



# Introduction to DevOps

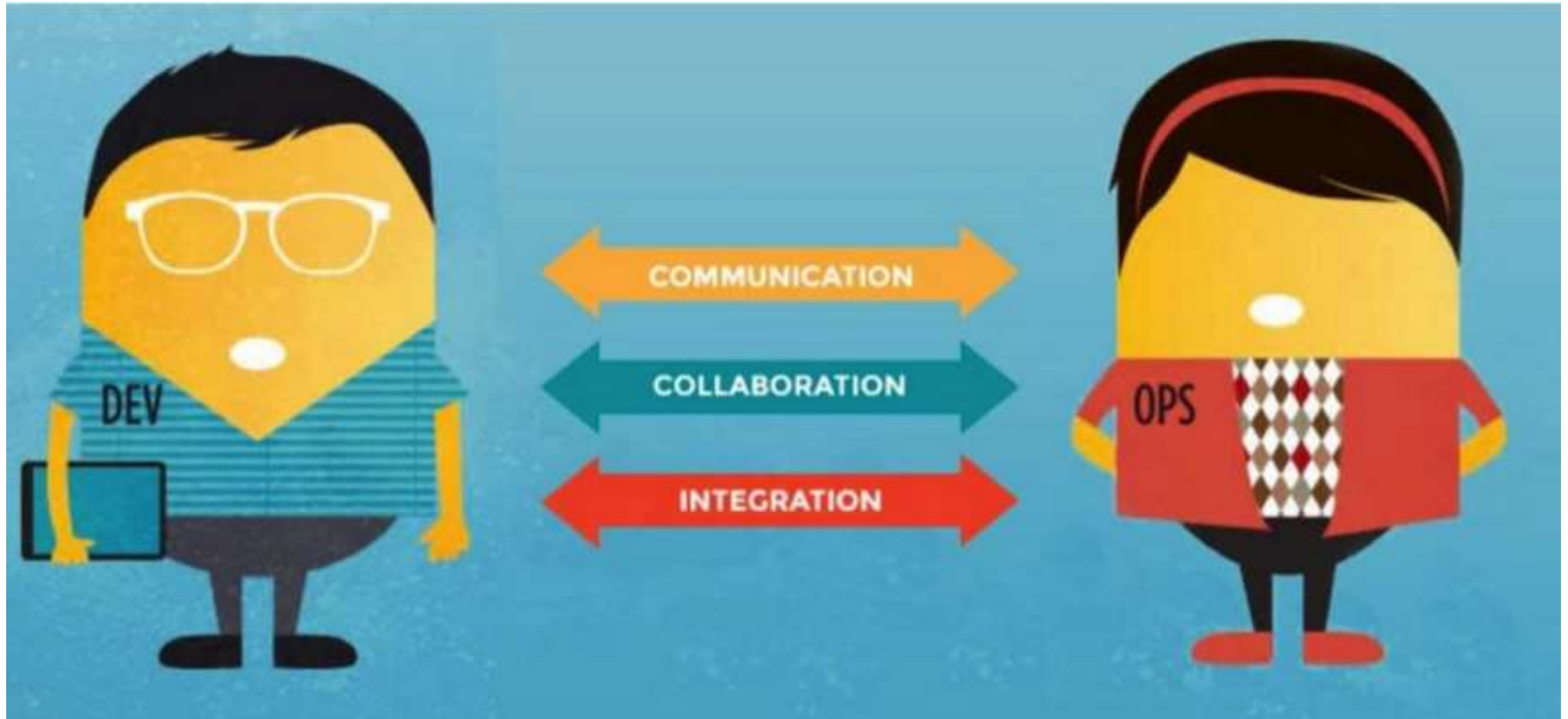


# What is DevOps?

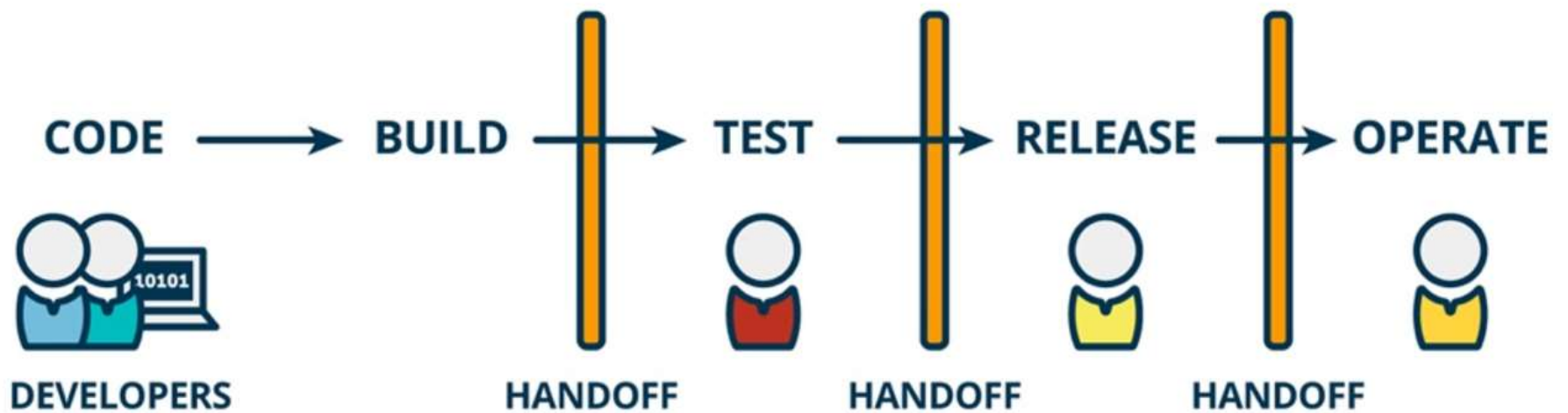
# What is DevOps?

*“It’s a movement of people who think its time for change in the IT industry – time to stop wasting money, time to start delivering great software and building systems that scale and last” – Patrick Debois*

# DevOps Philosophy



*Once Upon a Time*

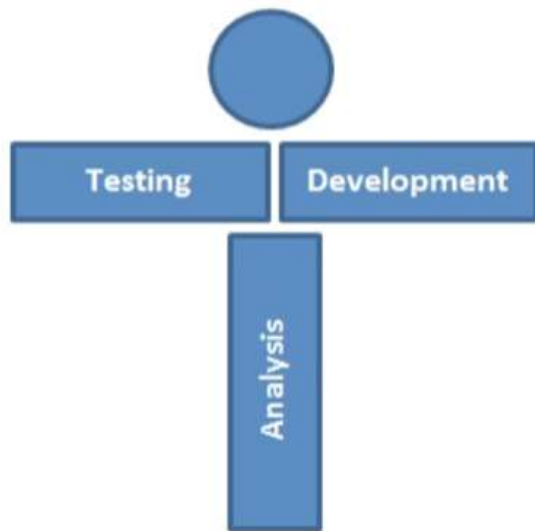




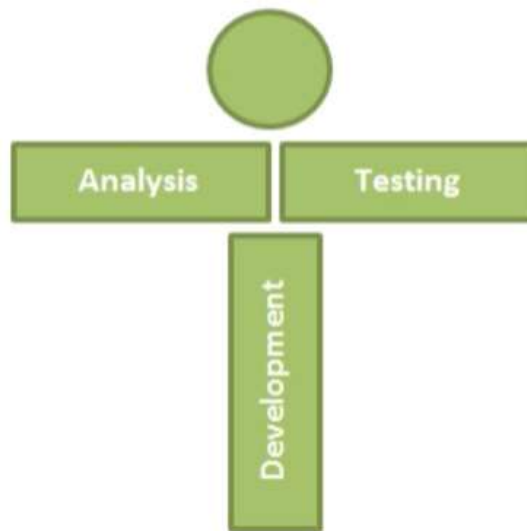
**WORKED FINE IN  
DEV...**

**...OPS PROBLEM NOW**

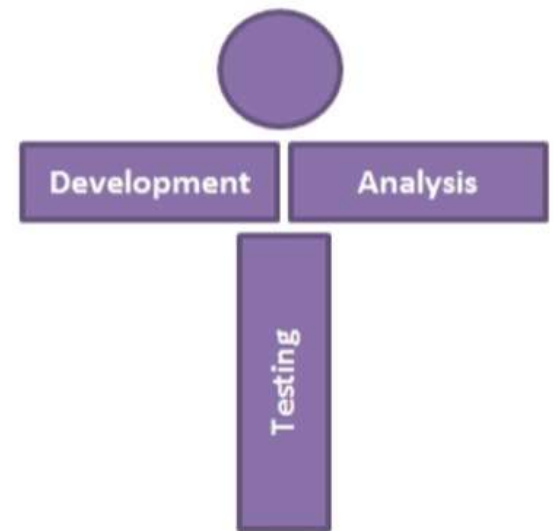




**Business Analyst**



**Developer**



**Tester**

**WORKS  
ON MY  
MACHINE**

# TEAM

There it is  
the "I" in TEAM.  
hidden in the "A" Hole.

# Once Upon a Time

"By 2015, DevOps will evolve from a niche strategy employed by large cloud providers into a mainstream strategy employed by 20% of Global 2000 organizations."



