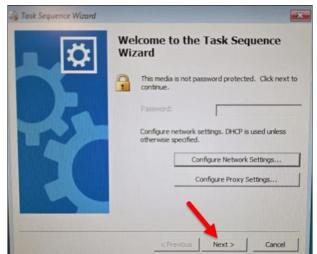
## CrowdStrike Device Remediation (USB v2)

This tip sheet outlines how to restore a computer due to the CrowdStrike major event on 7/19/24.

## Restore a computer

- 1. Plug in the USB v2.
- 2. Reboot the device by holding down the power button.
- 3. Hold [F9] for HP (Hewlett Packard) device or [F12] for Dell device while device is rebooting.
- 4. Select Boot from USB.
- 5. Task Sequence Menu Appears: Click Next twice.





6. A message appears: "Crowdstrike fix completed successfully, rebooting in 30 seconds." The device will then reboot to a working state. Remove the USB.