

FesterHead's Hosted Song Requester Service Manual

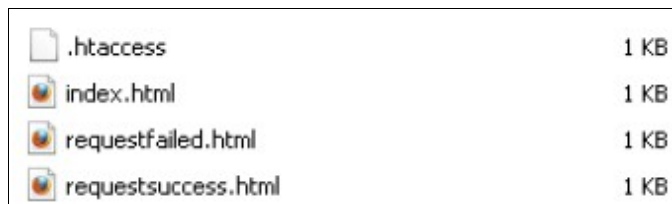
Aloha and welcome to the Hosted Song Requester service. This service allows a subscriber to upload customized request success and failure HTML templates instead of using the no-frills service. *By using this hosted service you acknowledge receipt and acceptance of the disclaimer.*

Table of Contents

| | |
|---|---|
| FesterHead's Hosted Song Requester Service Manual..... | 1 |
| FTP and Files..... | 1 |
| Quick start..... | 1 |
| Templates: requestsuccess.html and requestfailed.html | 2 |
| Available Template Tags..... | 3 |
| Setup..... | 3 |
| Status..... | 4 |
| Support..... | 5 |
| FAQ..... | 6 |

FTP and Files

Using an FTP utility connect to <ftp://www.songrequester.com> with your account user name and password to get a file listing:







| | |
|---|------|
|  .htaccess | 1 KB |
|  index.html | 1 KB |
|  requestfailed.html | 1 KB |
|  requestsuccess.html | 1 KB |

Illustration 1: FTP account file listing

Supported files for are *requestfailed.html* and *requestsuccess.html* only! All other file names are prohibited from being uploaded.

The *.htaccess* and *index.html* files are there for your protection to prevent direct access to the request success and failure files. It is recommended to **NOT DELETE** them.

The combined storage for all the files in the account is 1MB (1048576 bytes). This should be more than enough space for custom request success and failure pages. If for some reason this is not enough post a message in the [Hosted Support forum](#).

Quick start

Download the template files, add style, images, or other fanciness then upload. *It's that easy!*

Templates: requestsuccess.html and requestfailed.html

When the account is initially setup it contains no-frills request success and failed pages. These are HTML template files that get displayed to users when making requests.

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html>
  <head>
    <title>FesterHead's Request Proxy</title>
  </head>
  <body>
    #request_success#
    <br/>
    #message#
    <br/>
    <br/>
    #admin_contact#
  </body>
</html>
```

Illustration 2: Default request success template

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html>
  <head>
    <title>FesterHead's Request Proxy</title>
  </head>
  <body>
    #request_failed#
    <br/>
    #message#
    <br/>
    <br/>
    #admin_contact#
  </body>
</html>
```

Illustration 3: Default request failure template

The templates can include references to any CSS, images, or whatever as long as they are on an external site, such as the regular web host for the radio station.

Supported files for are *requestfailed.html* and *requestsuccess.html* only! All other file names are prohibited from being uploaded.

Available Template Tags

Tags that can be used in both the success and failed HTML templates:

- `#request_success#` - A successful request message
- `#request_failed#` - A failed request message
- `#message#` - Further information regarding the message
- `#admin_contact#` - Radio station administration contact information

Tags available only for successful requests:

- `#song_artist#` - The song artist
- `#song_title#` - The song title
- `#song_album#` - The song album
- `#song_duration#` - The song duration

The song data can only be displayed when provided as a response from SAM.

The information returned cannot be translated and will be used as-is.

Garbage in, garbage out!

Refer to the [Translations page](#) for the text used by each tag.

Setup

Follow the [no-frills instructions for either HTML or PHP](#) and add the following to the end of the path variable, before the semi-colon, where `VALUE` is the account number:

`+ "&user=VALUE"`

Status

A status page is provided that displays account information, number of requests (including number of successes and failures), and a list of the last 10 requests.