Patrick Debois

2009



Cameron Haight

2013



2008



John Allpaw



Paul Hammond

2011



Gene Kim

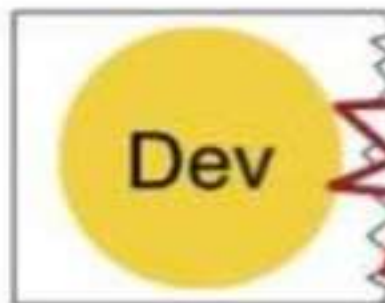
2015+

# Why DevOps?



Lead Time

Shorten

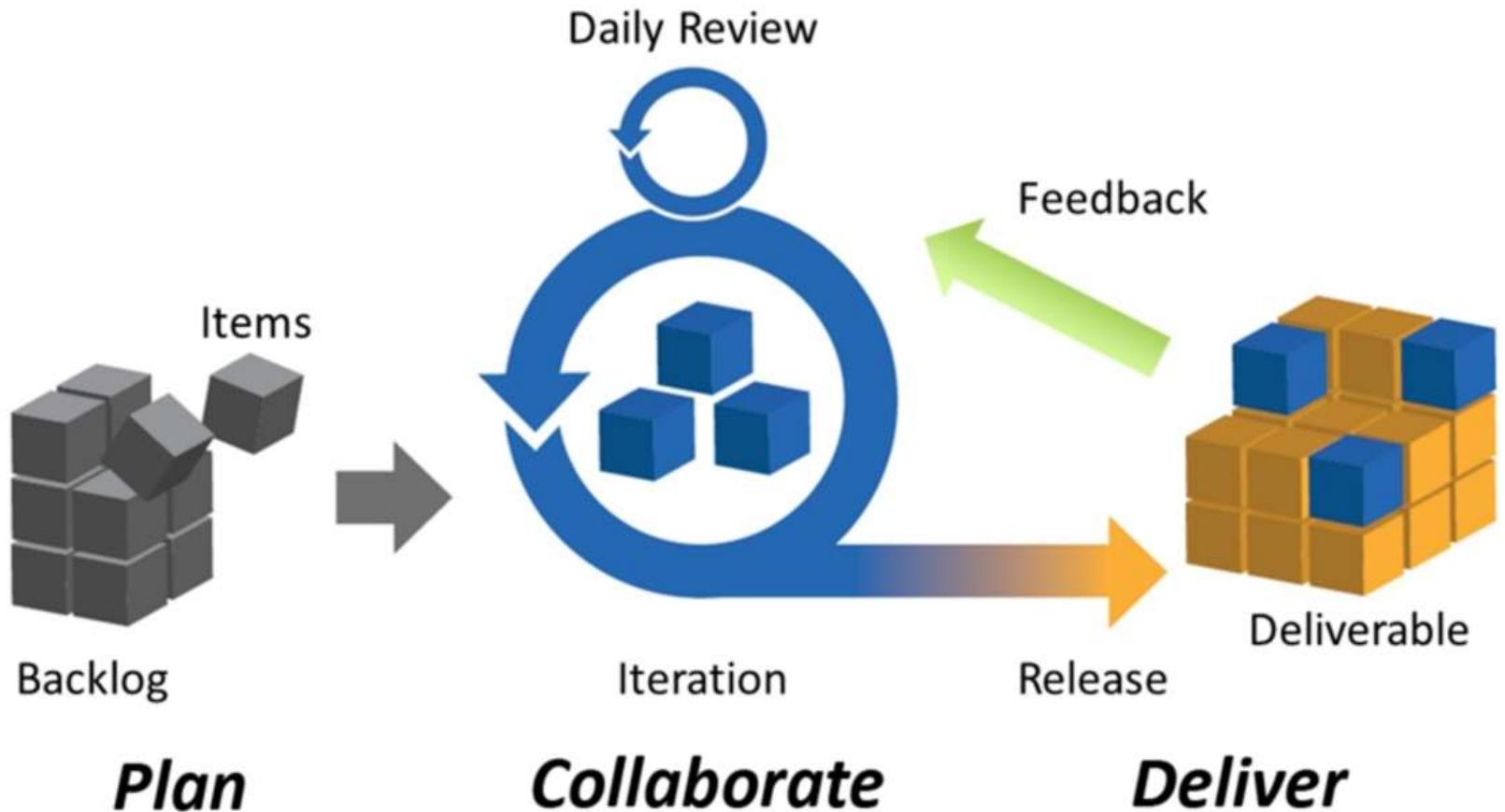


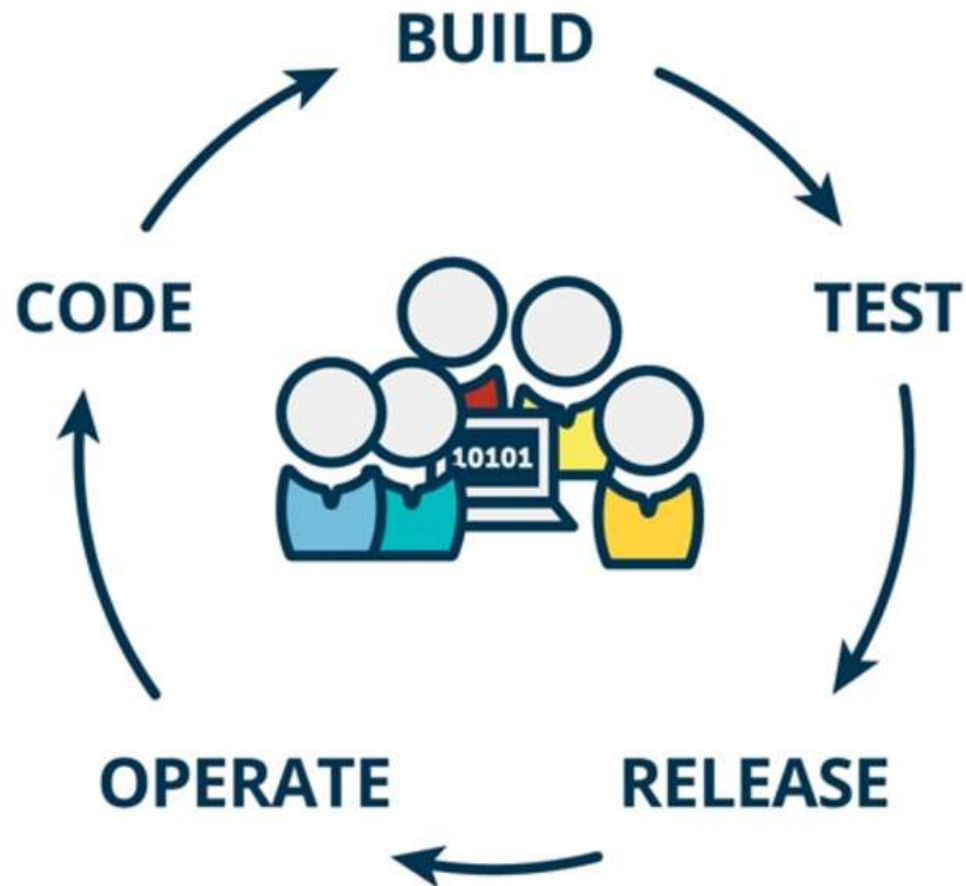
Ah-ha!

