

The following section demonstrates the changes that need to be made for a current, functioning *Track* request to work for *TrackV2*. All sections that must be changed or verified for compliance with *TrackV2* requirements are highlighted. Please take note of the following:

You must replace the API=Track with API=TrackV2

Please note that you must place your valid USERID into the request.

| Track Request                                       | TrackV2 Request                                     |
|---|---|
| http://production.shippingapis.com/ShippingApi.dll? | http://production.shippingapis.com/ShippingApi.dll? |
| API= <mark>Track</mark> &XML=                       | API=TrackV2&XML=                                    |
| <trackrequest userid="425USPS00195"></trackrequest> | <trackrequest userid="425USPS00195"></trackrequest> |
| <trackid id="9505511274416075127936"></trackid>     | <trackid id="9505511274416075127936"></trackid>     |
|   |   |

#### 1.2 Response XML considerations

The XML response to each of the requests above will be exactly the same. To demonstrate, you can copy each request and paste into a browser (Internet Explorer, Chrome, etc.) URL bar. The browser will display the response.

#### 2 MerchandiseReturnV2 API Retirement

#### 2.1 Request XML considerations

We advise integrators currently using *MerchandiseReturnV2* to transition to *MerchandiseReturnV4* at your earliest convenience in preparation for the retirement of the *MerchandiseReturnV2* API on **February 24, 2017.** You may use your current production UserID and the following URL scheme, host and path to access *MerchandiseReturnV4*:

http://stg-secure.shippingapis.com/ShippingApi.dll

The table below compares the two requests and highlights updates needed to transition from V2 to V4, but please be sure to reference the full *Merchandise Return Service* technical guide at <a href="https://www.usps.com/business/web-tools-apis/documentation-updates.htm">https://www.usps.com/business/web-tools-apis/documentation-updates.htm</a> for all of the features and functions of the *V4* API.

