

# TEJESH PATEL

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## PROFESSIONAL SUMMARY

Passionate about crafting impactful software solutions with a strong foundation in computer applications and development. Skilled in designing and building web and desktop applications, with hands-on experience in solving real-world challenges through academic and personal projects. Currently exploring SAP ABAP and AI-ML, while staying curious about emerging technologies. I thrive on turning ideas into well-structured systems and enjoy collaborating to create solutions that are practical, efficient, and future-ready.

## SKILLS

### Technical Skills

- WebDevelopment: HTML5, CSS3, JavaScript, PHP
- Programming: Python, C++, C (DSA), Java
- Tools & Technologies: MySQL, XAMPP, GitHub, VS Code, Microsoft 365
- Additional: Typing 70+ WPM, Basic AI Concepts, System Troubleshooting

### Soft Skills

- Leadership
- Active Listening
- Effective Communication
- Team Collaboration

## WORK HISTORY

07/2025 -09/2025

### SAP ABAP Trainee (Backend Development in Enterprise Operations)

#### Jindal Steel & Power

- Gaining hands-on exposure to SAP ABAP development, including SmartForms, Reports, and Data Dictionary.
- Learning to analyze business requirements and translate them into efficient technical solutions.
- Collaborating with mentors and team members to understand real-world SAP implementations in an enterprise environment.
- Strengthening knowledge of debugging, performance optimization, and modular programming within SAP systems.
- Building problem-solving skills by working on practical scenarios in ERP modules.
- Developing a strong foundation in both technical programming and business process understanding.

01/2025 - 03/2025

### CUSTOMER SERVICE EXECUTIVE

#### Square Business Service, Raipur

- Assisted customers via voice process by addressing queries, resolving issues, and ensuring customer satisfaction.
- Handled high-volume inbound and outbound calls with professionalism and efficiency.
- Developed strong communication and active listening skills to understand and meet customer needs.
- Maintained accurate records of customer interactions and provided timely updates.
- Worked collaboratively with team members to achieve performance targets and service quality standards.

## EDUCATION

2023 – Present | Pursuing

### Bachelor of Computer Applications (Artificial Intelligence and Machine Learning)

Kalinga University, Raipur, Chhattisgarh

Mar 2023 | Completed

### Senior Secondary (12th), Commerce

O.P. Jindal School, Raigarh, Chhattisgarh | 67%

Mar 2021 | Completed

### Secondary (10th)

O.P. Jindal School, Raigarh, Chhattisgarh | 65%

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## CERTIFICATES

- Cyber War 2023 – Participation Certificate [iNurture]
- Programming Basics – Great Learning
- Python for Beginners – Great Learning
- C Programming – Great Learning -

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## PROJECT

- Amazon (E-commerce) Clone
  - Amazon Clone (HTML, CSS)
  - Developed a responsive front-end clone of Amazon's homepage with product cards, navigation bar, and hover effects to simulate real-world e-commerce UI..
- Classic Games (Tic-Tac-Toe & Stone-Paper-Scissors)
  - Tic-Tac-Toe: Built a two-player web app with winning logic and restart functionality.
  - Rock-Paper-Scissors: Designed an interactive game where users play against the computer with randomized outcomes and score tracking. Stone-Paper
- Jarvis (Desktop Assistant)
  - Created a voice-activated desktop assistant to open apps, search the web, and play music using `speech_recognition` and `pyttsx3`.
- Conversational ChatBot
  - Developed an AI-powered chatbot capable of handling user queries, providing automated responses, and simulating human-like conversations. Integrated NLP techniques for intent recognition and contextual replies, improving user engagement and support efficiency.
- Student Management System Student Management System (Java, NetBeans)
  - Built a desktop application for managing student records (add, update, delete, search). Applied object-oriented programming concepts and file-based data handling.
- Form Submission System
  - Technologies: HTML, PHP, XAMPP
  - Description: Created a web-based form that collects user input and stores it in a MySQL database. Used XAMPP as a local server environment to manage PHP and database interactions.

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## LANGUAGE

- English
- Hindi