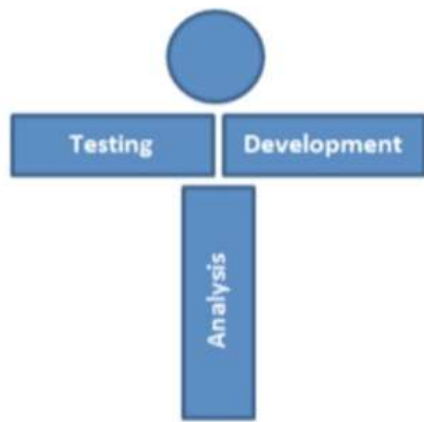
Wall of Confusion

Feedback

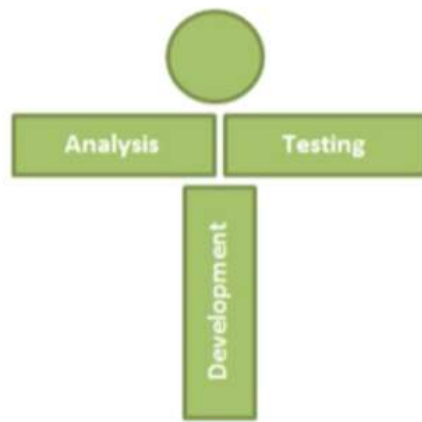




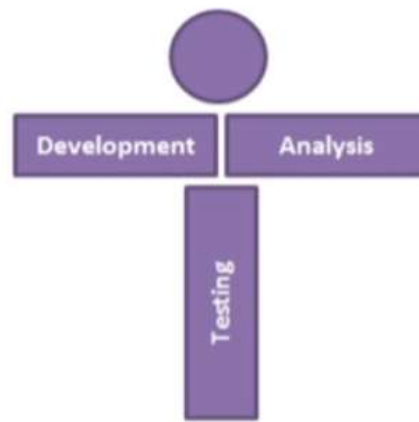




Business Analyst



Developer

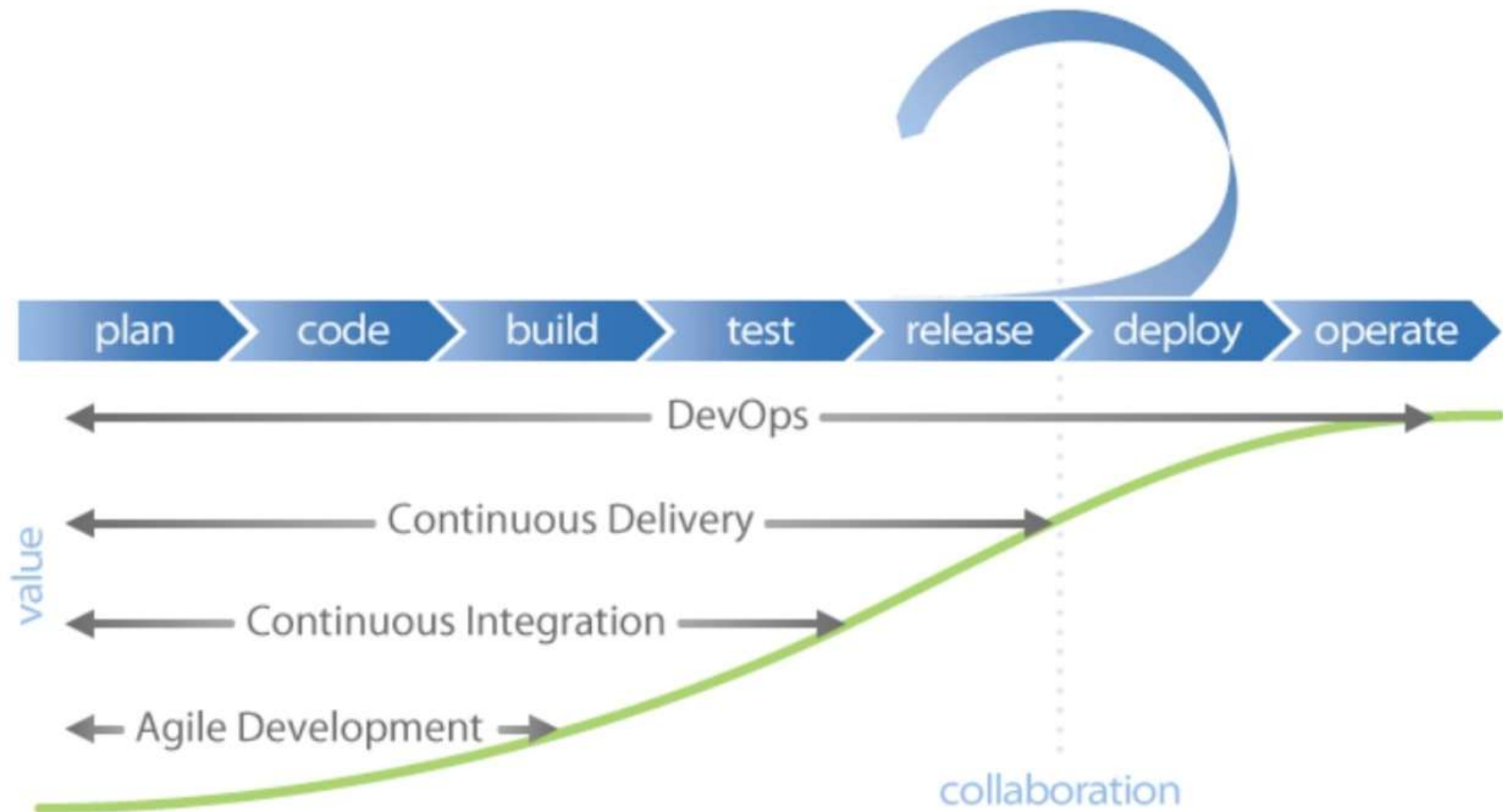


Tester



Operation

# Why does it Matter?



**OMG!**

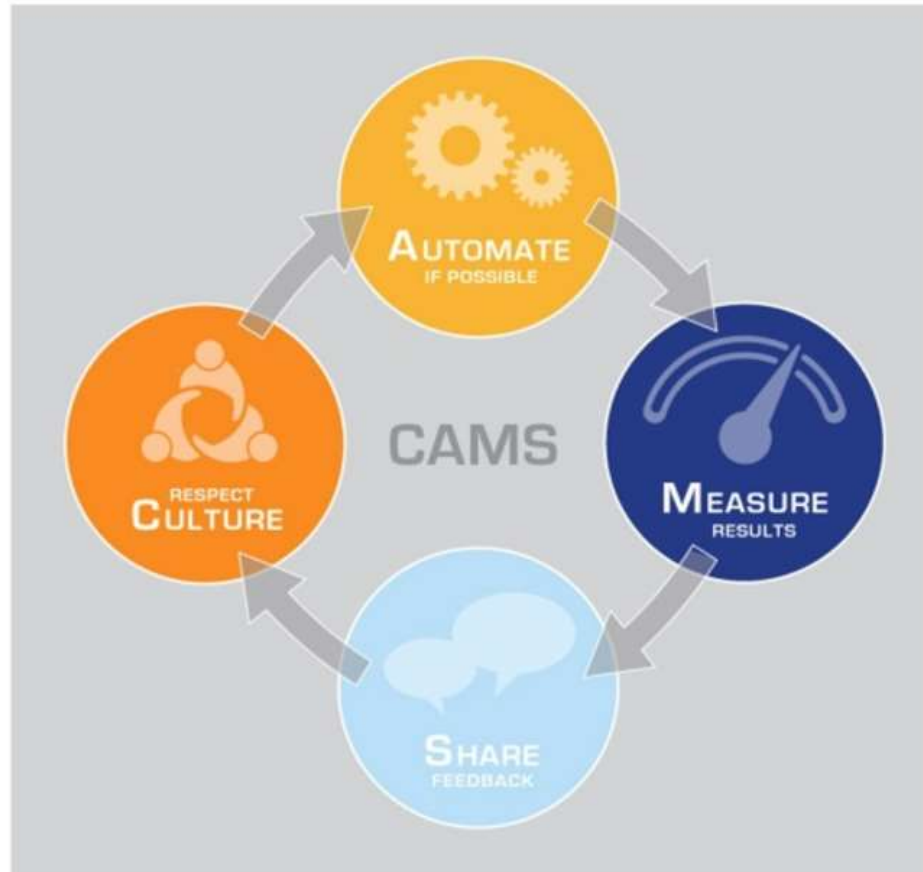
**DEVOPS**



# How to start DevOps?



# DevOps Principles



# DevOps Principles

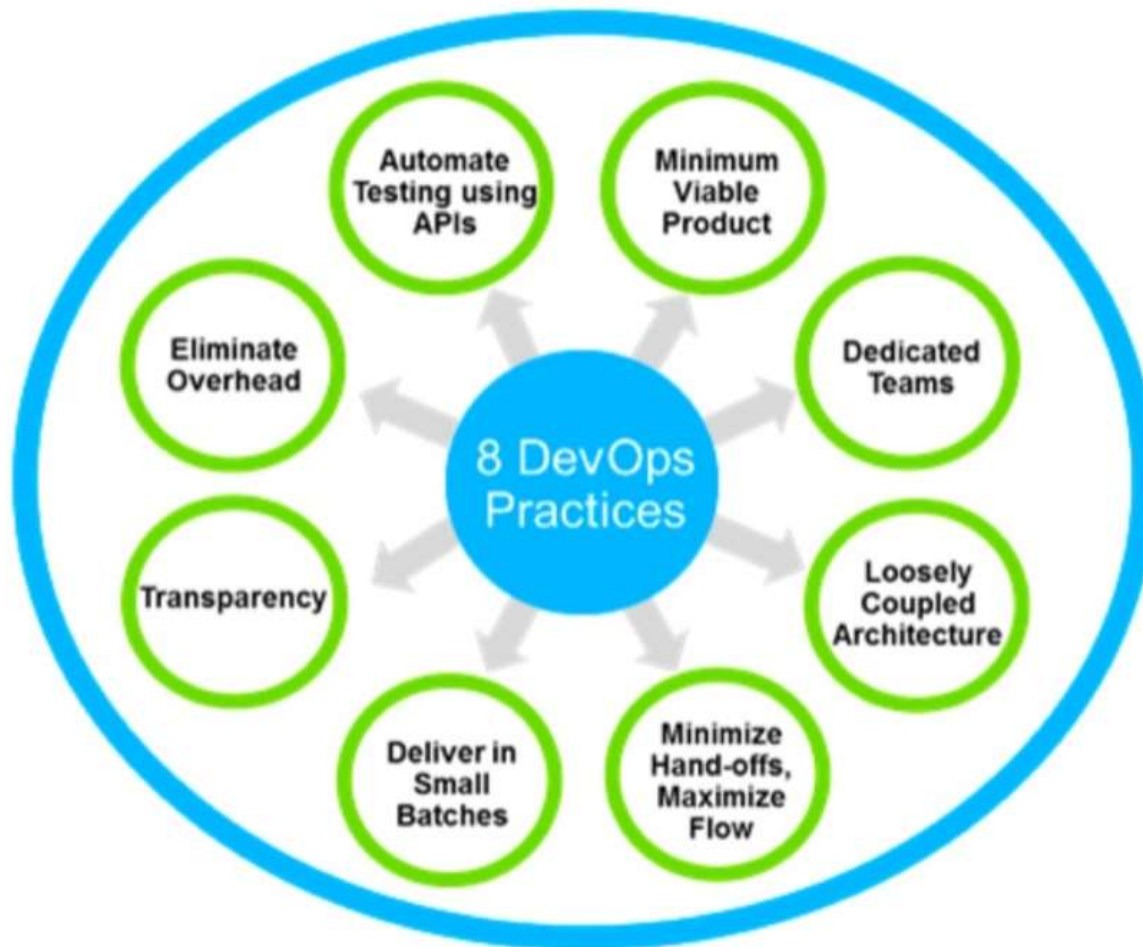
**C**ulture => People, Process, Tools

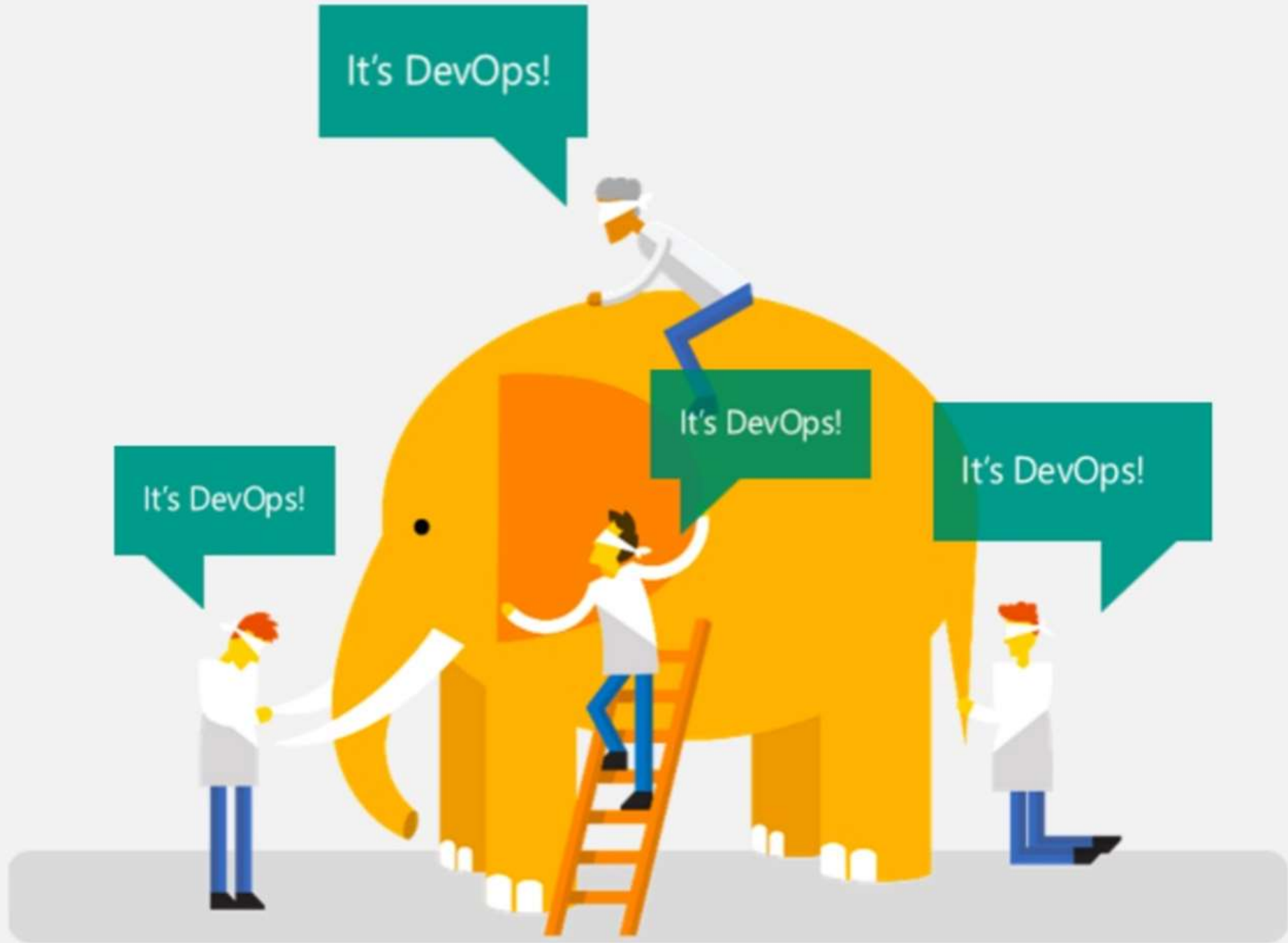
**A**utomation => Infrastructure as Code

**M**easurement => Measure everything

**S**haring => Collaboration/Feedback

# DevOps Practices





"DevOps is development and operations **collaboration**"

"DevOps is using **automation**"

"DevOps is **small** deployments"

It's DevOps!

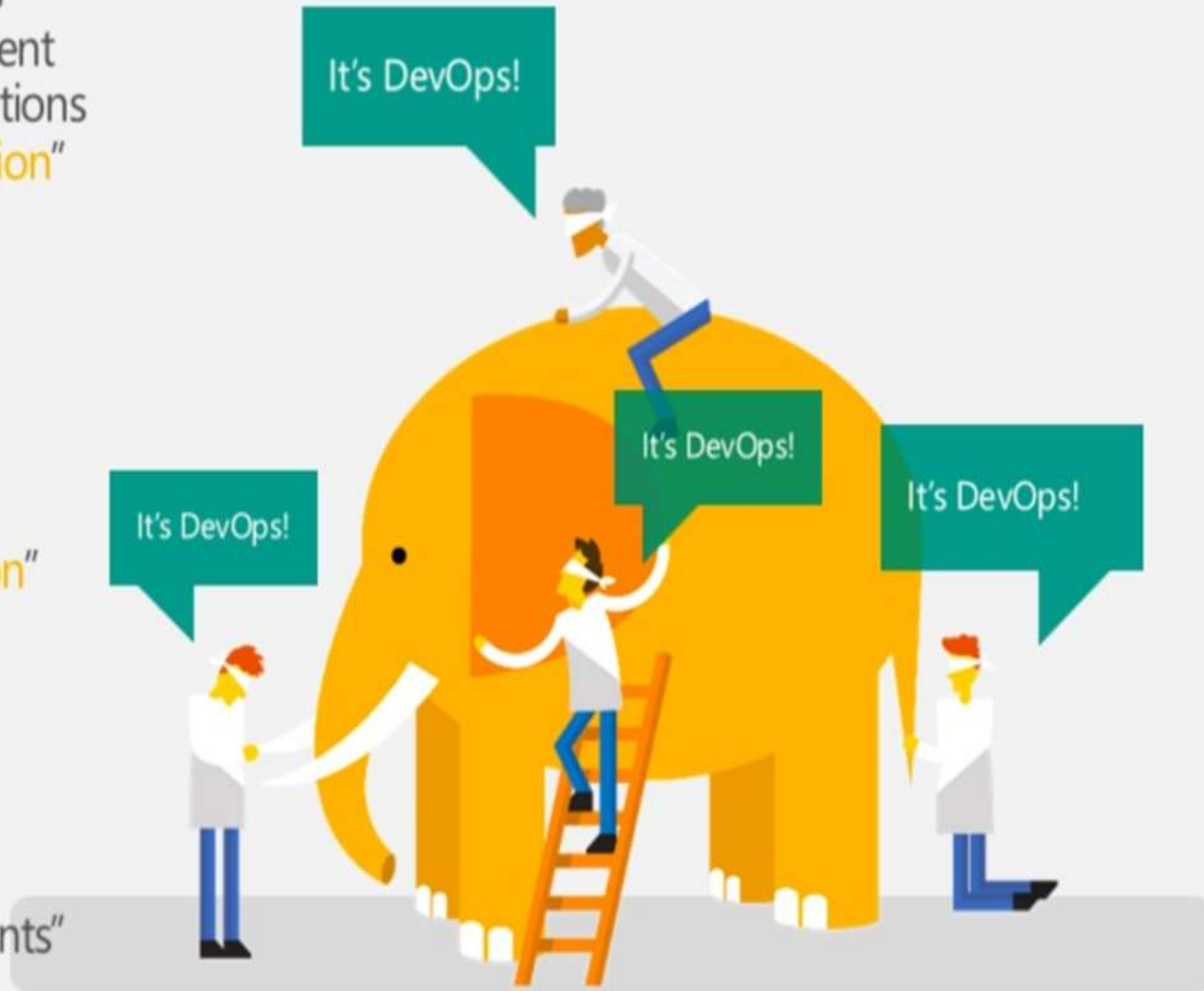
It's DevOps!

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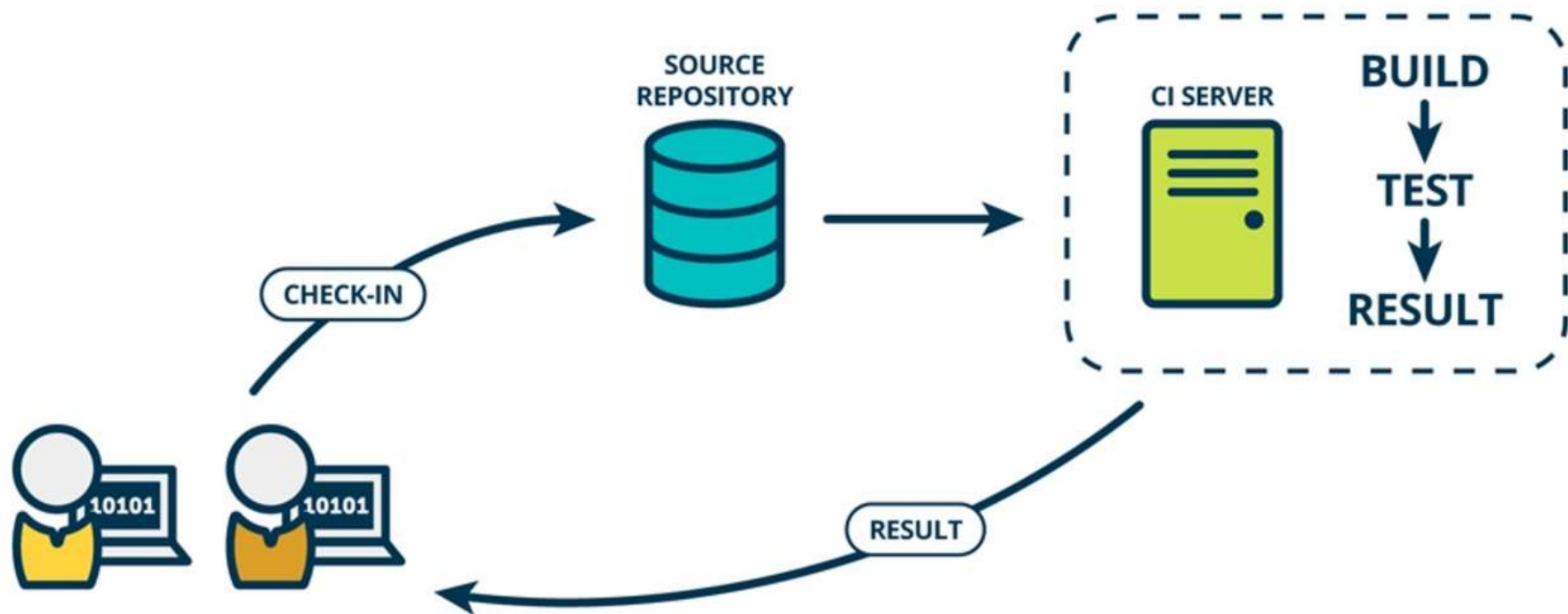
"DevOps is treating your **infrastructure as code**"

"DevOps is feature **switches**"

"**Kanban** for Ops?"