| MerchandiseReturnV2 Request   | MerchandiseReturnV4 Request   |
|---|---|
| https://stg-secure.shippingapis.com/shippingAPI.dll?API=                                      | https://stg-secure.shippingapis.com/shippingAPI.dll?API=  |
| MerchandiseReturnV2&XML=  | MerchandiseReturnV4&XML=  |
| <pre><emrsv2.0request userid="425usps00195"></emrsv2.0request></pre>                          | <pre><emrsv4.0request userid="429TRIST6039"></emrsv4.0request></pre>                                  |
| Climita v z. oriequest  | <pre><option></option></pre>  |
| <customername>James Davidson</customername>   | <pre><customername> James Davidson</customername></pre> /CustomerName>                                |
| Customer Name>James Davidson\/ Customer Name>   | <pre><customername> James Davidson</customername></pre> /CustomerName> <pre></pre>                    |
| Customer Address 205 Degraell Ave of Customer Address   | <pre><customeraddress1></customeraddress1> <customeraddress2>205 Bagwell Ave</customeraddress2></pre> |
| <customeraddress>205 Bagwell Ave /CustomerAddress&gt;</customeraddress>                       |   |
| <pre><customercity>Nutter Fort</customercity> <customerstate>WV</customerstate></pre>         | <pre><customercity>Nutter Fort</customercity></pre> <pre></pre> <pre>CustomerCity&gt;</pre>           |
|   | <pre><customerstate>WV</customerstate> </pre>   |
| <customerzip5>26301</customerzip5>  | <pre><customerzip5>26301</customerzip5></pre>   |
| Data lankaran LICDC / Data lankaran   | <pre><customerzip4></customerzip4> <pre></pre></pre>  |
| <pre><retailername>USPS</retailername></pre>  | <pre><retailername>USPS</retailername></pre>  |
| <pre><retaileraddress>123 Industrial Way</retaileraddress></pre>                              | <pre><retaileraddress>123 Industrial Way</retaileraddress></pre>                                      |
| <pre><permitnumber>160</permitnumber></pre>   | <permitnumber>160</permitnumber>  |
| <permitissuingpocity>MEMPHIS</permitissuingpocity>  | <permitissuingpocity>Memphis</permitissuingpocity>  |
| <permitissuingpostate>TN</permitissuingpostate>   | <permitissuingpostate>TN</permitissuingpostate>   |
| <permitlssuingpozip5>38118</permitlssuingpozip5>  | <permitissuingpozip5>38118</permitissuingpozip5>  |
|   | <pdufirmname>US Postal Service</pdufirmname>  |
| <pdupobox>PO Box 9998</pdupobox>  | <pdupobox>PO Box 9998</pdupobox>  |
| <pducity>Oshkosh</pducity>  | <pducity>Oshkosh</pducity>  |
| <pdustate>NE</pdustate>   | <pdustate>NE</pdustate>   |
| <pduzip5>69154</pduzip5>  | <pduzip5>69154</pduzip5>  |
| <pduzip4></pduzip4>   | <pduzip4></pduzip4>   |
| <servicetype>Ground</servicetype>   | <servicetype>Ground</servicetype>   |
| <deliveryconfirmation>true</deliveryconfirmation>   | <pre><deliveryconfirmation>true</deliveryconfirmation></pre>  |
| <insurancevalue>134</insurancevalue>  | <insurancevalue>134</insurancevalue>  |
| <mailingackpackageid></mailingackpackageid>   | <mailingackpackageid></mailingackpackageid>   |
| <weightinpounds>0</weightinpounds>  | <weightinpounds>0</weightinpounds>  |
| <weightinounces>12</weightinounces>   | <weightinounces>12</weightinounces>   |
| <rma>345678</rma>   | <rma>345678</rma>   |
| ·   | <pre><rmapicflag>false</rmapicflag></pre> /RMAPICFlag>  |
| <pre>PDF</pre>  | <pre></pre> <pre></pre> <pre></pre> <pre></pre>   |
| <pre><sendername></sendername></pre>  | <pre><sendername></sendername></pre>  |
| <pre><senderemail></senderemail></pre>  | <senderemail></senderemail>   |
| <pre><recipientname></recipientname></pre>  | <recipientname></recipientname>   |
| <pre><recipientemail></recipientemail></pre>  | <recipientemail></recipientemail>   |
| <pre></pre> <pre><ninedigitroutingzip>false</ninedigitroutingzip></pre> /NineDigitRoutingZip> | <pre><ninedigitroutingzip>false</ninedigitroutingzip></pre>   |
|   |   |
| ,   | , <u></u>   |
|   | 1   |

## 2.2 Response XML considerations

The table below highlights the changes to the XML response between V2 and V4. To demonstrate, you can copy each respective request and paste into a browser (Internet Explorer, Chrome, etc.) URL bar. The browser will display the response.

| MerchandiseReturnV2 Response   | MerchandiseReturnV4 Response  |
|--|---|
| < <mark>EMRSV2.0Response</mark> >  | < <mark>EMRSV4.0Response</mark> >   |
| <zone>6</zone>   | <zone>6</zone>  |
| <pre><merchandisereturnlabel></merchandisereturnlabel></pre>                         | <pre><merchandisereturnlabel></merchandisereturnlabel></pre> /MerchandiseReturnLabel> |
| <deliveryconfirmationnumber>420691549397269932000000000</deliveryconfirmationnumber> | <deliveryconfirmationnumber>420691549397269932000000000</deliveryconfirmationnumber>  |
| 465  | 472   |
| <insurancecost>3.35</insurancecost>  | <insurancecost>3.35</insurancecost>   |
|  | <pdufirmname>US POSTAL SERVICE</pdufirmname>  |
| <pdupobox>PO Box 9998</pdupobox>   | <pdupobox>PO BOX 9998</pdupobox>  |
| <pducity>Oshkosh</pducity>   | <pducity>OSHKOSH</pducity>  |
| <pdustate>NE</pdustate>  | <pdustate>NE</pdustate>   |
| <pduzip5>69154</pduzip5>   | <pduzip5>69154</pduzip5>  |
| <pduzip4></pduzip4>  | <pduzip4>9998</pduzip4>   |
| <postnet>69154</postnet>   | <postnet>69154999898</postnet>  |
|  | <customeraddress1></customeraddress1>   |
|  | <a href="https://customerAddress2">CustomerAddress2</a> >                             |
|  | <customercity>NUTTER FORT</customercity>  |
|  | <a href="https://customerState"></a>  |
|  | <a href="https://customerzip5"></a>   |
|  | <customerzip4>4322</customerzip4>   |
|  | <customerpostnet>26301432205</customerpostnet>  |
| <mark EMRSV2.0Response>  | <mark EMRSV4.0Response>   |

