

CrowdStrike Device Remediation (USB v2)

This tip sheet outlines how to restore a computer due to the CrowdStrike major event on 7/19/24.

Restore a computer

1. Plug in the USB v2.
2. Reboot the device by holding down the power button.
3. Hold **[F9]** for HP (Hewlett Packard) device or **[F12]** for Dell device while device is rebooting.
4. Select **Boot from USB**.
5. Task Sequence Menu Appears: Click **Next** twice.



6. A message appears: *"CrowdStrike fix completed successfully, rebooting in 30 seconds."* The device will then reboot to a working state. Remove the USB.