

# TUSHAR KUMAR SAHU

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## PROFESSIONAL SUMMARY

I am a dedicated and hardworking professional, passionate about technology and continuous learning. I thrive on challenges, consistently meet deadlines, and approach every task with focus and determination. I am a strong communicator with problem-solving abilities, able to work effectively both independently and within a team. I am eager to expand my skills, explore emerging technologies, and apply my knowledge to create innovative and high-quality solutions. I am committed to delivering excellence and contributing meaningfully to every project I undertake.

## SKILLS

### Technical Skills

- Programming: Python, C
- Web Development: HTML
- Computer Skills: MS Word, MS Excel

### Soft Skills

- Leadership
- Active Listening
- Effective Communication
- Team Collaboration

## WORK HISTORY

07/2025 - 08/2025

### Python Intern (Programming & AI-ML Basics)

#### DTi Technical Institute

- Gained hands-on experience in Python programming, covering syntax, data types, control statements, functions, and OOP concepts.
- Worked with libraries such as NumPy and Pandas for data analysis and manipulation.
- Learned the fundamentals of AI/ML model training and development, including data preprocessing and basic model building.
- Completed mini-projects focused on solving real-world problems using Python.
- Improved coding efficiency, problem-solving ability, and teamwork through practical assignments.

01/2025 - 09/2025

### CUSTOMER SERVICE EXECUTIVE

#### SQUARE BUSINESS SERVICE, NAYA RAIPUR

- Assisted customers via voice process by addressing queries, resolving issues, and ensuring customer satisfaction.
- Handled high-volume inbound and outbound calls with professionalism and efficiency.
- Developed strong communication and active listening skills to understand and meet customer needs.
- Maintained accurate records of customer interactions and provided timely updates.
- Worked collaboratively with team members to achieve performance targets and service quality standards.

## EDUCATION

2023 - Present | Pursuing

### Bachelor of Computer Applications (Artificial Intelligence and Machine Learning)

Kalinga University, Raipur, Chhattisgarh

Mar 2023 | Completed

### Senior Secondary (12th), Mathematics

Swami Atmanand English Medium School | 53.6 %

Mar 2021 | Completed

### Secondary (10th)

Davara International School | 51.3 %

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## CERTIFICATES

- Cyber War 2023 – Participation Certificate [iNurture]
- Internship Completion Certificate
- Python for Beginners – Great Learning
- C Programming – Great Learning

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## PROJECT

- Library Management System (Group Project)
  - Technologies: Python, Tkinter, SQLite
  - Description: Collaborated on a Library Management System (LMS) project using Python and Tkinter, responsible for designing the user interface. Developed intuitive GUI layouts for book inventory management, including CRUD operations and status tracking.

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## LANGUAGE

- English
- Hindi