#### 3 MerchandiseReturnV3 API Retirement

#### 3.1 Request XML considerations

We advise integrators currently using *MerchandiseReturnV3* to transition to *MerchandiseReturnV4* at your earliest convenience in preparation for the retirement of the *MerchandiseReturnV3* API on **February 24, 2017.** You may use your current production UserID and the following URL scheme, host and path to access *MerchandiseReturnV4*:

http://stg-secure.shippingapis.com/ShippingApi.dll

The table below compares the two requests and highlights updates needed to transition from V3 to V4, but please be sure to reference the full *Merchandise Return Service* technical guide at <a href="https://www.usps.com/business/web-tools-apis/documentation-updates.htm">https://www.usps.com/business/web-tools-apis/documentation-updates.htm</a> for all of the features and functions of the *V4* API.

| MerchandiseReturnV3 Request                               | MerchandiseReturnV4 Request                                 |
|---|---|
| https://stg-secure.shippingapis.com/shippingAPI.dll?API=  | https://stg-secure.shippingapis.com/shippingAPI.dll?API=    |
| MerchandiseReturnV3&XML=                                  | MerchandiseReturnV4&XML=                                    |
| <emrsv3.0request userid="425usps00195"></emrsv3.0request> | <emrsv4.0request userid="429TRIST6039"></emrsv4.0request>   |
|   | <option></option>   |
| <customername>James Davidson</customername>               | <customername> James Davidson</customername>                |
|   | <a href="#">CustomerAddress1 /&gt;</a>                      |
| <customeraddress>205 Bagwell Ave</customeraddress>        | <customeraddress2>205 Bagwell Ave</customeraddress2>        |
| <customercity>Nutter Fort</customercity>                  | <customercity>Nutter Fort</customercity>                    |
| <customerstate>WV</customerstate>                         | <customerstate>WV</customerstate>                           |
| <customerzip5>26301</customerzip5>                        | <customerzip5>26301</customerzip5>                          |
|   | <customerzip4></customerzip4>                               |
| <retailername>USPS</retailername>                         | <retailername>USPS</retailername>                           |
| <retaileraddress>123 Industrial Way</retaileraddress>     | <retaileraddress>123 Industrial Way</retaileraddress>       |
| <permitnumber>160</permitnumber>                          | <permitnumber>160</permitnumber>                            |
| <permitissuingpocity>MEMPHIS</permitissuingpocity>        | <permitissuingpocity>Memphis</permitissuingpocity>          |
| <permitissuingpostate>TN</permitissuingpostate>           | <permitissuingpostate>TN</permitissuingpostate>             |
| <permitissuingpozip5>38118</permitissuingpozip5>          | <permitissuingpozip5>38118</permitissuingpozip5>            |
|   | <pdufirmname>US Postal Service</pdufirmname>                |
| <pdupobox>PO Box 9998</pdupobox>                          | <pdupobox>PO Box 9998</pdupobox>                            |
| <pducity>Oshkosh</pducity>                                | <pducity>Oshkosh</pducity>                                  |
| <pdustate>NE</pdustate>                                   | <pdustate>NE</pdustate>                                     |
| <pduzip5>69154</pduzip5>                                  | <pduzip5>69154</pduzip5>                                    |
| <pduzip4></pduzip4>                                       | <pduzip4></pduzip4>   |
| <servicetype>Ground</servicetype>                         | <servicetype>Ground</servicetype>                           |
| <deliveryconfirmation>true</deliveryconfirmation>         | <deliveryconfirmation>true</deliveryconfirmation>           |
| <insurancevalue>134</insurancevalue>                      | <insurancevalue>134</insurancevalue>                        |
| <mailingackpackageid></mailingackpackageid>               | <mailingackpackageid></mailingackpackageid>                 |
| <weightinpounds>0</weightinpounds>                        | <weightinpounds>0</weightinpounds>                          |
| <weightinounces>12</weightinounces>                       | <weightinounces>12</weightinounces>                         |
| <rma>345678</rma>   | <rma>345678</rma>   |
|   | <pre><rmapicflag>false</rmapicflag></pre> /RMAPICFlag>      |
| <lmagetype>PDF</lmagetype>                                | <pre>PDF<!--/mageType--></pre>                              |
| <sendername></sendername>                                 | <sendername></sendername>                                   |
| <senderemail></senderemail>                               | <senderemail></senderemail>                                 |
| <recipientname></recipientname>                           | <recipientname></recipientname>                             |
| <recipientemail></recipientemail>                         | <recipientemail></recipientemail>                           |
| <ninedigitroutingzip>false</ninedigitroutingzip>          | <pre><ninedigitroutingzip>false</ninedigitroutingzip></pre> |
|   |   |
| •   | -   |