# Continuous Integration









**Jenkins**



**Bamboo**



**TeamCity**



**Hudson**



**wercker**



**circleci**



Jenkins



Bamboo

CI is about what people do  
not about what tools they use



Visual Studio

Team Foundation Server

Hudson



ravis



wercker



circleci

# CI is a practice

Discipline to **integrate frequently**



# CI is a practice

Strive to make **small change**

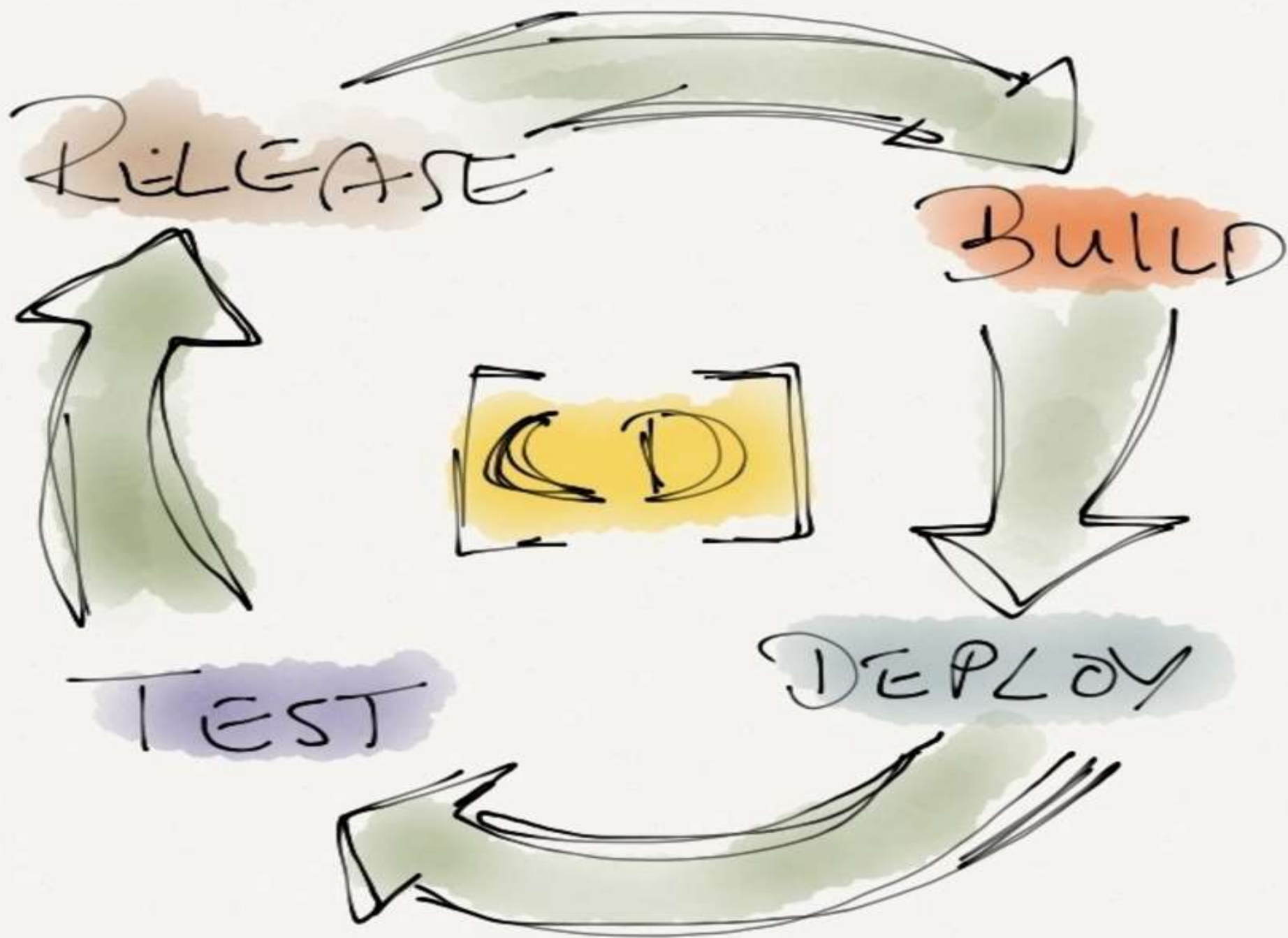


# CI is a practice

## Strive for **fast feedback**







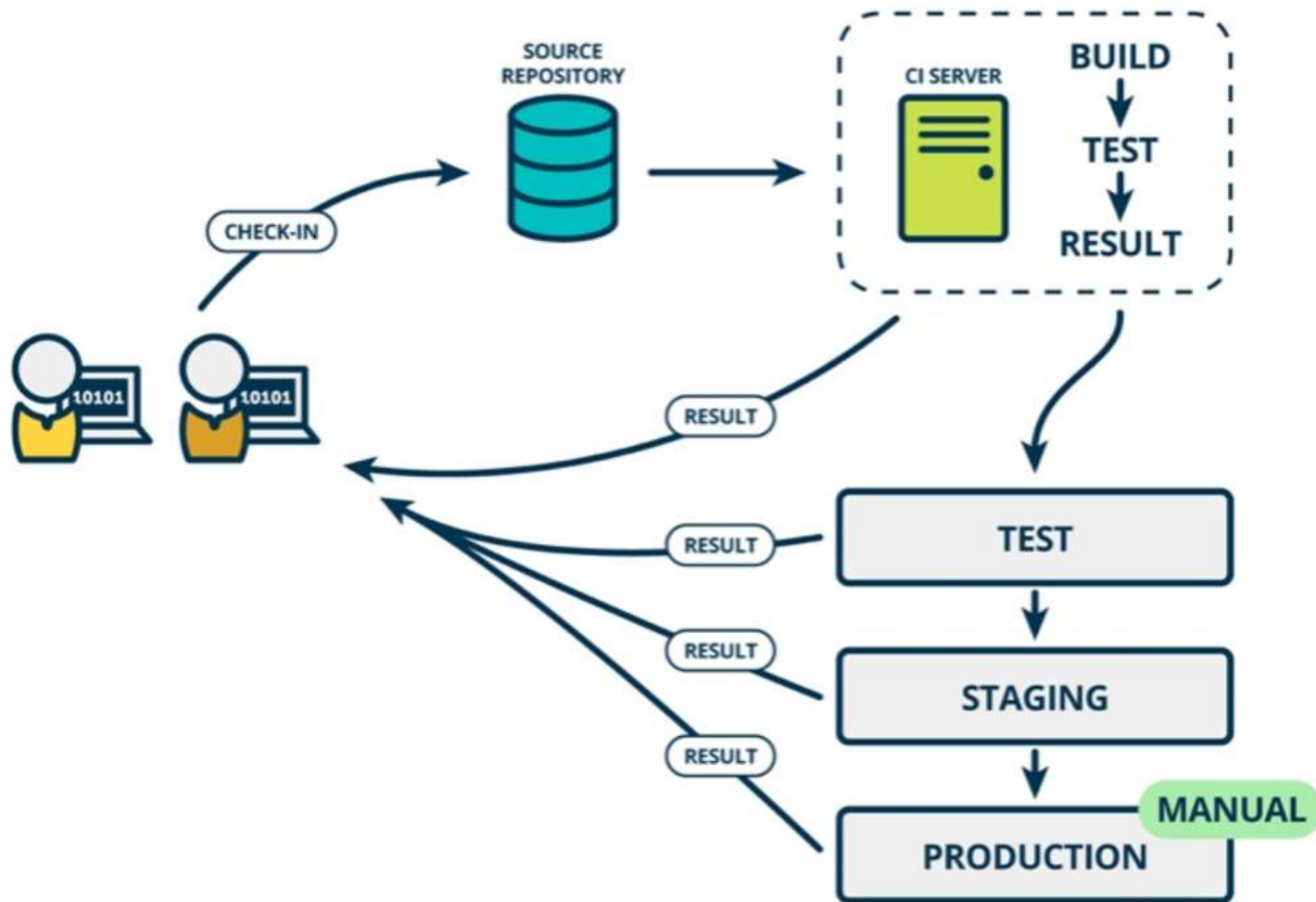
# CONTINUOUS DELIVERY



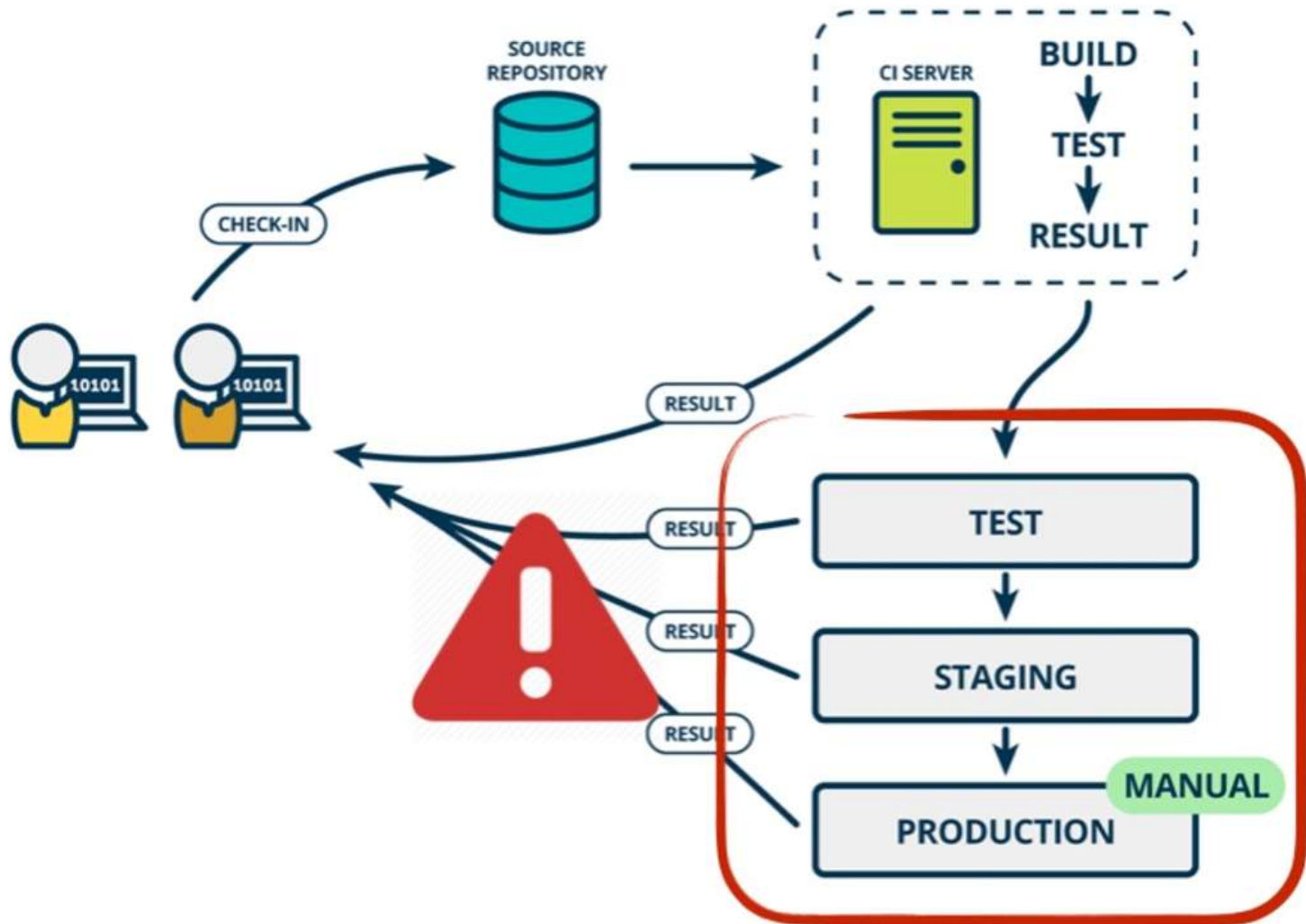
# CONTINUOUS DEPLOYMENT



# Continuous Delivery



# Continuous Delivery





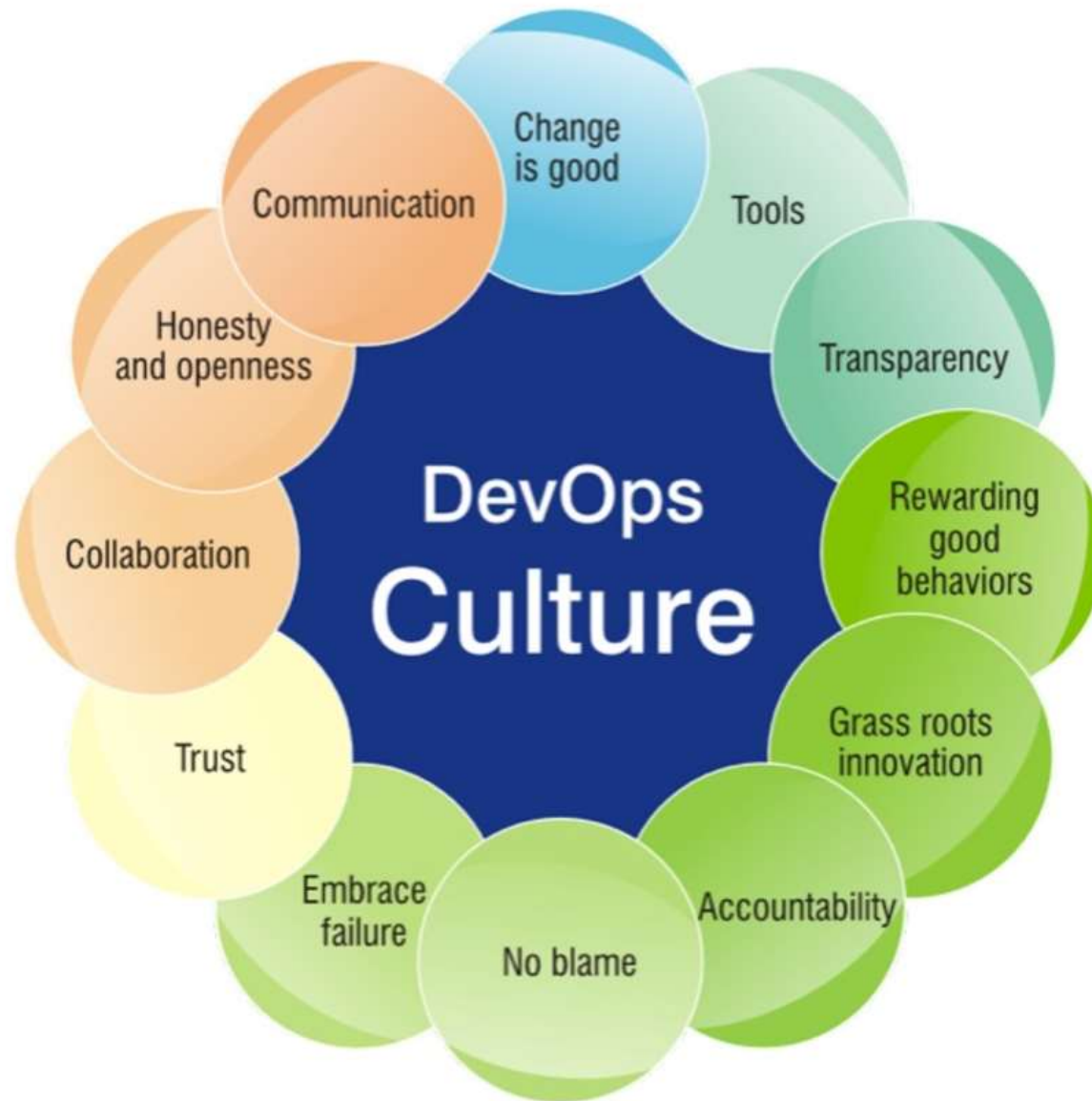
**WORKED FINE IN  
DEV...**

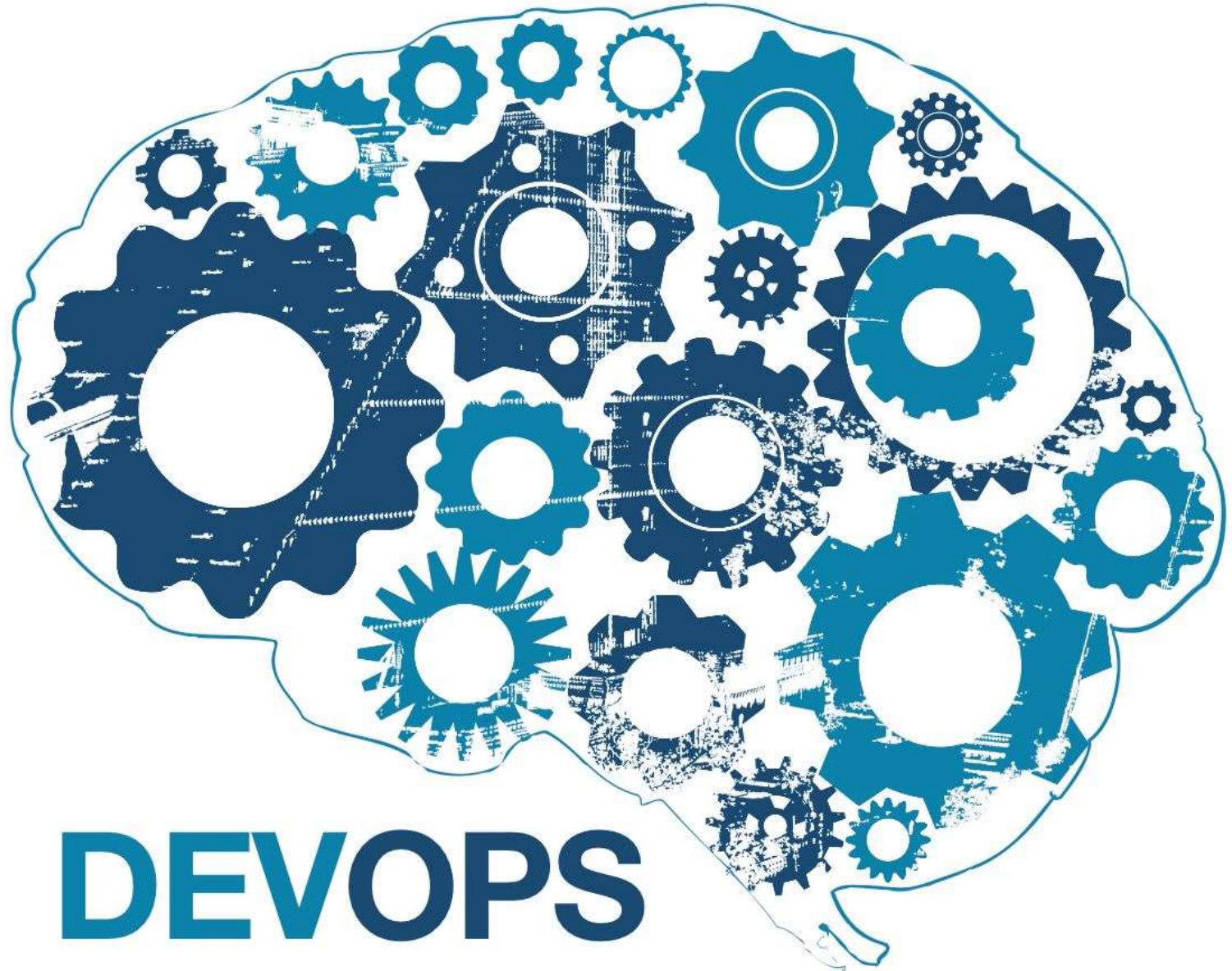
**...OPS PROBLEM NOW**

# DevOps culture



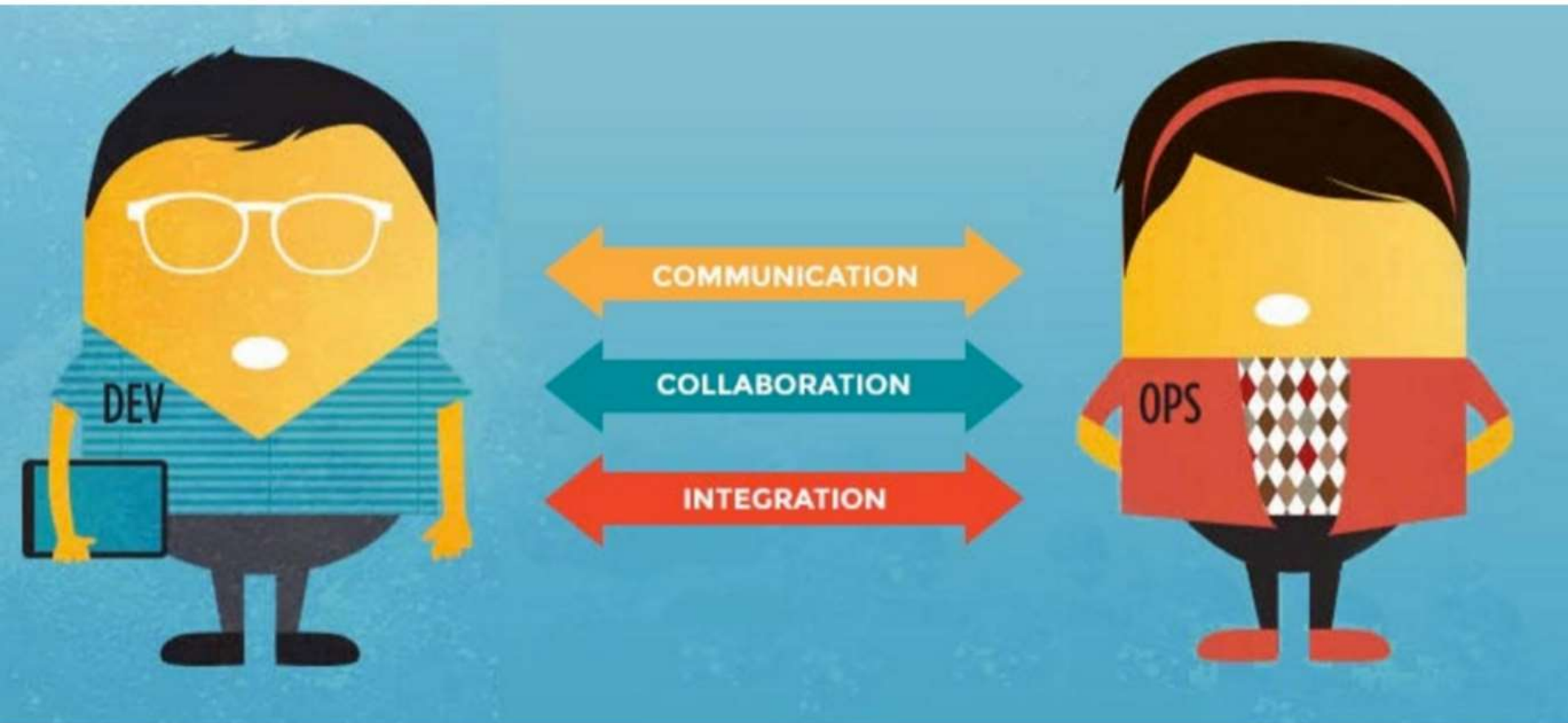




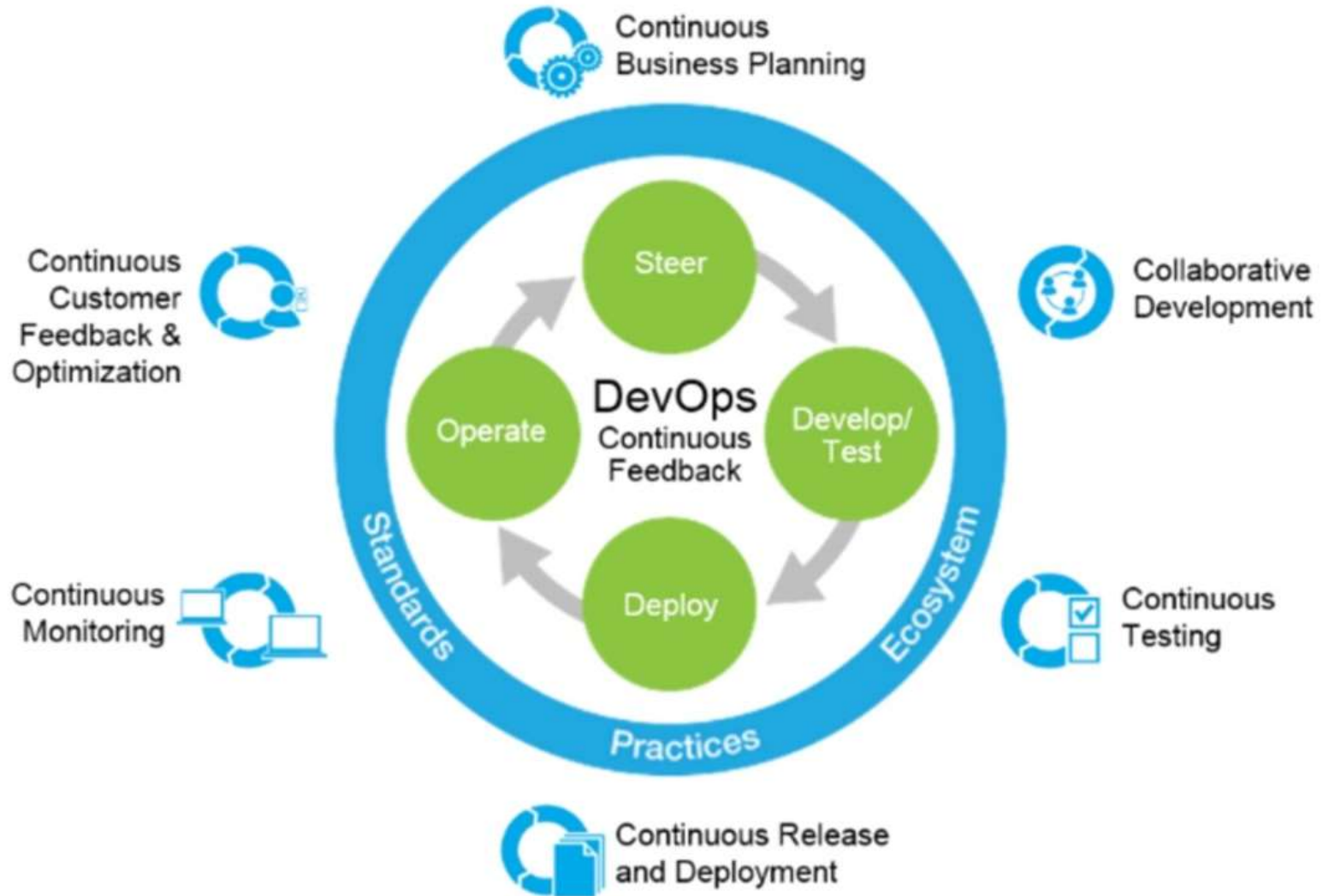


**DEVOPS**

# DevOps



# Goals



# Add Ops into Dev

- Enhance Service Design with Operational Knowledge
