```java
package com.cg.tms.util;

import java.util.HashMap;
import java.util.Map;

public class Util {

	private static Map<String, String> ticketCategory=new HashMap<String, String>();
	public static Map<String,String> getTicketCategoryEntries(){
		ticketCategory.put("tc001","software installation");
		ticketCategory.put("tc002","mailbox creation");
		ticketCategory.put("tc003","mailbox issues");

		return ticketCategory;
	}


}
```