## 3.2 Response XML considerations

The table below highlights the changes to the XML response between V3 and V4. To demonstrate, you can copy each respective request and paste into a browser (Internet Explorer, Chrome, etc.) URL bar. The browser will display the response.

| MerchandiseReturnV3 Response   | MerchandiseReturnV4 Response   |
|--|--|
| <emrsv3.0response></emrsv3.0response>  | <emrsv4.0response></emrsv4.0response>  |
| <zone>6</zone>   | <zone>6</zone>   |
| <pre><merchandisereturnlabel></merchandisereturnlabel></pre>                         | <pre><merchandisereturnlabel></merchandisereturnlabel></pre> /MerchandiseReturnLabel>  |
| <deliveryconfirmationnumber>420691549397269932000000000</deliveryconfirmationnumber> | <deliveryconfirmationnumber>420691549397269932000000000</deliveryconfirmationnumber>   |
| 489  | 496  |
| <insurancecost>3.35</insurancecost>  | <pre><insurancecost>3.35</insurancecost></pre> /InsuranceCost>   |
|  | <pdufirmname>US POSTAL SERVICE</pdufirmname>   |
| <pdupobox>PO BOX 9998</pdupobox>   | <pdupobox>PO BOX 9998</pdupobox>   |
| <pducity>OSHKOSH</pducity>   | <pducity>OSHKOSH</pducity>   |
| <pdustate>NE</pdustate>  | <pdustate>NE</pdustate>  |
| <pduzip5>69154</pduzip5>   | <pduzip5>69154</pduzip5>   |
| <pduzip4>9998</pduzip4>  | <pduzip4>9998</pduzip4>  |
| <postnet>69154999898</postnet>   | <postnet>69154999898</postnet>   |
|  | <a href="#">CustomerAddress1/&gt;</a>  |
|  | <a href="mailto:&lt;/a&gt;&lt;a href=" mailto:customeraddress2"="">CustomerAddress2</a> >  |
|  | <customercity>NUTTER FORT</customercity>   |
|  | <a href="https://customerState"></a> <a href="https://customerState"><a href="https://customerstate">&gt;a</a><a href="https://customerstate">&gt;a</a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a></a> |
|  | <customerzip5>26301</customerzip5>   |
|  | <customerzip4>4322</customerzip4>  |
|  | <customerpostnet>26301432205</customerpostnet>   |
|  | <mark EMRSV4.0Response>  |