  - Reliability
  - Performance
  - Security
  - Test Them
- Build Feedback Loops from Production
  - Monitoring and KPI Dashboards
  - Postmortems
- Foster Culture of Responsibility
  - Whether your code passes test, gets deployed and stays up for users is your responsibility
- Make Development Better with Ops
  - Productionlike environments
  - Power tooling



# Accelerate Flow to Production

- Reduce batch size
- Automated environments means identical dev/test/prod
- Create safety through automation
  - Continuous Integration/Testing
  - Automated Regression Testing
  - Continuous Delivery
  - Continuous Deployment
  - Feature Flags (A/B Testing)
  - Security Testing

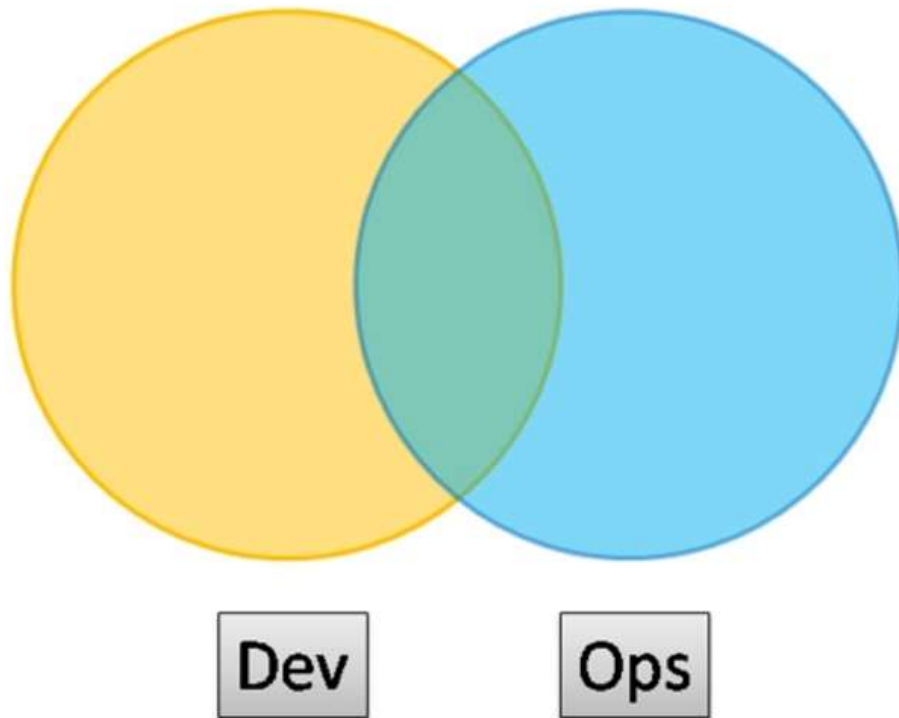


# Add Dev into Ops

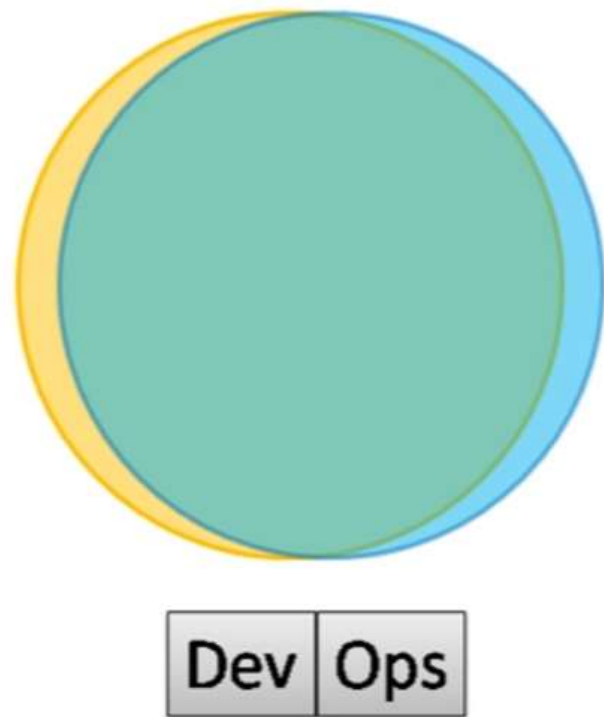
- Don't do tasks for people
  - Build tools so they can do their own work
- Monitoring/logging/metrics feeds back into dev (and the business)
- Blameless incident postmortems
- Developers Do production support/empower ops acceptance

