GULAM SUBHANI

Raipur, Chhattisgarh 496001 | +91 8013589662 | linkedin.com/in/gulam-subhani-973207219 | gulamsubhni02@gmail.com

PROFESSIONAL SUMMARY

Driven and proactive IT professional specializing in desktop support, system maintenance, and technical troubleshooting. Experienced in diagnosing and resolving hardware, software, and networking issues in fast-paced environments. Skilled in configuring operating systems, installing applications, managing user accounts, and ensuring optimal system performance. Adept at providing remote and onsite support with strong communication and problem-solving abilities.

SKILLS

System & IT Support

- Hardware Troubleshooting
- Data Backup & Recovery
- Software Installation & Updates
- Operating System Installation (Windows, Linux)
- User Account Management
- Remote Desktop Support (AnyDesk, TeamViewer)
- Network Configuration & Troubleshooting

Soft Skills

- Leadership
- Active Listening
- Effective Communication
- Team Collaboration

WORK HISTORY

06/2025 – 07/2025

Python Core & Advanced Programming

QEdge Technologies

- Gained strong hands-on expertise in object-oriented programming (OOP), exception handling, and file operations.
- Built and optimized applications using Python standard libraries, data structures, and algorithms.
- Worked with modules and packages to develop reusable and scalable code.
- Practical exposure to database connectivity (SQL with Python) and working with APIs.
- Implemented mini-projects covering automation scripts, data handling, and real-time problem-solving.

08/2022 – 09/2022

IT Support & Python Developer Intern

ThinkNEXT Technologies Private, Remote

- Provided remote desktop support for client systems, resolving software installation, OS issues, and basic hardware troubleshooting.
- Assisted in Python automation scripts to simplify maintenance tasks.
- Configured network settings and performed system updates.

08/2022 – 09/2022

Web Developer Intern (Tech Support Focus)

ThinkNEXT Technologies Private, Remote

- Managed website deployment and server maintenance tasks.
- Supported internal teams by diagnosing connectivity and browser compatibility issues.

09/2021 – 10/2021

Web Developer Intern (Tech Support Focus)

ThinkNEXT Technologies Private, Remote

- Managed website deployment and server maintenance tasks.
- Supported internal teams by diagnosing connectivity and browser compatibility issues.

EDUCATION

2023 – Present | Pursuing **Bachelor of Technology (Computer Science)**

Kalinga University, Raipur, Chhattisgarh

Mar 2023 | Completed **Diploma in Engineering (Information Technology)**

Maulana Azad National Urdu University

CERTIFICATES

- Not ADDED

PROJECT

- Flood Detection System using IoT
  - Implemented sensor-based monitoring system to track river bank water levels during floods.
  - Designed alert system to notify when thresholds were exceeded, ensuring preventive action.

- PC Setup & Maintenance Project (Personal)
  - Assembled and configured Windows PCs for academic and personal use.
  - Installed operating systems, configured drivers, and optimized system performance

ADDITIONAL INFORMATION

- Date of Birth : 20 September 2003
- Nationality : Indian
- Languages Known : English, Hindi & Urdu
- Availability : Ready to join immediately for full-time or internship roles.

LANGUAGE

- English
- Hindi
- Urdu