Song Requester Status for User 0

Information:

| | |
|---------------------------|---------------------|
| Details | default user |
| End Date | 2020-01-01 00:00:00 |
| Days Left | 3625 |
| Number of requests | 861 |
| Number of valid requests | 622 |
| Number of failed requests | 239 |

Last 10 Requests:

| songid | samport | samhost | lang | request_date | status | from ip | code | message |
|--------|---------|---------|------|---------------------|--------|---------|------|--|
| 2222 | 1221 | | eng | 2010-01-28 09:47:15 | ok | | 200 | Request OK |
| 44358 | 1221 | | eng | 2010-01-28 09:39:37 | fail | | 0 | Request attempt did not receive a response |
| 44358 | 1221 | | eng | 2010-01-28 09:38:45 | fail | | 0 | Request attempt did not receive a response |
| 44348 | 1221 | | eng | 2010-01-28 09:34:14 | fail | | 0 | Request attempt did not receive a response |
| 44358 | 1221 | | eng | 2010-01-28 09:33:07 | fail | | 0 | Request attempt did not receive a response |
| 44358 | 1221 | | eng | 2010-01-28 09:32:22 | fail | | 0 | Request attempt did not receive a response |
| 2830 | 1221 | | eng | 2010-01-28 08:27:25 | ok | | 200 | Request OK |
| 59174 | 1221 | | eng | 2010-01-28 06:18:54 | fail | | 0 | Request attempt did not receive a response |
| 501 | 1221 | | eng | 2010-01-28 05:37:10 | fail | | 706 | Requests are disabled |
| 503 | 1221 | | eng | 2010-01-28 05:36:41 | fail | | 706 | Requests are disabled |

Illustration 4: Status page for default user (no-frills) [IPs removed]

Display is self-explanatory. No personally identifiable information is used.

Access the status page via <http://www.songrequester.com/status.php?user=VALUE> where VALUE is the account number. The default display without the user parameter is for account 0, the no-frills request service.

Example: <http://www.songrequester.com/status.php?user=0>

Change the number of requests displayed by adding a "limit=VALUE" parameter where VALUE is a number between 1 and 100.

Example: <http://www.songrequester.com/status.php?user=0&limit=50>

The number of days left in the account is also added to the request response and can be viewed by examining the source.

```
<!--  
  Song Requester service provided by FesterHead.  
  See http://www.songrequester.com for more information.  
  Days remaining: 3625  
-->
```

Illustration 5: Number of days left in subscription in request response

Support

Post a topic in the [Hosted Service section of the support forums](#) for support. Better, faster responses are directly related to the information provided.

FAQ

Q: Is this service free?

A: Yes. This may change to a subscription service in the future.

Q: Is this service guaranteed to up available 24/7?

A: No. [Read the disclaimer.](#)

Q: Do I have to use all the tags in my templates?

A: No! The template tags are provided for your convenience to relay the SAM request response to the user. Feel free to include your own specialized text in place of the tags.

Q: I deleted the *.htaccess* and/or *index.html* files, can I get them back?

A: Maybe. Post a topic in the [Hosted Support forum](#).

Q: My account is going to expire soon, can I get an extension?

A: Yes. Post a topic in the [Hosted Support forum](#).

Q: Can I upload files other than *requestsuccess.html* or *requestfailed.html*?

Q: Can I change the names of *requestsuccess.html* or *requestfailed.html*?

A: No.

Q: What do I do if I forget my FTP account information?

A: Post a topic in the [Hosted Support forum](#).

Q: Is my FTP account information the same as the account to access the site/forums?

A: No. It is separate and non-automated.

Q: Can other radio stations use my templates or see my status?

A: Yes. An IP or domain restriction may be added in the future.

Q: Can I change the look-n-feel of the status page?

A: No. This may be added in the future.

Q: Do you have some cool templates other than the no-frills default starting point?

A: No. A library may be added in the future.

Q: Do you accept donations for this service?

A: Yes. Send me as much \$ as you'd like via [PayPal](#) or use my [Amazon.com wishlist](#).