# DevOps Team Topologies

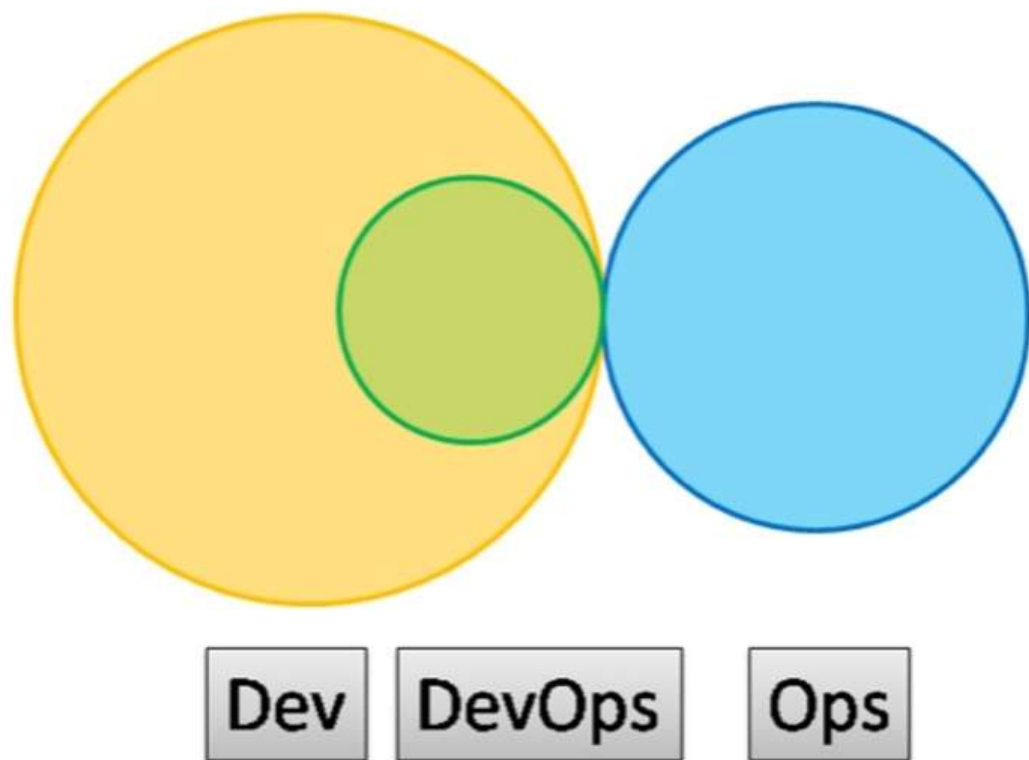
# Type 1 – Smooth Collaboration



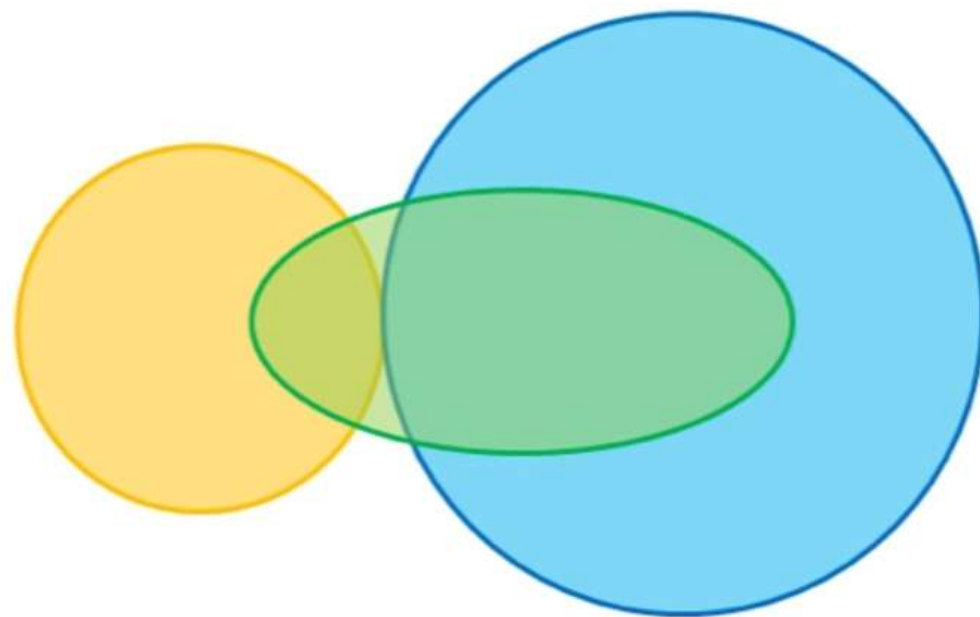
## Type 2 – Fully Embedded



# Type 3 – Infrastructure-as-a-Service



## Type 4 – DevOps-as-a-Service



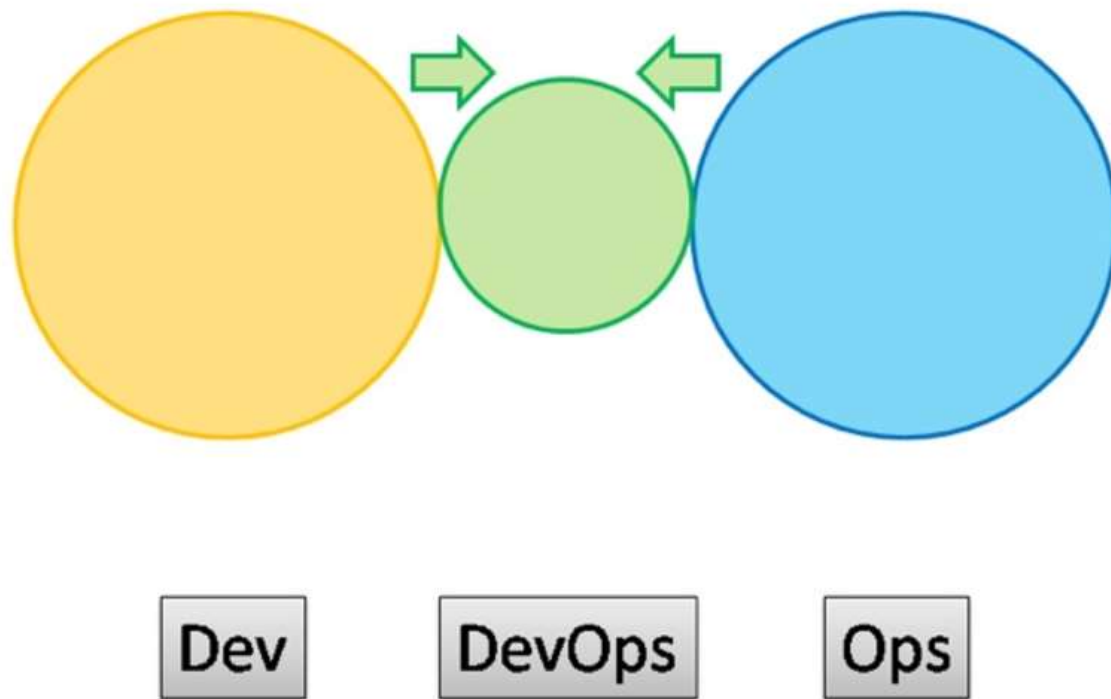
Dev

DevOps

Ops



## Type 5 – Temporary DevOps Team

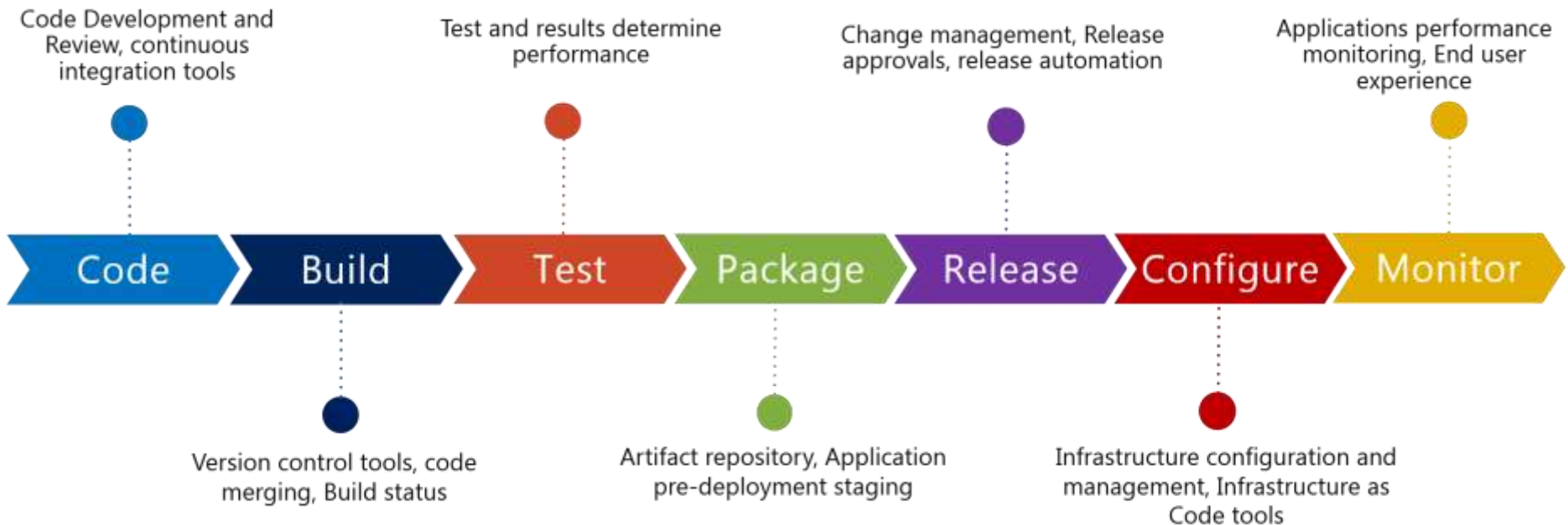


# No DevOps Team

== problem department ==

# DevOps Tools ?

# DevOps Toolchain



## Develop



## Test



## Deploy



## Monitor

### Nagios®



## Log



## Configuration Management



## Security



## Collaboration Platform



## PERIODIC TABLE OF DEVOPS TOOLS (V2)

EMBED DOWNLOAD ADD

Os Open Source  
Fr Free  
Fm Freemium  
Pd Paid  
En Enterprise

SCM  
CI  
Deployment  
Cloud / IaaS / PaaS  
BI / Monitoring

Database Mgmt.  
Repo Mgmt.  
Config / Provisioning  
Release Mgmt.  
Logging

Build  
Testing  
Containerization  
Collaboration  
Security

2 Fm  
Aws  
Amazon Web Services

1 Fm Gh Github		2 Fm Aws Amazon Web Services
3 Os Gt Git	4 En Dm DBmaestro	
11 Fm Bb Bitbucket	12 Os Lb Liquibase	
19 Os Gl GitLab	20 En Rg Redgate	21 Os Mv Maven
22 Os Gr Gradle	23 Os At ANT	24 Os Fn FitNesse
25 Fr Se Selenium	26 Os Ga Gatling	27 Fr Dh Docker Hub
28 Os Jn Jenkins	29 Pd Ba Bamboo	30 Os Tr Travis CI
31 Pd Gd Deployment Manager	32 Os Sf SmartFrog	33 Os Cn Consul
34 Os Bc Bcf2	35 Os Mo Mesos	36 En Rs Rackspace
37 Os Sv Subversion	38 En Dt Datocal	39 Os Gt GrunT
40 Os Gp Gulp	41 Os Br Broccoli	42 Fr Cu Cucumber
43 Os Cj Cucumberjs	44 Fr Qu Qunit	45 Os Nm npm
46 Fm Cs Codeship	47 Pd Vs Visual Studio	48 Fm Cr CircleCI
49 Fr Cp Capistrano	50 Fr Ju Juuju	51 Os Rd Rundeck
52 Os Cf CFEngine	53 Fr Ds Swarm	54 Os Op OpenStack
55 Os Hg Mercurial	56 En Dp Delphix	57 Fr Sb sbt
58 Os Mk Make	59 Os Ck CMake	60 Fr Jt JUnit
61 Fr Jm JMeter	62 Fr Tn TestNG	63 Os Ay Artifactory
64 Fm Tc TeamCity	65 Fm Sh Shippable	66 Os Cc CruiseControl
67 En Ry RapidDeploy	68 Fm Cy CodeDeploy	69 En Oc Octopus Deploy
70 En No CA Nolo	71 Os Kb Kubernetes	72 Fm Hr Heroku
73 En Cw CSPW	74 En Id Idera	75 Os Msb MSBuild
76 Os Rk Rake	77 Fr Pk Packer	78 Os Mc Mocha
79 En Xltv XL TestView	80 Os Jm Jasmine	81 Os Nx Nexus
82 Os Co Continuum	83 Fm Ca Continua CI	84 Pd So Solano CI
85 En Xld XL Deploy	86 En EB ElasticBox	87 Fm Dp Deploybot
88 En Ud UrbanCode Deploy	89 Os Nm Nomad	90 En Os OpenShift

91 En Xlr XL Release	92 En Ur UrbanCode Release	93 En Bm BMC Release Process	94 En Hp HP Codar	95 En Au Automic	96 En Pl Plutora Release	97 En Sr Serena Release	98 Pd Tfs Team Foundation	99 Fm Tr Trello	100 Pd Jr Jira	101 Fm Rf HipChat	102 Fm Sl Slack	103 Fm Fd Flowdock	104 Pd Pv Pivotal Tracker	105 En Sn ServiceNow
106 Os Ki Kibana	107 Fm Nr New Relic	108 Os Ni Nagios	109 Os Zb Zabbix	110 En Dd Datadog	111 Os El Elasticsearch	112 En St StackState	113 En Sp Splunk	114 Fm Le Logentries	115 Fm Sl Sumo Logic	116 Os Ls Logstash	117 Os Gr Graylog	118 Os Sn Snort	119 Os Tr Tripwire	120 En Ff Fortify

**Xebialabs**  
Deliver Faster

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<https://xebialabs.com/periodic-table-of-devops-tools/>



# DevOps Trends

Interest over time ?



Interest by region ?



Region			
1	India	100	<div></div>
2	Israel	96	<div></div>
3	Singapore	73	<div></div>
4	Finland	60	<div></div>
5	Netherlands	51	<div></div>
6	Ukraine	50	<div></div>
7	Australia	48	<div></div>
8	United States	44	<div></div>
9	Sweden	43	<div></div>
10	United Kingdom	42	<div></div>

Related queries ?

- 1 devops what is
- 2 devops engineer
- 3 devops tools
- 4 agile
- 5 agile devops

# DevOps Report 2015

## Strong IT Performance is a competitive advantage

Firms with high-performing IT organizations were 2x as likely to exceed their profitability, market share, and productivity goals

## DevOps Practices improve IT performance



## Deploy code 30x faster

and with 200x shorter lead time as compared to their lower-performing peers

## Have 60x fewer failures

and recover from failure 168x faster as compared to their lower-performing peers

# DevOps Report 2016

High-performing teams deploy more frequently and have much faster lead times.



200x more frequent deployments



2,555x shorter lead times

They make changes with fewer failures, and recover faster from failures.



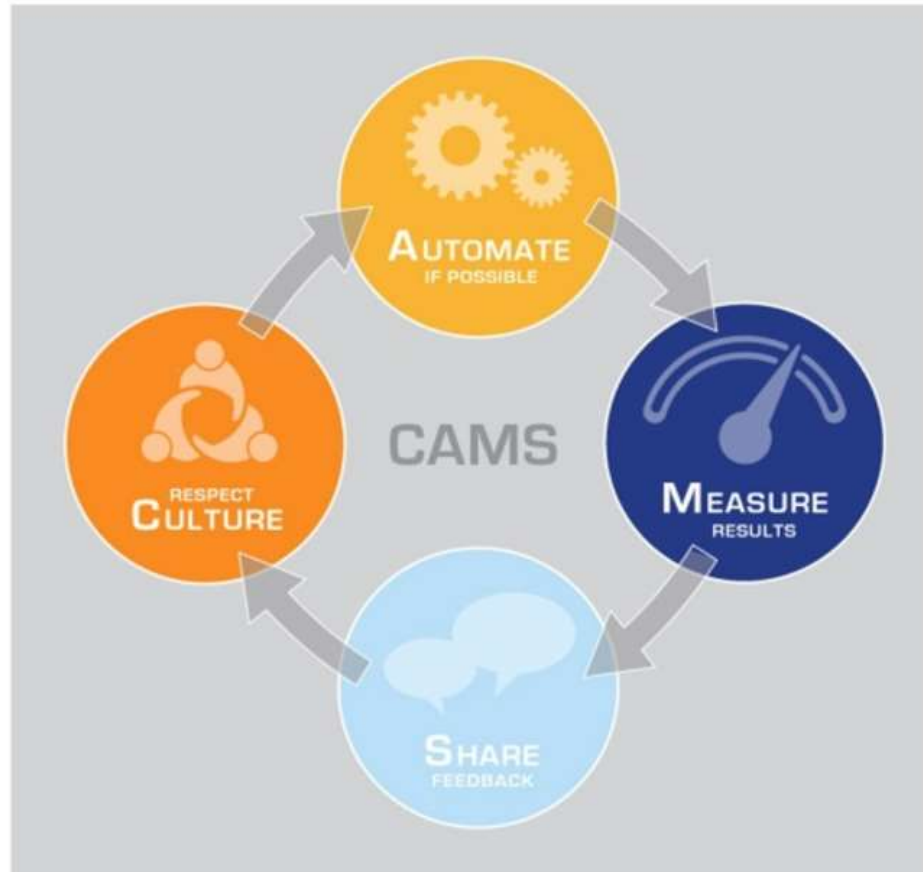
3x lower change failure rate



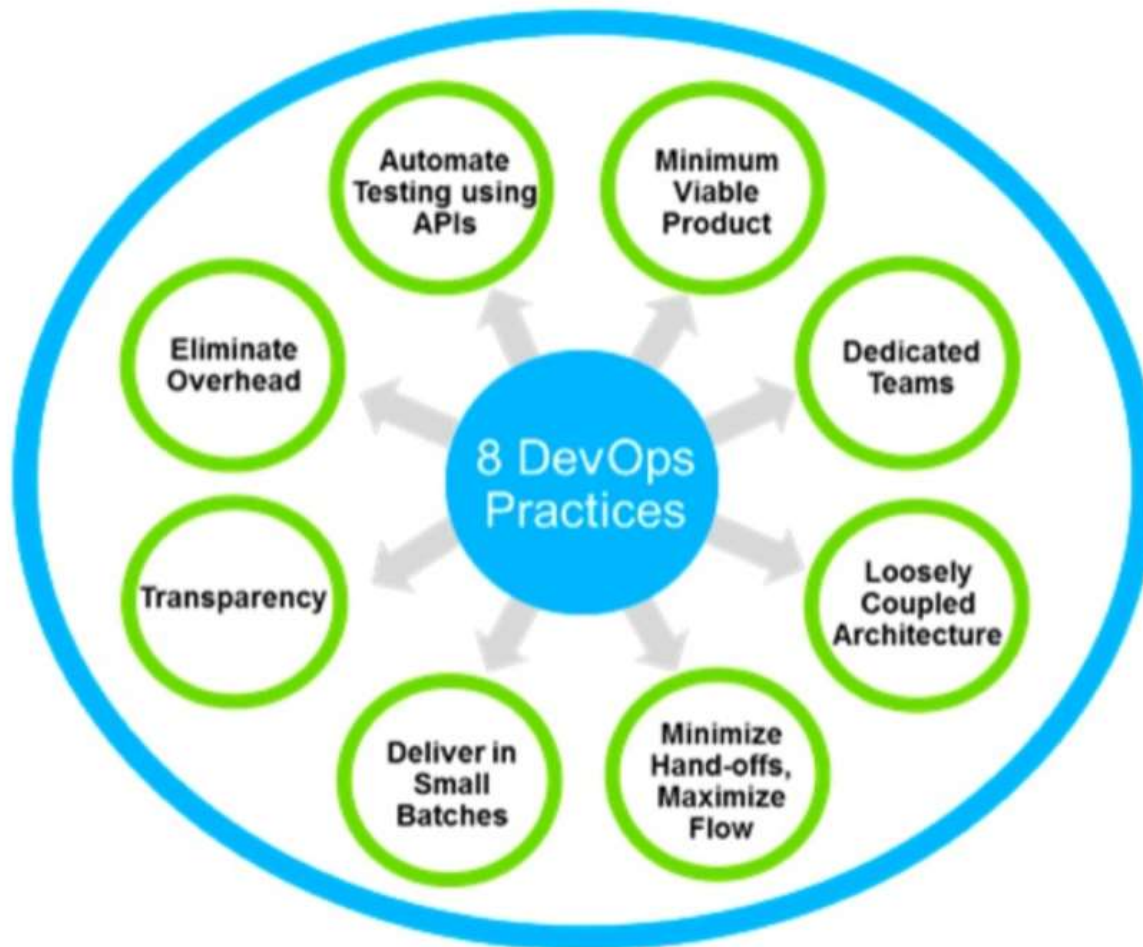
24x faster recovery from failures

# Summary

# DevOps Principles

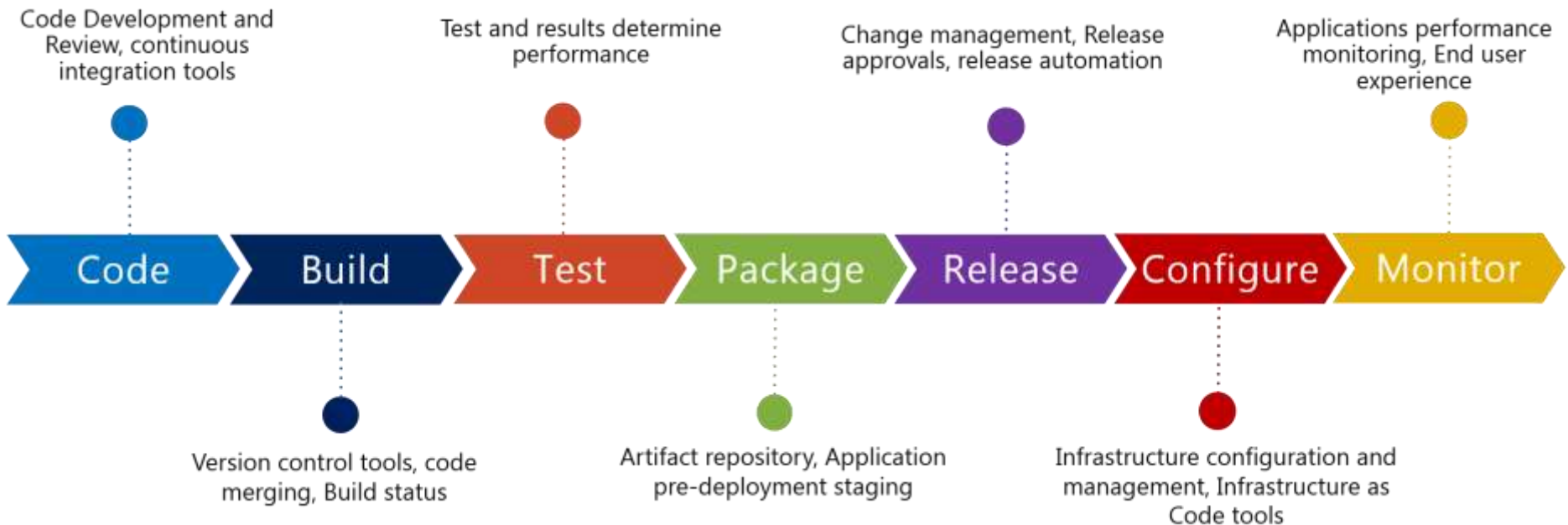


# DevOps Practices





# DevOps Toolchain



## Develop



## Test



## Deploy



## Monitor

### Nagios®



## Log



## Configuration Management



## Security



## Collaboration Platform



**Waterfall**

**Agile**

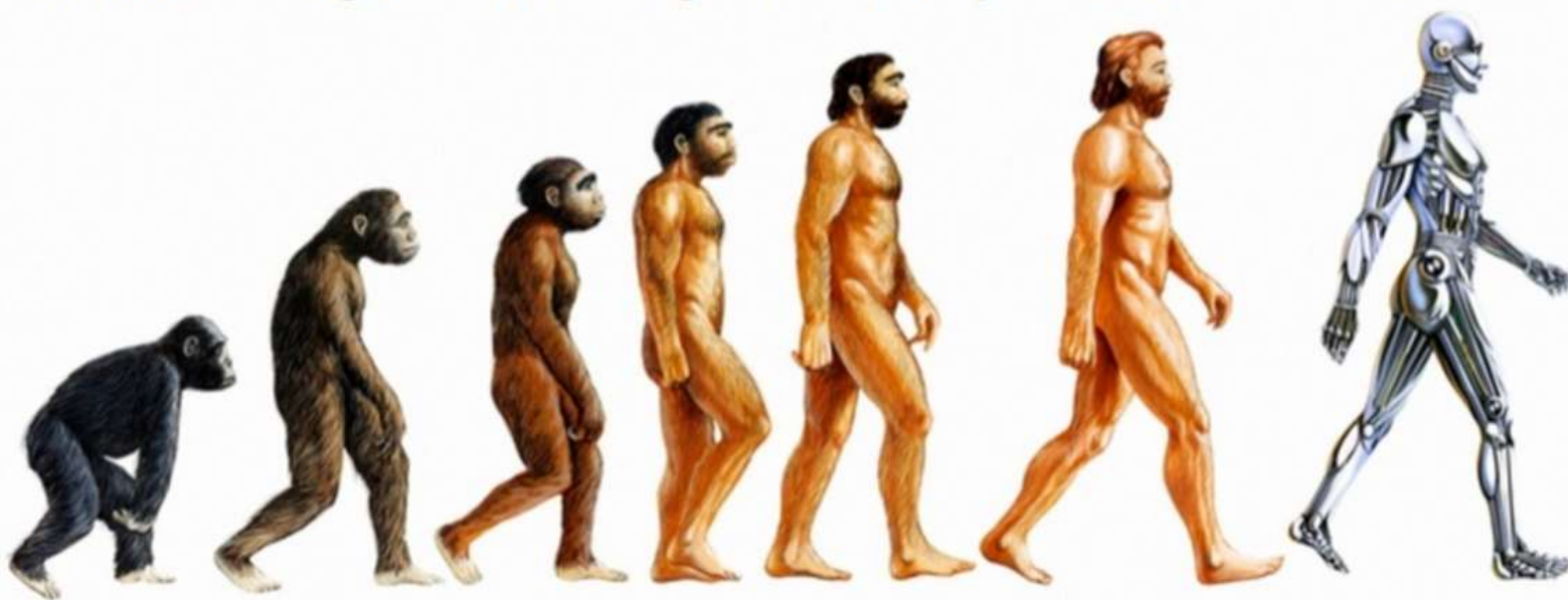
**Lean**

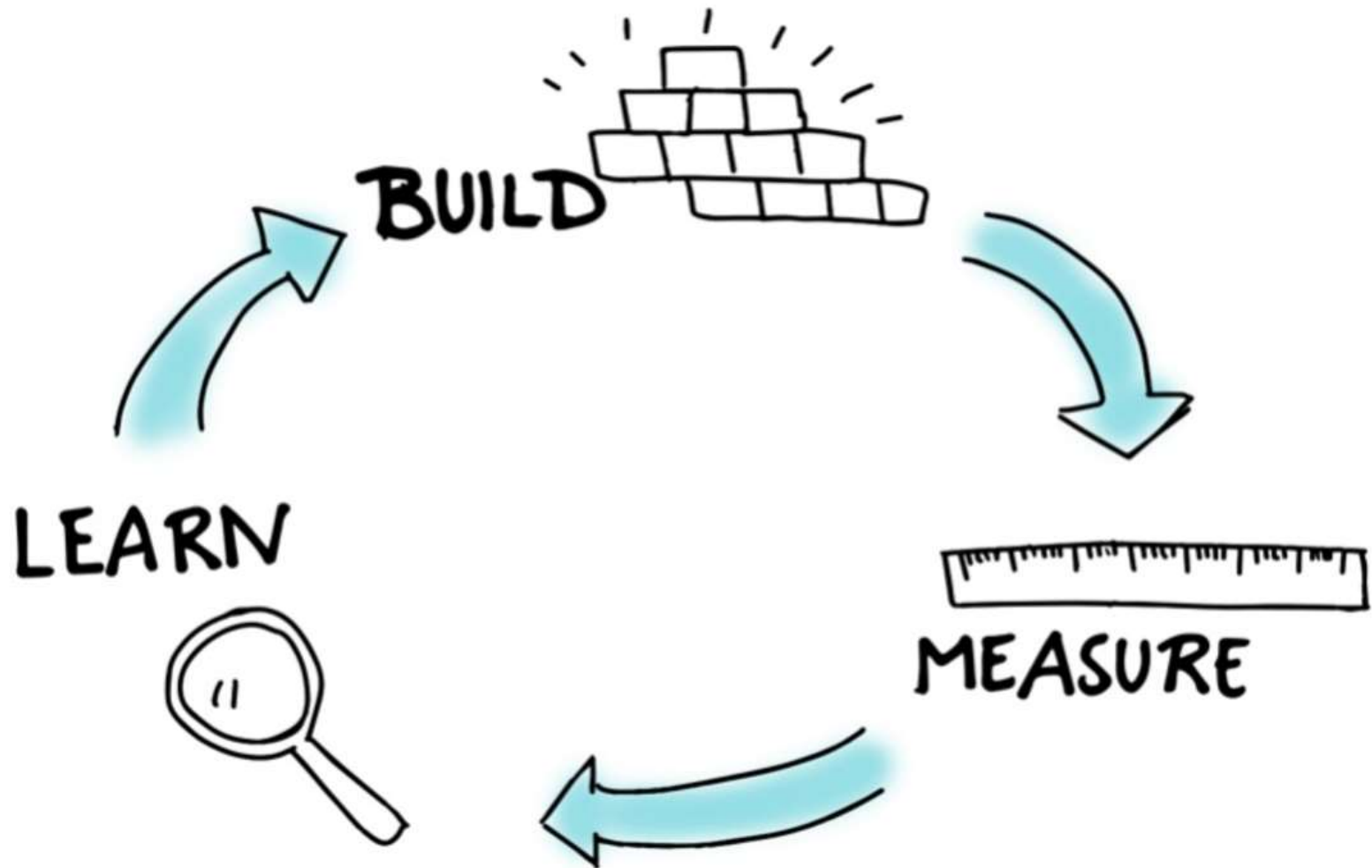
**Continuous  
Integration**

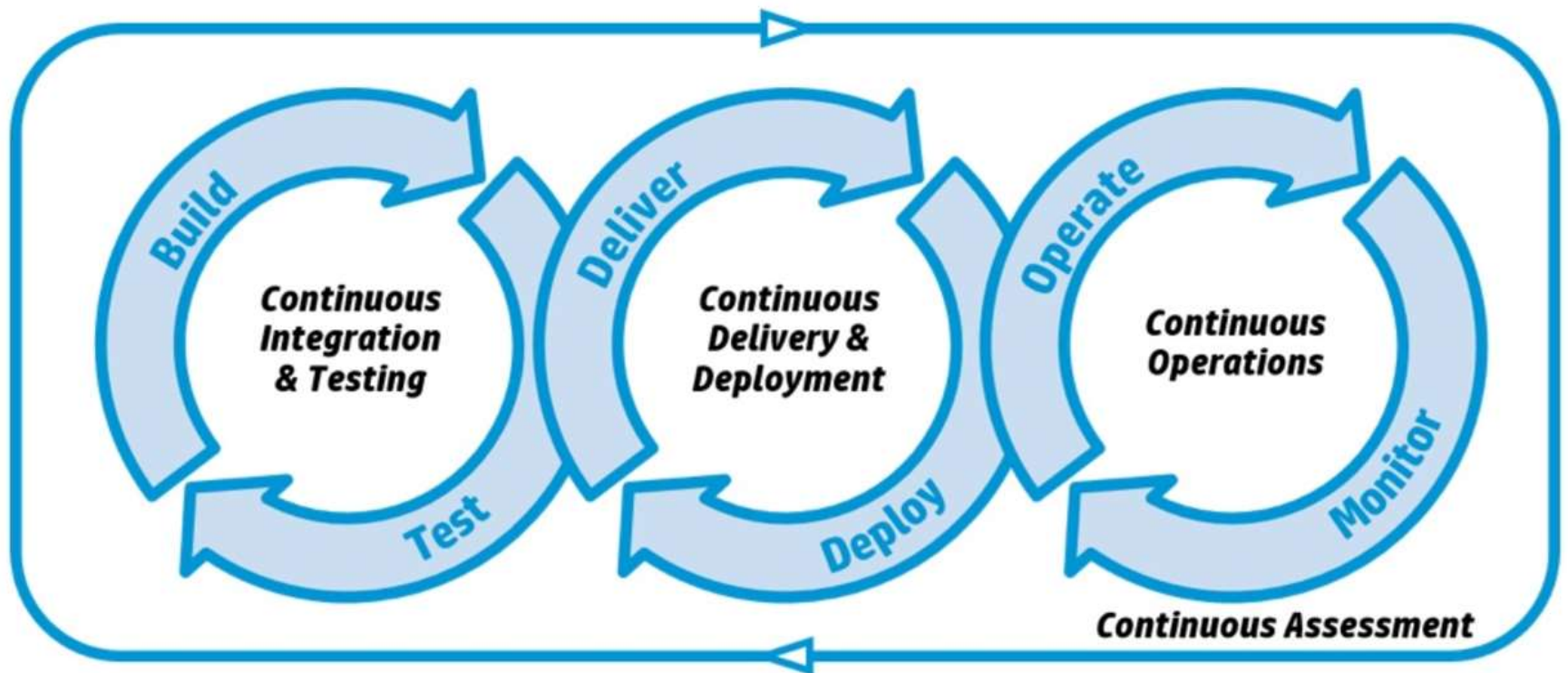
**Continuous  
Delivery**

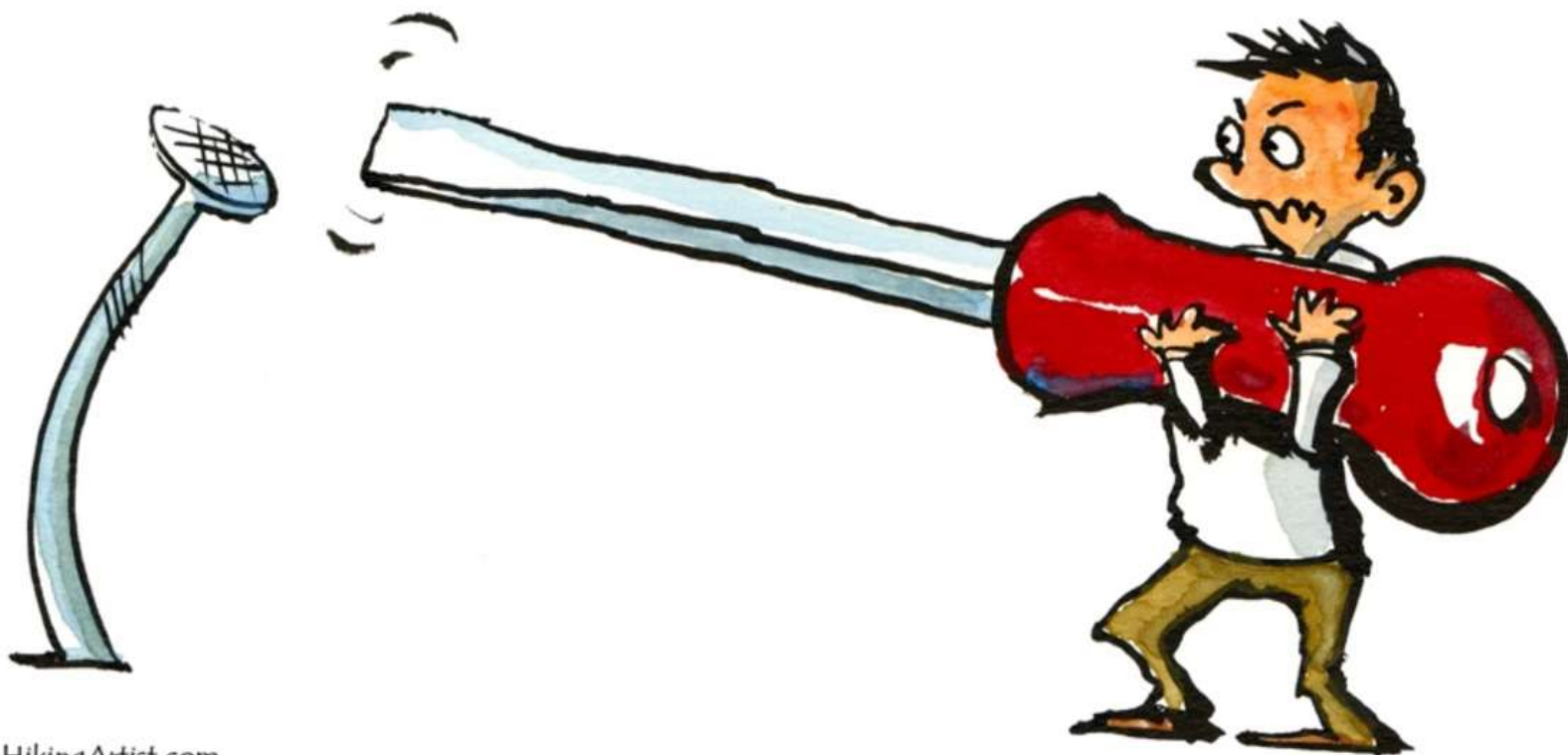
**Continuous  
Deployment**

**Continuous  
Operations**









HikingArtist.com

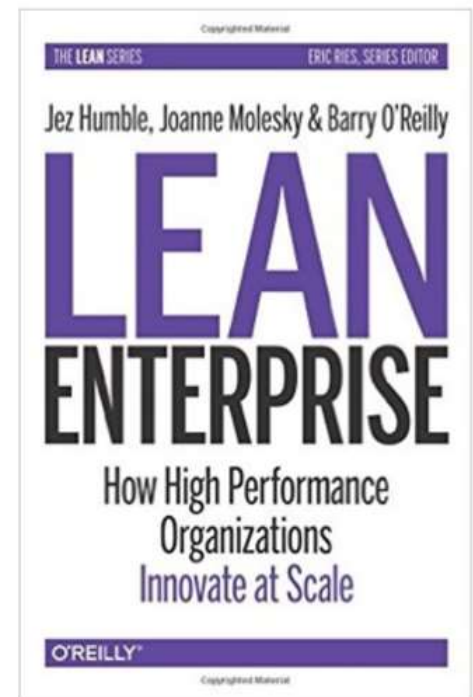
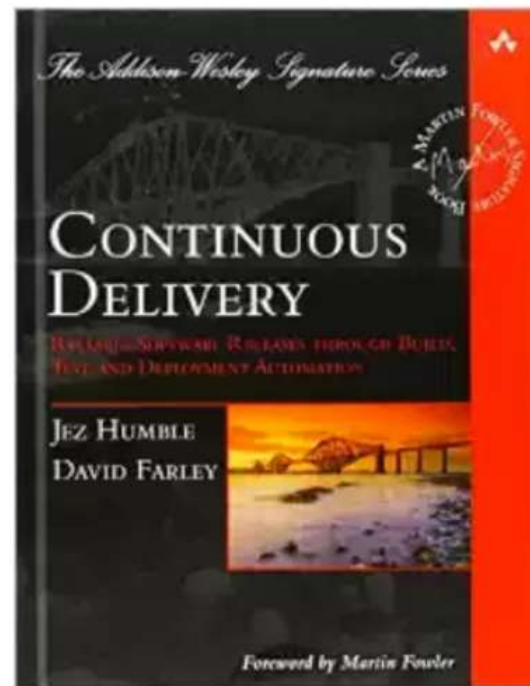






# Questions?





# References

- Gene Kim's Visible Ops
- Tom Limoncelli's The Practice Of Cloud System Administration
- Gene Kim's The Phoenix Project (modeled on Goldratt's The Goal)
- Jez Humble's Continuous Delivery
- Michael Nygard's Release It!
- Gene Kim's The DevOps Cookbook (coming soon-ish)
- Various Mary and Tom Poppendieck Lean Software Development Books
- Velocity Conference (velocityconf.com)
- DevOpsDays Unconferences – There's one near you! (devopsdays.org)
- DevOps Weekly newsletter (devopsweekly.com)
- DevOps Café Podcast (devopscafe.com)
- The Twelve Factor App (12factor.net)
- The Agile Admin (theagileadmin.com)
- Somkiat Pulsungnoen DevOps 101